

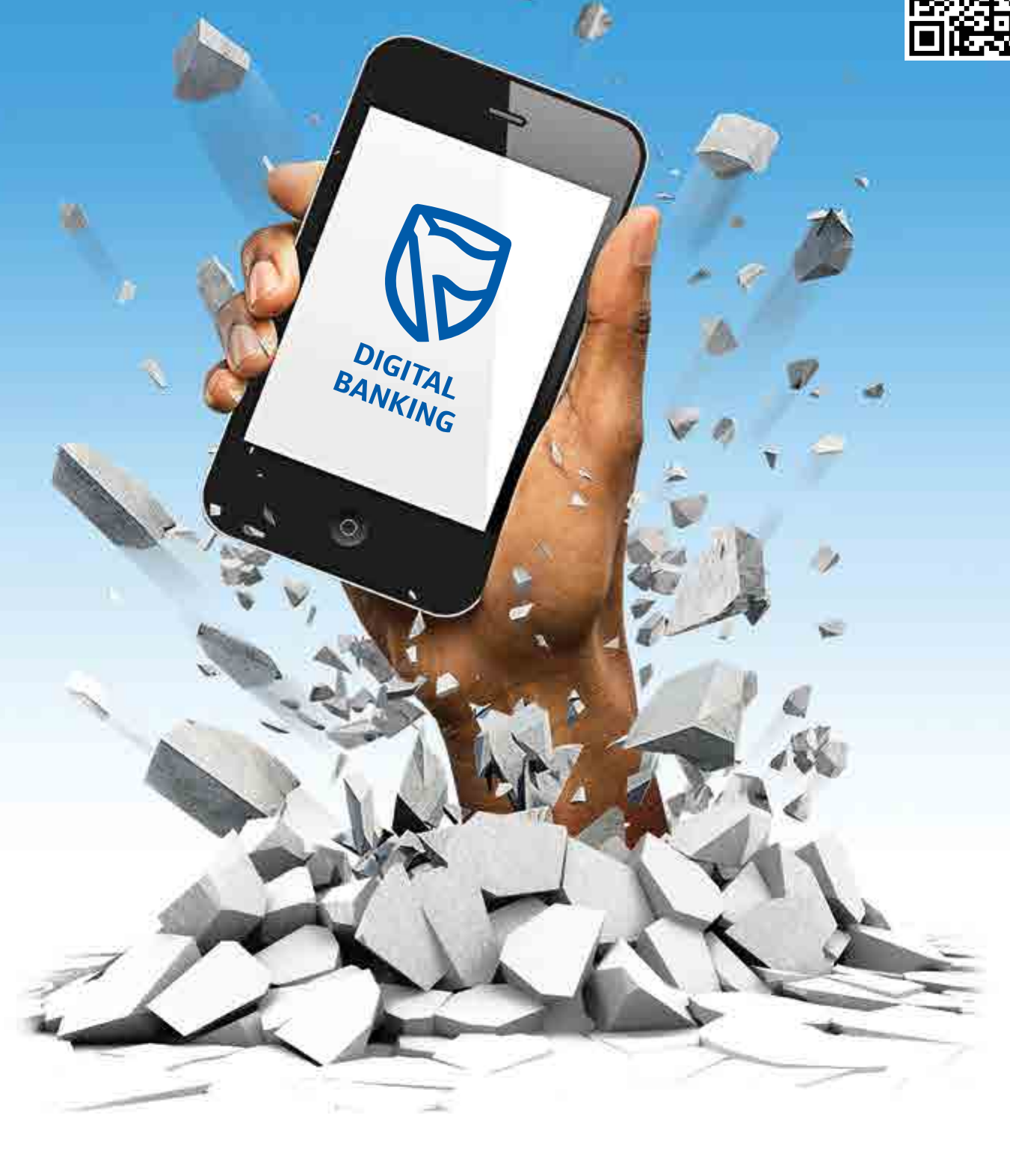


Annual Integrated 2015 report



CfC Stanbic Bank Limited

CfC Stanbic Bank Moving Forward™
A member of Standard Bank Group



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Stanbic
Bank**

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Standard Bank Group

Moving Forward™

Who we are

East Africa is our home and we are focused on driving her growth. With a heritage of over 100 years, we are a leading financial services organisation with an on-the-ground presence in Kenya and East Africa. CfC Stanbic is a member of the Standard Bank Group Limited, Africa's leading bank and financial services group, which operates in 20 African countries.

Contents

| | | |
|--|---|----|
| OVERVIEW | About this report | 6 |
| | Integrated thinking | 7 |
| | Performance highlights | 8 |
| | Business structure | 10 |
| | Our vision and values | 11 |
| | How we create value | 12 |
| BUSINESS REVIEW | Chairman's statement | 16 |
| | Chief Executive's statement | 18 |
| | Financial review | 22 |
| | Business unit reviews | 28 |
| | <i>Personal & Business Banking (PBB)</i> | 28 |
| | <i>(Case study: Kinangop Dairy)</i> | 30 |
| | <i>Corporate & Investment Banking (CIB)</i> | 32 |
| | <i>(Case study: Kenya Pipeline Company)</i> | 34 |
| | Economic review | 35 |
| ENSURING OUR SUSTAINABILITY | Our stakeholders | 38 |
| | Our sustainability commitment | 40 |
| | Our socio economic impact | 41 |
| | Our environmental impact | 45 |
| | Material matters and our strategic response | 46 |
| | Risk management report | 48 |
| TRANSPARENCY AND ACCOUNTABILITY | Corporate information | 60 |
| | Board of Directors | 61 |
| | Corporate governance report | 65 |
| | Report of the Board Audit Committee | 69 |
| | Report of the Directors | 70 |
| | Statement of Directors' responsibilities | 71 |
| | Report of the Independent Auditor | 72 |
| ANNUAL FINANCIAL STATEMENTS | Statement of profit or loss | 74 |
| | Statement of other comprehensive income | 75 |
| | Statement of financial position | 76 |
| | Statement of changes in equity | 77 |
| | Statement of cash flows | 79 |
| | Notes to the financial statements | 80 |

“What’s key to realising a massive infrastructure project?” / “A confident vision.”



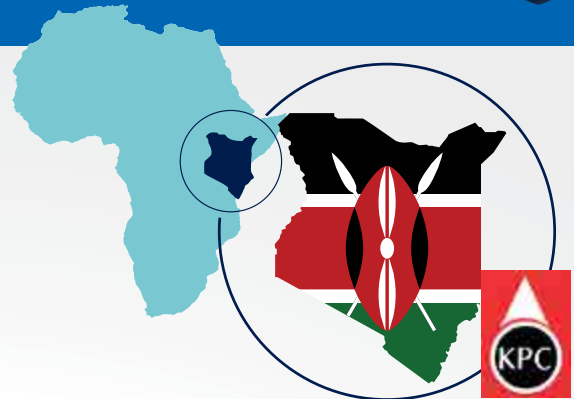
New Kenya Petroleum Pipeline

will meet the rapid rise in local and regional demand for petroleum products until the year 2044.

Kenya’s national demand for petroleum products stands at about **4.4 billion litres up from 3.4 billion in 2010.**

Regionally, the combined demand for Rwanda, Uganda, Burundi, eastern DRC, South Sudan and northern Tanzania stands at about **2.8 billion litres, up from 2.4 billion in 2010.**

CfC Stanbic Bank was **Co-Mandate Lead Arranger** and **Underwriter** of this project and is proud to have played a part in moving the region forward.



Nairobi

450km Pipeline
from Mombasa to Nairobi

Ageing pipeline is **37-years-old**

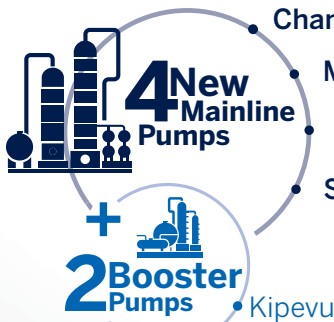
New **20-inch**

Old **14-inch**

Boost fuel channelling capacity by

+/- 30%

Capacity will increase from **730 000 litres/hr** to **1 000 000 litres/hr** (up to 1.8 million litres/hr)



96 Core
Fibre optic cable

Mombasa

Construction timeline **+/- 2 Years** (Fourth Quarter 2016)

Total consignment of **11.321** pieces of pipeline

Safest way to transport petroleum

Kenya Pipeline Company is also constructing a 10-inch, 122km oil pipeline

Sinendet — Kisumu

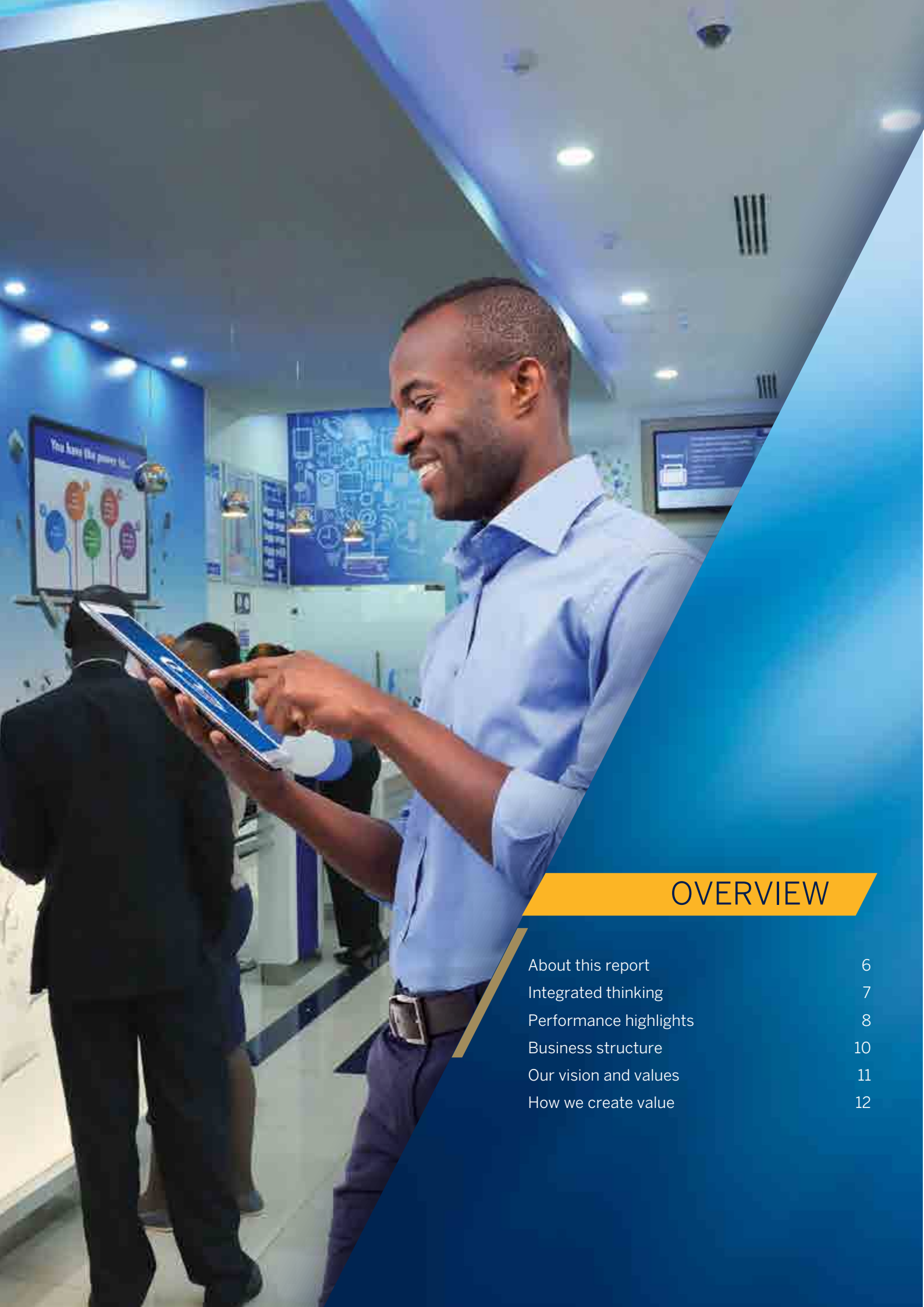


Boost volumes of product moved by an **additional 360 000 litres/hr** to serve western Kenya, Uganda, Rwanda, Burundi, northern Tanzania and eastern DRC.

Transport 192 trucks/day
5 560 trucks/month

Employment Creation
1 000+ new jobs

Best Global Practices
Health, Safety and Environmental



OVERVIEW

| | |
|------------------------|----|
| About this report | 6 |
| Integrated thinking | 7 |
| Performance highlights | 8 |
| Business structure | 10 |
| Our vision and values | 11 |
| How we create value | 12 |

About this report

We continue to grow our market in the East Africa region and our operations continue to contribute to the social and economic development of the communities we serve. We want to ensure that the impact of our business, as well as the organisations, projects and initiatives that we support, contribute positively towards this growth, as this will secure our long-term commercial sustainability. Integrated reporting captures these core issues and encourages us to integrate them into our thinking. This method of reporting is fast becoming the standard way of communicating the annual results and we welcome this new journey. It creates an added discipline around reporting our progress to our stakeholders and communicating our long-term objectives.

Scope and boundary of this report

This 2015 Annual Integrated Report covers the period 1 January 2015 to 31 December 2015. The Annual Integrated Report focuses on our operations in East Africa. Unless indicated otherwise, all data pertains to the Bank. Any restatements of comparable information are noted as such. The Bank's financial information is prepared according to International Financial Reporting Standards (IFRS). Non-financial information deemed material is also included, guided by the International Integrated Reporting Council's (IIRC) International Integrated Reporting Framework.

Determining materiality

Our Annual Integrated Report is aimed at presenting a balanced, concise analysis of our strategy and performance, as well as governance and prospects. In determining the content to be included in this report, we consider the most pertinent developments and initiatives, as well as related performance indicators and future expectations that relate to our material issues.

We consider an issue to be material if it is likely to impact our ability to achieve our strategy, remain commercially sustainable and become increasingly socially relevant. In particular, material issues are those that have a strong bearing on our stakeholders' assessments of the extent to which we fulfill their needs over the long term. We also take into account the factors that affect the economic growth and social stability of the regions where we do business.

The specific short, medium and long-term matters that relate to how we deliver on our strategy and manage each of these sustainability issues are discussed with leadership every year to produce our Annual Integrated Report.

Based on our leadership engagement, governance processes and stakeholder engagement initiatives, particularly with investors, we are confident that all material matters have been identified and disclosed in this report.

Integrated thinking

To us, integrated thinking is about ensuring the long-term sustainability of our organisation through the sustained creation of value for stakeholders. This requires active consideration of the relationships between our various operating and functional units and the capitals that the organisation uses or affects. CfC Stanbic Bank is committed to embedding the principles of integrated thinking in its business. The extension of this, integrated reporting, allows us to communicate our commitment to creating value for all our stakeholders, and to describe where we are on that journey at this point in time.

We have structured this report by looking at the inputs in the form of the six capitals (introduced on page 14) required in order for us to do business and generate value over the long-term; our material issues driving our strategy; our impacts (positive and negative); and how they respond to the needs of our key stakeholders.

We hope this report will be useful to our existing and prospective investors, but also to our diverse range of other stakeholders, and provide them with accountability measures, transparency and a clear picture of the issues that affect us the most.



Performance highlights

KShs 4,697 million

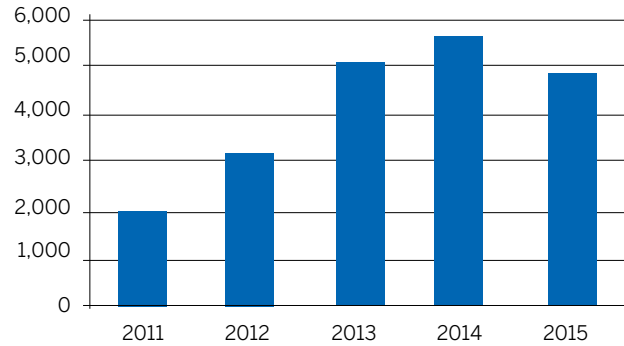


Profit after tax
2014: KShs 5,479 million

25%

Compounded annual growth rate

Profit after tax (KShs millions)



50.9%
2014: 50.2%

cost-to-income ratio

17.1%
2014: 22.4%

return on average equity

15.9%
2014: 17.5%

tier 1 capital adequacy ratio

Employees
1,040
2014: 985



Customer loans and advances
KShs 105billion
2014: KShs 88 billion



Penetration of digital channels
>60%
2014: 35%



Customer deposits
KShs 106billion
2014: KShs 97 billion





AWARDS & RECOGNITION / 2015



Best investment bank in Kenya for the 8th year running



Best foreign exchange bank in Kenya
Best sub-custodian in Kenya



Best investment bank in Kenya



Best private bank in Kenya



2nd runner-up (Bank category)



1st runner-up in best bank in customer satisfaction
2nd runner-up in best bank in mortgage finance



Best V.A.T Yield - Value added Tax
Distinguished Taxpayers Award

CfC Stanbic Bank Limited Chief Finance Officer, Abraham Ongenge, receives the award on behalf of the Bank from President Uhuru Kenyatta at the KICC in Nairobi on 21 October, 2015.

Business structure

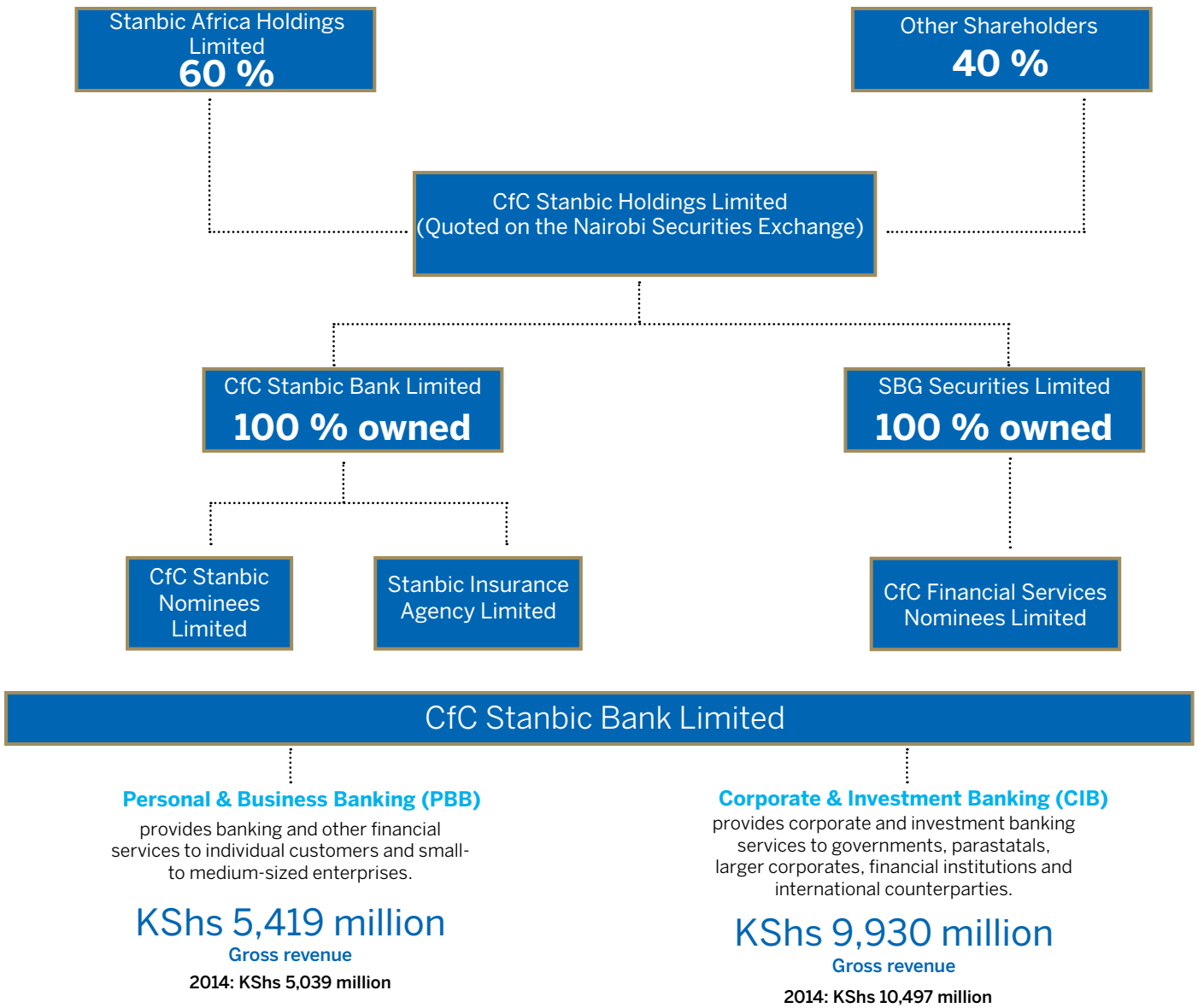
CfC Stanbic Bank Limited (the Bank or the Company) is a universal bank and has consolidated its position in Kenya and East Africa as a diversified business with a proven track record. The Bank focuses on two key business segments - Corporate and Investment Banking (CIB) and Personal and Business Banking (PBB) that leverage the skills, economies of scale and synergies that come from being part of an international group.

CfC Stanbic Bank Limited is incorporated in Kenya and is a commercial bank licensed by the Central Bank of Kenya.

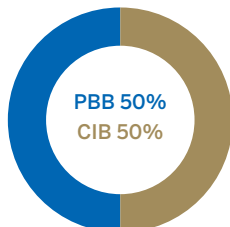
The Bank is a subsidiary of CfC Stanbic Holdings Limited (CSHL). CSHL, which is listed on the Nairobi Securities Exchange, is a subsidiary of Stanbic Africa Holdings Limited (SAHL), which is in turn owned by Standard Bank Group Limited (SBG), Africa's leading banking and financial services group.

CfC Stanbic Bank Limited owns 100% of CfC Stanbic Nominees Limited and Stanbic Insurance Agency Limited (SIAL).

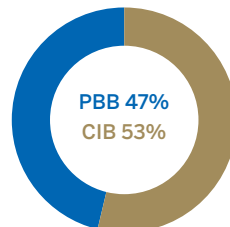
The Bank's sister company SBG Securities Limited owns 100% of CfC Financial Services Nominees Limited.



CUSTOMER DEPOSITS



CUSTOMER LOANS AND ADVANCES





Our Values /

Our vision is to be the leading financial services organisation in, for and across Africa, delivering exceptional client experiences and superior value.

Serving our customers

We do everything in our power to ensure that we provide our customers with the products, services and solutions to suit their needs provided that everything we do for them is based on sound business principles.

Growing our people

We encourage and help our people to develop to their full potential, and measure our leaders on how well they grow and challenge the people they lead.

Delivering to our shareholders

We understand that we earn the right to exist by providing appropriate long-term returns to our shareholders. We try extremely hard to meet our various targets and deliver on our commitments.

Being proactive

We strive to stay ahead by anticipating rather than reacting, but our actions are always carefully considered.

Working in teams

We, and all aspects of our work are interdependent. We appreciate that, as teams, we can achieve much greater things than as individuals. We value teams within and across business units, divisions and countries.

Constantly raising the bar

We have confidence in our ability to achieve ambitious goals and we celebrate success, but we must never allow ourselves to become complacent or arrogant.

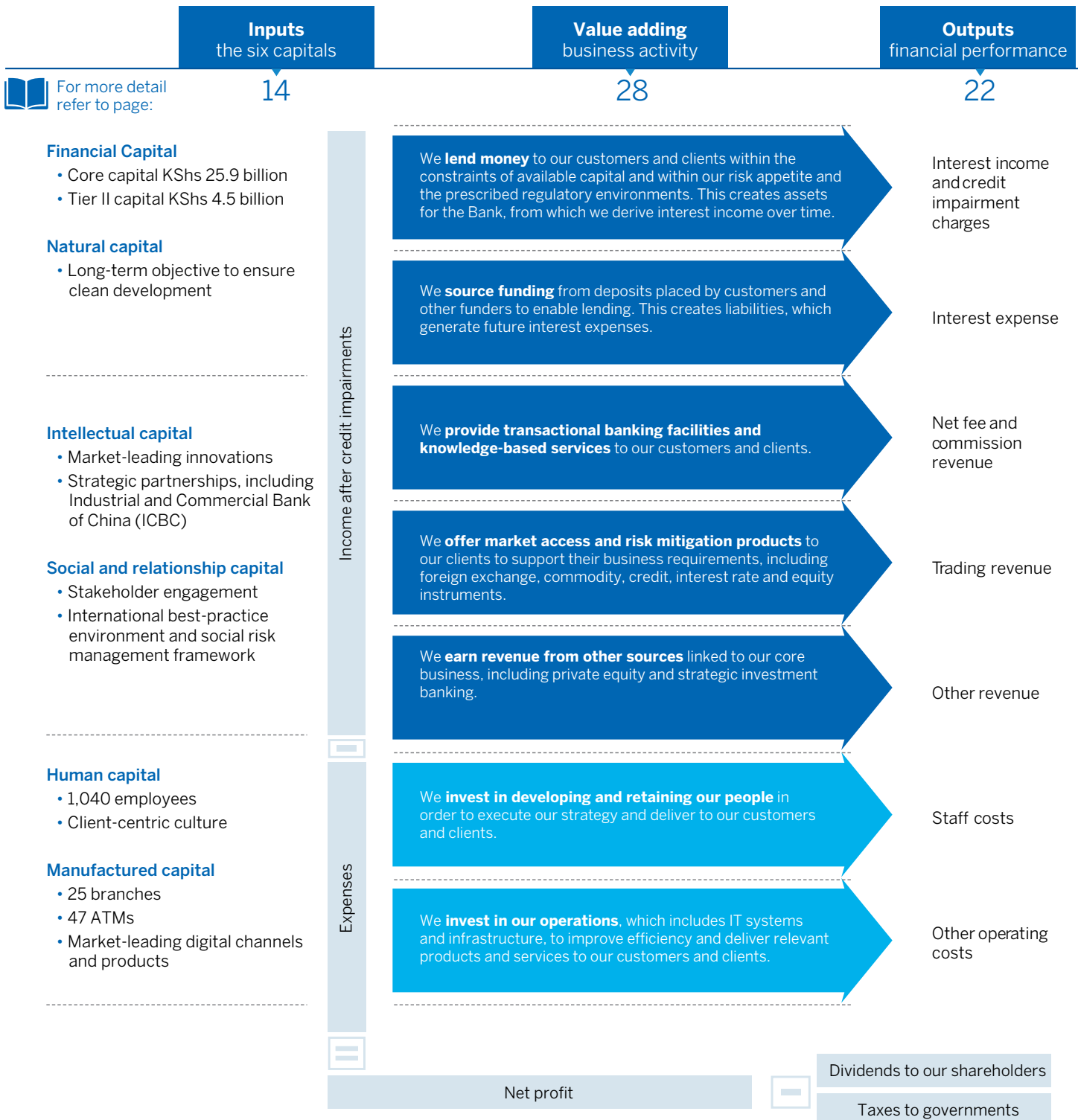
Respecting each other

We have the highest regard for the dignity of all people. We respect each other and what Standard Bank stands for. We recognise that there are corresponding obligations associated with our individual rights.

Upholding the highest levels of integrity

Our entire business model is based on trust and integrity as perceived by our stakeholders, especially our customers.

How we create value

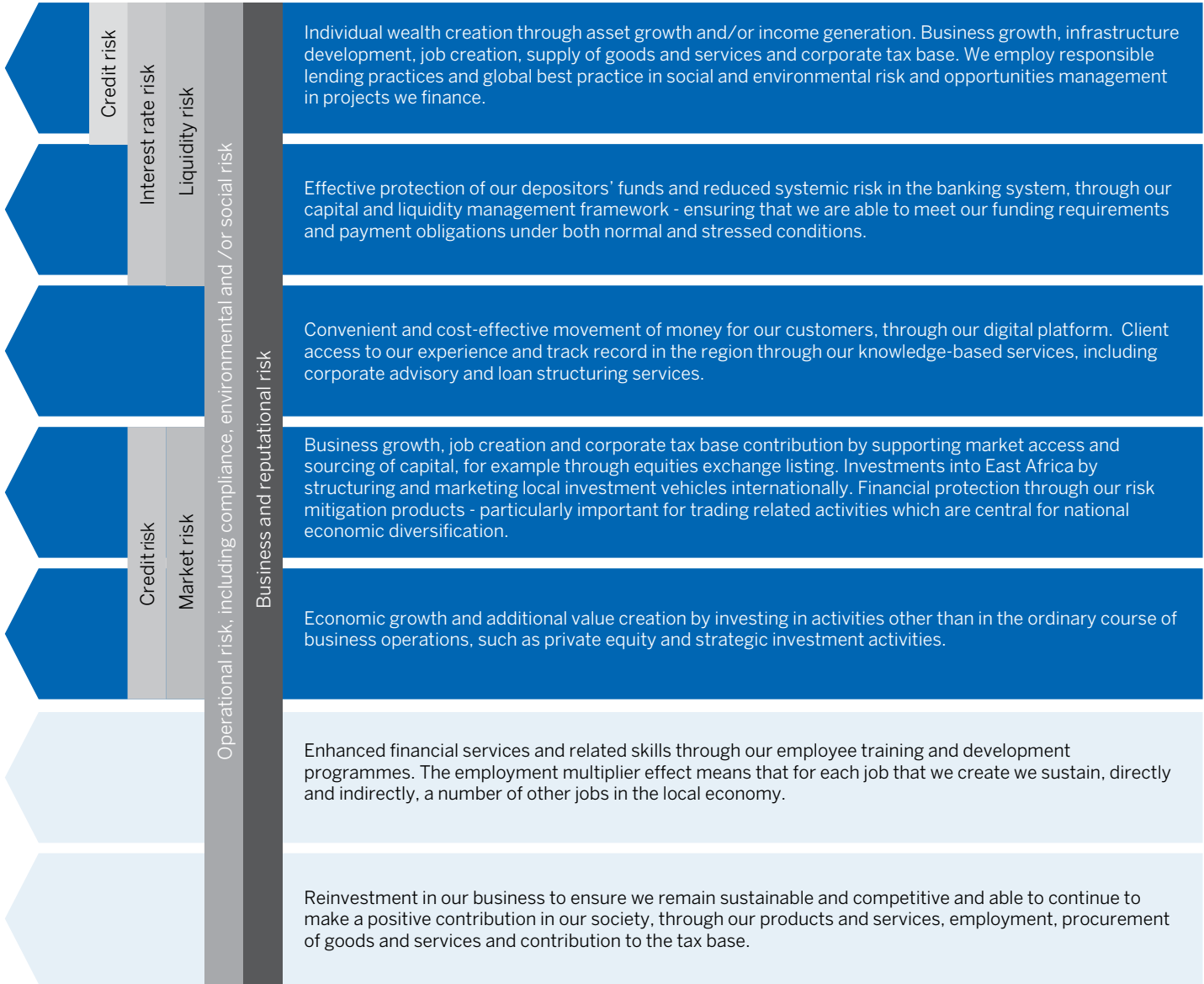



Principle Risk
arising from this activity

Outcomes
societal value generated

48

40



 Retained equity which is reinvested to sustain and grow our business

The six capitals

These are the forms of capital that are fundamental to our ability to create value over the long term. The six capitals model is also referred as the 'capitals model of value creation' by the IIRC. While we have not formally adopted the six capitals categorisation, our report explains our dependence and impact on these capitals.

Financial capital

is the money we obtain from providers of capital that we use to support our business activities and invest in our strategy. Financial capital, which includes reserves generated through share capital, other equity-related funding and retained profits generated from our operations, is used to fund our business activities.

Natural capital

relates to the natural resources on which we depend to create value and returns for our stakeholders. As a financial services group we must deploy our financial capital in such a way that promotes the preservation or at least minimises the destruction of natural capital.

Manufactured capital

is our tangible and intangible infrastructure that we use to conduct our business activities, including our IT assets.

Human capital

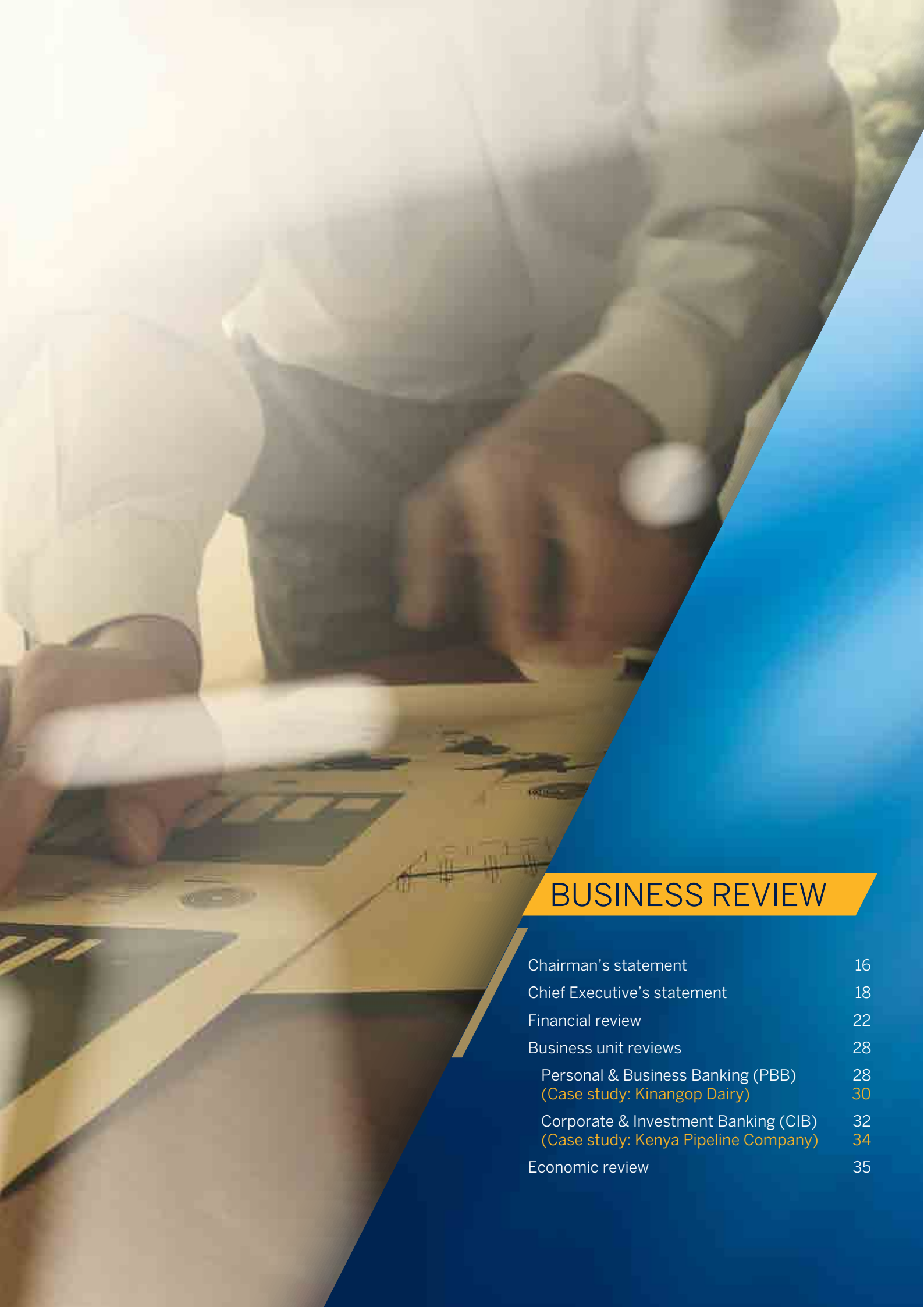
refers to our people and how we select, manage and develop them. This enables them to utilise their skills, capabilities, knowledge and experience to improve and develop products and services that meet the needs of our customers and clients across the diverse regions in which we operate.

Social and relationship capital

refers to the cooperative relationships with our customers, communities, capital providers, regulators and other stakeholders that we create, develop and maintain to remain socially relevant and operate as a responsible corporate citizen.

Intellectual capital

which includes the knowledge of our people and our intellectual property, brand and reputation, is closely related to financial, human and manufactured capital given the nature of our business.



BUSINESS REVIEW

| | |
|---|----|
| Chairman's statement | 16 |
| Chief Executive's statement | 18 |
| Financial review | 22 |
| Business unit reviews | 28 |
| Personal & Business Banking (PBB) | 28 |
| <i>(Case study: Kinangop Dairy)</i> | 30 |
| Corporate & Investment Banking (CIB) | 32 |
| <i>(Case study: Kenya Pipeline Company)</i> | 34 |
| Economic review | 35 |

Dear fellow stakeholders

CHAIRMAN'S STATEMENT

“ We are committed to putting the customer at the heart of the banking experience and at the centre of everything we do ”

In 2015, we made great strides in matching our services and products to the needs of our customers within the region. This is in line with our new strategy to move beyond being a great niche bank to pursue a clientele we have not traditionally engaged. As a bank, we have continued to improve our visibility, attracting new customers, who represent a wide variety of backgrounds. This customer growth was greatly driven by our digital platforms and support systems as well as the establishment of new physical branches across the country. The digital revolution continues to spur growth and open up new opportunities across multiple sectors. However, because of existing barriers, the full impact of this revolution will not be realised uniformly across all areas of the country and within every market segment in the short-term. In my view, it is important that we strive to strike an ideal balance between the growth of our online services and physical presence.



Fred N. Ojiambo, MBS, S.C
CHAIRMAN OF THE BOARD OF DIRECTORS

When I took over as Chairman, it was clear to me that providing services to the unbanked was a critical step in adding value to a broader range of stakeholders. We have since taken steps in that direction and our footprint has improved significantly. We continue to reach into customer segments that we have not been present in before and move closer to the people. The Bank is cognisant that even as we engage with a greater number of market segments, our core strengths are different from other financial players. We are a Kenyan bank, serving the needs of a highly dynamic region.

Our performance

In 2015, we did not perform as well as we had anticipated. One of the difficulties we faced pertained to the business environment in South Sudan, which significantly impacted our results. However, our fundamentals remain intact and the mid- to long- term prospects are extremely exciting.

The Bank successfully incorporated Stanbic Insurance Agency Limited, the bancassurance business, in April 2015. Stanbic Insurance Agency Limited is a wholly owned subsidiary company of CfC Stanbic Bank Limited. We would like to notify our shareholders of our intention to transfer the Stanbic Insurance Agency from being a subsidiary of CfC Stanbic Bank Limited to being a 100% direct subsidiary of CfC Stanbic Holdings Limited, through a sale agreement. This is subject to regulatory approval.

Good governance remains a key pillar in securing our long-term success. The Board members have very distinct and strict fiduciary and legal responsibilities under Kenyan laws, which are underscored in the new Companies Act that came into force in 2015. The Board focused on ensuring alignment of the Bank's policies with the

laws and regulations of Kenya. We need to be responsive to the regulatory environment in Kenya and also South Africa-driven regulatory requirements that impact on the Bank. As with most multinational companies, this is always a delicate balance to strike. We intend to leverage our international networks and local expertise, supported by our insightful knowledge of local markets through our dynamic Board, Executive Committee and highly skilled workforce.

We welcomed Philip Odera, as our new Chief Executive Officer for CfC Stanbic Bank Limited in 2015. The entire Board is looking forward to work closely with Mr. Odera.

We want to ensure that the information provided to the Board is forward looking, which will guide our decision making process. The financial services sector is a highly technical field. To build the capacity of the Board, we partnered with senior management and technical staff from the bank to conduct training. This training focused on the technical and operational aspects of the business. Such initiatives allow the Board to optimize its contribution in terms of strategy and oversight. In addition, the Board engaged in a workshop that involved a strategy rethink of our "business-as-usual" approach and came up with "disruptive solutions" aimed at addressing the new world of finance and ensuring long-term sustainability.

Looking forward

My vision for 2016 is to focus on sustainability and ethics. I believe there is much business value that can be derived from paying attention to these areas, which present a risk if not overseen properly.

Integrated reporting captures these core issues and encourages us to integrate them into our thinking. It is fast becoming the normal way of communicating the annual report. We welcome this new journey.

This is not a single event, rather it is a process that will help our business become more conscious about how we create and manage value over the long-term for our stakeholders. It creates an added discipline around reporting to stakeholders on our progress in view of our long-term objectives.

Overall, I feel that our Board performed well in 2015 and has set the pace for an even better year ahead. I wish to recognise and extend my sincere appreciation to our esteemed customers for their steadfast support and patronage. I thank the Board, Management and staff of the Bank for their dedicated service during the year.

To our shareholders, we are sincerely grateful for your continued confidence in the Bank.

Finally, I want to recognize and thank the Kenyan and South Sudan governments and our regulators, the Central Bank of Kenya, the Bank of South Sudan, the Capital Markets Authority, the Nairobi Securities Exchange, the Insurance Regulatory Authority and the Retirement Benefits Authority for providing an enabling business environment and for their co-operation and guidance during the year.



2 March 2016

Interview with the Chief Executive

CEO STATEMENT

“ We are looking to radically change this market, to take quantum leaps into the future of banking. We will ensure this change will be progressive and sustainable ”

Philip Odera is an experienced economist and seasoned international banker with experience in Africa's most dynamic financial centres in East and West Africa. He joined [then] Stanbic Bank in Kenya in 2000 and played a key role in turning around its fortunes from a loss of KShs 75 million in the previous year to a profit of KShs 100 million within twelve months. He has led similar successful turnaround efforts in Tanzania and Malawi. His most recent assignment focused on consolidating growth in successful markets, growing the Uganda business from a USD 500 million balance sheet to a USD 2 billion balance sheet in seven years. Stanbic Bank Uganda is currently the number one bank in the country. In early 2015, Philip joined CFC Stanbic Kenya as the Chief Executive Officer. He is keen to drive growth in the bank's digital platforms, to ensure it remains relevant to a wider section of current and potential clients. As the business lead, he is cascading this strategy through other facets of the bank's operations, including the type of skills acquired and the type of training provided for staff. In this interview he shares more about his vision and strategy for CFC Stanbic Bank.



Philip Odera
CHIEF EXECUTIVE OFFICER

You have been the CEO of CfC Stanbic Bank for one year, what would you say about this first year?

When I returned to Kenya, I was surprised to find the same bank that I had left in 2000 – a really successful niche bank. But there is a lot of room to become more relevant in the local market. I came on board when the preparation of the new five-year strategy (2015-2019) was being concluded and my team had the opportunity to undertake a strategy refresh and query how the plan would move us from being a successful niche bank to a nationally relevant bank. There are many ways we envisioned this could happen, which included building more brick and mortar branches and acquiring other banks and financial institutions. However, in the context of the direction Kenya is taking, I see a country increasingly reliant on technology and digitalisation. We are a very youthful nation, with over 75% of the region's population below 35 years old. These young people are our future – they are our target market, our future business leaders and policy makers, as well as our employees and partners, and they do not require a physical branch. They want digital services that are efficient, convenient and value adding for their personal banking needs. These young people are also taking up leadership positions in different sectors and bring that same mindset into business. So a key component of our strategy is using our digital platform as a main service delivery channel. This will allow us to become increasingly relevant, without spending a fortune. Thus, a major milestone in 2015 was the launch of our new digital platforms.

We also need to enhance the conversations we are having with existing and prospective customers, to present ourselves as a provider of business and personal financial solutions, beyond just being a lender.

Arguably, Kenya is a globally leading market in terms of digital banking, what will your competitive edge be in this area?

CfC Stanbic Bank has leapfrogged beyond branches - our digital platforms, both mobile and internet - are now main drivers for new business, as opposed to being alternative service delivery channels. We have seen a rise in mobile banking penetration from 49%

in 2014 to 85% in 2015. These represent new customers who have not banked with us before. Our new branches are highly digital, open 24/7 and can handle all the financial needs of a customer. We are looking to radically change this market, to take quantum leaps into the future of banking. Yet, we will ensure this change will be progressive and sustainable.

How does the spirit of innovation cascade to the product side?

The banking sector has very few new products – a loan is a loan and a deposit is a deposit. Customer solutions that are provided more conveniently are often classed as innovations. What changes is the packaging and how we innovate and become more relevant by making our products and services more accessible and convenient to customers. In addition to the digitisation of services, the way we approach this is through the Universal Banking concept, which basically means a system of banking that provides a full range of services to customers, from lending to transactional services and investment banking. Our incentive system and way of working is moving us away from a silo mentality to a mentality of "if we work together we can achieve more". Through cross-selling and the development of new and improved service delivery solutions, we can deliver optimally for the entire ecosystem we operate in. We want to become a partner, an advisor and a value provider to all of our clients.

What do you think the business did particularly well this year?

During the year, we had a strong performance in our niche, including investment banking for large companies and government. We were the lead arranger for a number of large scale projects and managed a number of highly successful syndications. We also won global recognition as the best treasury and cash management provider in Kenya. On the retail side, we continued to expand our customer base and are now the best private bank in Kenya.

What do you think the business did not do particularly well this year?

We have not developed the capacity to generate low cost deposits. By virtue of being a multinational bank with a strong international brand, we get deposits anyway, but we have not actively sourced this through alternative channels. To provide cost effective products for customers, and to be relevant to as many customers as possible, we need to enhance the use of our alternative channels.

In addition, we need to maintain relevance in foreign currency lending while expanding our presence in local currency lending. We have a strong foreign currency balance sheet, but there are many opportunities to leverage that can strengthen and improve our performance on the local currency front.

How do you see your role in leading the business in building a sustainable society?

Our role as a bank in promoting sustainability is important. Infrastructure development and energy solutions are central to the growth of any economy. The Bank is supporting the growth of energy solutions by working with partners both private and public. We also see opportunities in solar and are keen to ensure we retain our position as a key partner for renewable energy projects. However, we recognize that we are still learning. The challenges experienced with community issues at sites such as Kinangop, resulting in a stalled project, demonstrates the need to integrate social and environmental issues in our risk management procedures. The momentum for sustainable banking is gaining momentum, with clients and other stakeholders keen on querying our social and environmental impacts. If we fail to understand that this is where things are going as a business, we will miss that boat.

One strategy I have championed is encouraging all of our staff members across our 25 branches to come up with a community investment project in one of our key focus areas: education, health and financial literacy. It is important to note that this is not simply about giving a cheque. It is about active participation and long-term partnership driven by staff members. This is part and parcel of what we stand for as a branch in that community – we want to

ensure that we are actively involved in the social and economic growth of the communities we serve. Internally, we have encouraged staff to provide ideas that could reduce our impact on the environment and society. I am very proud to say that ideas for most of our current initiatives, such as the paperless office and waste segregation, have come from our staff.

How will CfC Stanbic Bank make all of this happen?

Our people represent our definitive competitive advantage and drive the impact that we have. To fully embody the Universal Banking concept, we will need to promote a culture of open-mindedness, innovation and partnership. Changing mindsets is a journey not an event! We want our staff to know that we believe in them, in their ideas and in their ability to contribute to the company. We want them to challenge themselves to dare to create the next big ideas in banking. And as we continue to contribute to our shared vision, I want to challenge our employees to focus on pace and simplicity of new innovations. Innovation doesn't have to be complex, some of the most successful ideas are successful precisely because they are simple.

In terms of brand recognition, CfC Stanbic Bank is perhaps best known for its corporate banking expertise. Will this change going forward? What about financial inclusion and the "unbanked"?

In the coming years, I believe that terminology such as corporate, retail, unbanked and other similar labels will become less relevant. Eventually, people will ask themselves only one question: "Who provides me with what I need?" When someone sees our logo, we want them to think, "they understand me, they can provide me with what I am looking for".

What will success look like?

Success, to me, will be defined by how relevant we become to the entire eco-system of a sector; how we provide all the services needed by players within the sector and become a one-stop-shop for them. While we are very proud of our status as a leading bank in corporate banking, we also want to be known for a broader range of services. We are a preferred bank for business minded people, be they entrepreneurial with a great business idea, SMEs or larger established businesses.

I don't chase short-term numbers and financial targets as this sometimes forces you to make ill-advised decisions rather than long-term strategic ones. I focus on what we need to do strategically to become the preferred financial solutions provider - the numbers will be a function of that. We are here to create value over the long-term.

I would like to sincerely thank all our customers, the Board of Directors and staff for their support throughout this journey. Our staff and Board of Directors did an excellent job through difficult times.

Finally, I would like to express my gratitude to the shareholders, regulatory agencies in both Kenya and the Republic of South Sudan and other stakeholders for their continued support.



2 March 2016

EAST AFRICA IS RISING AND WE'RE HELPING LIGHT IT UP

**WINNER, BEST INVESTMENT
BANK EAST AFRICA**



A thriving East Africa. That's the objective that underpins every investment banking deal we execute. We are honoured and humbled that Banker Africa recognize our work in landmark pioneering transactions in East Africa by awarding us the **Best Investment Bank, East Africa** accolade. We are committed to help move the region forward through key deals.

REPUBLIC OF KENYA

June & November 2014

US\$ 2.5 billion

Debut & Tap Eurobond Issue

Joint Lead Manager
& Joint Bookrunner

**REAL INSURANCE CO. LTD
- KENYA**

August 2014

US\$ 21 million

Transaction Adviser for sale
of 99% equity stake

**UMEME HOLDINGS LIMITED
- UGANDA**

May 2014

US\$ 98.8 million

Sole Global Co-ordinator,
Transaction Advisor and
Joint Bookrunner, Block
Trade on the Uganda and
Nairobi Securities Exchanges

**INTERNATIONAL FINANCE
CORPORATION - RWANDA**

May 2014

RWF 15 million

Corporate Bond Issue
Lead Arranger
& Joint Bookrunner

They call it Africa. We call it home.



**CFC
Stanbic
Bank**

A member of
Standard Bank Group

For more information visit www.cfcstanbicbank.co.ke

CFC Stanbic Bank is licensed and regulated by the Central Bank of Kenya

Moving Forward™

Financial review

CFO STATEMENT

“ We witnessed the benefits of a more diversified business and clearly articulated strategy. This enabled us to respond effectively to shifting market dynamics during the year. ”

Overview of the operating environment

Kenya

2015 provided the toughest operating environment to date due to volatility in interest and the foreign exchange rate environment. Fortunately, our efforts at building a more sustainable outfit is paying off as we witnessed the benefits of a more diversified business and clearly articulated strategy. This enabled us to respond effectively to shifting market dynamics during the year. We began the year with tight liquidity, which stifled some of the investments we made in the previous year. This resulted in a soft performance of the trading book in the first half of 2015. The situation was exacerbated by the poor performance of the equities market on the Nairobi Securities Exchange, but we responded remarkably in the second half of the year to post a reasonable performance. Another factor that impacted the external environment was the capital gains tax, which was introduced in 2015 and later retracted. There was also uncertainty for emerging markets globally, which resulted in reduced investment in the Kenyan economy. However, looking at it holistically, we had good growth in customer loans and advances (18.8%), but the timing means that the impacts of this will only be seen on the income statement in 2016.



Abraham Ongenge
CHIEF FINANCE OFFICER

Overview of the key features of 2015 financial results

This year's financial performance demonstrates successes in various areas namely:

- Growth in balance sheet with customer deposits growing by 10.5% and customer loans growing by 18.8%.
- Strong full year South Sudan results despite a deteriorated economic environment.
- Cost management.

Profitability

Profit before tax declined by 14.25% to KShs 7,077 million, a decrease of KShs 314 million from the previous year ended 31 December 2014. Profit after tax decreased by 14.3 % from KShs 5,479 million in 2014 to KShs 4,697 million in 2015.

Return on equity

The return on equity decreased to 16.6 % in 2015 from 20.6 % in 2014. On a weighted average capital basis, the return on equity is 17.1 % compared to 22.4 % in 2014.

Economic factors affecting the results

Inflation

The year-end inflation rate stood at 8.0 % compared to 6.0 % in 2014. The increase was driven by higher food prices.

Central Bank Rate (CBR)

The Central Bank Monetary Policy Committee raised the CBR to 11.5 % from 8.5 % in comparison to December 2014.

Key financial highlights

| Performance Indicators | 2015 | 2014 |
|-------------------------------------|-------|-------|
| Total income growth | 0.1% | 4% |
| Credit impairment charges growth | (29%) | 8% |
| Profit before tax growth | (4%) | 6% |
| Customer loans and advances growth | 19% | 28% |
| Customer deposits growth | 11% | 1% |
| Capital adequacy (tier 1 ratio) | 16% | 18% |
| Return on average equity (post tax) | 17% | 22% |
| Earnings per share (KShs) | 27.54 | 32.12 |

Net interest income increased by KShs 793 million while fees and commission revenue decreased by KShs 194 million respectively. In 2015, non-interest income accounted for 44 % of total operating income as compared to 48% in 2014.

Total operating costs increased by KShs 127 million, a 1.6 % increase from the previous year largely due to increase in staff costs arising from annual salary reviews and increase in headcount. This was partly offset by lower other operating expenses which declined by 11.25% mainly as a result of costs associated with implementation of strategic projects that did not recur as well as a number of cost saving initiatives which have paid off.

The cost to income ratio edged slightly higher to 50.9 % from 50.2 % in 2014.

Net interest income

| | 2015 KShs 000 | 2014 KShs 000 | Change |
|----------------------------|------------------|------------------|-----------|
| Interest income | 14,665,543 | 11,638,770 | 26% |
| Interest expense | (5,490,683) | (3,256,814) | 69% |
| Net interest income | 9,174,860 | 8,381,956 | 9% |

The increase in interest income was mainly driven by growth in customer loans and advances. In line with balance sheet growth, the Bank was successful in securing term funding from various funding partners that resulted in interest expense increase year on year. The Bank continues to focus on improving the funding mix by growing core customer balances (current accounts and savings deposits).

Net fees and commission income

Net fees and commission income decreased from KShs 2,816 million in 2014 to KShs 2,621 million in 2015. This was mainly attributable to decreased transactional volumes and trade finance activity in South Sudan.

Trading revenue

Income from trading decreased from KShs 4,735 million to KShs 4,306 million. The decrease was mainly driven by harsh trading environment in the Kenya bond market, partly offset by net unrealised gain on monetary assets in South Sudan arising from devaluation of the South Sudanese Pound.

Impairment losses

| | 2015 KShs 000 | 2014 KShs 000 |
|--|------------------|------------------|
| Impairment charge for non-performing loans | 1,237,063 | 1,298,029 |
| Impairment charge for performing loans | 270,337 | (55,132) |
| Recoveries during the period | (506,657) | (441,734) |
| Other movements | (93,438) | (98,341) |
| Net impairment charge on loans and advances | 907,305 | 702,822 |

Increase in provisions was mainly due to growth of the Bank's loan book as demonstrated by above 100% increase in impairment charge for performing loans.

Operating expenses

| | 2015 KShs 000 | 2014 KShs 000 |
|--------------------------|------------------|------------------|
| Staff costs | 4,851,926 | 4,295,671 |
| Other operating expenses | 3,419,321 | 3,848,911 |
| Total expenses | 8,271,247 | 8,144,582 |

Other operating expenses for 2015 were lower than 2014 costs by KShs 430 million largely due to improved efficiency and benefits derived from use of technology.

Employee compensation and related costs increased by KShs 556 million mainly due to annual salary reviews, coupled with an increase in staff head count to support the Bank's growth strategy

Statement of financial position

During the year under review, the Bank's total assets grew by 15.9 % to KShs 198,578 million as at close of 2015. The balance sheet growth was largely driven by growth in customer loans and advances and loans and advances to banks.

Customer loans grew by KShs 16,634 million to close the year at KShs 104,981 million, mainly within the Corporate and Investment Banking space.

Customer deposits increased by KShs 9,663 million. Pure save accounts had the highest growth in deposits and grew by KShs 3,894 million.

Capital adequacy

At 31 December 2015, the Bank's total capital ratio was 18.70 % (2014: 21.08 %) of risk-weighted assets, with core capital at 15.90 % (2014: 17.52 %). The capital adequacy ratios remain above the stipulated regulatory minimum of 14.5 %.

Part of the earnings for the year will be reinvested in the business to enable it grow its assets.

South Sudan

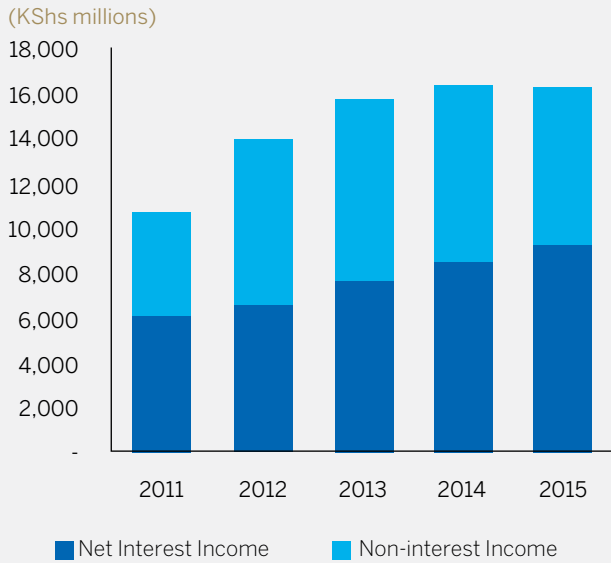
The South Sudan branch's contribution to the Bank's profit was 7% in 2015 (2014: 8%). Despite the deteriorating operating environment, the branch reported a profit of KShs 376 million.

The Government of South Sudan introduced reforms aimed at liberalising the market key among them being adoption of a floating exchange rate regime in the last quarter of year 2015 which resulted in an immediate devaluation of the South Sudanese Pound.

We protected the gains we had previously made and that benefit realized itself in second part of the year. We expect the challenging environment to continue, while efforts to find a lasting peace solution could positively impact the business environment in South Sudan in 2016.

Five year review

Revenue evolution

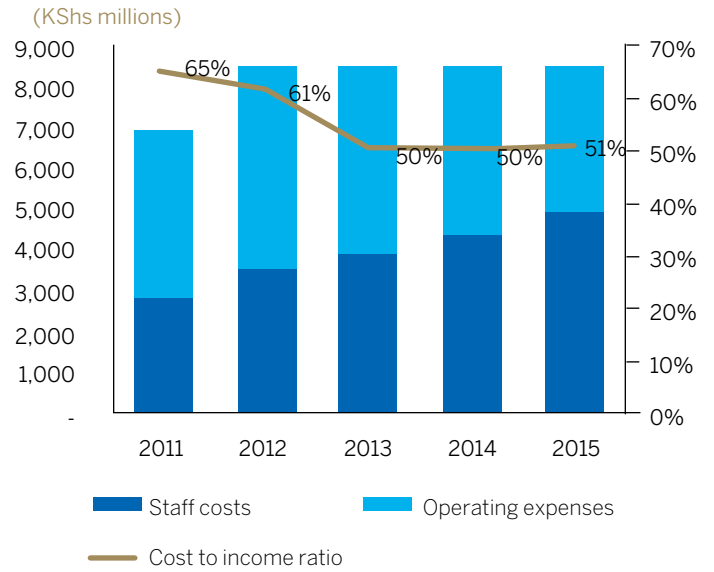


Gross revenue grew by 0.1% in 2015 with net interest income growing by 9.5% and non-interest revenue decreasing by 9.9%.

Increase in net interest income was mainly driven by growth in customer loans and advances.

Non-interest revenue decrease is attributed to reduction in trading revenue and transactional volumes.

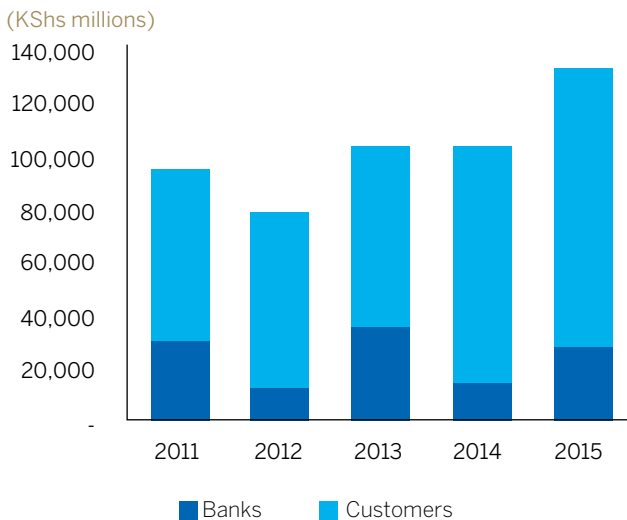
Expenses evolution



The cost to income ratio edged slightly higher to 51% in 2015 due to the increase in operating costs by 2% compared to growth in revenue by 0.1%.

The Bank continues to focus on cost discipline.

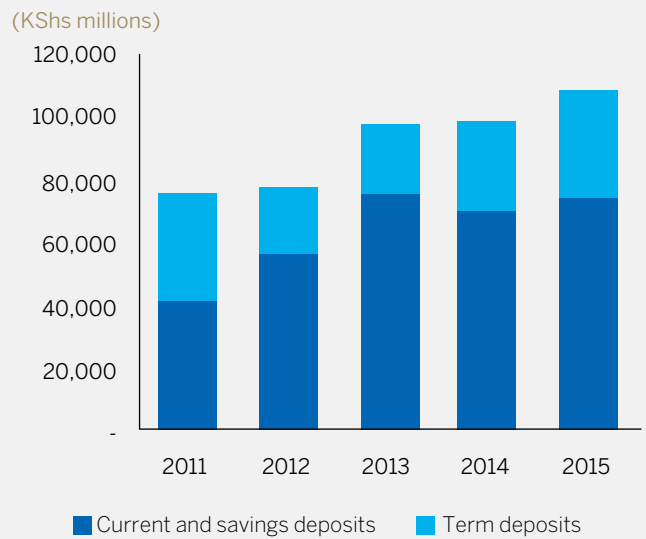
Loans and advances performance



Customer loans growth was mainly within the Corporate and Investment Banking (CIB) space.

Bank loans increase is attributed to increase in interbank lending.

Customer deposits and current accounts performance



Pure Save accounts had the highest growth in deposits and grew by KShs 3,894 million.

Customer deposits grew 9.98% in 2015. Pure Save accounts grew by 53.6% in 2015.

Five year review (continued)

| | 2015 KShs million | 2014 KShs million | 2013 KShs million | 2012 KShs million | 2011 KShs million | CAGR % |
|--|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-----------|
| Income statement | | | | | | |
| Profit before tax | 7,077 | 7,391 | 7,005 | 4,712 | 3,128 | 22.6% |
| Profit after tax | 4,697 | 5,479 | 4,959 | 3,109 | 1,923 | 25.0% |
| Statement of financial position | | | | | | |
| Shareholders' equity | 28,251 | 26,644 | 22,353 | 17,338 | 9,365 | 31.8% |
| Total assets | 198,578 | 171,347 | 170,726 | 133,378 | 140,087 | 9.1% |
| Loans and advances to customers | 104,982 | 88,347 | 69,133 | 66,150 | 64,257 | 13.1% |
| Property and equipment (including intangible assets) | 2,708 | 2,513 | 2,566 | 2,873 | 3,074 | |
| Customer deposits | 106,493 | 96,830 | 95,708 | 75,633 | 74,335 | 9.5% |
| Return on average equity | 17.11% | 22.36% | 24.99% | 22.63% | 20.69% | |
| Return on total assets | 2.37% | 3.20% | 2.90% | 2.33% | 1.37% | |
| Costs to income | 50.88% | 50.16% | 50.46% | 61.30% | 64.61% | |
| Capital adequacy | | | | | | |
| Tier 1 capital ratio (regulatory minimum- 10.5%) | 15.9% | 17.52% | 17.73% | 20.50% | 12.59% | |
| Total capital ratio (Tier + Tier 2) | 18.70% | 21.08% | 20.53% | 25.50% | 19.04% | |
| Risk - weighted assets | 162,284 | 138,735 | 119,641 | 83,127 | 80,655 | |
| Other information | | | | | | |
| Number of employees | 1,040 | 985 | 942 | 879 | 843 | |

Moving forward into 2016

In 2015 we refreshed our five-year strategy (2015-2019). Our core strategy remains focused on empowering business people to succeed and we have set out to continue building the PBB side, leading with the business segment. A core component, in parallel with our foreign currency business, is to grow our local currency business. We will also focus on our integrated transaction capability and digital and mobile banking for accessible, convenient and cost effective services. This links to the government objective of creating a 24-hour economy and we have to be nationally relevant.

In CIB we demonstrated market leadership in transactional, investment and global market banking in Kenya. Transactional services is a notable area that we will place emphasis on in 2016 due to its potential for growth. We are positioning ourselves to meet the financial needs of our customers and their company ecosystem and corporate value chain including suppliers, employees, business partners etc.

We expect a relatively stable exchange rate in 2016. Stability means certainty to business. We have seen stabilisation in terms of capital gains tax, which has resulted in a continued stabilisation of interest rates. This certainty bodes well for 2016.



Exceptional
financial
reporting

always leaves
us fired up.



Our earnest commitment to keep moving you forward has once again borne fruit. We were recognized and awarded for our outstanding financial reporting and corporate governance. We say a big thank you to all our clients and stakeholders. Your continued trust and partnership is what drives our pursuit of excellence.

2nd Runner up, Bank category, 14th Annual FiRe Awards

CfC Stanbic Bank Moving Forward™
A member of Standard Bank Group

Business unit reviews

Personal & Business Banking (PBB)

“ Our purpose is enabling people to succeed. We are leading with business banking underpinned by the fact that SME is a growth sector. We will focus on creating valuable relationships with our customers through provision of quality services that meet their day-to-day needs ”



Adam Jones,
HEAD - PERSONAL AND BUSINESS BANKING

Overview of business performance in 2015

Personal and Business Banking continued to focus on three key areas – personal banking, business banking and high net-worth individuals. We provided simple, affordable, convenient and accessible banking services to personal markets, business customers alongside tailored personal financial solutions for our high net-worth individual clients.

In each of these lines of business, our main focus areas were:

- Client relationship management.
- Customer growth and acquisition.
- Business transformation through efficiency improvement and cost reduction initiatives.
- Investment in new age distribution platforms.

In 2015 we saw a sudden rapid rise in interest rates, which caused a margin squeeze for us as most of our business came through foreign currency lending. We reached some key milestones in business development in 2015:

The launch of Stanbic Insurance Agency

In line with regulatory changes, banks can now offer insurance agency services in Kenya. Our agency was approved in August 2015 and we believe there is a significant opportunity to fulfil our customers' insurance needs. This is especially true as business banking is our sweet spot and there are fewer established insurance players in this segment. Our new bancassurance system went live in October 2015 and we believe that this platform will be pivotal in supporting our business growth plans for this area.

The launch of our digital platforms

We are placing significant effort into the development of our digital platforms. Our physical branch network is relatively small with 25 branches at present (two to be opened in 2016) and our digital platform is our main driver for business growth.

We rolled out the new mobile banking app and Internet Banking platform in 2015. The mobile banking app was well received by customers, leading to a higher number of transactions and value transacted on mobile banking compared to ATMs. The new internet banking platform has the widest range of online services in Kenya, offering our customers great convenience for payments to other local banks as well as international payments. We now have two digital branches; Nyalı branch in Mombasa and our enhanced digital experience centre at Garden City branch in Nairobi, which opened in 2015 and offers automatic and real-time cash deposit capability - a first in the market.

We have seen good traction with our digital channels where overall penetration grew from 35% in 2014 to over 60% in 2015. Mobile banking penetration is now at 85% and internet banking at 52%. Our ATM network recorded an average uptime of 98.5% throughout the year, with mobile banking and internet banking at over 99% availability. This is an improvement on 98% in 2014 and a result of significant investment in our core banking IT system.

Our aim is to become among the top three leading banks in Kenya, through continued investment in solutions that focus on the day-to-day needs of our customers.

Through collaboration and partnership with telecommunication companies we have developed a superior collections solution that can be scaled across different sectors such as schools, agribusiness, retail and distributorships. Our business banking customers are able send money collected on mobile money to their bank accounts and this has recorded tremendous growth, evidencing the need to cater for our customers' cash management needs.

Process automation

We also launched our automated account opening process and developed a platform that automates processing of lending applications. The system will be fully operational in the third quarter of 2016, leading to faster turnaround times, better customer experience and greater operational efficiency. We have also rolled out a superior platform that will allow retail customers to receive payments via debit and credit cards. This is an area where our parent company is the market leader in South Africa, expertise that we have been able to draw on.

Strategy

Kenya has always been one of the key growth countries for Standard Bank Group, with a promising long-term outlook and extensive infrastructure development plans by the government. We have also seen some recovery in the tourism sector in 2015 and growth numbers are looking robust in comparison to many other markets on the continent. In addition, Kenya is a key market for Chinese investment and is seen as a regional hub for business and finance. In this regard we have a great competitive advantage as 20% of the Group parent company, SBG, is owned by ICBC, the largest bank in the world.

Our strategy in PBB is to continue to lead with the business banking segment, which currently makes up about two-thirds of our business in terms of total PBB revenue. In doing so, we focus on supporting SME growth, which is the engine of economic growth in Kenya. In this space, our strategic focus on payments and collections services gives us a competitive edge going forward.

At the same time, we are looking to grow our personal banking segment, which currently makes up about one-third of our business. This will be achieved through cross-selling and holistic service offerings facilitated by collaboration across our business teams and units. We want to leverage our digital platforms to focus on access, efficiency and convenience for the customer and we are looking to reach a broader range of customers, including those who have not been banked before.

Another potential growth area on the personal side is Wealth and Investment, a business segment that was introduced four years ago and has witnessed promising client growth. This also offers a crossover with the business side as these clients often also conduct their business banking with us. This segment has grown significantly having received the award of being the best private bank in Kenya, 2015. In addition, I want to highlight that we take pride in having been able to grow this market segment while upholding the highest international standards of vetting. Our staff go through annual mandatory training in terms of our Anti Money Laundering procedures and we adhere to strict background checks of our clients.

Our products and services at PBB

Mortgage lending

- Residential accommodation loans to individual customers

Instalment sale and finance leases

- Comprises two areas, instalment finance in the consumer market, mainly vehicles, and secondly, finance of vehicles and equipment in the business market

Card products

- Credit card facilities to individuals and businesses (credit card issuing)

Lending products

- Lending products offered to both personal and business markets
- Business lending offerings constitute a comprehensive suite of lending products, structured working capital finance solutions and commercial property finance solutions

Transactional products

- Comprehensive suite of transactional, savings, investment trade, foreign exchange, payment and liquidity management solutions made accessible through a range of physical and electronic facilities

Bancassurance and Wealth

- Short-term and long-term insurance comprising of Credit life and Home Owners and Commercial Business Cover
- Wealth management services through investment services, trust and fiduciary, philanthropy, risk solutions, specialized lending and transactional banking services

CASE STUDY

Kinangop Dairy

Being more than just
a lender to one of our
clients



Kinangop Dairy Ltd (KDL) was established and incorporated in 1999 as Mkulima Creameries Ltd to buy, process, package and distribute dairy products using milk produced in the rich milk catchment areas of the North and South Kinangop areas of Central Province.

In 2006, Mkulima Creameries Ltd changed its name to Kinangop Dairy Limited with a view to widening its operations and to associate more closely with Kinangop Farmers.

KDL and the Bank established a relationship in 2012 when KDL's operations were limited to a cooling plant with an annual turnover of between KShs 15 million and KShs 20 million. At the time, the company struggled to secure finance as the financial institutions it approached did not see the value in financing equipment such as additional chilling plants.

This changed when the Bank approved a loan in 2012/2013 for the company to purchase its first processing machine, worth KShs 100 million, which produced milk with a three-day shelf life. This helped to boost the operation's business turnover in the subsequent year, resulting in a growth of over KShs 500 million in 2014.

KDL subsequently made the decision to expand its processing capability by purchasing another processing machine, capable of producing milk with a three-month shelf life (long life milk). This saw turnover grow to KShs 1.7 billion in 2015. KDL currently processes over 70,000 litres of milk per day.

Business Solutions

Throughout this journey, and via engagement with top level management and relevant business units, the Bank was able to identify needs and challenges around cash management. These included issues relating to the timely banking of cash proceeds from milk sales to KDL's bank account and related security issues (daily runs for milk delivery commence at 3am and end at 6am), as well as other issues such as the need for reconciliation of funds paid in by each distributor and a unique identifier reference. The payment platform provides a module where the business owner can pull reports to analyse sales activity trends and manage stock levels, get to know which routes are doing better or those which are more suited for certain products.

In the latter part of 2014, the Bank supported KDL in adopting solutions to digitally collect its funds through a Paybill account, in partnership with Safaricom. The Bank extends real-time settlement of funds as

transactions flow into the Paybill account. This is an effective, real-time and risk free solution which allows KDL to efficiently collect money from its various distributors – who are geographically widely dispersed – a process that was previously conducted through physical branches of many different banks. The solution also avails a reconciliation tool that enables KDL to focus on its core competence- growing and scaling up dairy farming in a bid to meet rising demand.

The benefits for the client include:

- Optimised cash flow management.
- Enhanced working capital cycles leading to improved liquidity positions for the business.
- Track and account for all milk sales – eased reconciliation.
- Enhanced security as cash-in option is digital.
- Reduced trips to deposit cash into the bank account.
- Curbed fraud (fake bank cash deposit slips).
- Increased movement of stock and sales.
- Real-time value credited to client's account seamlessly.
- 24/7; 365-day access to its accounts from a cash-in perspective.
- The Bank referred KDL to another of its bank customers to supply the operation with cartons for packaging.

The Bank has become KDL's primary financial partner, with additional products and services such as line of credit, overdraft, vehicle and asset finance facility, a bid bond and term loan to finance capex.

KDL has also appointed Stanbic Insurance Agency Limited to handle its insurance covers and claims, and the Bank to provide banking services for the SACCO with over 7,000 farmers paid every month.

Through automation, the customer is able to tell the difference between his/her records against the records kept by the Bank through integration to the customer's ERP system.

In summary, the Bank provided innovative customer centric solutions and worked to establish a holistic appreciation of a sector ecosystem - in this case for the dairy sector - enabling the Bank to add value in several different ways. By partnering with Safaricom, the Bank was able to provide solutions in remote areas where the Bank does not have branches.



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Corporate & Investment Banking (CIB)

“ We aim to play a systemic role in the sectors we operate in and seek to add value, not just by being a lender, but an advisor and partner across the business value chain ”



Mike Blades,
REGIONAL HEAD - CORPORATE AND INVESTMENT BANKING

Overview of business performance in 2015

CIB serves a wide range of clients in meeting their banking, finance, trading, investment and advisory requirements. In each of these lines of business, our main focus areas for 2015 included:

- Client centricity.
- Growing our local currency balance sheet.
- Providing world class service to our clients.

2015 was one of the toughest trading years for CIB Kenya. This was as a result of the volatile interest rates, which negatively impacted lending margins.

But despite the challenging environment, we continued to enjoy good customer asset growth in 2015, with no imminent concerns on the loan book, which is supported by our low credit loss ratio.

Strategy

I believe we are coming out of this tough year stronger and better prepared. We plateaued from a growth perspective and we asked ourselves some hard questions in terms of the way forward. From a Standard Bank Group perspective, alongside South Africa, Kenya and Nigeria are considered the “core markets”. There are tremendous opportunities in the Kenyan market, with its comparatively diversified economy and good long-term growth prospects.

In addition, we have a highly educated and skilled workforce. These market opportunities are known to many, so Kenya is also the most competitive banking market on the continent. This means we have to be good at what we do and work hard to create returns that are sustainable over the long term.

The way we are adjusting our strategy is to increase our share in local currency assets and liabilities by broadening our customer base and placing an increased focus on transactional banking. Our overriding goal as agreed by Management and the Board is to be amongst the top three banks within the next five years, by being the best transactions bank in Kenya. By this we mean being the best payment and collection bank in Kenya.

Our main service delivery platform will be the digital platform and CIB and PBB will work together to ensure we capture this opportunity in its entirety. Our focus is on the client and how we as a team, across business units, can offer a full range of services and solutions to the client and its surrounding eco-system.

Standard Bank Group and CFC Stanbic are well known for excellence in Investment Banking transactions. This is evidenced by our involvement in the big Power and Infrastructure projects in Kenya and on the African continent. As such we help facilitate infrastructure development that is key to economic growth. What is perhaps less known is our involvement in the surrounding value chain. Our strap-line is “Empowering business people to succeed”, so while the development and financing of an infrastructure project is an important milestone in terms of achieving economic growth, we also help maximize the growth opportunities by working with associated businesses and the ecosystem around that project.

We aim to play a systemic role in the sectors we operate in and seek to add value, not just by being a lender, but as an advisor and partner across the business value chain.

We are also fully cognisant that it is in our interest as an integral entity in the economy, to do our part in ensuring that economic growth is long term and sustainable. This means actively taking into account long-term considerations such as social and environmental risks and opportunities in the business activities we support. This is an ongoing process where we continuously seek to further strengthen our environmental and social risk management practices.

Moving forward

One of our greatest moments in 2015 was achieving the internal recognition that we need to work together across units within the Bank to achieve great success by embracing the “Universal Bank” concept. This is an area of focus and will be a big test for us in 2016.

To deliver the value that we aspire to, all business units need to work together in pursuit of a shared goal which is to be a top 3 bank in Kenya.

What we will look out for in 2016:

- Monitor progress in terms of execution of the strategy, especially the growth of our local currency business.
- Ensure we are relevant in the economic sectors that are enjoying the most growth.
- Maintaining discipline around being client centric and providing end-to-end solutions to our clients.
- Providing superior service to clients.

Our products and services at CIB

Relationship management, client coverage and sector expert

Global Markets

- Foreign exchange
- Debt security trading
- Equity
- Markets and interest trading
- Fixed income trading

Investment Banking

- Project finance
- Advisory
- Corporate lending
- Syndicated lending
- Equity capital markets
- Debt capital markets
- Property finance

Transactional products and services

- Cash management
- Investor service
- Liquidity management
- Trade finance
- Working capital financing

CASE STUDY

Kenya Pipeline Company

Excellence in infrastructure financing



The Kenya Pipeline Company (KPC) Limited is a State Corporation, which is 100% owned by the Kenyan Government. Its mandate is to construct, operate and maintain an oil pipeline network to transport refined fuel throughout Kenya. KPC enjoys a pipeline transport and storage monopoly and its clients are oil marketing companies with the largest four accounting for 75% of petroleum sales market share in Kenya.

The purpose of KPC's Line 1 Replacement Project is to complement and eventually replace its existing 14-inch diameter petroleum products pipeline, which has been in operation for the last 36 years. The length of this new pipeline will be 450km, running alongside the existing one. The capacity of this new pipeline is designed to meet the projected petroleum products demand for the East African Region through to the year 2044.

The new pipeline is a transformational project that will have an enormous impact on the regional economy as many landlocked countries also depend on the reliable and efficient delivery of petroleum products from the pipeline. It will offer employment opportunities for Kenyans and enhanced safety and Government revenue by providing the safest means of transporting petroleum products. The project applies global best practices on health, safety and environmental management, in line with the Equator Principles.

Milestone in infrastructure financing

With its Co-Mandated Lead Arrangers, CfC Stanbic Bank devised the most fit-for-purpose debt solution for Kenya Pipeline Company by arranging the facility. The total debt requirement was USD 350 million, sourced from a consortium of six banks, including CfC Stanbic Bank.

As one of KPC's primary relationship banks, CfC Stanbic Bank has proven its ability to structure and meaningfully participate in the financing of KPC's major expansion projects on a number of occasions.

Transactions such as this clearly demonstrate CfC Stanbic Bank's deep knowledge of and presence in Kenya, as well as the ability to structure bespoke facilities in much needed large scale infrastructure development projects that meet client requirements and draw on expert resources across the wider Standard Bank Group.

This was a milestone transaction for the market because of the tenor and structure being fully underwritten without the need for independent risk insurance or a government guarantee.

CfC Stanbic Bank was able to deliver solutions for KPC's short-term and long-term needs at the right price. With the right partners, CfC Stanbic Bank has backed KPC successfully in the past and will continue to do so.

Economic review

2015 was indeed a challenging year for the global economy. The US raised interest rates after nearly a decade. China acknowledged the importance of rebalancing their economy to become a more services oriented economy from an export driven model. Likewise, the Eurozone continued to battle with tepid economic growth and political challenges while geopolitical concerns intensified mainly between Russia and the US. African economies mainly those dependent on commodity exports felt the pinch from China's waning demand for its commodities, while the possibility of a capital reversal back into the US increased volatility for most African currencies.

The US Federal Reserve raised rates after nearly a decade in December 2015 citing an improvement in the labour market and wage inflation. Indeed, the US Federal Reserve is likely to continue raising rates in 2016, however unlike the December hike, these should be priced in much better by the market, thus ripple effects on emerging market currencies and global financial markets should be less drastic.

International oil prices continued to plummet as supply from US shale oil producers rose while waning demand from China, Japan and the Eurozone also led to this sharp decline. Likewise, sanctions against Iran were lifted in January 2016 which could potentially exacerbate the global glut situation and thereby exert further downward pressure on oil prices.

Furthermore, China unexpectedly devalued the CNY back in August 2015 in an attempt to make their local unit commonly referred to as the Renminbi more market friendly. Policy makers in Beijing have acknowledged the importance to re-balance their economy to a more services driven one than the previous export led model. China's growth in 2015 fell to a 25 year low with more fiscal stimulus looking inevitable to revive the world's second largest economy.

Kenya economic review

Kenya's economic growth remained resilient in 2015 in what was an extremely challenging year for global growth. We expect real GDP growth to expand by 5.7% year-on-year (y/y) in 2016 up from an estimated 5.3% y/y in 2015. Increased public investment in infrastructure will probably ensure that the construction sector continues to remain an important driver of growth in 2016 as well. However, the agriculture sector may experience some challenges in the first half of 2016 as most weather experts warn of a dry spell following the El Nino weather conditions, while similarly looser monetary policy in source markets like the Eurozone and the UK will diminish vegetable and flower farmers export earnings in the first half of 2016. However, we expect activity in the agriculture sector to recover after the onset of the long rain season from May 2015. The Cfc Stanbic PMI showed an encouraging rebound in private sector activity in December 2015 (55.5) after posting record lows in September 2015 (51.9) and October 2015 (51.7). However, despite the December reading rising to an eight month high, growth in the fourth quarter was the weakest on average (53.6) since the series began in 2014.

Additionally, headline inflation which has currently exceeded the government's upper band target of 7.5% y/y may continue to remain elevated in the first quarter of 2016. However, with global food prices edging lower and closely mirroring the trend of international oil prices, food inflation pressures are unlikely to resemble those we witnessed back in 2011 during the Horn of East Africa drought. More importantly however, underlying inflation pressures have been tamed by the Central Bank of Kenya (CBK) and hence it was a good decision by the Monetary Policy Committee (MPC) to leave the Central Bank Rate (CBR) steady at its meeting on 20 January 2016. After all, raising the CBR wouldn't lower food prices and the excise tax implemented in December 2015 was effectively a one-off. We see headline inflation moderating from the second half of the year however the MPC may prefer to stand neutral leaving the CBR unchanged at 11.5% for the remainder of the year. Admittedly, though the next move in the CBR will probably be to the downside however, as core inflation pressures remain well anchored aided by a more a stable exchange rate while lower international oil prices will help lower inflationary expectations as well.

The Kenyan Shilling has been remarkably resilient and a beacon of strength in the region weathering the storm better than most other currencies in 2015, as the US dollar strengthened across the board. In fact any depreciation in 2016 is likely to be more measured as the CBK has more than enough ammunition in terms of Foreign Exchange (FX) reserves and the precautionary facility from the IMF. Furthermore, we suspect the Current Account (C/A) deficit fell to 8.0% of GDP in 2015 aided by the reduction in the oil import bill. However, in reality if we exclude machinery imports related to the Standard Gauge Railway (SGR) the C/A deficit is much lower than that. A decent recovery in the tourism sector in 2016 and with oil prices likely to remain low, the C/A deficit will probably continue to remain within single digits as a percentage of GDP, in spite of the continuation in capital expenditure for infrastructure projects.

We see infrastructure as a necessary virtue for Kenya, and it's clear that infrastructure spending will have short term vulnerabilities but certainly have long term benefits. When assessing possible risks to Kenya's economic outlook for 2016, fiscal slippage stands out. We are in a pre-election year and while spending on development will increase future productive capacity, the government ought to ensure that recurrent expenditure doesn't get out of control. Arguably, it may not be politically correct to drastically cut recurrent expenditure in a pre-election year, however it may be prudent to just push forward some development projects.



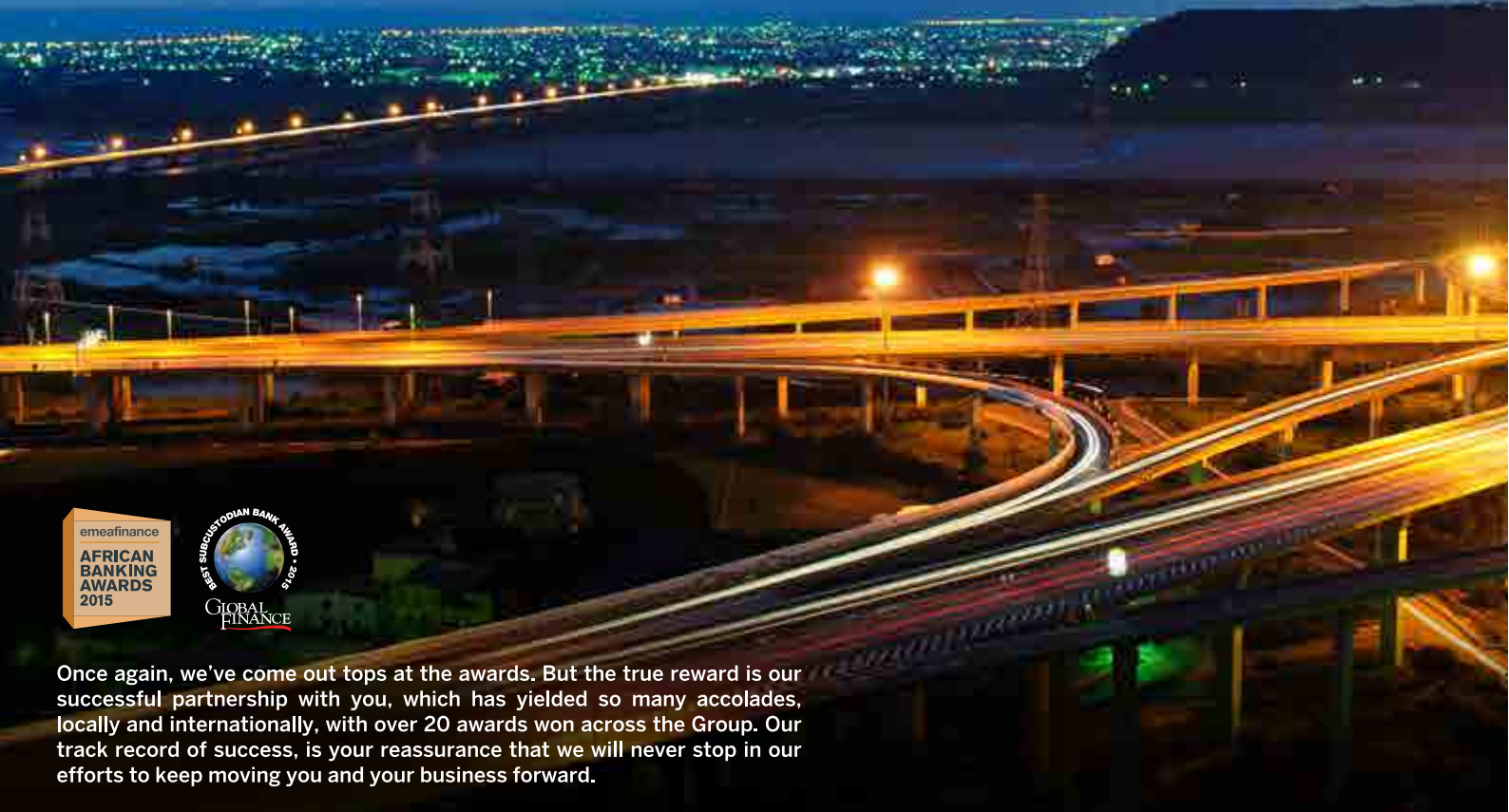
“Who’s got what I need to take my business to the top?”

“The multi-award winner.”

Best Investment Bank in Kenya
EMEA Banking Awards 2015

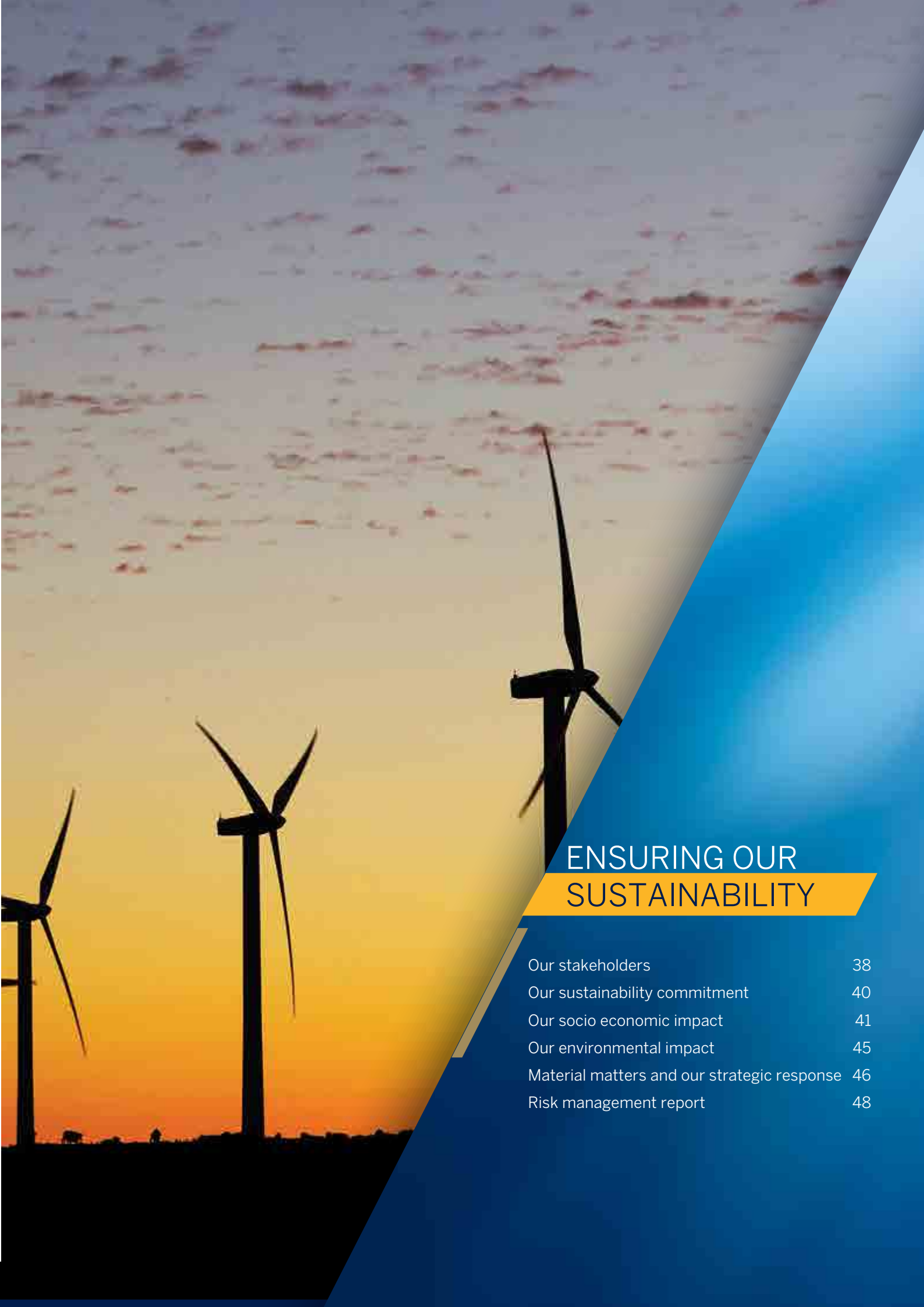
Best Foreign Exchange Provider 2015
Global Finance

Best Sub-Custodian 2015
Global Finance



Once again, we’ve come out tops at the awards. But the true reward is our successful partnership with you, which has yielded so many accolades, locally and internationally, with over 20 awards won across the Group. Our track record of success, is your reassurance that we will never stop in our efforts to keep moving you and your business forward.

CfC Stanbic Bank Moving Forward™
A member of Standard Bank Group



ENSURING OUR SUSTAINABILITY

| | |
|---|----|
| Our stakeholders | 38 |
| Our sustainability commitment | 40 |
| Our socio economic impact | 41 |
| Our environmental impact | 45 |
| Material matters and our strategic response | 46 |
| Risk management report | 48 |

Our stakeholders

Our stakeholder engagement is critical in guiding our business operations. This engagement is guided by our leadership and values and is driven by the various business units which meet regularly and interact with our stakeholders. Through this consistent engagement, driven by our staff members, who act as our primary ambassadors, we are able to identify key areas of shared concern and incorporate them, to the best of our ability, into our operations. The issues that have been identified as key to our stakeholders are discussed throughout this report.

Our key stakeholders include:



Shareholders

Enhanced shareholder value is a key component of building a business that will be sustainable in the long term, and continue to generate maximum value for the business as well as its stakeholders. Our business model continues to focus on driving higher sustainable revenue while embracing a strong risk management framework - we seek to achieve an ideal balance between risk and reward in our business, and continue to build and enhance our risk management capabilities.



Customers

We aim to provide effective and appropriate services and products for our customer, and also provide them additional value by empowering them to take advantage of opportunities around them. Our operations remain customer-centric, and our focus on enhancing our digital platforms will ensure we remain responsive to their needs. We all work towards one common goal: the best possible customer experience. By supporting new and existing businesses to grow, as well as creating an enabling environment within which they can operate in by financing infrastructure development and cleaner energy solutions, our impact will be magnified in the community in which we operate.



Employees

Our human resource remains our most important asset in contributing to, driving and querying the success of our strategy. We focus on creating a good work environment, as well as contributing towards the well-being and capacity-building of our staff members. We are committed to ensuring our human resource policies are fair, promote inclusivity, and encourage career progress. Activities conducted during the year included: staff development, training, leadership development, as well as employee wellness programmes.

We have begun mapping performance indicators relevant to our different stakeholder groups to measure our overall performance and progress in terms of their identified issues and ultimately ensure our long-term business success. Some of these performance indicators are used throughout this report. This is an ongoing process that we will continually expand and improve upon.



Regulators

Trust and integrity are core values that guide our engagement with regulators. The Central Bank of Kenya is our primary regulator; we continue to invest in this relationship by actively participating in industry-specific engagement and contributing our technical expertise and experience to policy debates. In the region, we continue to promote healthy relationships with the various regulators who oversee our operations, including; Bank of South Sudan, Nairobi Securities Exchange, Capital Markets Authority, South African Reserve Bank; and Kenya Revenue Authority.



Community

To ensure the sustainability of CfC Stanbic Bank we look beyond the business itself and toward the broader environment and the societies in which our customers operate. This is reflected through our Environmental and Social (E&S) risk assessment procedures in our credit process and through our community investment programs. We continue to promote local businesses by ensuring they are key beneficiaries in our supply chain. Through our procurement strategy, we develop plans for each spend category to meet our business needs, and integrate local businesses, to the best of our ability.



Business organisations and peers

We are members of the Kenya Bankers Association (KBA). This is our primary forum for engaging with our peers for our common interest in growing the Kenyan economy and banking sector as a whole. In 2015, we engaged with the KBA and its subcommittees on a range of issues;

- upcoming regulation
- IT governance
- financial crime
- consumer education
- sustainable finance principles

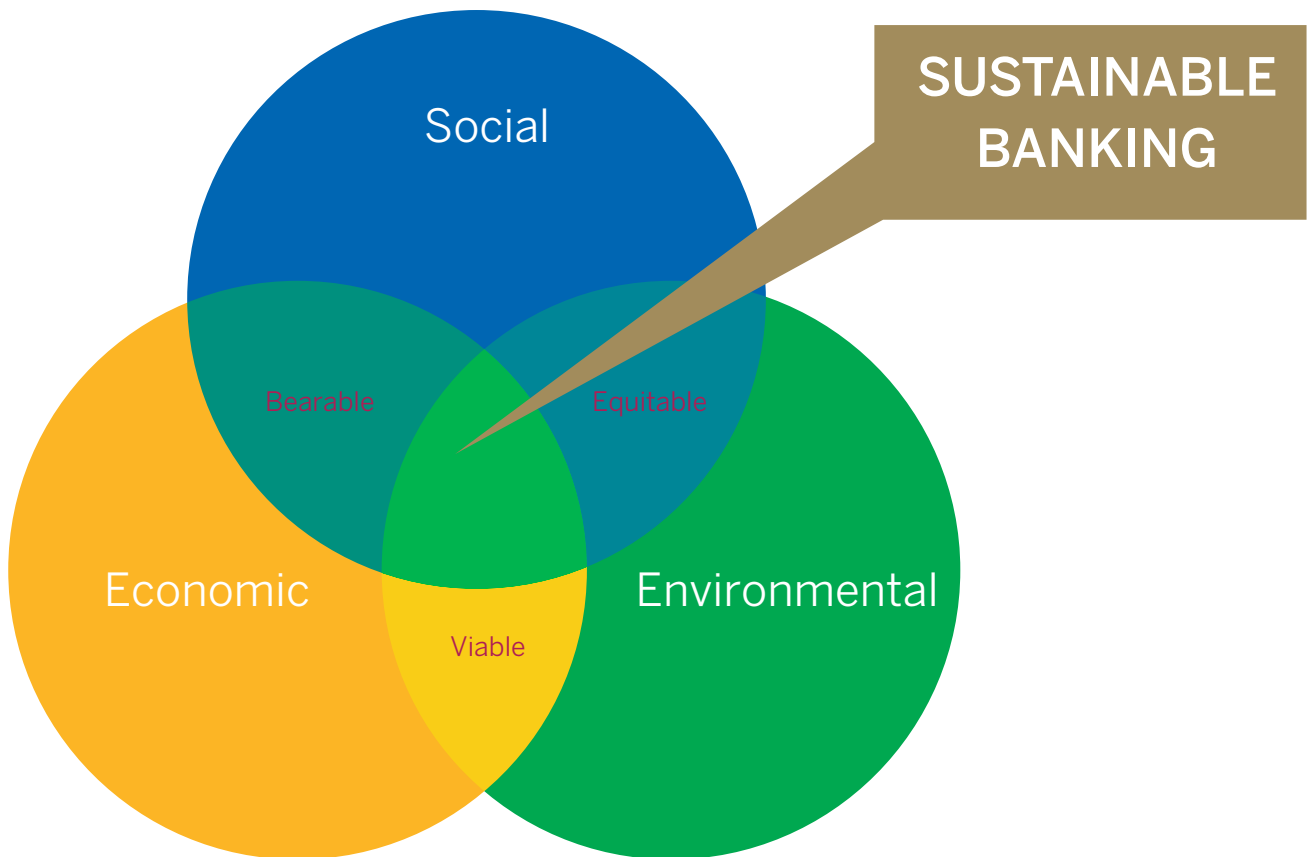
Our sustainability commitment

Our sustainability commitment

The greatest impact we have on society and the environment is through the activities we finance. It is in our own interest, both as members of the community and as a commercial business, to ensure we support long term sustainable economic development and growth. We believe that working towards this goal presents a real opportunity to drive value in the business.

Sustainability governance

At Cfc Stanbic Bank we look at this process as a journey. Our commitment is to firmly embed our sustainability approach throughout all levels of the business, with leadership provided by the Board and Executive Committee. We are currently doing this in a number of areas. We are fully committed to our community investment program. We also have robust policies and procedures in place for Environmental and Social (E&S) risk management in the credit application process, underpinned by our Group Environmental and Social Risk Management Policy. Specifically, we want to claim leadership in large scale renewable energy financing in Kenya. In addition, we have taken steps in 2015 to green our own internal footprint.



Our socio economic impact

By providing access to credit and savings products, we enable individuals and businesses to secure livelihoods and improve the well-being and quality of life of the people they directly benefit. By unlocking finance for businesses of every size, we help to stimulate economic growth and job creation.

The financing of infrastructure projects has a direct impact on the development of key sectors of the economy. As we uphold the highest international standards of responsible finance, the very nature of our business positions us to help our customers and stakeholders manage social and environmental challenges and invest for the future to minimize risk, which in turn contributes to the viability and sustainable growth of local markets and the national economy.

Responsible lending and consumer protection

To manage the risk associated with our lending business and without compromising the ability of our qualifying clients to access the credit they need, our credit policies and scorecards allow for a fair, comprehensive and robust credit assessment in compliance with the standards set by the Central Bank of Kenya to ensure customers do not become over-indebted and to protect the Bank's reserves.

4.41% NPLs
(2014: 3.35%)

5.6% NPL industry average in Kenya 2014

In line with the new Consumer Protection Act 2015 as well as the KBRR rate and transparency guidelines enforced in 2014, we have increased the amount of information that is provided to customers about forthcoming changes in conditions attached to our facilities, including our rates. As a Bank we are in compliance with these regulations.

Product fact sheet available to customers for all banking products

Transformational infrastructure and unlocking business growth in the value chain

We finance infrastructure projects and offer advisory services that stimulate economic growth; this contributes towards equitable access of economic resources, driving the emergence of businesses and services in multiple sectors, as well as in support industries. In all the projects we support, we are keen to analyse the potential impact we will have not only on the business or initiative itself, but also on the entire value chain surrounding it.

Infrastructure projects financed in 2015:

Kenya Pipeline Company
Rift Valley Railways
Athi River Mining

27,500 SMEs financed
(2014: 21,167)

Agriculture finance and support

Agriculture remains a key driver of Kenya's economic growth and it provides a livelihood to a majority of the productive demographic of the economy. Because of the nature of our food production, which relies heavily on small-scale farming and is prone to risks presented by the effects of climate change, we provide specific products for the agricultural sector to help promote the growth of a vibrant value chain. We have a dedicated team of agricultural economists, business managers and divisional managers, who provide support to clients and stakeholders within the sector. This includes financial support, operational guidance, training and partnership.

KShs 19.2 billion invested into agri-business
(2014: KShs 14.5 billion)

Innovation and financial inclusion

The digital revolution is profoundly affecting the way financial service organisations operate. Most notable are the opportunities to improve customer engagement, develop customised products and services and introduce distribution channels that are more efficient and cost-effective for the ultimate benefit of the customer. One of our main priorities in 2015 was to launch our digital platform online capabilities across our markets and product lines, expanding our digital branches to complement physical branches. To support this, we have continued to invest in our core banking IT systems for faster and more reliable service.

Core to our PBB strategy is to lead with business banking. While our entry point is likely to be business, we seek to serve the entire value chain in business banking, from the business owners and their clients, to suppliers and employees - from the most basic to the most sophisticated of financial services needs. Our focus on the accessible and cost-effective digital platform benefits both the employer and the employee.

>60% penetration of digital channels
(2014: 35%)

85% penetration of mobile banking
(2014: 49%)

Average uptime of our network

98.5% ATM, **99%** Internet Banking

Preventing financial crime

With the growth in banking customers, as well as the advent of technology to drive service delivery in the sector, financial crime has become a key concern to the financial sector as a whole. Issues include money laundering, fraud, the vulnerability of data, as well as the misuse of funds for illegal activities including terrorism. As an actor in the financial sector, our bank has an enormous responsibility in working with our stakeholders to promote policies and regulations that help prevent financial crime.

We are also tasked with ensuring that our policies, systems and procedures are robust enough to prevent such incidents and are responsive to a fast-evolving external environment. We review our policies on an annual basis to analyse where improvements are needed to ensure we are always one step ahead.

In 2015 we received a satisfactory compliance audit. This was the first joint audit on the African continent, conducted by the Central Bank of Kenya and the South African Reserve Bank. We were recognised as a distinguished tax payer with the best yield on VAT in Kenya.

100% of staff underwent Anti-Money Laundering training

57 Financial crime awareness raising programs for staff (2014: 42)

Procurement

The Bank supports the economy by sourcing the majority of its services and products locally, thereby ensuring we create and sustain, directly and indirectly, a number of other jobs in the local economy. Procurement sourcing within the bank is overseen by a tender committee, which is governed by an outsourcing policy that has been approved by the Board of Directors

>80 % of contracts awarded to local suppliers

Employee wellbeing

At CfC Stanbic Bank, we recognise that our human capital is our greatest asset and the welfare of our staff and partners is key to driving our vision. The Bank is committed to creating a compelling employee value proposition. This includes meeting employees' expectations through fair employment policies, career development and lifestyle support.

Staff development plans, training, leadership development programmes and employee wellness programmes are all geared towards promoting overall wellbeing.

Low levels of attrition **7%**

KShs 103million Budget spend on professional development training

75 % Promotion from within

Diversity and inclusion

We continuously strive to enhance the balance of our workforce with respect to gender and we have set ourselves a target of having no more than 2/3 of our Board members from either gender. Our Core Values serve as beacons to guide us towards an overall philosophy in our dealings with our key stakeholders, being our customers, employees and shareholders.

Gender balance in our workforce

47% female, **53%** male

Local and expatriate hires

98.6% local, **1.4%** expatriates

Partnerships

Where appropriate, the Bank will work in partnership with other stakeholders on external issues that impact on our business and the communities in which we operate. We bring to these partnerships a commitment to manage our own impacts and seek business solutions and products that are relevant to our customers and the wider business community. We participate in developing industry-wide approaches to enhancing the reputation of the industry and improving its ability to meet the expectations of shareholders and other stakeholders. In Kenya, we endorse the Kenya Bankers Association's Sustainable Finance Principles and will develop a roadmap for its implementation within the bank.

Community investment

As a financial institution that believes in sustainability, we always take into account ethical, social and environmental issues when making our decisions and query the long-term value we add in the communities in which we operate. We believe a responsible bank is one that puts its customers, as well as the community in which it operates, at the heart of everything it does.

It is the vision of CfC Stanbic Bank to empower communities where we operate and we have committed to Corporate Social Investments across the country, which are anchored on three key pillars: education; community health and wellness; and entrepreneurship and financial literacy. Our community social responsibility (CSR) committee enjoys representation from all departments within the bank and across our branches.

KShs 8 million spent on CSI with staff participation (2014: KShs 13 million)

Community Social Investments 2015

Education

The most significant indicators of social progress are education and health. In 2015, we increased our corporate social investments budget in line with our profitability and maintained our focus in providing access to formal education and key life skills. We support education at the primary, secondary and tertiary levels (universities and colleges), with our main focus on supporting initiatives that address the science, mathematics and accounting skills gaps in the Kenyan labour market. Our programs include:

Strathmore University Scholarship

2015 was the second year running for the scholarship fund where, in partnership with Strathmore University, we offered bright but financially needy students with an opportunity to pursue careers in our industry. The scholarship is offered on an annual basis and caters for both tuition fees and accommodation for seven students. It is open to all undergraduate students who meet the admission criteria, are academically outstanding and financially in need. The scholarships are worth KShs 11 million, and run for four years.

United States International University Scholarship Fund (USIU)

In 2015, the fund entered its fifth year, adding another two students to the group that it supports at the university, which now has a total of eight beneficiaries. The students are all pursuing degrees in the area of finance and accounting, and are given opportunities to visit the bank's head office to get first-hand information and experience of the operations of a financial institution. The first group of students sponsored by the bank at USIU graduated in 2015.

Palmhouse Foundation Sponsorship and Mentorship Programme

CfC Stanbic Bank's partnership with Palmhouse Foundation entered its sixth year in 2015 and it continues to support the education of bright, needy students through their four years of secondary school. Currently, 16 students are enrolled in various secondary schools across the country, with eight successfully completing their secondary education since the inception of the programme. Four of these beneficiaries are currently pursuing university degrees, while another four are waiting for their final year results. Throughout the year, CfC Stanbic Bank staff provide mentorship to these students during the school holidays.

SOS Children's Villages sponsorship

The SOS Buruburu Village in Nairobi continued to benefit from the bank as it renewed its sponsorship of two houses for another year. The sponsorship caters for the education and upkeep of 20 children from different age groups throughout the year.

Other projects that benefited from CfC Stanbic Bank's Corporate Social Investments in 2015 include:

- Pathfinder International
- Starehe Girls Centre (Nairobi)
- Riamaoncha ELCK Primary School (Kisii)
- Nairobi Chapel Education Scholarship Fund
- Upendo Village (Naivasha)
- Mary Immaculate Centre (Nairobi)
- Maji Mazuri Children's Home (Kasarani)



CfC Stanbic staff interacting with orphaned children on a visit to Upendo Village Naivasha.



CfC Stanbic Bank Chief Executive Philip Odera tours Oyola Primary School in Kisumu County where the bank built classrooms.



Communications Manager Willis Angira having fun with the children from SOS Children's village in Nairobi.

Community Health and Wellness

Investments in this area are mainly directed towards HIV/AIDS, tuberculosis (TB) and malaria prevention and cure, with particular emphasis on education and awareness. Some activities included the promotion of uptake of Voluntary Counselling and Testing (VCT), lifestyle management, as well as improved home-based care and community support. Programmes that assist orphans and the elderly affected by HIV/AIDS can also be supported.

The Bank also supported the annual Mater Heart Run, which brings together Kenyans from all walks of life to enjoy some exercise in the spirit of helping children with heart ailments get the necessary surgery. The Bank sponsored a team of over 100 staff members to participate in the 2015 run to the tune of KShs 350,000. The bank also sponsored the First Lady's "Beyond Zero" half marathon in support of reducing maternal and child mortality.

Entrepreneurship and Financial Literacy

We invest in entrepreneurial skills development and mentorship programmes, which contribute to position CFC Stanbic Bank as a leader in business development of communities, supporting economic development, and finding new ways of growing entrepreneurs' skills in the markets we operate.

Financial literacy is the key to healthy finances and as a responsible financial partner we offer value added services to the business people and organizations we bank. We provide them with opportunities to up-skill their workforce through a series of scheduled financial training programs aimed at helping them grow their businesses.

We are working to further expand our strategic program in this area in 2016.



Children from the SOS Village Nairobi ready to perform at a client's Christmas thanks-giving event

Our environmental impact

Environmental risks and challenges are an important issue area, especially in resource-dependent countries like Kenya. Reputational, legal and operational risks arising from pollution of the environment, as well as the impacts of climate change with extreme weather patterns, including floods and drought, are material considerations for businesses going forward. Below, we outline how we mitigate some of these risks and manage their impacts.

The Equator Principles

By virtue of being a member of the Standard Bank Group, CFC Stanbic Bank abides by the Equator Principles. The Equator Principles offer a framework for managing environmental and social (E&S) risk. These are applied to all new project finance loans of USD10 million and above, across all industry sectors. The set of guidelines is also applicable to any advisory services we provide on project finance loans.

3 projects applying Equator Principles

Kenya Pipeline Company
Rift Valley Railways
Athi River Mining

(2014: Lake Turkana Wind Power Project and Garden City)

Our Environmental and Social Risk Management Policy and Procedures

Having risk assessment procedures in place helps us protect the quality of our loan book and over time allows us to identify emergent commercial opportunities. An E&S Risk Management Policy is in place with procedures for evaluation of such risks in the credit process. The policy is applied to all business, corporate and project finance loans. The procedure evaluates a transaction's potential risks to the environment and society as well as its impacts in its area of influence.

All projects finance transactions have to be cleared for E&S issues

Financing cleaner technology solutions

The importance of access to clean and renewable energy cuts across all sectors of our economy. In addition to this, access to renewable off-grid energy solutions will be critical in driving economic growth and promoting the well-being of rural and marginalised communities. The Bank seeks to support market-based projects that promote the development and use of cleaner energy, including renewable energy finance and carbon trading.

Renewable energy projects financed within the past 2 years:

Wind energy:
Lake Turkana Wind Power Project

Greening the footprint of our in-house activities

Greening our footprint and being more efficient with our resources internally makes sense both economically and environmentally. In addition, as we require robust E&S risk management from our clients, it is only fair that we embed these values in our operations. We believe E&S issues are material to business success and we want to lead by example, with our initiatives mostly staff-led. Some of the activities rolled out in 2015 include:

- Waste minimization: We have done away with plastic cups and all staff have individual recyclable water bottles.
- We are moving towards the "paperless office" and have reduced paper consumption everywhere, from the branches to the Board of Directors.
- Recycling: We have placed waste segregation bins throughout our Head office. In 2016 we will be following through with audits of our waste management contractors. We are applying the hierarchy of "Reduce, Reuse, Recycle" to our waste.

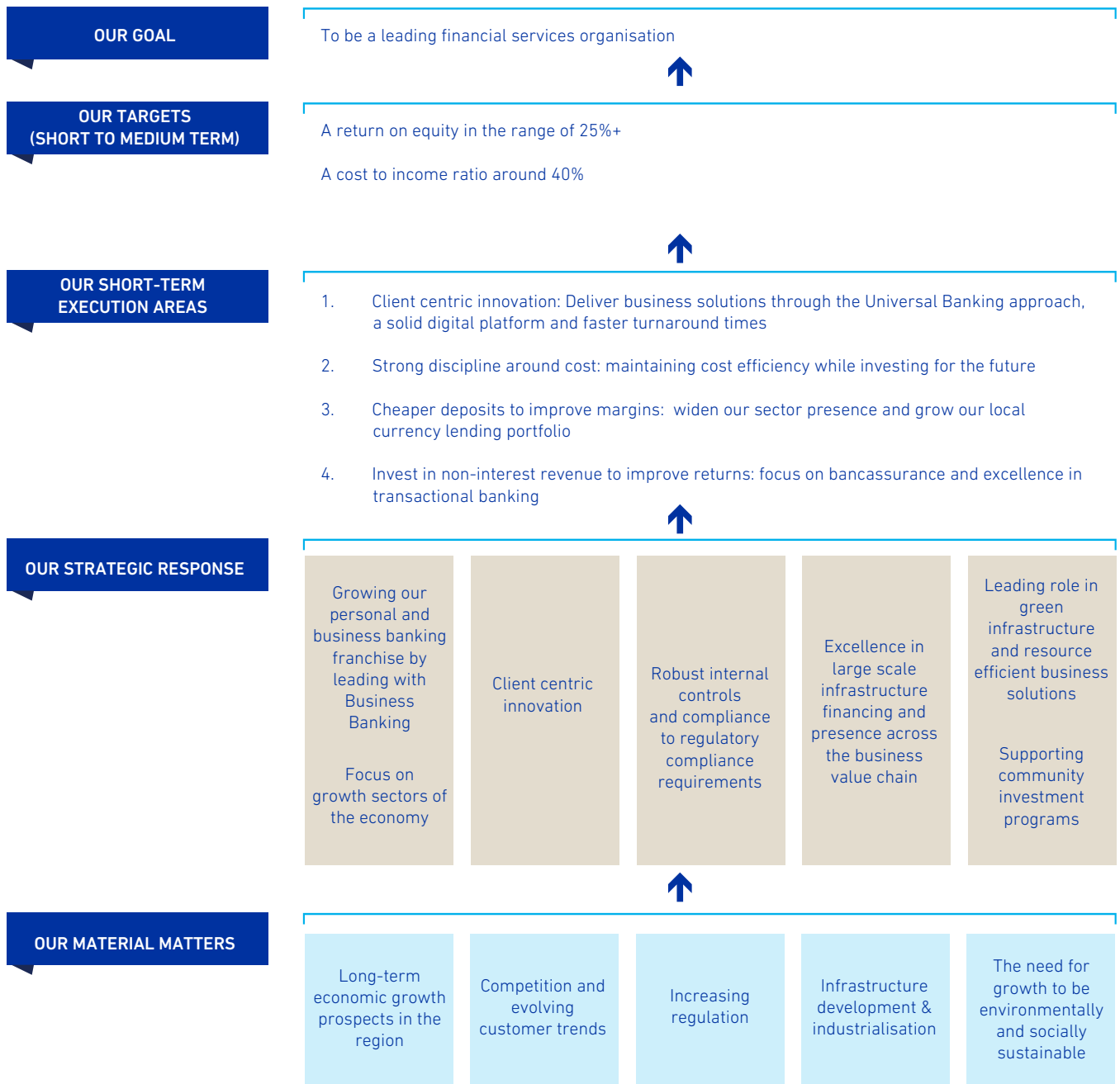
For the coming year we will continue these efforts and set ambitious targets to become more efficient with our resources and expand our focus into other areas such as travel, fuel, power and water.

Material matters and our strategic response

Defining and responding to key issues in our business

We define our material issues as topics, opportunities and challenges that have a significant impact on our business and its ability to operate sustainably and consistently deliver value for stakeholders. They represent our primary risks and opportunities. These issues shape the thinking around the Bank's strategy and help us direct our planning. The process of identifying and determining matters that are material to the Bank and our stakeholders is dynamic and is based on formal and informal stakeholder feedback, as well as integrated sustainability thinking.

In response to these issues, our strategy is designed to create maximum value for our shareholders and minimise the risks identified over the short, medium and long-term. This value creation is intrinsically linked to our long-term success. Our material matters and key strategic areas, including short- to medium-term execution areas and targets are summarised in this section.



Economic growth prospects in Kenya and the region

The economic growth in Kenya and the regional bloc is compelling as countries in East Africa enjoy improved investor confidence, investment in critical infrastructure to open up the region, innovation in key sectors, as well as growing markets and the resulting opportunities. A 2015 report by investment monitoring platform, FDI (Foreign Direct Investment) Markets, placed Nairobi in top spot for FDI in-flows on the continent. These trends have positioned the region as an attractive hub for multinationals from across the globe.

How this is reflected in our strategy: Leading with business banking

We are well positioned to support local, regional and international multinational companies in their pursuit of growth opportunities and business consolidation. Our core strength is in corporate and business banking and we are able to draw on the advantage of being part of a multinational company with deep knowledge of the local market.

Competition and evolving customer trends

Our customers' needs are fast changing and becoming more sophisticated. This is as a result of the growth and adoption of ICT, the diversity of financial services required to meet personal and corporate needs, as well as the changing regulatory environment. With this backdrop, there is the potential threat of additional competition around "shadow banking" and the entry of "fintech" companies where regulation is less heavy. Because of this, there is an increased demand for convenience and efficiency in our services.

How this is reflected in our strategy: Client centricity, convenience and accessibility

The digital revolution is profoundly affecting the way financial services organisations operate. The opportunities it gives us to improve our customer engagement and develop customised products and services is notable, as is the opening of new distribution channels that are more efficient and cost-effective. One of our main priorities in 2015 was to launch our digital platform across our markets and product lines. This included digital branches, internet and mobile banking. We have also continued to invest in our core banking IT systems for faster and more reliable service. In addition to the digitalisation of services, we seek to increase accessibility and convenience through the Universal Banking concept, providing the full range of solutions to our customer, from lending to transactional services and investment banking. Our customers are at the centre of everything we do.

Increasing regulation

Financial sector players have a critical preventive role to play in financial crime. Recent public reports (Illicit Financial Flow: Report of the High Level Panel on Illicit Financial Flows from Africa, UNECA 2015) state that an estimated \$50 billion leaves Africa every year in illicit outbound financial flows through tax evasion and money laundering. This is roughly the same amount as official development assistance to the region. 2015 saw two banks placed under receivership. This speaks to the tightened supervision by the regulator and, over time, an increasingly favourable environment for companies that uphold the highest standards and levels of compliance.

How this is reflected in our strategy: Robust internal controls and compliance to regulatory compliance requirements

The compliance environment for banks is becoming increasingly controlled and we have embedded governance, compliance and risk management standards across our operations to ensure that we fulfil our principle of 'doing the right business the right way'. A staff campaign to build capacity in understanding our regulatory obligations was implemented in 2015. We

continued to enjoy constructive relationships with regulatory authorities in Kenya and where possible contributed actively to the development of national policy, legislation and regulation through formal submissions, as well as engagement with policymakers and regulatory authorities. Our approach is guided by our aim to promote unambiguous, cohesive and practical regulatory frameworks aimed at minimising unintended consequences.

Infrastructure development and industrialisation

Infrastructure development is crucial in terms of opening up new markets and spurring the growth of industry as well as the ancillary businesses that grow around them. This will help unlock even more opportunities for individuals and corporates, stimulating broad-based economic growth, business development and job creation across the economy over the long term.

How this is reflected in our strategy: Excellence in infrastructure financing

One of Bank's key strengths is in infrastructure finance. Infrastructure investment will be key to unlocking new opportunities both on the supply and demand sides of key economic sectors. We seek to stimulate growth along the entire value chain in the industries we support.

Environmentally and socially sustainable growth

Our development has to be environmentally-friendly to ensure it does not compromise on long-term benefits and opportunities of future generations. In a resource-based economy like Kenya's, using our resources in a sustainable manner will help strengthen food security, prevent resource conflicts and protect key economic sectors such as agriculture and tourism. These are critical considerations for businesses going forward. Two significant indicators of human development and social progress are education and health. Access to adequate health facilities and quality education are key to breaking more people out of the poverty cycle. However, services, facilities, human resourcing, as well as research and development in these two issue areas, remain underfunded, especially in the developing world. Kenya was recently rated a middle-income country. We must ensure that sectors such as education and health attract adequate investment to sustain our middle-income status and drive further growth.

How this is reflected in our strategy: Green infrastructure and community investment

With an increasing global realization of how the private sector can contribute to meeting social development objectives, it is critical that the Bank plays a part in promoting access to adequate educational and health services in the communities within which we operate. We continue to review our CSI investment while maintaining our focus on providing access to education and life skills.

It is also in our interest as members of this society and as a commercially driven company interested in long-term profits to ensure that the projects we finance promote sustainable development over the long term. We have aspirations to claim the space as the leading financier of renewable energy and other green infrastructure projects in Kenya.

Risk management report

Introduction

The effective management of risk is fundamental to the business activities of the Bank.

Risks are controlled at individual exposure level, as well, as in aggregate within and across all business lines and risk types.

Risk management framework

The Bank's approach to managing risk is set out in the risk governance framework that has two components:

- governance committees at a Board and management level
- governance documents such as standards, frameworks and policies which set out the requirements for the identification, assessment, measurement, monitoring, managing and reporting of risks, for effective oversight of compliance and effective management of capital. Governance policies are approved by the relevant Board sub-committee.



Roles

Board of Directors

The Bank's Board of Directors has ultimate responsibility for risk management, which includes evaluating key risk areas and ensuring the process for risk management and systems of internal control are implemented. The Board has delegated its risk-related responsibilities primarily to five committees: the BRC, BAC and BCC, the RMC and the CRMC, with each committee focusing on different aspects of risk management.

Board Risk Committee and Board Credit Committee

The two Board sub-committees responsible for Risk are the Board Risk Committee (BRC) and the Board Credit Committee (BCC) which report to the main Board through the committee chairmen.

The Bank's Board risk management committees provide independent oversight of risk, compliance and capital management across the Bank.

The main duties of the risk management committees are;

- determining the Bank's risk appetite as set out in the risk appetite framework and Risk Appetite Statement (RAS)
- monitoring the current and future risk profile of the Bank to confirm that it is managed within risk appetite
- evaluating the results of stress tests and providing oversight of the adequacy and effectiveness of the Bank's risk governance framework
- approving governance standards, frameworks and policies in terms of the risk governance framework
- reviewing reports on the implementation of an IT governance framework and updates on significant IT investments
- evaluating and approving significant outsourcing arrangements
- promoting a risk awareness culture within the Bank
- reporting to the Board any matters within its remit where action or improvement is needed and making recommendations as to the steps to be taken.

The Board Audit Committee (BAC)

The BAC reviews the Bank's financial position and makes recommendations to the Board on all financial matters, financial risks, internal financial controls, fraud and, to the extent they impact financial reporting, IT risks. In relation to risk and capital management, the BAC plays a role in assessing the adequacy and operating effectiveness of the Bank's internal financial controls.

Internal Audit

The internal audit function provides an independent assessment of the adequacy and effectiveness of the overall risk management framework and risk governance structures.

Internal audit unit operates under a mandate from the BAC and has the authority to determine the scope and extent of work to be performed. Internal audit's primary objective is the provision of assurance to the audit committee on the quality of controls in the Bank's operational activities.

It assists the executive management teams in meeting their business objectives by examining the Bank's activities, assessing the risks involved

and evaluating the adequacy and effectiveness of processes, systems and controls to manage these risks.

A risk-based audit approach has been adopted by the Bank. Material or significant control weaknesses and planned management remedial actions are reported to the BAC. These issues are tracked to ensure that agreed remedial actions have been implemented. Overdue issues are reported to the BAC on a quarterly basis.

Management committees

Executive management has responsibility for all material risk types that have been delegated by either BRC or BCC to assist the Board sub-committees fulfilling their mandates.

The Risk Management Committee (RMC) and Credit Risk Management Committee (CRMC) are management committees responsible for risk management within the Bank.

Risk appetite and stress testing Committee: The primary governance committee overseeing risk appetite and stress testing is the stress testing and risk appetite committee chaired by Head of Risk and is a subcommittee of the Bank's Executive Committee (ExCO). This committee ensures there is a fit-for-purpose stress testing for both business and regulatory purposes at legal entity and business line levels.

Business units

Business units are the owners of the risk and manage the risks on a day to day basis.

Risk management approach

Three lines of defence model

The Bank uses the three lines of defence model which promotes transparency, accountability and consistency through the clear identification and segregation of roles.

First line of defence

This is made up of management of business lines and has responsibility for measuring, assessing and controlling risks through the day-to-day activities of the business within the governance framework.

Second line of defence

This provides an independent oversight and consists of the finance function, risk management function, legal function and governance and assurance functions excluding internal audit. These units implement governance standards, framework and policies for each material risk type to which the Bank is exposed and report to management and Board governance committees. Compliance with the standards and frameworks is ensured through annual self-assessments by the second line of defence and reviews by Internal Audit (IA).

Third line of defence

IA is the third line of defence and operates under a mandate from Board Audit Committee. The mandate is to provide independent and objective assurance of first and second lines of defence; IA has authority to independently determine the scope and extent of work to be performed and reports to Board Audit Committee.

The Bank's approach to risk appetite and stress testing

Risk appetite and stress testing comprise of the following key components:

Risk appetite

Risk appetite is an expression of the amount or type of risk that the Bank is generally willing to take in pursuit of its financial and strategic objectives, reflecting its capacity to sustain losses and continue to meet its obligations as they fall due, under both normal and a range of stress conditions. The metric is referred to as the risk appetite trigger. Risk appetite could be exceeded either as a result of an adverse economic event more severe than that envisaged under the range of stress conditions (passive), or as a result of a decision to increase the risk profile to accommodate market, client or portfolio requirements (active).

Risk tolerance

Risk tolerance is the maximum amount or type of risk the Bank is prepared to tolerate above risk appetite for short periods of time on the understanding that management action is taken to get back within risk appetite. The metric is referred to as the risk tolerance limit.

Risk capacity

Risk capacity is the maximum amount of risk the Bank is able to support within its available financial resources.

Risk profile

Risk profile is the amount or type of risk the Bank is currently exposed to (current risk profile) or will be exposed to under both expected and stressed economic conditions (forward risk profile).

Process

The Bank's risk appetite governance framework provides guidance on the following:

- the approach to setting risk appetite triggers and risk tolerance limits
- responsibilities for monitoring risk profile
- the escalation and resolution process where breaches occur

Executive management is responsible for recommending the Risk Appetite Statement (RAS), which is approved by the Board.

Risk appetite statement dimensions

Each RAS is made up of RAS dimensions. These dimensions may be either qualitative or quantitative and include stressed earnings, liquidity and regulatory capital.

The quantitative dimensions are translated into portfolio limits for example, concentrations, credit loss ratios and VaR, and operational limits, for example, facilities by borrower or counterparty.

Approach to stress testing

The Bank's stress-testing governance framework sets out the responsibilities for and approach to stress-testing activities. Stress tests are conducted at business line and legal entity level. The output supports a number of business processes, including:

- the Internal Capital Adequacy Assessment Process (ICAAP)
- the strategic planning and budgeting process
- capital planning and management
- the setting of risk appetite and risk tolerance
- the assessment of the impact of stress conditions on the current and forward risk profile
- the development of risk mitigation or contingency plans across a range of stressed conditions

Stress testing is conducted across all major risk types using a number of common scenarios. Bank wide stress testing is augmented by portfolio-specific stress testing and sensitivity analyses to identify the drivers of the Bank's risk profile. Stress testing is an integral component of the overall governance and risk management framework of the Bank.

Risk areas in banking activities

The management of all risks significant to the Bank and the general banking industry in Kenya are discussed below:

Credit risk

Risk description

Credit risk is the risk of loss arising from failure by counterparties to meet their financial or contractual obligations when due. The Bank's credit risk arises mainly from corporate and retail loans and advances as well as counterparty credit risk inherent in derivatives and securities financing contracts entered into with our clients and market counterparties.

Risk examples

- Counterparty risk: The risk of credit loss to the Bank as a result of failure by a counterparty to meet its financial and/or contractual obligations to the Bank as and when they fall due. Counterparty risk includes primary, pre-settlement, issuer and settlement risk.
- Concentration risk: The risk of loss to the Bank resulting from the adverse effect of changes in market conditions on built-up exposures to a specific counterparty or counterparty group, an industry, market, product, financial instrument or type of security, or geography, or a maturity.

Mitigation

The Bank manages Credit Risk in accordance with its credit risk and model risk governance standard which provides for:

- Maintaining a strong culture of responsible lending and a robust risk policy and control framework.
- Identifying, assessing and measuring credit risk clearly and accurately from the level of individual facility up to the total portfolio.
- Defining, implementing and continually re-evaluating our risk appetite under actual and stressed conditions to effectively align to changes in the market environment.
- Monitoring the Bank's credit risk against the set limits. The approved concentration risk appetite limits (counterparty group, industry, market, product, financial instrument or type of security, or geography, or a maturity) are used to monitor the credit concentration risk.
- Ensuring that there is expert scrutiny and independent approval of the credit models.
- Ensuring there is independent review and approval of credit risks and their mitigation.

The Bank has an independent credit risk management function embedded within the Corporate and Investment Banking (CIB), and Personal and Business Banking (PBB) Units.

The key credit portfolio quality indicators during 2015 are summarised below:

| Key Credit Risk Indicators | 2015 | 2014 |
|----------------------------------|------|------|
| Credit loss ratio % | | |
| PBB | 1.36 | 1.65 |
| CIB | 0.46 | 0.13 |
| Provision coverage ratio: | | |
| Specific debt provision % | 1.18 | 1.22 |
| General debt provision % | 1.08 | 0.98 |
| Non-performing loans ratio % | 4.41 | 3.35 |

Refer to the financial statements on page 99 to 112 which highlights the credit risk impact on the Bank, in the current year.

Operational risk

Risk description

Operational risk is defined as the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events. The Bank recognises that operational risk is inherent in all areas of its business. It is not an objective to eliminate all exposure to operational risk as this would be neither commercially viable nor possible. The Bank has developed, implemented and maintained an enterprise-wide operational risk management Framework that is fully integrated into the Bank's overall risk management processes. This is underpinned by the Bank's operational risk governance standard which sets out the governing principles for operational risk management and sets out the basic components for the identification, assessment, and management, monitoring and reporting of operational risk in a consistent manner across the bank. The Operational Risk framework is further supported by a set of comprehensive operational risk management policies.

Risk examples

- Execution, Delivery and Process Management – Includes data entry errors, accounting errors, failed regulatory reporting and negligent loss of client assets.
- Business disruption and systems failures – includes utility disruptions, software failures, hardware failures and infrastructure outages.
- External fraud - perpetrated by individuals outside the organisation and covers activities such as theft, deception and computer hacking.
- Internal fraud - occurs when a member of staff dishonestly makes false representation or wrongfully fails to disclose information or abuses a position of trust.
- Clients, products and business practice – includes market manipulation, improper trading, product defects and account churning.
- Employment practices and workplace safety - discrimination, workers compensation, employee health and safety.
- Damage to physical assets – includes fire, natural disasters, terror and vandalism

Mitigation

The Operational Risk framework is based on the following core operational risk components:

1. Risk identification

This framework facilitates the identification of risks and the management thereof across each business and operational function. The framework is based on the following elements:

- Mission Critical Processes in line with the provisions of Basel II business lines.
- Cause categories
- Event Categories and
- Effect categories.

2. Assessment and measurement

Both quantitative and qualitative components are used in assessing and measuring operational risk as follows:

Risk and control self-assessments:

Each business unit and enabling function is required to analyse their business activities and critical processes to identify the key operational risks to which they are exposed and assess the adequacy and effectiveness of their controls. For any area where management conclude that the level of residual risk is beyond an acceptable level, they are required to define action plans to reduce the level of risk. The assessments are facilitated, monitored and challenged by the operational risk function. To achieve this, the Risk and control self-assessments (RCSAs) embeds a process that identifies and rates risks, causes and controls in a consistent and structured manner.

Key Risk Indicators: These are quantitative measures based on the key risks and controls. Relevant indicators are used to monitor key business environment and internal control factors that may influence the Bank's operational risk profile. Each indicator has trigger thresholds to provide early-warning signals of potential risk exposures and/or a potential breakdown of controls. When a breach is observed action is promptly taken to control the potential risk.

Operational risk incidents: All areas are required to report operational risk incidents to the operational risk function. The definition of operational risk incidents includes not only events resulting in actual loss, but also those resulting in non-financial impact and near misses. This process is intended to help management identify those processes and controls that need to be improved.

External data: The Bank analyses external industry incidents and loss data through a combination of publicly available data and the confidential loss data. This information which is shared across Standard Bank Group enhances the identification and assessment of risk exposures and provides additional information for RCSAs, scenarios, indicators and for benchmarking purposes.

3. Management and treatment of operational risk

The Bank's approach to managing operational risk is to adopt fit-for-purpose operational risk practices that assist business line management in understanding their inherent risks and reducing their risk profile in line with the Bank's risk tolerance while maximizing operational performance and efficiency. Management uses the output of risk identification and assessment as an input into the decision making process. Management action on operational risk will normally include one or more of the following treatments:

- Risk avoidance: The risk is avoided by deciding not to start or continue with the activity giving rise to the risk.
- Risk mitigation: Risk is lowered by increasing controls.
- Risk transfer: Another party agrees to carry or share part of the risk (Insurance). In addition, the Bank continues to maintain a comprehensive insurance programme to cover losses from fraud, theft, professional liability claims and damage to physical assets.
- Risk acceptance: Those risks that cannot be avoided.

4. Monitoring

An independent operational risk function performs a monitoring and assurance role and objectively assesses how adequate the operational risk framework and related operational risk policies and operating standards are being implemented across the bank. In addition, the bank operates and maintains a comprehensive internal audit programme on the entire Bank's operations.

5. Reporting

Operational risk reports are produced on both a regular and an event-driven basis. The reports include a profile of the key risks to business unit's achievement of their business objectives, relevant control issues and operational risk incidents. Specific reports are prepared on a regular basis for the relevant business unit and risk committees.

6. Business continuity management

The Bank's ability to protect life, assets, and resources and ensure continued services to customers in the event of a disruption is critical to its sustained financial success.

Business continuity management (BCM) is a process that identifies potential operational disruptions and provides a basis for planning for the mitigation of the negative impact from such disruptions. In addition it promotes operational resilience and ensures an effective response that safeguards the interests of the Bank and its stakeholders.

Contingency and recovery plans for core services, key systems and priority business activities have been developed and are revisited as part of existing management processes to ensure that continuity strategies and plans remain relevant.

The Bank's business continuity capabilities are evaluated by testing business continuity plans and conducting crisis simulations.

Compliance Risk

Risk description

This is the risk of legal or regulatory sanctions, financial loss or damage to reputation that the Bank may suffer as a result of its failure to comply with laws, regulations, codes of conduct and standards of good practice that are applicable to its business activities. This includes the exposure to new laws as well as changes in interpretations of existing laws by appropriate authorities.

Risk examples

Financial crime: The Bank defines financial crime control as the prevention, detection and response to all financial crime in order to mitigate economic loss, reputational risk and regulatory sanction. Financial crime includes fraud, bribery and corruption and misconduct by staff, customers, suppliers, business partners and stakeholders.

Money laundering and terrorist financial control: Legislation pertaining to money laundering and terrorist financing control imposes significant requirements in terms of customer due diligence, record keeping, staff training and the obligation to detect, prevent and report suspected money laundering and terrorist financing.

Occupational health and safety: The health and safety of all employees, clients and other stakeholders. Any risks to the health and safety of employees resulting from hazards in the workplace or potential exposure to occupational illness are managed by the occupational health and safety team.

Environmental and Social Risks: E&S risks in our loan book, arising from clients activities.

Mitigation

Compliance is an independent core risk management activity, which also has unrestricted access to the Chief Executive and the Chairman of the Board Risk Committee, thereby ensuring the function's independence.

The Bank's approach to managing compliance risk is proactive and premised on internationally accepted principles of compliance risk management. The Bank is subject to extensive supervisory and regulatory regimes, and while the executive management remains responsible for overseeing the management of the Bank's compliance risk, SBG compliance actively engages with management and the compliance officers within subsidiaries to proactively support the generation of legal, ethical and profitable business.

The Bank operates a centralised compliance risk management structure run by a fully equipped specialised unit that grants oversight on all compliance related matters. The compliance unit supports business in complying with current and emerging regulatory developments, including money laundering and terrorist financing control, sanctions management, identifying and managing conflicts of interest and market abuse and mitigating reputational risks.

Employees including their senior management are made aware of their statutory compliance responsibilities through on-going training and awareness initiatives.

Mitigation examples:

Financial crime control: The Bank's financial crime control unit is mandated by the BAC to provide financial crime control capabilities which support the Bank in minimising the overall impact of financial crime. This ensures the safety of our people and assets as well as trust from our stakeholders. The Bank maintains a zero tolerance approach towards fraud and dishonesty. The Financial Crime Control team as with the other functions within operational risk maintains close working with other risk functions, specifically compliance, legal risk and credit risk and with other functions such as information technology, human resources and finance. Anti - money laundering training is mandatory for all staff and the Bank has in place the necessary processes and systems to comply with "The Proceeds of Crime and Anti-Money Laundering Act 2009" and "The Prevention of Terrorism Act 2012." In January 2014 the Financial Reporting Centre rolled out an Annual Compliance Return to determine compliance with Proceeds of Crime and Anti-Money Laundering Regulations. The Bank is in compliance with the Act.

Health and Safety: The Bank aims to effectively identify, reduce or control accidents or injuries to employees, contractors and clients. The framework ensures compliance with current legislation 'Occupational Safety and Health Act No. 15 of 2007.' and that occupational health and safety procedures are closely linked to the operational needs of the business. Training of health and safety officers and employee awareness is an on-going endeavour. There were no workmen's compensation claims lodged in 2015.

E&S risk management: A cornerstone of our sustainability and credit risk approach is to ascertain the environmental and social risk of the transactions that we are involved with. This creates a position from which negative impacts of lending activities on the environment and people are avoided, minimized, mitigated and/or compensated for appropriately.

All relevant members of staff must apply relevant environmental and social risk and opportunity assessment tools across our financing activities. We ensure risks are properly addressed and that material breaches are reported; and give effect to the environmental and social criteria stipulated by providers of capital. Teams must follow the following procedures:

- (i) annually update their environmental, social and occupational health and safety legal registers;
- (ii) ensure that where appropriate environmental and social risk mitigation clauses are integrated into contracts; and
- (iii) monitor compliance with policy and procedures.

Legal risk

Risk description

Legal risk is defined as exposure to the adverse consequences judgements or private settlements, including punitive damages resulting from inaccurately drafted contracts, their execution, the absence of written agreements or inadequate agreements. This includes exceeding authority as contained in the contract.

Risk examples

Legal risk is the risk of losses, claims, damages, litigation, penalties, lost opportunities, damaged reputation or any other diminution in enterprise value (legal losses) attributable wholly or partly to the application of any law or legal principle. Non-exhaustive examples of legal losses are those arising from:

- Penalties, fines, imprisonment or invalidity of contracts due to breach of common laws, statutes or regulations
- Contractual rights (such as netting, set-off and security provided) not being enforceable as intended or at all
- Contractual liabilities being incurred in excess of the quantum intended
- Contractual terms having unforeseen or unintended insolvency, tax or regulatory consequences

- Cross-border transactions being subjected to conflicting laws in competing jurisdictions
- Intangible assets (such as trade names, trade-marks, copyrights and trade secrets) being unlawfully exploited
- Direct and/or consequential damages becoming payable for breach of contract, breach of statute (such as arise from a finding of anti-competitive collusion or price fixing) or breach of a general duty of care

Mitigation

The Bank has established processes and controls to manage its legal risk as failure to manage risks effectively could result in legal proceedings impacting the Bank adversely, both financially and reputational.

Taxation risk

Risk description

Taxation risk is the possibility of suffering loss, financial or otherwise, as a result of the misapplication of tax systems (whether in legislative systems, rulings or practices) applicable to the entire spectrum of taxes and other fiscal imposts to which the Bank is subject.

The Bank fulfills its responsibilities under tax law in relation to compliance, planning and client service matters. Tax law includes all responsibilities, which the Bank may have in relation to company taxes, personal taxes, capital gains taxes, indirect taxes and tax administration.

Risk examples

- Incorrect application of tax processes by bank staff involved transaction processing.
- Bank staff concluding contracts without understanding of the attendant tax consequences.
- System failure or errors to collect taxes as intended at the development stage.
- Uncertainty in the interpretation of legislation.

Mitigation

The framework to achieve compliance with the Bank's tax policy comprises four elements:

- Identification and management of tax risk
- Human resources policies, including an optimal mix of staffing and outsourcing
- Skills development, including methods to maintain and improve managerial and technical competency
- Communication of information affecting tax within the Bank.

Good corporate governance in the tax context requires that each of these elements is in place, as the absence of any one would seriously undermine the others.

Compliance with this policy is aimed at ensuring that the Bank pays neither more nor less tax than tax law requires.

Reputational risk

Risk description

Reputational risk results from damage to the Group's image which may impair its ability to retain and generate business through the loss of trust and confidence or a breakdown in business relationships. Safeguarding the Bank's reputation is of paramount importance to its continued success and is the responsibility of every member of staff.

Risk examples

Reputational risks can arise from social, ethical or environmental issues, or as a consequence of operational risk events. CfC Stanbic Bank's strong reputation is dependent upon the way in which it conducts its business but it can also be affected by the way in which its clients, to whom it provides financial services, conduct themselves.

Mitigation

Management of all operating activities is required to establish a strong internal control structure to minimise the risk of operational and financial failure and to ensure that a full assessment of reputational implications is made before strategic decisions are taken. The Bank sets clear standards and policies on all major aspects of business and these standards and policies are integral to the Bank's system of internal control and are communicated through procedures, manuals and appropriate staff training.

Each business unit or enabling function executive is responsible for identifying, assessing and determining all reputational risks that may arise within their respective areas of business. The impact of such risks is considered alongside financial or other impacts.

Should a risk event occur, the Bank's crisis management processes are designed to minimise the reputational impact of the event. Crisis management teams are in place both at executive and business line level to ensure the effective management of any such events. This includes ensuring the Bank's perspective is fairly represented in the media.

Reputational risks are considered and assessed by the Board, the Bank's RMC and executive management.

Business risk

Risk description

Business risk is the risk of loss due to operating revenues not covering operating costs and is usually caused by the following:

- Inflexible cost structures
- Market-driven pressures, such as decreased demand, increased competition or cost increases
- Bank -specific causes, such as a poor choice of strategy, reputational damage or the decision to absorb costs or losses to preserve reputation.

Risk examples

Competitors, changing customer behavior and inappropriate due diligence

Mitigation

Business risk is governed by the Bank's executive committee, which is ultimately responsible for managing the costs and revenues of the Bank.

The Bank mitigates business risk in a number of ways including:

- Extensive due diligence during the investment appraisal process is performed, in particular for new acquisitions and joint ventures;
- The business lines have a new product process through which the risks and mitigating controls for new and amended products and services are evaluated;
- Stakeholder management to ensure favourable outcomes from external factors beyond the Bank's control;
- Consistently monitoring the profitability of product lines and customer segments;
- Maintaining tight control over the Bank's cost base, including the management of cost-to-income ratio. This allows for early intervention and management action to reduce costs where necessary;
- Being alert and responsive to changes in market forces, exploiting potentially favourable changes and managing the downside risk due to unfavourable changes;
- A strong focus in the Bank's budgeting process on achieving revenue growth while containing cost growth;
- Contingency plans are built into the budget that allow for costs to be significantly reduced in the event that expected revenue generation does not materialise; and
- The Bank continually aims to increase the ratio of variable costs to fixed costs, allowing for more flexibility to proactively manage cost during an economic downturn.

Strategic risk

Risk description

Strategic risk is the risk that the Bank's future business plans and strategies may be inadequate to prevent financial loss or protect the Bank's competitive position and shareholder returns.

Risk examples

Profitability versus risk appetite: Given the turbulent economic environment, managing profitability within risk appetite is becoming increasingly challenging, especially with additional regulatory scrutiny regarding the Bank's capital holdings and liquidity requirements. Customer demand and the competitor environment are placing pressure on the Bank for innovation and customer service. To maintain profit margins and retain customers, the Bank may need to participate in more ventures requiring a higher investment. This will require the Bank to clearly define our risk appetite, ensuring the alignment of decision-making and risk.

Implementation challenges: Achieving our strategic goals requires effective execution – effective planning and integration, appropriate infrastructure and clear understanding of products and service offerings. Clarity in this regard is essential to build appropriate distribution and systems infrastructure for operations, cascade policies and controls and meet regulatory requirements. Being able to track that the integration of the strategies are in line with risk appetite and that the related business decisions positively impact our competitive position and business returns is often hard to monitor.

Pressure on innovation and disruptive thinking: Innovation is fundamental for a business to stay ahead and allows the Bank to meet its strategic objectives, be relevant to its markets and attract and retain top and critical talent. The challenge for the Bank is to create an environment where innovation is encouraged to drive change for simpler and better solutions to enhance key capabilities and embed it into the Bank's culture, whilst balancing the risk associated with this.

Innovation serves as an incubator for new capability development as it is always challenging established toolkits and management approaches. It requires the engagement of new and diversified skill sets, where individuals require a broad understanding of business, strategy and the risk profile of the situation while being empowered to act within risk appetite to foster change. The Bank faces the challenge of creating the right environment for employees while meeting risk and regulatory requirements.

Mitigation

The Bank's business plans and strategies are discussed and approved by executive management and the Board.

Market risk

Risk description

Market risk is the risk of loss from changes in market prices and rates (including interest rates, credit spreads, equity prices, foreign exchange rates and commodity prices), the correlations among them, and their levels of volatility.

Risk examples

Risk examples include change in market value, actual or effective earnings or future cash flows of a portfolio of financial instruments, including commodities, caused by adverse moves in market variables such as equity, bond and commodity prices, currency exchange rates and interest rates, credit spreads, recovery rates, correlations and implied volatilities in all of these variables.

Mitigation

Market risk exposures as a result of trading activities are contained within the Bank's Corporate and Investment Banking (CIB) trading operations. The Board grants general authority to take on market risk exposure to the Bank's Assets and Liabilities Committee (ALCO).

Market risk management process is required to measure, monitor and control market risk exposures. The Bank manages market risk through the following four principles.

1. Identification of market risks in the trading and banking books

This process entails checking that all market risks are identified. It includes an analysis of new business plans, new products, new pricing models, new risk models and regular reviews by Market Risk staff of financial and management accounts balance sheets, income statements, and portfolio structure hierarchies, accounting classification and accounting elections, jointly with financial control, Risk Self Assessments jointly with financial operational risk, price testing reports and profit and loss decomposition reports.

For the purpose of identification, market risk has been categorised as follows:

- i. **Market risks in the Trading Book:** These risks result from the trading activities where the primary focus is client facilitation. All trading activities are carried out within the Bank's CIB division with respect to banking operations
- ii. **Interest Rate risk in the Banking Book:** This risk results from the different repricing characteristics of banking assets and liabilities. It includes endowment risk, repricing risk, basis risk, optionality risk and yield curve risk
- iii. **Foreign currency risk:** The Bank's primary exposure to foreign currency risk arises as a result of the translation effect on the Bank's net assets in foreign operations, intra-group foreign-denominated debt and foreign-denominated cash exposures and accruals.

2. Measurement of market risk

Measurement of market risks deals specifically and separately with normal market conditions and stress market conditions. Measurement of trading exposures under stress market conditions is effected by subjecting the portfolios to stress testing, e.g. historical scenarios, hypothetical scenarios on individual asset classes and across different asset classes. In order to highlight 'points of weakness' and identify particular sources of trading book exposure vulnerability, these stress tests capture the effects of abnormal movements in market variables (yield curves including basis curves, volatility surfaces, spot and/or rate moves, credit spread curves, recovery rate sensitivities etc.).

The Bank uses a variety of metrics and models to measure and control market risk exposures. These measurements are selected based on an assessment of the nature of risks in a particular activity. The principal measurement techniques are Present Value at one basis point change (PV01), Value at Risk (VaR), stress testing, sensitivity analysis, simulation modeling, and gap analysis. Models are independently validated prior to implementation and are subject to formal periodic review.

General Measurement Definitions:

- a) Value at Risk ("VaR") is the loss with a given probability defined as the confidence level, over a given period of time.
- b) Historical VaR ("HVaR") is the calculation of the VaR using historically observed rate changes with a defined holding period (typically 1day or 10day) and for a specific date range (typically 1year and 5 years).
- c) Expected Tail Loss ("ETL") is the average of returns that exceed VaR (also known as expected shortfall).

3. Management of market risk

The Bank manages market risk through a specification of risk appetite in form of market risk limits. It uses a suite of risk measurement methodologies and tools to establish limits, including Value at Risk (VaR), Expected Tail Loss (ETL), Securities revaluation models (Present Value One Basis Point - PV01), stress testing, scenario analysis, stop loss triggers, back-testing, model validation, price verification, business units sign off of positions and P&L's on a regular intervals and other basic risk management measures.

a) Market risk exposure on trading activities

The Bank's policies, processes and controls for trading activities are designed to achieve a balance between pursuing profitable trading opportunities and managing earnings volatility within a framework of sound and prudent practices. Trading activities are primarily customer focused, but also include a proprietary component.

Market risk arising from the Bank's trading activities is managed in accordance with Board- approved policies, and aggregate VaR and stress testing limits. The quality of the Bank's VaR is validated by regular backtesting analysis, in which the VaR is compared to theoretical and actual profit and loss results. A VaR at the 95% confidence interval is an indication of the probability that losses will exceed the VaR if positions remain unchanged during the next business day. The Bank also calculates a Stressed VaR which uses the same basic methodology as the Normal VaR. However, Stressed VaR is calculated using 10 day holding period for the last 1,250 business days.

Calculation of market risk capital for trading

The assessment of market risk capital for trading activities can be aggregated using general market risk VaR and specific risk. The Bank applies the Standardized Approach for calculating market risk capital. The standardized method uses a "building block" approach, with the capital charge for each risk category calculated separately.

Market risk Qualifying Assets includes interest rate risk assets in the trading book and foreign currency assets throughout the bank. Specific Risk refers to potentially adverse movement in the price of an individual loan/debt owing to factors related to the individual issuers. Specific risk does not affect foreign exchange. This is because changes in FX rates are completely dependent on general market movements.

b) Market risk exposure on banking operations

Banking-related market risk exposure principally involves the management of the potential adverse effect of interest rate movements on net interest income and the economic value of equity. This structural interest rate risk is caused by the differing re-pricing characteristics of banking assets and liabilities. They include endowment risk, repricing risk, basis risk, optionality risk and yield curve risk. The governance framework adopted for the management of structural interest rate risk mirrors that of liquidity risk management in terms of committee structures and the setting of standards, policies and limits. This is also true for the monitoring process and internal controls.

The market risk function is independent of trading operations and it is accountable to ALCO. It is responsible for identifying, measuring, managing, controlling and reporting market risk as outlined in the market risk governance standard, with support from the central market risk function. The market risk function also has the ability to set individual trader mandates. Exposures and excesses are monitored and reported daily. Where breaches in limits and triggers occur, actions are taken by market risk management unit to move exposures back in line with approved market risk appetite, with such breaches being reported to management and ALCO.

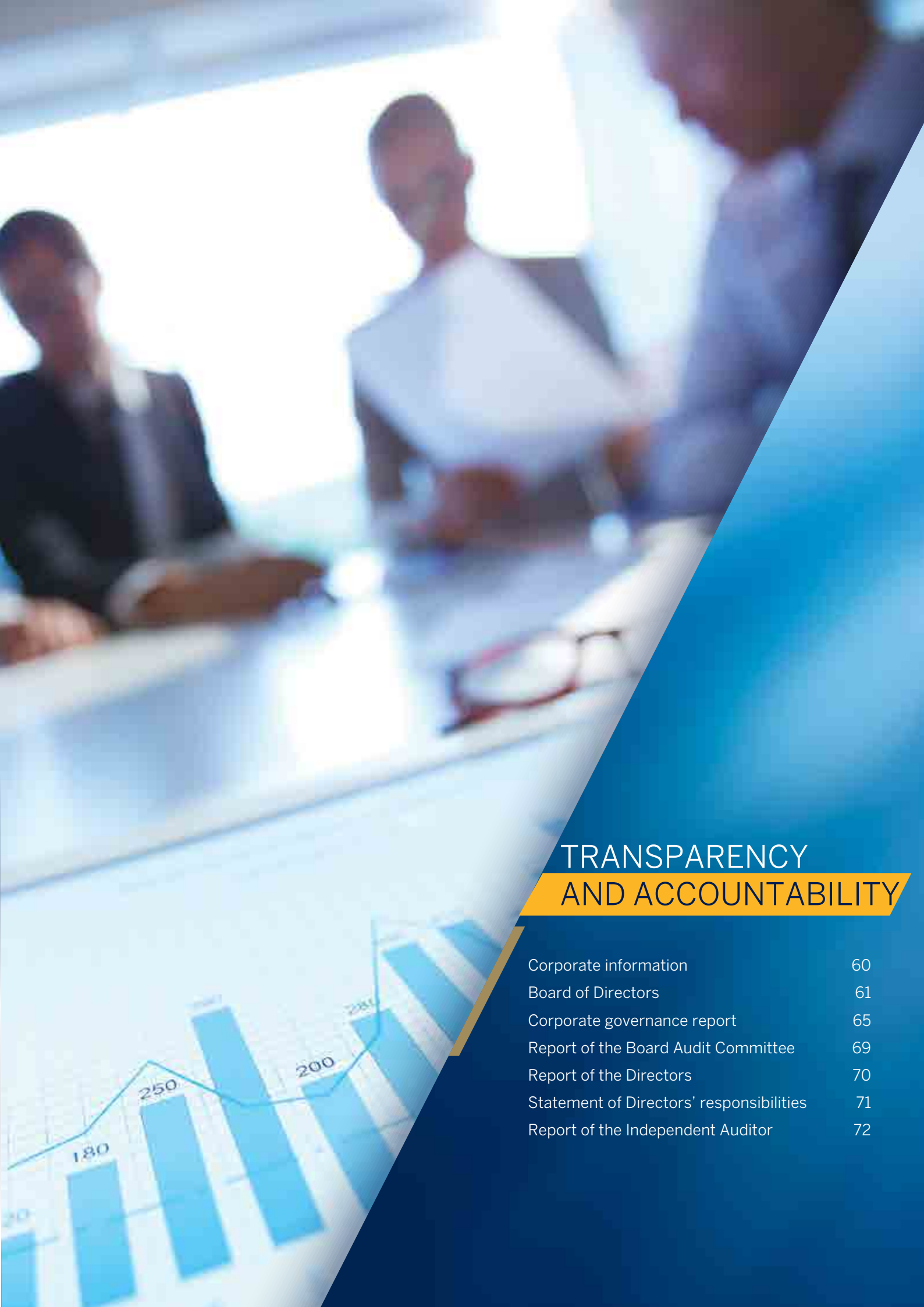
4. Derivative instruments and structured transactions

a) Derivatives: The Bank uses derivatives to meet customer needs, generate revenues from trading activities, manage market and credit risks arising from its lending, funding and investment activities, and to lower its cost of capital. The Bank uses several types of derivative products, including interest rate swaps and options, to hedge interest rate risk exposure. Forward contracts, swaps and options are used to manage foreign currency risk exposures. Market risk arising from derivatives transactions is subject to the control, reporting and analytical techniques noted above in the Trading activities section. Additional controls and analytical techniques are applied to address certain market related risks that are unique to derivative products.

b) Structured Transactions: Structured transactions are specialized transactions that may involve combinations of cash, other financial assets and derivatives designed to meet the specific risk management or financial requirements of customers. These transactions are carefully evaluated by the Bank to identify and address the credit, market, legal, tax, reputational and other risks, through a new product process (NPC process). These transactions are also subject to a cross-functional review and sign-off by expertise from the Bank and Standard Bank Group

Reporting on market risk

Market Risk has reporting procedures that highlight for attention within Market Risk or by management all forms of exposures i.e. limit breaches or other reports that will periodically be required to submit to different stakeholders e.g. Local ALCO, Local Board, Internal Capital Adequacy Assessment stakeholders, Shareholders (Annual financial statements); Rating agencies; Central Bank of Kenya and other regulators.



TRANSPARENCY AND ACCOUNTABILITY

| | |
|--|----|
| Corporate information | 60 |
| Board of Directors | 61 |
| Corporate governance report | 65 |
| Report of the Board Audit Committee | 69 |
| Report of the Directors | 70 |
| Statement of Directors' responsibilities | 71 |
| Report of the Independent Auditor | 72 |

Corporate information

| | |
|---|---|
| Chairman: | Fred N. Ojiambo, MBS, SC |
| Chief Executive of CfC Stanbic Bank Limited: | Philip Odera (Appointed 2 March 2015) Gregory R. Brackenridge* (Retired 2 March 2015) |
| Acting Chief Executive of CfC Stanbic Holdings Limited: | Gregory R. Brackenridge* |
| Regional Head Corporate & Investment Banking: | Michael Blades*** |
| Non-Executive Directors: | Kitili Mbathi Rose Kimotho Edward W. Njoroge Ruth T. Ngobi Charles K. Muchene Peter N. Gethi Christopher J. Blandford – Newson*** Gayling R. May** (Retired: 25 February 2015) Jane Babsa-Nzibo (Retired: 25 February 2015) * South African ** British *** South African and British |
| Company Secretary: | Lillian N. Mbindyo P.O. Box 72833 00200 Nairobi |
| Auditor: | PricewaterhouseCoopers PwC Tower Waiyaki Way/Chiromo Road P O Box 43963 00100 Nairobi |
| Registered Office: | CfC Stanbic Bank Centre Chiromo Road, Westlands P O Box 72833 00200 Nairobi |

Board of Directors



FRED N. OJIAMBO, MBS, SC /66

Chairman

Appointed 2008

Mr Fred N Ojiambo was appointed as a Non-Executive Director of CfC Stanbic Bank Limited and CfC Stanbic Holdings on 15 August 2008 and as Chairman of the Boards on 28 May 2010. Mr Ojiambo is a lawyer and holds a Bachelor of Laws, (LLB) (Hons) Degree from the University of Nairobi and a Post Graduate Diploma in Advocacy (Council of Legal Education) from the Kenya School of Law. He has had a long career in private practice and his experience was recognised with an award of Senior Counsel in 2007. Mr. Ojiambo sits on various boards of companies and corporations, including Bata Shoe Company Limited, The International Leadership University, The Council of Legal Education, Windle Charitable Trust and Rafiki Orthopaedic Limited, among others. He is also a member and former Chairman of the Law Society of Kenya, a member of the International Bar Association and the Commonwealth Law Association, and is a Senior Partner in the legal firm of Messrs. Kaplan & Stratton, Advocates.



PHILIP ODERA /57

Chief Executive

Appointed 2015

Mr Philip Odera was appointed the Chief Executive of CfC Stanbic Bank Limited on 2 March, 2015. Mr Odera has been with Standard Bank for 15 years where he joined as General Manager at Stanbic Bank Kenya Limited. He has served Standard Bank in various capacities as Country Head and Managing Director in Kenya, Malawi and Uganda. Prior to joining Standard Bank, he served as Consumer Bank Head at Citibank NA, Kenya. He has 34 years of experience in banking and financial services industry, rising from position of Commodities Analyst in Boston (USA) at Kramer Brokerage Company to his current position as Chief Executive, CfC Stanbic Bank Limited. He holds a Bachelor of Arts degree (Economics) from St Lawrence University, New York and a Master of Business Administration (Finance) from Suffolk University, Boston, both in the United States of America.

He sits as an Executive Director on the CfC Stanbic Bank Board and as a Non-Executive Director on the Boards of SBG Securities Limited and Stanbic Insurance Agency Limited.



GREGORY R. BRACKENRIDGE /58

Acting Chief Executive of CfC Stanbic Holdings Limited

Appointed 2010

Mr Greg Brackenridge was appointed the Regional Chief Executive, East Africa, for the Standard Bank Group on 15 May 2015 having previously served the Bank as the Chief Executive from 5 March 2010 until 15 March 2015. He is also currently the Acting Chief Executive of CfC Stanbic Holdings Limited since 29 January 2016.

Mr Brackenridge is the Regional Chief Executive, East Africa, for the Standard Bank Group responsible for operations in Ethiopia, Kenya, Malawi, Tanzania, Uganda and Zambia. He has extensive banking experience having first joined the group in 1992 since which date then he has held various senior executive positions in West Africa, South Africa and Zimbabwe. He is an Associate of the Institute of Bankers.



CHARLES K. MUCHENE /58
 Chairman, Board Audit Committee
 Appointed 2011

Mr Charles K Muchene was appointed to the Board as a Non-Executive Director of CfC Stanbic Holdings Limited and CfC Stanbic Bank Limited in February 2011. Previously the Country Senior Partner for PricewaterhouseCoopers, he is now a practising business advisor providing board-level advice to select clients. He also serves as a Non-Executive Director on a number of other boards including East Africa Breweries Limited, AIG Kenya Limited and a number of private companies. He holds a Bachelor of Commerce degree from the University of Nairobi, is a Fellow of the Institute of Certified Public Accountants of Kenya, a Member of the Institute of Certified Public Secretaries of Kenya and a member of the Institute of Directors.



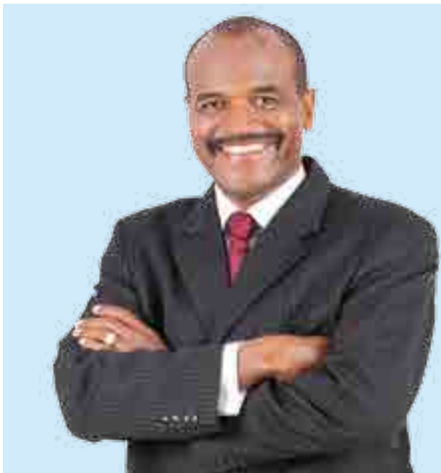
MICHAEL A. BLADES /49
 Regional Head, Corporate & Investment Banking
 Appointed 2013

Mr Michael Blades is the Regional Head of Corporate and Investment Banking (CIB), East Africa for Standard Bank Group and an Executive Director on the Board of CfC Stanbic Bank. Based in Nairobi, Kenya, he heads all of Standard Bank's CIB activities in Kenya, Uganda, Tanzania, Ethiopia and South Sudan. He is also a Director on the Boards of CfC Stanbic Holdings and SBG Securities Limited. A qualified Economist, Mr Blades has worked in various positions in the Corporate and Investment Banking Business Unit of Standard Bank Group for over 20 years, most recently as the Head of International Business Development and Corporate Banking Coverage in China.



CHRISTOPHER J. BLANDFORD - NEWSON /51
 Non-Executive Director
 Appointed 2014

Mr Christopher Newson was appointed to the Board of CfC Stanbic Bank on 26th June 2014 as a Non-Executive Director. He is also a Director on the Board of CfC Stanbic Holdings Limited. Mr. Newson is a Chartered Accountant and was the Chief Executive of Standard Bank Africa until September, 2015. He has over 23 years experience in Investment and Commercial Banking, and has particular expertise gained in relation to Sub-Saharan Africa, with the last nine years being at the chief executive level.



KITILI MBATHI /57

Non-Executive Director

Appointed 2008

Mr Kitili Mbathi was the Regional Chief Executive of the CfC Stanbic Bank Limited until May, 2015, at which time he took up the role of Regional Director, East Africa, until January, 2016, when he resigned as an employee of Standard Bank. He still remains a Non-Executive Director of CfC Stanbic Bank Board. Mr Mbathi is also a Non-Executive Director of CfC Stanbic Holdings Ltd, SBG Securities Ltd and Stanbic Insurance Agency Limited. In addition, he is a member of the University of Nairobi Council. In February, 2016, Mr. Mbathi was appointed Director-General of the Kenya Wildlife Service. He holds a Bachelor of Arts degree (Economics and Political Science) from the University of Michigan, Ann Arbor, Michigan, USA, and a Masters of Banking and Finance for Development from Instituto Finafrica in Milan, Italy. He has vast experience in banking which was acquired when serving in various banking institutions. He has also served as Investment Secretary in the Ministry of Finance and Planning – Government of Kenya.



ROSE KIMOTHO, MBS /60

Non-Executive Director

Appointed 2010

Ms Rose W Kimotho was appointed as a Non-Executive Director of CfC Stanbic Bank in 2010. Ms Kimotho is the Managing Director of Three Stones Limited, a Company that operates a digital television channel. Prior to launching Three Stones, Ms Kimotho was founder and Managing Director of Regional Reach Limited, which company launched the first local language FM station in Kenya as well as Kenya's first 24-hour news and information television channel. Until she ventured into entrepreneurship in 1994, Rose was General Manager and member of the Board of Directors of McCann-Erickson (K) Ltd. She is the former chairman of both the Marketing Society of Kenya, and the Media Owners Association as well as the former Chief Trade Judge at the Nairobi International Show. In addition to being a Non-Executive Director of CfC Stanbic Bank Limited, she serves on the Boards CfC Stanbic Holdings, Population Services International (PSI) Kenya, PS Kenya, Y&R Brands, is a Trustee of Rhino Ark, and a member of the Task Force on Press Law appointed by the Attorney General to make recommendations on laws governing the media. Ms Kimotho holds a diploma in journalism from University of Nairobi, a Management Diploma from Columbia University Graduate School and a Marketing Certificate from the Marketing Society of Kenya.



EDWARD W. NJOROGE, CBS /63

Non-Executive Director

Appointed 2003

Mr Edward W Njoroge was appointed as a Non-Executive Director of CfC Stanbic Bank in 2003. He is also a Non-Executive Director CfC Stanbic Holdings Limited. He graduated with a Bachelor of Science degree from Makerere University. He was appointed on 26 March 2003 as Director (Executive) and the Managing Director of Kenya Electricity Generating Company Limited (now retired). He started his career with Twiga Chemical Industries in 1975. He then held a senior position with Akile Associates Limited before moving to Affiliated Business Contacts (ABCON) Group in 1977. His other directorships include REAL Insurance Company Limited, Aquatech Industries Limited, Nerifa Holdings Limited and ABCON. He is also the Chairman of the Nairobi Securities Exchange, Telkom Kenya and Aureos East Africa Fund.



RUTH T. NGOBI /55

Non-Executive Director

Appointed 2011

Ms Ruth T Ngobi is a Non-Executive Director of the Board of CfC Stanbic Bank Limited. She is a lawyer of over twenty-nine years standing, having been admitted as an advocate of the High Court of Kenya in 1985. She holds a Bachelor of Laws degree in law from University of Kent in Canterbury and a Master of Laws degree from University of Cambridge, both in the United Kingdom. Ms Ngobi worked with Unilever Kenya Limited for 15 years as Legal Counsel and Company Secretary, before joining British American Tobacco Kenya Limited in 2002 as Area Legal Counsel. She is the founder of Cosec Solutions Limited, a company that provides company secretarial services and corporate governance solutions. Ms Ngobi is also a Non-Executive Director on the Board of CfC Stanbic Holdings Limited, as well as a Board member of the Public Procurement Oversight Authority.



PETER NDERITU GETHI /50

Non-Executive Director

Appointed 2013

Mr Peter Gethi was appointed to the Boards of CfC Stanbic Holdings Limited and CfC Stanbic Bank in the year 2013 as a Non-Executive Director. He is a qualified Consultant Agronomist and brings to the Board of the Bank a wealth of agribusiness and management experience, expected to help the Bank achieve its strategic goals. Mr Gethi has served as a Board member of Liberty Life Assurance Limited and Heritage Insurance (K) Limited since 2009 and is currently serving as the Chairman of both companies since 2011. He is also a Director at Nebange Limited.



LILLIAN N MBINDYO

Company Secretary

Ms Lillian N Mbindyo holds Bachelor of Laws degree and Master of Laws degree from University of Warwick, as well as a Master of Business Administration from Warwick Business School. Ms Mbindyo is an advocate of the High Court of Kenya and a Certified Public Secretary. Prior to joining CfC Stanbic Bank, she worked as the Head of Compliance and Legal at the Nairobi Securities Exchange and thereafter as the Head of Legal and Compliance at SBG Securities Limited. Ms Mbindyo has over eleven years work experience and currently serves as the Company Secretary of CfC Stanbic Holdings Limited, CfC Stanbic Bank Limited, SBG Securities Limited, Stanbic Insurance Agency Limited, CfC Financial Services Nominees Limited and CfC Stanbic Nominees Limited.

Corporate governance report

Introduction

CfC Stanbic Bank Limited understands that good corporate governance is fundamental to earning the trust of our stakeholders, which is critical to sustaining the organisation's success and in preserving shareholder value. In line with this philosophy, the Board is committed towards adopting and implementing sound governance practices.

The governance framework enables the Board to fulfil its role of providing oversight and strategic counsel in balance with responsibility. It also ensures conformity with regulatory requirements and acceptable risk tolerance requirements. In this pursuit, CfC Stanbic Bank, as a member of SBG, is guided by SBG's principles in its governance framework, adjusted for local requirements.

Code and regulations

As a licensed commercial bank, the Bank operates in a highly regulated industry and is committed to complying with legislation, regulations and codes of best practice and seeks to maintain the highest standards of governance, including transparency and accountability. Whilst the Bank continues to nurture a strong culture of governance and responsible risk management guided by the SBG's risk appetite and governance framework, it is constantly monitoring its practices to ensure that they are the best fit for it and serve to enhance business and community objectives. The Bank complies with applicable legislation, regulations, standards and codes, with the Board continually monitoring regulatory compliance.

Shareholders' responsibilities

The shareholders' role is to appoint the Company's Board of Directors and the external auditor. This role is extended to holding the Board accountable and responsible for efficient and effective corporate governance.

Board of Directors

The Bank is headed by a highly competent and diverse Board, which has ultimate responsibility for the management and strategic guidance of the Bank and assumes the primary responsibility of fostering the sustainability of the Bank's business. The Board is responsible for the overall corporate governance of the Bank, ensuring that appropriate controls, systems and practices are in place.

Board composition

There are eleven Directors on the Board, two of whom are Executive and nine are Non-Executive.

The Bank's Board of Directors remains steadfast in implementing governance practices where substance prevails over form. The governance framework allows the Board of Directors to consider conformance and performance, enabling them to balance their responsibility for oversight with their role as strategic counsel.

The Board understands that sound governance practices are fundamental to earning the trust of stakeholders, which is critical to sustaining performance and preserving shareholder value. The Board members' collective experience and expertise provide a balanced mix of attributes for it to fulfil its duties and responsibilities.

Strategy

The Board is fully aware of its obligations to shareholders and other stakeholders for forging the strategic direction that the Bank will follow and accordingly meets with the Executive Committee on an annual basis

to review and approve the Bank's strategy for the year ahead. The Board ensures that strategy is aligned with the Bank's values and monitors strategy implementation and performance targets in relation to the Bank's risk profile.

Through managements quarterly reporting, the Board monitors performance against financial and corporate governance objectives throughout the year. It is collectively responsible for the long-term success of the Bank and is accountable to shareholders for financial and operational performance.

Delegation and effective control

The Bank operates within a clearly defined governance framework. Through this framework, the Board balances its role of providing risk oversight and strategic counsel with ensuring adherence to regulatory requirements and risk tolerance.

The governance framework provides for delegation of authority while enabling the Board to retain effective control. The Board delegates authority to relevant Board committees and the Chief Executive, with clearly defined mandates and authorities, while preserving its accountability.

Board committees facilitate the discharge of board responsibilities and provide in-depth focus on specific areas. Each committee has a mandate, which the Board reviews at least once a year. Mandates for each committee set out its role, responsibilities, scope of authority, composition, terms of reference and procedures. The committees report to the Board through their respective chairpersons and minutes of all committee meetings are submitted to the Board.

Authority has been delegated to the Chief Executive to manage the business and affairs of the Bank. This delegated authority is set out in writing, together with the matters reserved for Board decision. The Executive Committee assists the Chief Executive in the day-to-day management of the affairs of the Bank, subject to statutory parameters and matters reserved for the Board. Further delegations are managed through a defined process.

The Chief Executive is tasked with the implementation of Board decisions and there is a clear flow of information between management and the Board, which facilitates both the qualitative and quantitative evaluation of the Bank's performance.

Directors have full and unrestricted access to management and all Bank information. This includes unlimited access to the advice and services of the Company Secretary, who assists in providing any information and documentation they may require to facilitate the discharge of their duties and responsibilities.

Evaluation of Board effectiveness

The Board is committed to continued improvement of its effectiveness and performance. During the year, an evaluation of the Board, covering structure, process and effectiveness is conducted. The consolidated feedback is considered and relevant action points noted for implementation. The Board also evaluates the Chairman's and the Chief Executive's performance on an annual basis.

Appointments

The appointment of Directors is governed by the Company's Articles of Association and is subject to regulatory approval in line with the applicable legislation and regulations. Shareholders at the Annual General Meeting (AGM) elect Directors. The Board is mandated to make interim

appointments between AGMs in order to fill casual vacancies that may arise or to make additions to the Board. These appointments are then confirmed at the subsequent AGM.

One third of Non-Executive Directors is required to retire at each AGM and may offer themselves for re-election. If supported by the Board, a proposal for their re-election is made to the shareholders.

There is no limit to the number of times a Non-Executive Director may stand for re-election. In terms of the Articles of Association, Executive Directors are not subject to retirement by rotation. In effecting appointments, the Board considers skills, knowledge and experience of the proposed Director, as well as other attributes that may be deemed necessary. The Board is also cognisant of the need to ensure demographic representation when making a new appointment. Furthermore the candidates are subject to a "fit and proper" requirement, as demanded by the Central Bank of Kenya.

Induction and training

On appointment, each new Director receives a corporate governance manual that includes relevant information such as mandates, management structures, significant reports, important legislation and key company policies. In addition, one-on-one meetings are scheduled with management to introduce new Directors to the Company and its operations. The induction and on-going training of Directors is the responsibility of the Company Secretary.

To ensure maximum participation in on-going director training, themes for training are scheduled in advance. Subjects of note covered during the year include an in-depth review of the Asset and Liability Management framework of the Bank; Credit and Capital Management and Anti-Money Laundering (AML) and the Control of Terrorist Financing (CFT) Compliance training.

Board meetings

The Board meets once every quarter with an additional meeting scheduled to discuss strategy. Ad-hoc meetings are held whenever deemed necessary. Directors are provided with comprehensive Board documentation at least seven days prior to each of the scheduled meetings.

Attendance at Board meetings is set out in the following table:

| NAME | FEB 25 | MAY 22 | AUG 11 | NOV 26 |
|--------------------------------|--------|--------|--------|--------|
| FN Ojiambo, MBS, SC (Chairman) | P | P | P | P |
| GR Brackenridge | P | P | P | P |
| K Mbathi | P | P | P | P |
| P Odera, CE | N/A | P | P | P |
| MA Blades | P | P | P | P |
| EW Njoroge | P | P | P | P |
| RW Kimotho | P | P | P | P |
| RT Ngobi | P | P | P | P |
| CK Muchene | P | P | P | P |
| PN Gethi | P | P | P | P |
| CJ Blandford- Newson | P | AP | P | P |
| G R May | P | N/A | N/A | N/A |
| J Babsa-Nzibo | P | N/A | N/A | N/A |

P = Present; AP = Absent with Apology
N/A = was not a Director / Member

Board Committees

The Board has established the Board Audit Committee, the Board Credit Committee and the Board Risk Committee to assist it in discharging its responsibilities.

Board Audit Committee

The role of the Board Audit Committee is to review the Bank's financial position and make recommendations to the Board on all financial matters. The Committee mandate detail's its purpose as follows:

- To assist the Board in discharging its duties relating to the safeguarding of the Company's assets and evaluation of internal control frameworks within the Bank and any of its subsidiary companies, unless such company has its own Board Audit Committee.
- To ensure that senior management establishes and maintains an adequate, effective and efficient internal control framework.
- To evaluate, assess and monitor the adequacy and effectiveness of the established accounting, financial reporting, compliance and other internal control systems, which should be consistent with the nature and complexity of risks inherent in the Bank's on and off balance sheet activities.
- To consider the internal and the external audit processes, as well as the accounting principles and policies.
- To ensure the independence and effectiveness of the internal and external audit and compliance functions.
- To ensure effective communication between internal audit, external audit, the Board, management and the regulators.
- To ensure compliance with all applicable legal, regulatory and accounting standards.
- To contribute to a climate of discipline and control this will reduce the likelihood of fraud and / or misstatement.
- To consider the effectiveness of fraud risk management practices, and the processes and controls for prevention, detection and the investigation of fraud and financial crime within the Bank.

The Committee has three independent Non-Executive Directors, with the Chief Executive, the Regional Chief Executive, the Chief Risk Officer, the Regional Head of Corporate & Investment Banking, the Head of Operations, the Head of Internal Audit and the Chief Financial Officer attending by invitation.

During the year, the Committee carried out its duties as dictated by its Mandate. The Committee held 4 meetings during the year, with attendance as follows:

| NAME | FEB 23 | MAY 06 | AUG 10 | NOV 24 |
|-----------------------|--------|--------|--------|--------|
| CK Muchene (Chairman) | P | P | P | P |
| J Babsa-Nzibo | P | N/A | N/A | N/A |
| G R May | P | N/A | N/A | N/A |
| K Mbathi | P | AP | P | P |
| RT Ngobi | N/A | N/A | P | P |

P = Present; AP = Absent with Apology
N/A = was not a Member

Board Credit Committee

The role of this Committee is to provide independent and objective oversight of credit risk management within the Bank. The Committee's Terms of Reference are detailed in its mandate as follows:

- To make recommendations to the Board in respect of any amendments to the mandate and review the mandate on an annual basis.
- To establish sub-committees as required for the proper performance of its mandate and ensure that such sub-committees have clearly defined and appropriate mandates and delegated authority. The Committee must, on an annual basis review and approval of the mandates of its sub-committees, namely the Credit Risk Management Committee (CRMC) and Credit Committee.
- To adopt SBG Credit Standard and revisions thereto as a minimum requirement, with the necessary modifications to comply with applicable laws and regulations.
- To consider and ratify all insider credit applications pertaining to Directors and senior management and parties related to them irrespective of size, on the recommendation of the Credit Committee, and to ensure that all regulatory requirements in accordance with the Central Bank's Code of Corporate Governance are complied with.
- To retrospectively review and ratify credit approvals made by either the Credit Committee or delegated authorities (following recommendations of the Credit Committee).
- To review, on a quarterly basis, the credit risk portfolio reports; the credit risk impairment adequacy; and the credit risk sections of the report to the main Board.
- To approve the credit risk appetite framework as required by the SBG Credit Risk Governance Standard ("The Standard").
- Consider any other Credit related matters that may be necessary.

The Committee has three non-executive directors, with the Chief Executive, the Regional Chief Executive, the Chief Risk Officer, the Regional Head of Corporate & Investment Banking, the Regional Head of Credit, the Head of Operations and the Chief Financial Officer attending by invitation.

During the year, the Committee carried out its duties as required by its mandate. It held four meetings in the year 2015, with attendance as shown below:

| NAME | FEB 24 | MAY 15 | AUG 06 | NOV 25 |
|-----------------------|--------|--------|--------|--------|
| EW Njoroge (Chairman) | P | P | P | P |
| RW Kimotho | P | P | P | P |
| PN Gethi | P | P | P | P |

P = Present

Board Risk Committee

The role of this Committee is to assist the Board of Directors in the discharge of its duties relating to corporate accountability and associated risks in terms of management, assurance and reporting. Accordingly, it must make sure that there are effective procedures in place for identifying, assessing and managing of all the risk types, including ensuring all the appropriate methodology and infrastructure is in place

Under its mandate from the Board of Directors, the Committee is required to do the following:

- Make recommendations to the Board in respect of any amendments to its mandate, which must be reviewed annually.
- Establish sub-committees as required for the proper performance of its mandate and ensure that such sub-committees have clearly defined and appropriate mandates and delegated authority, which are reviewed on an annual basis.
- Oversee the Bank's Risk Management Programme, ensuring that the same is comprehensive and meets the requirements of the Risk Management Guidelines (RMG) issued by Central Bank of Kenya.
- Ensure that the Bank has in place all the necessary risk policies and standards to cover all risk areas. The BRC is responsible for the review and approval of all risk policies and standards (excluding credit risk).
- Ensure the adoption of the SBG Risk Standards and revisions thereto as a minimum requirement, with the necessary modifications where required to comply with applicable laws and regulations.
- Set out the nature, role, responsibility and authority of the risk management function within the Bank and outline the scope of risk management work.
- Oversee the quality, integrity and reliability of the Bank's risk management.

The Committee has three non-executive directors, with the Chief Executive, the Regional Chief Executive, the Regional Head of Corporate & Investment Banking, the Head of Risk, the Head of Compliance and Legal, the Head of Operations, the Head of Information Technology, the Regional Head of Global Markets, and the Head of Personal and Business Banking attending by invitation.

During the year, the Committee carried out its duties as dictated by its mandate. It held four meetings in the year 2015, with attendance as shown below:

| NAME | FEB 23 | MAY 07 | AUG 06 | NOV 25 |
|---------------------|--------|--------|--------|--------|
| PN Gethi (Chairman) | N/A | N/A | P | P |
| RT Ngobi | P | P | P | P |
| RW Kimotho | P | P | P | P |
| CK Muchene | P | P | N/A | N/A |

P = Present;

N/A = was not a Member

Management Committees

The following management committees are in place to ensure that the Bank carries out its obligations efficiently and effectively:

a) Executive Committee

The Executive Committee (EXCO) is comprised of senior management of the Bank. The Committee meets on a monthly basis to track and deliberate upon the performance of each department of the Bank, ensuring that each department remains aware of what the other is doing and enabling the Bank to benefit from internal synergies.

b) Asset and Liability Committee

The Assets and Liability Committee (ALCO) meets on a monthly basis and is comprised of the Chief Executive, Chief Financial Officer, Chief Operating Officer, Chief Risk Officer, Business Unit Heads and the Assets and Liabilities Manager. The Committee monitors and sets acceptable levels of the Bank's interest rate, liquidity, and similar market risks relating to the Bank's statement of financial position and associated activities.

c) Credit Risk Management Committee.

The Credit Risk Management Committee (CRMC) is made up of the Business Unit Credit Risk heads, Business Unit Heads and the Country Head of Risk. Reporting to the Board Credit Committee, the purpose of the committee is to establish and define the principles under which the Bank is prepared to assume credit risk and the overall framework for the consistent and unified governance, identification, measurement, management and reporting of credit risk.

d) Risk Management Committee.

The Risk Management Committee has been established as a sub-committee of the Executive Committee (EXCO). Comprised of senior management, it is tasked with the identification of key risk areas, measurement and control of risks, and ensuring that the controls, processes, and systems employed are robust and in line with regulatory requirements. The committee meets on a monthly basis with its report being tabled in both EXCO and the Board Risk Committee.

e) People Executive Committee.

The People EXCO exists to ensure that the Bank's Human Resources (HR) agenda is aligned to the Bank's overall strategy. Comprised of the Chief Executive, Chief Operating Officer, Business Unit Heads, Country Head of HR and Regional Head of HR; the Committee ensures that the responsibilities of the HR Department in CfC Stanbic Bank are carried out in accordance with labour legislation, best practice and the Bank's HR Policy.

f) New Products Committee.

This Committee is comprised of the Chief Financial Officer, representatives from all Risk functions of the Bank (namely market risk, credit risk and operational risk), the Head of Operations and senior management from each of the Business Units, with additional members invited as required. It meets on an ad-hoc basis to evaluate the economic viability of any proposed new Bank product on the basis of various factors such as its projected profitability, possible risks, strategic value to the Bank, procedural implications of its introduction, among other factors. Further as part of its mandate the committee certifies that new products offered to the market in response to customer needs are developed and implemented in a controlled environment to ensure that the various risks together with prudential and regulatory requirements are adequately addressed and ensures that the Bank remains dedicated to maximising shareholder value in all its products, while remaining responsive to its customers' needs.

g) South Sudan Management Committee

This Committee provides the governance forum in which all activities necessary to convert the Branch to a fully-fledged South Sudan subsidiary are tracked and reported by the Branch Conversion Project Executive. The Committee also serves as a forum to guide and control the overall direction of the Branch; acting as a medium of communication between the Branch and the Bank.

Fees

Non-Executive Directors receive fixed fees for service on the Board and on Board committees. The Board reviews the Non-Executive Directors' fees and makes its recommendation to the AGM for approval.

The amounts paid to Directors are included in Note 42.5.2 which represents the total remuneration paid to Executive and Non-Executive Directors during the year under review.

Company Secretary

The Company Secretary provides the Board with guidance on its responsibilities and keeps directors up-to-date with changes to relevant legislation as well as governance best practices. The Secretary oversees the induction of new directors as well as the on-going training of Directors. All Directors have access to the services of the Company Secretary.

Going concern

The Board of Directors annually considers and assesses the going concern basis for the preparation of financial statements at the end of the year. The Directors have sufficient reason to conclude that the Bank will continue operating as a going concern.

Report of the Board Audit Committee

During the year, amongst other matters, the Committee considered the following:

a) In respect of the external auditors and the external audit:

- Approved the reappointment of PricewaterhouseCoopers (PwC) as external auditors for the financial year ended 31 December 2015, in accordance with all applicable legal requirements
- Approved the external auditors' terms of engagement, the audit plan and budgeted audit fees payable
- Reviewed the audit process and evaluated the effectiveness of the audit
- Obtained assurance from the external auditors that their independence was not impaired
- Confirmed that no significant irregularities were identified and reported by the external auditors
- Considered reports from subsidiary audit committees.

b) In respect of the financial statements:

- Confirmed the going concern basis for the preparation of the interim and annual financial statements
- Examined and reviewed the interim and annual financial statements prior to submission and approval by the Board
- Ensured that the annual financial statements fairly represented the financial position of the Company at the end of the financial year, as well as, the results of operations and cash flows for the financial year and considered the basis on which the Bank was determined to be a going concern
- Ensured that the annual financial statements conform with International Financial Reporting Standards (IFRS)
- Considered accounting treatments, significant unusual transactions and accounting judgements
- Considered the adequacy and effectiveness of the accounting policies adopted by the Bank and all proposed changes in accounting policies and practices and changes thereto
- Reviewed the effectiveness of financial management and the quality of internal accounting control systems and reports produced by financial management
- Reviewed and discussed the external auditors' audit report
- Considered and made recommendations to the Board on the interim and final dividend payments to shareholders.

c) In respect of internal control, internal audit and financial crime control:

- Reviewed and approved the annual internal audit mandate and audit plan and evaluated the independence, effectiveness and performance of the internal audit department and compliance with its mandate

- Considered reports of the internal and external auditors on the Bank's systems of internal control, including internal financial controls, and maintenance of effective internal control systems
- Reviewed significant issues raised by the internal audit processes and the adequacy of corrective action in response to such findings by management
- Assessed the adequacy of the performance of the internal audit function and adequacy of the available internal audit resources and found them to be satisfactory
- Received assurance that proper and adequate accounting records were maintained and that the systems safeguarded the assets against unauthorised use or disposal thereof
- Discussed significant financial crime matters and control weaknesses identified
- Over the course of the year, met with the Head of Internal Audit and the external auditors in formal meetings
- Reviewed any significant legal and tax matters that could have a material impact on the financial statements.

Based on the above, the Committee formed the opinion that, as at 31 December 2015, there were no material breakdowns in internal control, including internal financial controls, resulting in any material loss to the Bank.

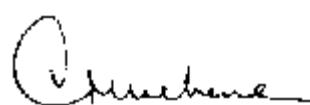
Independence of the External Auditors

The Committee is satisfied that PricewaterhouseCoopers are independent of the Bank. This conclusion was arrived at, inter alia, after taking into account the following factors:

- the representations made by PricewaterhouseCoopers to the BAC
- the auditors do not, except as external auditors or in rendering permitted non-audit services, receive any remuneration or other benefits from the Bank
- the auditors' independence was not impaired by any consultancy, advisory or other work undertaken by the auditors
- the auditors' independence was not prejudiced as a result of any previous appointment as auditor.

The Board Audit Committee has reviewed the annual report and recommended it to the Board for approval.

On behalf of the Board Audit Committee.



Charles Muchene
Chairman, Board Audit Committee

23 February 2016

Report of the Directors

The Directors submit their report together with the audited financial statements for the year ended 31 December 2015, which disclose the state of affairs of the Bank.

Principal activities

The Bank is a licensed financial institution under the Banking Act (Cap 488) and is a member of the Kenya Bankers Association.

The Bank is engaged in the business of banking and the provision of related banking services.

Results

The Bank's results for the year ended 31 December 2015 are shown in the statement of profit or loss on page 74.

Dividends

In the current year, the Directors have paid an interim dividend of KShs 1.17 (2014: KShs 1.62) per ordinary share equivalent to a total sum of KShs 200 million (2014: KShs 276 million).

Subject to the approval of the shareholders at the Annual General Meeting, the Directors recommend payment of a final dividend of KShs 11.34 (2014: KShs 11.23) per ordinary share equivalent to a total sum of KShs 1,935 million (2014: KShs 1,915 million). The total dividend for the year, therefore, will be KShs 12.51 (2014: KShs 12.85) for every one ordinary share amounting to KShs 2,135 million (2014: KShs 2,191 million).

The total number of issued shares at year-end was 170,577,426 (2014: 170,577,426).

The results for the year are set out fully on pages 74 to 167 in the attached financial statements.

Directors

The directors who held office during the year and to the date of this report are set out on page 60.

Events subsequent to the end of the reporting period

There is no material event that has occurred between the end of the reporting period and the date of this report.

Management by third parties

There is no aspect of the business of the Bank that has been managed by a third person or a company in which a director has had an interest during the year.

Auditor

PricewaterhouseCoopers has indicated its willingness to continue in office in accordance with Section 159 (2) of the Kenyan Companies Act (Cap. 486).

Approval of financial statements

The financial statements were approved by the Board of Directors on 2 March 2016.

By Order of the Board,



Lillian N. Mbindyo
Company Secretary

2 March 2016

Statement of Directors' responsibilities

The Kenyan Companies Act requires the Directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its profit or loss for that year. It also requires the Directors to ensure that the company maintains proper accounting records that disclose, with reasonable accuracy, the financial position of the company. The Directors are also responsible for safeguarding the assets of the company.

The Directors accept responsibility for the preparation and fair presentation of financial statements that are free from material misstatements whether due to fraud or error. They also accept responsibility for:

- (i) Designing, implementing and maintaining internal controls as they determine necessary to enable the preparation of financial statements that are free from material misstatements, whether due to fraud or error;
- (ii) Selecting and applying appropriate accounting policies; and
- (iii) Making accounting estimates and judgements that are reasonable in the circumstances.

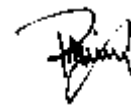
The Directors are of the opinion that the financial statements give a true and fair view of the financial position of the company at 31 December 2015 and of the company's financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standards and the requirements of the Kenyan Companies Act.

Nothing has come to the attention of the Directors to indicate that the company will not remain a going concern for at least the next twelve months from the date of this statement.

Approved by the Board of Directors on 2 March 2016 and signed on its behalf by:



Fred N. Ojiambo, MBS, SC
Chairman



Philip Odera
Chief Executive



Report of the Independent Auditor to the members of CfC Stanbic Bank Limited

Report on the financial statements

We have audited the accompanying financial statements of CfC Stanbic Bank Limited (the "Company") as set out on pages 74 to 167. These financial statements comprise the statement of financial position at 31 December 2015, statement of profit or loss, statement of other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Directors' responsibility for the financial statements

The directors are responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards and with the requirements of the Kenyan Companies Act and for such internal control, as the directors determine necessary to enable the preparation of financial statements that are free from material misstatements, whether due to fraud or error.

Auditor's responsibility

Our responsibility is to express an opinion on the financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform our audit to obtain reasonable assurance that the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Opinion

In our opinion the accompanying financial statements give a true and fair view of the company's financial position as at 31 December 2015 and of its profit and cash flows for the year then ended in accordance with International Financial Reporting Standards and the Kenyan Companies Act.

Report on other legal requirements

As required by the Kenyan Companies Act, we report to you, based on our audit, that:

- we have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;
- in our opinion proper books of account have been kept by the company, so far as appears from our examination of those books; and
- the company's statement of financial position and statement of profit or loss are in agreement with the books of account.

The engagement partner responsible for the audit resulting in this independent auditor's report is CPA Peter Ngahu – P/No 1458.

Certified Public Accountants
Nairobi
2 March 2016

PricewaterhouseCoopers CPA, PwC Tower, Waiyaki Way/Chiromo Road, Westlands
PO Box 43963-00100 Nairobi, Kenya
T: +254 (20)285 5000 F: +254 (20) 285 5001 www.pwc.com/ke

Partners: A Eriksson K Muchiru M Mugasa F Muriu P Ngahu A Njeru R Njoroge B Okundi K Saiti R Shah



ANNUAL FINANCIAL STATEMENTS

| | |
|---|----|
| Statement of profit or loss | 74 |
| Statement of other comprehensive income | 75 |
| Statement of financial position | 76 |
| Statement of changes in equity | 77 |
| Statement of cash flows | 79 |
| Notes to the financial statements | 80 |

Statement of profit or loss

FOR THE YEAR ENDED 31 DECEMBER

| | Note | 2015 KShs'000 | 2014 KShs'000 |
|--|------|--------------------|--------------------|
| Interest income | 7 | 14,665,543 | 11,638,770 |
| Interest expense | 8 | (5,490,683) | (3,256,814) |
| Net interest income | | 9,174,860 | 8,381,956 |
| Impairment losses on loans and advances to customers | 25.3 | (907,305) | (702,822) |
| Net interest income after loan impairment charges | | 8,267,555 | 7,679,134 |
| Fees and commission income | 9 | 2,945,090 | 3,094,893 |
| Fees and commission expense | 10 | (323,723) | (279,176) |
| Net fees and commission income | | 2,621,367 | 2,815,717 |
| Trading income | 11 | 4,306,207 | 4,734,752 |
| Other operating income | 12 | 153,137 | 306,175 |
| Net trading and other income | | 4,459,344 | 5,040,927 |
| Net operating income | | 15,348,266 | 15,535,778 |
| Employee benefits | 13 | (4,851,926) | (4,295,671) |
| Administration and general expenses | 14 | (2,964,017) | (3,339,854) |
| Depreciation of property and equipment | 29 | (344,955) | (278,602) |
| Amortisation of intangible assets | 30 | (110,349) | (230,455) |
| Total operating expenses | | (8,271,247) | (8,144,582) |
| Profit before income tax | | 7,077,019 | 7,391,196 |
| Income tax expense | 15 | (2,379,983) | (1,912,500) |
| Profit for the year | | 4,697,036 | 5,478,696 |
| Earnings per share | | | |
| Basic and diluted (KShs) per share | 16 | 27.54 | 32.12 |

The notes set out on pages 80 to 167 form an integral part of these financial statements.

Statement of other comprehensive income

FOR THE YEAR ENDED 31 DECEMBER

| | Note | 2015 KShs'000 | 2014 KShs'000 |
|---|------|------------------|------------------|
| Profit for the year | | 4,697,036 | 5,478,696 |
| Other comprehensive income, net of income tax | | | |
| <i>Items that may be subsequently re-classified to profit or loss</i> | | | |
| Net change in fair value movements on available-for-sale financial assets | 21 | 36,724 | (305,317) |
| Foreign currency translation differences for foreign operations | | (1,025,822) | (59,542) |
| Other comprehensive income for the year, net of income tax | | (989,098) | (364,859) |
| Total comprehensive income for the year | | 3,707,938 | 5,113,837 |
| Total comprehensive income attributable to: | | | |
| Equity holders of the parent | | 3,707,938 | 5,113,837 |
| Total comprehensive income for the year | | 3,707,938 | 5,113,837 |

The notes set out on pages 80 to 167 form an integral part of these financial statements.

Statement of financial position

AS AT 31 DECEMBER

| | Note | 2015 KShs'000 | 2014 KShs'000 |
|--|------|--------------------|--------------------|
| Assets | | | |
| Cash and balances with Central Bank of Kenya | 19 | 11,279,882 | 9,513,691 |
| Financial assets – held for trading | 20 | 16,251,044 | 23,836,927 |
| Financial assets – available-for-sale | 21 | 28,947,969 | 25,250,148 |
| Pledged assets – available-for-sale | 22 | 3,439,383 | 2,884,293 |
| Derivative assets | 23 | 4,377,196 | 1,960,415 |
| Loans and advances to banks | 24 | 23,181,591 | 12,862,672 |
| Loans and advances to customers | 25 | 104,981,565 | 88,347,438 |
| Other assets and prepayments | 26 | 2,611,069 | 2,581,855 |
| Investment in subsidiary | 27 | 12 | 2 |
| Property and equipment | 29 | 2,294,821 | 2,405,738 |
| Intangible assets | 30 | 413,660 | 107,455 |
| Current income tax | 32 | 365,574 | 72,548 |
| Deferred income tax | 31 | 434,248 | 1,523,970 |
| Total assets | | 198,578,014 | 171,347,152 |
| Liabilities and equity | | | |
| Liabilities | | | |
| Customer deposits | 33 | 106,493,201 | 96,830,280 |
| Amounts due to other banks | 34 | 47,964,264 | 33,570,267 |
| Current income tax | 32 | 80,305 | - |
| Derivative liabilities | 23 | 3,361,440 | 2,232,264 |
| Financial liabilities held for trading | 20 | 521,973 | - |
| Other liabilities | 35 | 5,424,218 | 5,556,716 |
| Borrowings | 36 | 6,482,063 | 6,513,417 |
| Total liabilities | | 170,327,464 | 144,702,944 |
| Equity | | | |
| Share capital | 37 | 3,411,549 | 3,411,549 |
| Share premium | 38 | 3,444,639 | 3,444,639 |
| Regulatory credit risk reserve | 39.4 | 195,697 | 129,649 |
| Foreign currency translation reserve | 39.3 | (1,094,225) | (68,403) |
| Retained earnings | | 20,119,010 | 17,520,145 |
| Proposed dividend | 17 | 1,934,737 | 1,915,600 |
| Revaluation of financial assets available-for-sale | 39.4 | 74,162 | 37,438 |
| Revaluation reserve on buildings | 39.3 | 122,598 | 122,598 |
| Share based payment reserve | 40 | 42,383 | 130,993 |
| Total equity | | 28,250,550 | 26,644,208 |
| Total liabilities and equity | | 198,578,014 | 171,347,152 |

The notes set out on pages 80 to 167 form an integral part of these financial statements.

The financial statements on pages 74 to 167 were approved for issue by the Board of Directors on 2 March 2016 and signed on its behalf by:



Fred N. Ojiambo, MBS, SC
Chairman



Philip Odera
Chief Executive



Lillian N. Mbindyo
Company Secretary

Statement of changes in equity

FOR THE YEAR ENDED 31 DECEMBER 2015

| Attributable to owners of the Bank | | | | | | | | | | |
|--|---------------------------|---------------------------|---|--|--|--|---|----------------------------------|----------------------------------|--------------------------|
| Note | Share capital KShs'000 | Share premium KShs'000 | Regulatory credit risk reserve KShs'000 | Foreign currency translation reserve KShs'000 | Revaluation of financial assets available-for- sale KShs'000 | Revaluation reserve on buildings KShs'000 | Share- based payment reserve KShs'000 | Retained earnings KShs'000 | Proposed dividend KShs'000 | Total equity KShs'000 |
| At 1 January 2015 | 3,411,549 | 3,444,639 | 129,649 | (68,403) | 37,438 | 122,598 | 130,993 | 17,520,145 | 1,915,600 | 26,644,208 |
| Profit for the year | - | - | - | - | - | - | - | 4,697,036 | - | 4,697,036 |
| Other comprehensive income, net of tax | - | - | - | (1,025,822) | 36,724 | - | - | - | - | (989,098) |
| Total comprehensive income for the year | - | - | - | (1,025,822) | 36,724 | - | - | 4,697,036 | - | 3,707,938 |
| Transfer to regulatory credit risk | - | - | 66,048 | - | - | - | - | (66,048) | - | - |
| Transactions with owners recorded directly in equity | | | | | | | | | | |
| Transfer of vested share option from share based payment reserve | - | - | - | - | - | - | (102,614) | 102,614 | - | - |
| Equity-settled share-based payment transactions | 40 | - | - | - | - | - | 14,004 | - | - | 14,004 |
| Dividends to equity holders - dividend paid | 17 | - | - | - | - | - | - | (200,000) | (1,915,600) | (2,115,600) |
| Final dividend proposed | 17 | - | - | - | - | - | - | (1,934,737) | 1,934,737 | - |
| Total transactions with owners | - | - | - | - | - | - | (88,610) | (2,032,123) | 19,137 | (2,101,596) |
| At 31 December 2015 | 3,411,549 | 3,444,639 | 195,697 | (1,094,225) | 74,162 | 122,598 | 42,383 | 20,119,010 | 1,934,737 | 28,250,550 |

The notes set out on pages 80 to 167 form an integral part of these financial statements.

Statement of changes in equity (continued)

FOR THE YEAR ENDED 31 DECEMBER 2014

| | | Attributable to owners of the Bank | | | | | | | | | |
|---|------|------------------------------------|---------------------------|---|--|--|--|---|----------------------------------|----------------------------------|--------------------------|
| | Note | Share capital KShs'000 | Share premium KShs'000 | Regulatory credit risk reserve KShs'000 | Foreign currency translation reserve KShs'000 | Revaluation of financial assets available-for- sale KShs'000 | Revaluation reserve on buildings KShs'000 | Share- based payment reserve KShs'000 | Retained earnings KShs'000 | Proposed dividend KShs'000 | Total equity KShs'000 |
| At 1 January 2014 | | 3,411,549 | 3,444,639 | - | (5,565) | 342,755 | 122,598 | 110,316 | 14,358,958 | 568,209 | 22,353,459 |
| Profit for the year | | - | - | - | - | - | - | - | 5,478,696 | - | 5,478,696 |
| Other comprehensive income, net of tax | | - | - | - | (62,838) | (305,317) | - | - | 3,296 | - | (364,859) |
| Total comprehensive income for the year | | - | - | - | (62,838) | (305,317) | - | - | 5,481,992 | - | 5,113,837 |
| Transfer to regulatory credit risk | 39.4 | - | - | 129,649 | - | - | - | - | (129,649) | - | - |
| Transactions with owners recorded directly in equity | | | | | | | | | | | |
| Equity-settled share-based payment transactions | 40 | - | - | - | - | - | - | 20,677 | - | - | 20,677 |
| Dividends to equity holders - dividend paid | 17 | - | - | - | - | - | - | - | (275,556) | (568,209) | (843,765) |
| Final dividend proposed | 17 | - | - | - | - | - | - | - | (1,915,600) | 1,915,600 | - |
| Total transactions with owners | | - | - | - | - | - | - | 20,677 | (2,191,156) | 1,347,391 | (823,088) |
| At 31 December 2014 | | 3,411,549 | 3,444,639 | 129,649 | (68,403) | 37,438 | 122,598 | 130,993 | 17,520,145 | 1,915,600 | 26,644,208 |

The notes set out on pages 80 to 167 form an integral part of these financial statements.

Statement of cash flows

FOR THE YEAR ENDED 31 DECEMBER

| | Note | 2015 KShs'000 | 2014 KShs'000 |
|--|------|--------------------|---------------------|
| Cash flows from operating activities | 43.1 | 6,284,464 | 8,417,404 |
| Income tax paid | 32 | (1,601,589) | (2,615,324) |
| Cash flows from operating activities before changes in operating assets and liabilities | | 4,682,875 | 5,802,080 |
| Changes in operating assets and liabilities: | | | |
| Loans and advances to customers | | (16,634,127) | (19,213,946) |
| Loans and advances to banks | | 115,685 | (5,685) |
| Financial assets – held for trading | | 6,116,978 | (6,347,324) |
| Financial assets available-for-sale debt | | (501,970) | (4,298,223) |
| Deposits held for regulatory purposes | | (887,400) | (267,378) |
| Other assets | | (29,214) | (157,075) |
| Amounts due to other banks | | 17,856,454 | 7,502,897 |
| Other liabilities | | (132,498) | (2,476,495) |
| Customer deposits | | 9,662,921 | 1,121,874 |
| Trading liabilities | | 521,973 | - |
| Net cash generated from/(used in) operating activities | | 20,771,677 | (18,339,275) |
| Cash flows from investing activities: | | | |
| Purchase of property and equipment | 29 | (495,168) | (461,325) |
| Purchase of intangible assets software | 30 | (338,374) | (5,902) |
| Proceeds from disposal of property and equipment | | 517 | 7,325 |
| Net cash used in investing activities | | (833,025) | (459,902) |
| Cash flows from financing activities: | | | |
| Dividends paid | 17 | (2,115,600) | (843,765) |
| Proceeds from borrowings | 36 | - | 4,012,563 |
| Repayment of borrowings | 36 | (31,354) | (3,346,898) |
| Net cash used in financing activities | | (2,146,954) | (178,100) |
| Net increase / (decrease) in cash and cash equivalents | | 17,791,698 | (18,977,277) |
| Cash and cash equivalents at start of year | 43.2 | 22,568,262 | 41,608,402 |
| Effect of exchange rate changes | | (841,253) | (62,863) |
| Cash and cash equivalents at end of year | 43.2 | 39,518,707 | 22,568,262 |

Notes

1. General information

CfC Stanbic Bank Limited is incorporated in Kenya under the Companies Act as a limited liability company, and is domiciled in Kenya. The address of its registered office is:

CfC Stanbic Centre
Chiromo Road
P.O. Box 72833
00200 Nairobi GPO

The Bank provides personal and business banking; corporate and investment banking services.

The financial statements for the year ended 31 December 2015 were approved for issue by the Board of Directors on 2 March 2016. Neither the entity's owners nor others have the power to amend the financial statements after issue.

For Kenyan Companies Act reporting purposes, the balance sheet is represented by the statement of financial position and the profit and loss account by the statement of profit or loss, in these financial statements.

2. Summary of significant accounting policies

The principal accounting policies adopted in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented, unless otherwise stated.

a) Basis of preparation

The annual financial statements (AFS) are prepared in accordance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB), its interpretations adopted by the IASB, and the Kenyan Companies Act. The annual financial statements have been prepared on the historical cost basis except for the following material items in the statement of financial position:

- Available-for-sale financial assets, financial assets and liabilities at fair value through profit or loss and liabilities for cash-settled and equity-settled share-based payment arrangements. (accounting policy 2.5)

The following principle accounting policy elections in terms of IFRS have been made, with reference to the detailed accounting policies shown in brackets:

- purchases and sales of financial assets under a contract whose terms require delivery of the asset within the time frame established generally by regulation or convention in the marketplace concerned are recognised and derecognised using trade date accounting (accounting policy 2.5);
- property and equipment and intangible assets are accounted for using the cost model (accounting policy 2.7 and 2.8);
- the portfolio exception to measure the fair value of certain groups of financial assets and financial liabilities on a net basis (accounting policy 3.2).

b) Functional and presentation currency

The annual financial statements are presented in Kenya Shillings (KShs) which is the functional and presentation currency of the Bank. All amounts are stated in thousands of shillings (KShs 000), unless indicated otherwise.

c) Changes in accounting policies and disclosures

i) *New and amended standards early adopted by the Bank*

Amendment to IAS 1 Presentation of Financial Statements (IAS 1) effective 1 January 2016

The amendment to IAS 1 clarifies that materiality applies to the whole set of financial statements and that the inclusion of immaterial information can inhibit the usefulness of financial disclosures. The amendment further explains that professional judgement should be used in determining where and in what order information should be presented in the financial statements. During the year the Bank reviewed its financial statements to identify disclosures that were considered to be immaterial as well as to consider ways of better presenting financial information. The revised standards did not have any effect on the Bank's reported earnings or financial statement position and had no material impact on the accounting policies.

ii) *Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Bank*

A number of new standards and amendments to standards and interpretations are effective for annual periods beginning after 1 January 2015, and have not been applied in preparing these financial statements. The following standards and amendments set out below, are expected to have a significant effect on the financial statements of the Bank;

Notes (continued)

2. Summary of significant accounting policies (continued)

c) Changes in accounting policies and disclosures (continued)

ii) *Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Bank (continued)*

IFRS 9, 'Financial instruments', addresses the classification, measurement and recognition of financial assets and financial liabilities. The complete version of IFRS 9 was issued in July 2014. It replaces the guidance in IAS 39 that relates to the classification and measurement of financial instruments. IFRS 9 retains but simplifies the mixed measurement model and establishes three primary measurement categories for financial assets: amortised cost, fair value through other comprehensive income (OCI) and fair value through profit or loss (P/L). The basis of classification depends on the entity's business model and the contractual cash flow characteristics of the financial asset. Investments in equity instruments are required to be measured at fair value through profit or loss with the irrevocable option at inception to present changes in fair value in OCI not recycling. There is now a new expected credit losses model that replaces the incurred loss impairment model used in IAS 39. For financial liabilities there were no changes to classification and measurement except for the recognition of changes in own credit risk in other comprehensive income, for liabilities designated at fair value through profit or loss. IFRS 9 relaxes the requirements for hedge effectiveness by replacing the bright line hedge effectiveness tests. It requires an economic relationship between the hedged item and hedging instrument and for the 'hedged ratio' to be the same as the one management actually use for risk management purposes. Contemporaneous documentation is still required but is different to that currently prepared under IAS 39. The standard is effective for accounting periods beginning on or after 1 January 2018. Early adoption is permitted. The Bank is in the process of determining IFRS 9's full impact.

IFRS 15, 'Revenue from contracts with customers' deals with revenue recognition and establishes principles for reporting useful information to users of financial statements about the nature, amount, timing and uncertainty of revenue and cash flows arising from an entity's contracts with customers. Revenue is recognised when a customer obtains control of a good or service and thus has the ability to direct the use and obtain the benefits from the good or service. The standard replaces IAS 18 'Revenue' and IAS 11 'Construction contracts' and related interpretations. The standard is effective for annual periods beginning on or after 1 January 2018 and earlier application is permitted. The Bank is assessing the impact of IFRS 15.

The following new standards and amendments to standards and interpretations are effective for annual periods beginning after 1 January 2015, and have not been applied in preparing these financial statements. None of these is expected to have a significant effect on the financial statements of the Bank:

IFRS 11, 'Joint arrangements'. This amendment adds new guidance on how to account for the acquisition of an interest in a joint operation that constitutes a business. The amendments specify the appropriate accounting treatment for such acquisitions. The amendment is effective for annual periods beginning on or after 1 January 2016. The amendment has no impact on the Bank operations.

IAS 16, 'Property, plant and equipment', and IAS 41, 'Agriculture'. These amendments change the financial reporting for bearer plants, such as grape vines, rubber trees and oil palms. The IASB decided that bearer plants should be accounted for in the same way as property, plant and equipment because their operation is similar to that of manufacturing. Consequently, the amendments include them within the scope of IAS 16, instead of IAS 41. The produce growing on bearer plants will remain within the scope of IAS 41. The amendments are effective for annual periods beginning on or after 1 January 2016. The amendment has no impact on the Bank operations.

IAS 27, 'Separate financial statements'. These amendments allow entities to use the equity method to account for investments in subsidiaries, joint ventures and associates in their separate financial statements. The amendments are effective for annual periods beginning on or after 1 January 2016. The amendment has no material impact on the Bank operations.

IFRS 10, 'Consolidated financial statements' and IAS 28, 'Investments in associates and joint ventures'. These amendments address an inconsistency between the requirements in IFRS 10 and those in IAS 28 in dealing with the sale or contribution of assets between an investor and its associate or joint venture. The main consequence of the amendments is that a full gain or loss is recognised when a transaction involves a business (whether it is housed in a subsidiary or not). A partial gain or loss is recognised when a transaction involves assets that do not constitute a business, even if these assets are housed in a subsidiary. The amendments are effective for annual periods beginning on or after 1 January 2016. The amendment has no impact on the Bank operations.

Annual improvements 2014. These set of amendments, effective 1 January 2016, impacts 4 standards:

- IFRS 5, 'Non-current assets held for sale and discontinued operations' regarding methods of disposal.
- IFRS 7, 'Financial instruments: Disclosures', (with consequential amendments to IFRS 1) regarding servicing contracts.
- IAS 19, 'Employee benefits' regarding discount rates.
- IAS 34, 'Interim financial reporting' regarding disclosure of information

There are no other IFRSs or IFRIC interpretations that are not yet effective that would be expected to have a material impact on the Bank.

Notes (continued)

2. Summary of significant accounting policies (continued)

2.1 Translation of foreign currencies

(i) Functional and presentation currency

Items included in the Bank's financial statements are measured using the currency of the primary economic environment in which the entity operates ('the functional currency'). Which is also the presentation currency.

(ii) Transactions and balances

Foreign currency transactions are translated into the respective functional currencies of bank entities at exchange rates prevailing at the date of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation of monetary assets and liabilities denominated in foreign currencies at year end exchange rates, are recognised in profit or loss (except when recognised in OCI as part of qualifying cash flow hedges and net investment hedges).

Non-monetary assets and liabilities denominated in foreign currencies that are measured at historical cost are translated using the exchange rate at the transaction date, and those measured at fair value are translated at the exchange rate at the date that the fair value was determined. Exchange rate differences on non-monetary items are accounted for based on the classification of the underlying items. Foreign exchange gains and losses on equities (debt) classified as available-for-sale financial assets are recognised in the available-for-sale reserve in OCI (profit or loss) whereas the exchange differences on equities and debt that are classified as held at fair value through profit or loss are reported as part of the fair value gain or loss in profit or loss.

(iii) Foreign operations

The results and financial position of all foreign operations that have a functional currency different from the bank's presentation currency are translated into the bank's presentation currency as follows:

- assets and liabilities are translated at the closing rate at the reporting date
- income and expenses are translated at average exchange rates for the month, to the extent that such average rates approximate actual rates for the transactions, and
- all resulting foreign exchange differences are accounted for directly in a separate component of OCI, being the foreign currency translation reserve.

On the partial disposal of a foreign operation, a proportionate share of the balance of the foreign currency translation reserve is transferred to the non-controlling interests. For all other partial disposals of a foreign operation, the proportionate share of the balance of the foreign currency translation reserve is reclassified to profit or loss.

On disposal (where a change in ownership occurs and control is lost) of a foreign operation, the relevant amount in the foreign currency translation reserve is reclassified to profit or loss at the time at which the profit or loss on disposal of the foreign operation is recognised.

These gains and losses are recognised in profit or loss either on disposal of a foreign operation or partial disposal (a reduction in ownership interest in a foreign operation other than a disposal) of an associate or joint venture that includes a foreign operation. In the case of a partial disposal of a foreign operation, the proportionate share of the cumulative amount of the exchange differences recognised in OCI is reclassified to the non-controlling interests in that foreign operation.

Any goodwill arising on the acquisition of a foreign operation and any fair value adjustments to the carrying amounts of assets and liabilities arising on the acquisition are treated as assets and liabilities of the foreign operation are translated at the closing rate. Exchange differences are recognised in OCI.

2.2 Net interest income

Interest income and expense (with the exception of those borrowing costs that are capitalised – refer to accounting policy 2.9 – Capitalisation of borrowing costs) are recognised in profit or loss on an accrual basis using the effective interest method for all interest-bearing financial instruments, except for those classified at fair value through profit or loss which are included under trading income. Effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument or, where appropriate, a shorter period, to the net carrying amount of the financial asset or financial liability.

Direct incremental transaction costs incurred and origination fees received, including loan commitment fees, as a result of bringing margin-yielding assets or liabilities into the statement of financial position, are capitalised to the carrying amount of financial instruments that are not at fair value through profit or loss and amortised as interest income or expense over the life of the asset or liability as part of the effective interest rate.

Notes (continued)

2. Summary of significant accounting policies (continued)

2.2 Net interest income (continued)

Where the estimates of payments or receipts on financial assets (except those that have been reclassified – refer to accounting policy 2.5 – Financial instruments) or financial liabilities are subsequently revised, the carrying amount of the financial asset or financial liability is adjusted to reflect actual and revised estimated cash flows. The carrying amount is calculated by computing the present value of the estimated cash flows at the financial asset or financial liability's original effective interest rate. Any adjustment to the carrying value is recognised in net interest income.

Where financial assets have been impaired, interest income continues to be recognised as interest in suspense on the impaired value based on the original effective interest rate.

Fair value gains and losses on realised debt financial instruments, including amounts reclassified from OCI in respect of available-for-sale debt financial assets, and excluding those classified as held-for-trading, are included in net interest income.

Dividends received on preference share investments classified as debt form part of the bank's lending activities and are included in interest income.

2.3 Non-interest revenue

a) Net fee and commission revenue

Fee and commission revenue, including transactional fees, account servicing fees, investment management fees, sales commissions and placement fees are recognised as the related services are performed. Loan commitment fees for loans that are not expected to be drawn down are recognised on a straight-line basis over the commitment period. Loan syndication fees, where the bank does not participate in the syndication or participates at the same effective interest rate for comparable risk as other participants, are recognised as revenue when the syndication has been completed. Syndication fees that do not meet these criteria are capitalised as origination fees and amortised as interest income.

The fair value of issued financial guarantee contracts on initial recognition is amortised as income over the term of the contract.

Fee and commission expense included in net fee and commission revenue are mainly transaction and service fees relating to financial instruments, which are expensed as the services are received. Expenditure is recognised as fee and commission expenses where the expenditure is linked to the production of fee and commission revenue.

b) Trading revenue

Trading revenue comprises all gains and losses from changes in the fair value of trading assets and liabilities, together with related interest income, expense and dividends.

c) Other revenue

Other revenue includes gains and losses on equity instruments designated at fair value through profit or loss, dividends relating to those financial instruments, and remeasurement gains and losses from contingent consideration on disposals and purchases.

Gains and losses on equity available-for-sale financial assets are reclassified from OCI to profit or loss on derecognition or impairment of the investments. Dividends on these instruments are recognised in profit or loss.

d) Revenue sharing agreements with related companies

Revenue sharing agreements with related companies includes the allocation of revenue from transfer pricing agreements between the group's legal entities. The service payer makes payment to service sellers for services rendered. All agreements of a revenue sharing nature are presented in the income statement as follows:

- The service payer of the agreement recognises, to the extent the charge is less than revenue from the agreement, the charge to the service sellers within the income statement line item revenue sharing agreements with related companies. To the extent that the revenue allocation to service sellers within the group is greater than the available revenue from the agreement, the charge above the available revenue is recognised within other operating expenses.
- The service seller of the agreements recognises, to the extent the allocation is made out of available revenue of the service payer, the revenue from the service payer within the income statement line item revenue sharing agreements with related companies. To the extent the revenue is not received from the service payer's available revenue, such revenue is recognised as a fee and commission revenue.

Notes (continued)

2. Summary of significant accounting policies (continued)

2.4 Cash and cash equivalents

Cash and cash equivalents as referred to in the cash flow statement comprises cash on hand, non-restricted balances with central banks, Treasury and other eligible bills and amounts due from banks on demand or with an original maturity of three months or less. These are subject to insignificant risk of changes in their fair value.

2.5 Financial instruments

i) *initial recognition and measurement*

Financial instruments include all financial assets and liabilities. The bank classifies its financial instruments into financial instruments at fair value through profit and loss, loans and receivables, held to maturity and available for sale financial instruments. The classification is determined at initial recognition.

These instruments are typically held for liquidity, investment, trading or hedging purposes. All financial instruments are initially recognised at fair value plus directly attributable transaction costs, except those carried at fair value through profit or loss where transaction costs are recognised immediately in profit or loss. Financial instruments are recognised (derecognised) on the date the bank commits to purchase (sell) the instruments (trade date accounting).

ii) *Subsequent measurement*

Subsequent to initial measurement, financial instruments are measured either at fair value or amortised cost, depending on their classifications as follows:

a) **Held-to-maturity**

Held-to-maturity investments are non-derivative financial assets with fixed or determinable payments and fixed maturities that management has both the positive intention and ability to hold to maturity.

This excludes:

- a) those that the bank upon initial recognition designates at fair value through profit or loss;
- b) those the bank designates as available for sale; and
- c) those that meet the definition of loans and receivables.

Held-to-maturity investments are carried at amortised cost, using the effective interest method, less any impairment losses.

b) **Held-for-trading assets and liabilities**

Held-for-trading assets and liabilities include those financial assets and liabilities acquired or incurred principally for the purpose of selling or repurchasing in the near term, those forming part of a portfolio of identified financial instruments that are managed together and for which there is evidence of a recent actual pattern of short-term profit-taking, and commodities that are acquired principally by the bank for the purpose of selling in the near future and generating a profit from fluctuations in price or broker-traders' margin. Derivatives are always categorised as held-for-trading.

Subsequent to initial recognition, the financial instruments' fair values are remeasured at each reporting date. All gains and losses, including interest and dividends arising from changes in fair value are recognised in profit or loss as trading revenue within non-interest revenue with the exception of derivatives that are designated and effective as hedging instruments (refer to note 2.5(vi))

c) **Financial assets and liabilities designated at fair value through profit or loss**

The bank designates certain financial assets and liabilities, other than those classified as held-for-trading, as at fair value through profit or loss when:

- this designation eliminates or significantly reduces an accounting mismatch that would otherwise arise. Under this criterion, the main classes of financial instruments designated by the bank are loans and advances to banks and customers and financial investments. The designation significantly reduces measurement inconsistencies that would have otherwise arisen. For example, where the related derivatives were treated as held-for-trading and the underlying financial instruments were carried at amortised cost. This category also includes financial assets used to match investment contracts
- groups of financial assets, financial liabilities or both are managed, and their performance evaluated, on a fair value basis in accordance with a documented risk management or investment strategy, and reported to the bank's key management personnel on a fair-value basis. Under this criterion, certain private equity, and other investment portfolios have been designated at fair value through profit or loss; or

Notes (continued)

2. Summary of significant accounting policies (continued)

2.5 Financial instruments (continued)

c) Financial assets and liabilities designated at fair value through profit or loss (continued)

- financial instruments containing one or more embedded derivatives that significantly modify the instruments' cash flows. Subsequent to initial recognition, the fair values are remeasured at each reporting date. Gains and losses arising from changes in fair value are recognised in interest income (interest expense) for all debt financial assets (financial liabilities) and in other revenue within non-interest revenue for all equity instruments.

d) Available-for-sale

Financial assets classified by the bank as available-for-sale are generally strategic capital investments held for an indefinite period of time, which may be sold in response to needs for liquidity or changes in interest rates, exchange rates or equity prices, or non-derivative financial assets that are not classified within another category of financial assets.

Available-for-sale financial assets are subsequently measured at fair value. Unrealised gains or losses are recognised directly in the available-for-sale reserve until the financial asset is derecognised or impaired. When debt (equity) available-for-sale financial assets are disposed of, the cumulative fair value adjustments in OCI are reclassified to interest income.

Available-for-sale financial assets are impaired when there has been a significant or prolonged decline in the fair value of the financial asset below its cost. The cumulative fair value adjustments previously recognised in OCI on the impaired financial assets are reclassified to profit or loss. Reversals of impairments on equity available-for-sale financial assets are recognised in OCI.

Interest income, calculated using the effective interest method, is recognised in profit or loss. Dividends received on debt (equity) available-for-sale instruments are recognised in interest income (other revenue) within profit or loss when the bank's right to receive payment has been established.

e) Loans and advances

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market, other than those classified by the bank as at fair value through profit or loss or available-for-sale.

Loans and receivables are measured at amortised cost using the effective interest method, less any impairment losses. Origination transaction costs and origination fees received that are integral to the effective rate are capitalised to the value of the loan and amortised through interest income as part of the effective interest rate. The majority of the bank's loans and advances are included in the loans and receivables category.

f) Financial liabilities at amortised cost

Financial liabilities that are neither held for trading nor designated at fair value are measured at amortised cost.

iii) *Reclassification of financial assets*

The bank may choose to reclassify non-derivative trading assets out of the held-for-trading category if the financial asset is no longer held for the purpose of selling it in the near term. Financial assets that would not otherwise have met the definition of loans and receivables are permitted to be reclassified out of the held-for-trading category only in rare circumstances. In addition, the bank may choose to reclassify financial assets that would meet the definition of loans and receivables out of the held-for-trading or available-for-sale categories if the bank, at the date of reclassification, has the intention and ability to hold these financial assets for the foreseeable future or until maturity.

Derivatives or any financial instrument designated at fair value through profit or loss shall not be reclassified out of their respective categories.

Reclassifications are made at fair value as of the reclassification date. Effective interest rates for financial assets reclassified to loans and receivables, held-to-maturity and available-for-sale categories are determined at the reclassification date. Subsequent increases in estimates of cash flows adjust the financial asset's effective interest rates prospectively.

On reclassification of a trading asset, all embedded derivatives are reassessed and, if necessary, accounted for separately.

iv) *Impairment of financial assets*

a) Assets carried at amortised cost

The bank assesses at each reporting date whether there is objective evidence that a loan or group of loans is impaired. A loan or group of loans is impaired if objective evidence indicates that a loss event has occurred after initial recognition which has a negative effect on the estimated future cash flows of the loan or group of loans that can be estimated reliably.

Notes (continued)

2. Summary of significant accounting policies (continued)

2.5 Financial instruments (continued)

iv) Impairment of financial assets (continued)

a) Assets carried at amortised cost (continued)

Criteria that are used by the bank in determining whether there is objective evidence of impairment include:

- known cash flow difficulties experienced by the borrower
- a breach of contract, such as default or delinquency in interest and/or principal payments
- breaches of loan covenants or conditions
- it becoming probable that the borrower will enter bankruptcy or other financial reorganisation, and
- where the bank, for economic or legal reasons relating to the borrower's financial difficulty, grants the borrower a concession that the bank would not otherwise consider.

The bank first assesses whether there is objective evidence of impairment individually for loans that are individually significant, and individually or collectively for loans that are not individually significant. Non-performing loans include those loans for which the bank has identified objective evidence of default, such as a breach of a material loan covenant or condition as well as those loans for which instalments are due and unpaid for 90 days or more. The impairment of non-performing loans takes into account past loss experience adjusted for changes in economic conditions and the nature and level of risk exposure since the recording of the historic losses.

When a loan carried at amortised cost has been identified as specifically impaired, the carrying amount of the loan is reduced to an amount equal to the present value of its estimated future cash flows, including the recoverable amount of any collateral, discounted at the financial asset's original effective interest rate. The carrying amount of the loan is reduced through the use of a specific credit impairment account and the loss is recognised as a credit impairment charge in profit or loss.

The calculation of the present value of the estimated future cash flows of collateralised financial assets recognised on an amortised cost basis includes cash flows that may result from foreclosure less costs of obtaining and selling the collateral, whether or not foreclosure is probable.

If the bank determines that no objective evidence of impairment exists for an individually assessed loan, whether significant or not, it includes the loan in a group of financial loans with similar credit risk characteristics and collectively assesses for impairment. Loans that are individually assessed for impairment and for which an impairment loss is recognised are not included in a collective assessment for impairment.

Impairment of groups of loans that are assessed collectively is recognised where there is objective evidence that a loss event has occurred after the initial recognition of the group of loans but before the reporting date. In order to provide for latent losses in a group of loans that have not yet been identified as specifically impaired, a credit impairment for incurred but not reported losses is recognised based on historic loss patterns and estimated emergence periods (time period between the loss trigger events and the date on which the bank identifies the losses). Groups of loans are also impaired when adverse economic conditions develop after initial recognition, which may impact future cash flows. The carrying amount of groups of loans is reduced through the use of a portfolio credit impairment account and the loss is recognised as a credit impairment charge in profit or loss.

Increases in loan impairments and any subsequent reversals thereof, or recoveries of amounts previously impaired (including loans that have been written off), are reflected within credit impairment charges in profit or loss. Previously impaired loans are written off once all reasonable attempts at collection have been made and there is no realistic prospect of recovering outstanding amounts. Any subsequent reductions in amounts previously impaired are reversed by adjusting the allowance account with the amount of the reversal recognised as a reduction in impairment for credit losses in profit or loss.

Subsequent to impairment, the effects of discounting unwind over time as interest income.

b) Renegotiated loans

Loans that would otherwise be past due or impaired and whose terms have been renegotiated and exhibit the characteristics of a performing loan are reset to performing loan status. Loans whose terms have been renegotiated are subject to on-going review to determine whether they are considered to be impaired or past due.

The effective interest rate of renegotiated loans that have not been derecognised (described under the heading Derecognition of financial instruments), is predetermined based on the loan's renegotiated terms.

Notes (continued)

2. Summary of significant accounting policies (continued)

2.5 Financial instruments (continued)

iv) *Impairment of financial assets (continued)*

c) **Available-for-sale financial assets**

Available-for-sale financial assets are impaired if there is objective evidence of impairment, resulting from one or more loss events that occurred after initial recognition but before the reporting date, that have a negative impact on the future cash flows of the asset. In addition, an available-for-sale equity instrument is considered to be impaired if a significant or prolonged decline in the fair value of the instrument below its cost has occurred. In that instance, the cumulative loss, measured as the difference between the acquisition price and the current fair value, less any previously recognised impairment losses on that financial asset, is reclassified from OCI to profit or loss.

If, in a subsequent period, the amount relating to impairment loss decreases and the decrease can be linked objectively to an event occurring after the impairment loss was recognised in profit or loss, the impairment loss is reversed through profit or loss for available-for-sale debt instruments. Any reversal of an impairment loss in respect of an available-for-sale equity instrument is recognised directly in OCI.

v) *Offsetting financial instruments*

Financial assets and liabilities are offset and the net amount reported in the statement of financial position when there is a legally enforceable right to set-off the recognised amounts and there is an intention to settle the asset and the liability on a net basis, or to realise the asset and settle the liability simultaneously.

Income and expenses are presented on a net basis only when permitted by the accounting standards, or for gains and losses arising from a group of similar transactions.

vi) *Derivative financial instruments*

A derivative is a financial instrument whose fair value changes in response to an underlying variable, requires no initial net investment or an initial net investment that is smaller than would be required for other types of contracts that would be expected to have a similar response to changes in market factors and is settled at a future date. Derivatives are initially recognised at fair value on the date on which the derivatives are entered into and subsequently remeasured at fair value as described under accounting policy 2.6 - fair value.

All derivative instruments are carried as financial assets when the fair value is positive and as financial liabilities when the fair value is negative, subject to offsetting principles as described under the heading Offsetting financial instruments (Accounting policy 2.5(v)).

Embedded derivatives included in hybrid instruments are treated and disclosed as separate derivatives when their economic characteristics and risks are not closely related to those of the host contract, the terms of the embedded derivative are the same as those of a stand-alone derivative and the combined contract is not measured at fair value through profit or loss. The financial host contracts are accounted for and measured applying the rules of the relevant financial instrument category.

All gains and losses from changes in the fair values of derivatives are recognised immediately in profit or loss as trading income

vii) *Borrowings*

Borrowings are recognised initially at fair value, generally being their issue proceeds, net of directly attributable transaction costs incurred. Borrowings are subsequently measured at amortised cost and interest is recognised using the effective interest method.

viii) *Financial guarantee contracts*

A financial guarantee contract is a contract that requires the bank (issuer) to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when due in accordance with the original or modified terms of a debt instrument.

Financial guarantee contracts are initially recognised at fair value, which is generally equal to the premium received, and then amortised over the life of the financial guarantee. Subsequent to initial recognition, the financial guarantee liability is measured at the higher of the present value of any expected payment, when a payment under the guarantee has become probable, and the unamortised premium.

ix) *Derecognition of financial instruments*

Financial assets are derecognised when the contractual rights to receive cash flows from the financial assets have expired, or where the bank has transferred its contractual rights to receive cash flows on the financial asset such that it has transferred substantially all the risks and rewards of ownership of the financial asset. Any interest in transferred financial assets that is created or retained by the bank is recognised as a separate asset or liability.

Notes (continued)

2. Summary of significant accounting policies (continued)

2.5 Financial instruments (continued)

ix) *Derecognition of financial instruments (continued)*

The bank enters into transactions whereby it transfers assets recognised in its statement of financial position, but retains either all or a portion of the risks or rewards of the transferred assets. If all or substantially all risks and rewards are retained, then the transferred assets are not derecognised. Transfers of assets with the retention of all or substantially all risks and rewards include securities lending and repurchase agreements.

When assets are sold to a third party with a concurrent total rate of return swap on the transferred assets, the transaction is accounted for as a secured financing transaction, similar to repurchase transactions. In transactions where the bank neither retains nor transfers substantially all the risks and rewards of ownership of a financial asset, the asset is derecognised if control over the asset is lost. The rights and obligations retained in the transfer are recognised separately as assets and liabilities as appropriate. In transfers where control over the asset is retained, the bank continues to recognise the asset to the extent of its continuing involvement, determined by the extent to which it is exposed to changes in the value of the transferred asset. Financial liabilities are derecognised when they are extinguished, that is, when the obligation is discharged, cancelled or expires.

Where an existing financial asset or liability is replaced by another with the same counterparty on substantially different terms, or the terms of an existing financial asset or liability are substantially modified, such an exchange or modification is treated as a derecognition of the original asset or liability and the recognition of a new asset or liability, with the difference in the respective carrying amounts being recognised in profit or loss.

In all other instances, the renegotiated asset or liability's effective interest rate is predetermined taking into account the renegotiated terms.

x) *Sale and repurchase agreements and lending of securities (including commodities)*

Securities sold subject to linked repurchase agreements (repurchase agreements) are reclassified in the statement of financial position as pledged assets when the transferee has the right by contract or custom to sell or repledge the collateral. The liability to the counterparty is included under deposit and current accounts or trading liabilities, as appropriate.

Securities purchased under agreements to resell (reverse repurchase agreements), at either a fixed price or the purchase price plus a lender's rate of return, are recorded as loans and included under trading assets or loans and advances, as appropriate.

For repurchase and reverse repurchase agreements measured at amortised cost, the difference between the purchase and sales price is treated as interest and amortised over the expected life using the effective interest method.

Securities lent to counterparties are retained in the annual financial statements. Securities borrowed are not recognised in the annual financial statements unless sold to third parties. In these cases, the obligation to return the securities borrowed is recorded at fair value as a trading liability.

Income and expenses arising from the securities borrowing and lending business are recognised over the period of the transactions.

2.6 Fair value

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction in the principal (or most advantageous) market between market participants at the measurement date under current market conditions.

When a price for an identical asset or liability is not observable, fair value is measured using another valuation technique that maximises the use of relevant observable inputs and minimises the use of unobservable inputs.

In estimating the fair value of an asset or a liability, the bank takes into account the characteristics of the asset or liability that market participants would take into account when pricing the asset or liability at measurement date.

For financial instruments, where the fair value of the financial instrument differs from the transaction price, the difference is commonly referred to as day one profit or loss. Day one profit or loss is recognised in profit or loss immediately where the fair value of the financial instrument is either evidenced by comparison with other observable current market transactions in the same instrument, or is determined using valuation models with only observable market data as inputs.

Day one profit or loss is deferred where the fair value of the financial instrument is not able to be evidenced by comparison with other observable current market transactions in the same instrument, or determined using valuation models that utilise non-observable market data as inputs. The timing of the recognition of deferred day one profit or loss is determined individually depending on the nature of the instrument and availability of market observable inputs. It is either amortised over the life of the transaction, deferred until the instrument's fair value can be determined using market observable inputs, or realised through settlement.

Notes (continued)

2. Summary of significant accounting policies (continued)

2.6 Fair value (continued)

Subsequent to initial recognition, fair value is measured based on quoted market prices or dealer price quotations for the assets and liabilities that are traded in active markets and where those quoted prices represent fair value at the measurement date.

If the market for an asset or liability is not active or the instrument is unlisted, the fair value is determined using other applicable valuation techniques. These include the use of recent arm's length transactions, discounted cash flow analyses, pricing models and other valuation techniques commonly used by market participants.

Where discounted cash flow analyses are used, estimated future cash flows are based on management's best estimates and a market related discount rate at the reporting date for an asset or liability with similar terms and conditions.

If an asset or a liability measured at fair value has both a bid and an ask price, the price within the bid-ask spread that is most representative of fair value is used to measure fair value.

The bank has elected the portfolio exception to measure the fair value of certain groups of financial assets and financial liabilities. This exception permits the group of financial assets and financial liabilities to be measured at fair value on a net basis. This election is applied where the bank:

- manages the group of financial assets and financial liabilities on the basis of the bank's net exposure to a particular market risk (or risks) or to the credit risk of a particular counterparty in accordance with the bank's documented risk management or investment strategy;
- provides information on that basis about the group of financial assets and financial liabilities to the bank's key management personnel; and
- is required to or has elected to measure those financial assets and financial liabilities at fair value at the end of each reporting period.

Fair value measurements are categorised into level 1, 2 or 3 based on the degree to which the inputs to the fair value measurements are observable and the significance of the inputs to the fair value measurement.

2.7 Property and equipment

Equipment and owner-occupied properties, furniture, vehicles and other tangible assets are measured at cost less accumulated depreciation and accumulated impairment losses, if any.

Cost includes expenditure that is directly attributable to the acquisition of the asset. Where significant parts of an item of property or equipment have different useful lives, they are accounted for as separate items (major components) of property and equipment.

Costs that are subsequently incurred are included in the asset's related carrying amount or are recognised as a separate asset, as appropriate, only when it is probable that future economic benefits will flow to the bank and the cost of the item can be measured reliably. Expenditure, which does not meet these criteria, is recognised in the income statement as incurred.

Owner-occupied properties are held for use in the supply of services or for administrative purposes.

Property and equipment are depreciated on the straight-line basis over the estimated useful lives of the assets to their residual values. Land is not depreciated. Leasehold buildings are depreciated over the shorter of the lease period or its useful life.

The estimated useful lives of tangible assets are typically as follows:

| | |
|---------------------------|---|
| Buildings | 40 years |
| Motor vehicles | 4-5 years |
| Computer equipment | 3-5 years |
| Office equipment | 5-10 years |
| Furniture and fittings | 13 years |
| Capitalised leased assets | over the shorter of the lease term or its useful life |

There has been no significant change to the estimated useful lives and depreciation methods from those applied in the previous financial year.

An item of property, plant and equipment is derecognised upon disposal or when no future economic benefits are expected from its use or disposal.

Notes (continued)

2. Summary of significant accounting policies (continued)

2.7 Property and equipment (continued)

Any gain or loss arising on derecognising of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included in the income statement in the year the asset is derecognised.

The assets' residual values, useful lives and the depreciation method applied are reviewed, and adjusted if appropriate, at each financial year end.

2.8 Intangible assets – computer software

Costs associated with developing or maintaining computer software programmes and the acquisition of software licences are generally recognised as an expense as incurred. However, direct computer software development costs that are clearly associated with an identifiable and unique system, which will be controlled by the bank and have a probable future economic benefit beyond one year, are recognised as intangible assets. Capitalisation is further limited to development costs where the bank is able to demonstrate its intention and ability to complete and use the software, the technical feasibility of the development, the availability of resources to complete the development, how the development will generate probable future economic benefits and the ability to reliably measure costs relating to the development. Direct costs include software development employee costs and an appropriate portion of relevant overheads.

Expenditure subsequently incurred on computer software is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates. Development costs previously recognised as an expense are not recognised as an asset in subsequent periods.

Direct computer software development costs recognised as intangible assets are amortised on the straight-line basis at rates appropriate to the expected useful lives of the assets (two to 10 years) from the date that the assets are available for use, and are carried at cost less accumulated amortisation and accumulated impairment losses. The carrying amount of capitalised computer software is reviewed annually and is written down when impaired.

Amortisation methods, useful lives and residual values are reviewed at each financial year end and adjusted, if necessary.

2.9 Capitalisation of borrowing costs

Borrowing costs that relate to qualifying assets, that is, assets that necessarily take a substantial period of time to get ready for their intended use or sale and which are not measured at fair value, are capitalised. All other borrowing costs are recognised in profit or loss. Borrowing costs consist of interest and other costs that an entity incurred in connection with the borrowing of funds.

2.10 Impairment of non-financial assets

Further disclosures relating to impairment of non-financial assets are also provided in the following notes

Property and equipment see note 29, note 2.7

Intangible assets see note 30, note 2.8

Disclosure on significant assumptions see note 3

Non financial assets are tested annually for impairment and additionally whenever events or changes in circumstances indicate that the carrying amount may not be recoverable.

An impairment loss is recognised in profit or loss for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use. Fair value less costs to sell is determined by ascertaining the current market value of an asset and deducting any costs related to the realisation of the asset. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. For the purposes of assessing impairment, assets that cannot be tested individually are grouped at the lowest levels for which there are separately identifiable cash inflows from continuing use (CGUs). Impairment test also can be performed on a single asset when the fair value less costs to sell or the value in use can be determined reliably. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed through profit or loss only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

Notes (continued)

2. Summary of significant accounting policies (continued)

2.11 Leases

A lease is an agreement whereby the lessor conveys to the lessee in return for a payment or series of payments the right to use an asset for an agreed period of time.

A lease of assets is either classified as a finance lease or operating lease.

i) *Bank as lessee*

Leases, where the bank assumes substantially all the risks and rewards incidental to ownership, are classified as finance leases. All other leases are classified as operating leases.

Finance leases are capitalised at the inception of the lease at the lower of the fair value of the leased asset and the present value of the minimum lease payments. Lease payments are calculated using the interest rate implicit in the lease, or the bank's incremental borrowing rate to identify the finance cost, which is recognised in profit or loss over the lease period, and the capital repayment, which reduces the liability to the lessor.

Payments made under operating leases, net of any incentives received from the lessor, are recognised in profit or loss on a straight-line basis over the term of the lease. Contingent rentals are expensed as they are incurred. When an operating lease is terminated before the lease period has expired, any payment required to be made to the lessor by way of penalty is recognised as an expense in the period in which termination takes place.

ii) *Bank as lessor*

Leases, where the bank transfers substantially all the risks and rewards incidental to ownership, are classified as finance leases. All other leases are classified as operating leases.

Lease and instalment sale contracts are primarily financing transactions in banking activities, with rentals and instalments receivable, less unearned finance charges, being included in loans and advances in the statement of financial position.

Finance charges earned are computed using the effective interest method, which reflects a constant periodic rate of return on the investment in the finance lease. Initial direct costs and fees are capitalised to the value of the lease receivable and accounted for over the lease term as an adjustment to the effective rate of return. The tax benefits arising from investment allowances on assets leased to clients are accounted for in the direct taxation line.

Operating lease income from properties held as investment properties, net of any incentives given to lessees, is recognised on the straight-line basis or a more representative basis where applicable over the lease term. When an operating lease is terminated before the lease period has expired, any payment required by the bank by way of a penalty is recognised as income in the period in which termination takes place.

2.12 Provisions, contingent assets and contingent liabilities

Provisions are recognised when the bank has a present legal or constructive obligation as a result of past events, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate of the amount of the obligation can be made. Provisions are determined by discounting the expected future cash flows using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the liability.

The increase in provision due to passage of time is recognised as an expense.

Where there are a number of similar obligations, the probability that an outflow will be required in settlement is determined by considering the class of obligations as a whole. Although the likelihood of outflow for any one item may be small, it may well be probable that some outflow of resources will be needed to settle the class of obligations as a whole.

A provision for restructuring is recognised when the bank has approved a detailed formal plan, and the restructuring either has commenced or has been announced publicly. Future operating costs or losses are not provided for.

A provision for onerous contracts is recognised when the expected benefits to be derived by the bank from a contract are lower than the unavoidable cost of meeting its obligations under the contract. The provision is measured at the present value of the lower of the expected cost of terminating the contract and the expected net cost of continuing with the contract. Before a provision is established, the bank recognises any impairment loss on the assets associated with that contract.

Contingent assets are not recognised in the annual financial statements but are disclosed when, as a result of past events, it is probable that economic benefits will flow to the bank, but this will only be confirmed by the occurrence or non-occurrence of one or more uncertain future events which are not wholly within the bank's control.

Notes (continued)

2. Summary of significant accounting policies (continued)

2.12 Provisions, contingent assets and contingent liabilities (continued)

Contingent liabilities include certain guarantees, other than financial guarantees, and letters of credit.

Contingent liabilities are not recognised in the annual financial statements but are disclosed in the notes to the annual financial statements unless they are remote.

2.13 Taxation

i) Direct tax

Current tax includes all domestic and foreign taxes based on taxable profits and capital gains tax. Current tax is determined for current period transactions and events and deferred tax is determined for future tax consequences. Current and deferred tax are recognised in profit or loss except to the extent that it relates to a business combination (relating to a measurement period adjustment where the carrying amount of the goodwill is greater than zero), or items recognised directly in equity or in OCI.

Current tax represents the expected tax payable on taxable income for the year, using tax rates enacted or substantively enacted at the reporting date, and any adjustments to tax payable in respect of previous years.

Deferred tax is recognised in respect of temporary differences arising between the tax bases of assets and liabilities and their carrying values for financial reporting purposes. Deferred tax is measured at the tax rates that are expected to be applied to the temporary differences when they reverse, based on the laws that have been enacted or substantively enacted at the reporting date.

Deferred tax is recognised for all taxable temporary differences, except:

- the initial recognition of goodwill

- the initial recognition of assets and liabilities in a transaction that is not a business combination, which affects neither accounting nor taxable profits or losses, and
- investments in subsidiaries, associates and jointly controlled arrangements (excluding mutual funds) where the bank controls the timing of the reversal of temporary differences and it is probable that these differences will not reverse in the foreseeable future.

The amount of deferred tax provided is based on the expected manner of realisation or settlement of the carrying amount of the asset or liability and is not discounted.

Deferred tax assets are recognised to the extent that it is probable that future taxable income will be available against which the unused tax losses can be utilised. They are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

Current and deferred tax assets and liabilities are offset if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but they intend to settle current tax liabilities and assets on a net basis or their tax assets and liabilities will be realised simultaneously.

ii) Dividends tax

Taxes on dividends declared by the bank are recognised as part of the dividends paid within equity as dividend tax represents a tax on the shareholder and not the bank.

Dividends tax withheld by the bank on dividends paid to its shareholders and payable at the reporting date to the Kenya Revenue Authority (where applicable) is included in trade and other payables in the statement of financial position.

iii) Indirect taxation

Indirect taxes, including non-recoverable VAT, skills development levies and other duties for banking activities, are recognised in profit or loss and included in administrative expenses.

Notes (continued)

2. Summary of significant accounting policies (continued)

2.14 Employee benefits

i) **Defined contribution plan**

The bank operates a number of defined contribution plans, based on a %age of pensionable earnings funded by both employer companies and employees, the assets of which are generally held in separate trustee-administered funds.

Contributions to these plans are recognised as an expense in profit or loss in the periods during which services are rendered by employees.

The bank employees also contribute to the National Social Security Fund, these contributions are determined by local statutes and the Bank's contributions are charged to profit or loss in the year which they relate to.

ii) **Termination benefits**

Termination benefits are recognised as an expense when the bank is committed, without realistic possibility of withdrawal, to a formal detailed plan to terminate employment before the normal retirement date, or to provide termination benefits as a result of an offer made to encourage voluntary redundancy. Termination benefits for voluntary redundancies are recognised as an expense if the bank has made an offer encouraging voluntary redundancy, it is probable that the offer will be accepted, and the number of acceptances can be estimated reliably.

iii) **Short-term benefits**

Short-term benefits consist of salaries, accumulated leave payments, profit share, bonuses and any non-monetary benefits such as medical aid contributions.

Short-term employee benefit obligations are measured on an undiscounted basis and are expensed as the related service is provided.

A liability is recognised for the amount expected to be paid under short-term cash bonus plans or accumulated leave if the bank has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

2.15 Dividends

Dividends in ordinary shares are charged to equity in the period in which they are declared.

2.16 Equity

Ordinary shares are classified as 'share capital' in equity. Any premium received over and above the par value of the shares is classified as 'share premium' in equity.

i) **Share issue costs**

Incremental external costs directly attributable to a transaction that increases or decreases equity are deducted from equity, net of related tax. All other share issue costs are expensed.

ii) **Distributions on ordinary shares**

Distributions are recognised in equity in the period in which they are declared. Distributions declared after the reporting date is disclosed in the distributions note.

Proposed dividends are disclosed separately within equity until declared.

2.17 Earnings per share

Basic earnings per share are calculated by dividing the profit attributable to equity holders of the company by the weighted average number of ordinary shares in issue during the year. Diluted earnings per share is determined by adjusting the profit or loss attributable to ordinary share shareholders and the weighted average number of ordinary shares outstanding for the effects of all dilutive potential shareholders if any.

Notes (continued)

2. Summary of significant accounting policies (continued)

2.18 Equity-linked transactions

Equity compensation plans

The bank operates both equity-settled and cash-settled share-based compensation plans.

The fair value of equity-settled share options is determined on the grant date and accounted for as staff costs over the vesting period of the share options, with a corresponding increase in the share-based payment reserve. Non-market vesting conditions, such as the resignation of employees and retrenchment of staff, are not considered in the valuation but are included in the estimate of the number of options expected to vest. At each reporting date, the estimate of the number of options expected to vest is reassessed and adjusted against profit or loss and equity over the remaining vesting period.

On vesting of share options, amounts previously credited to the share-based payment reserve are transferred to retained earnings through an equity transfer. On exercise of equity-settled share options, proceeds received are credited to share capital and premium.

Share-based payments settled in cash are accounted for as liabilities at fair value until settled. The liability is recognised over the vesting period and is revalued at every reporting date and on settlement. Any changes in the liability are recognised in profit or loss.

2.19 Segment reporting

An operating segment is a component of the bank engaged in business activities, whose operating results are reviewed regularly by management in order to make decisions about resources to be allocated to segments and assessing segment performance. The bank's identification of segments and the measurement of segment results is based on the bank's internal reporting to the chief operating decision maker.

Transactions between segments are priced at market-related rates.

2.20 Fiduciary activities

The bank commonly engages in trust or other fiduciary activities that result in the holding or placing of assets on behalf of individuals, trusts, post-employment benefit plans and other institutions. These assets and the income arising directly thereon are excluded from these annual financial statements as they are not assets of the bank. However, fee income earned and fee expenses incurred by the bank relating to the bank's responsibilities from fiduciary activities are recognised in profit or loss.

3. Critical accounting estimates and judgements in applying accounting policies

In preparing the financial statements, estimates and judgement are made that could materially affect the reported amounts of assets and liabilities within the next financial year. Estimates and judgements are continually evaluated and are based on factors such as historical experience and current best estimates of uncertain future events that are believed to be reasonable under the circumstances.

Unless otherwise stated, no material changes to assumptions have occurred during the year.

3.1 Going concern

The Bank's management has made an assessment of its ability to continue as a going concern and is satisfied that it has the resources to continue in business for the foreseeable future. Furthermore, management is not aware of any material uncertainties that may cast significant doubt upon the Bank's ability to continue as a going concern. Therefore, the financial statements continue to be prepared on the going concern basis.

3.2 Credit impairment losses on loans and advances

i) Portfolio loan impairments

The bank assesses its loan portfolios for impairment at each reporting date. In determining whether an impairment loss should be recorded in profit or loss, the bank makes judgements as to whether there is observable data indicating a measurable decrease in the estimated future cash flows from a portfolio of loans before the decrease can be allocated to an individual loan in that portfolio.

Estimates are made of the duration between the occurrence of a loss event and the identification of a loss on an individual basis.

The impairment for performing and non-performing but not specifically impaired loans is calculated on a portfolio basis, based on historical loss ratios, adjusted for national and industry-specific economic conditions and other indicators present at the reporting date that correlate with defaults on the portfolio. These include early arrears and other indicators of potential default, such as changes in macroeconomic conditions and legislation affecting credit recovery. These annual loss ratios are applied to loan balances in the portfolio and scaled to the estimated loss emergence period.

Notes (continued)

3. Critical accounting estimates and judgements in applying accounting policies (continued)

| | Average loss emergence period | |
|---|-------------------------------|----------------|
| | 2015 Months | 2014 Months |
| Personal & Business Banking | | |
| Mortgage loans | 3 | 3 |
| Instalment sale and finance leases | 3 | 3 |
| Card debtors | 3 | 3 |
| Other lending | 3 | 3 |
| Corporate & Investment Banking | 12 | 12 |

ii) *Specific loan impairments*

Non-performing loans include those loans for which the bank has identified objective evidence of default, such as a breach of a material loan covenant or condition as well as those loans for which instalments are due and unpaid for 90 days or more. Management's estimates of future cash flows on individually impaired loans are based on historical loss experience for assets with similar credit risk characteristics.

The methodology and assumptions used for estimating both the amount and timing of future cash flows are reviewed regularly to reduce any differences between loss estimates and actual loss experience. Where the net present value of estimated cash flows to differ by +/-1%, the impairment loss is to be estimated at KShs 29,091,000 higher or KShs 29,091,000 lower (2014: KShs 20,157,000 higher or KShs 20,157,000 lower).

3.2 Impairment of available-for-sale investment

The Bank reviews its debt securities classified as available-for-sale investments at each reporting date to assess whether they are impaired. This requires similar judgment as applied to the individual assessment of loans and advances.

3.3 Fair value of financial instruments

The fair value of financial instruments that are not quoted in active markets is determined using valuation techniques. Wherever possible, models use only observable market data. Where required, these models incorporate assumptions that are not supported by prices from observable current market transactions in the same instrument and are not based on available observable market data. Such assumptions include risk premiums, liquidity discount rates, credit risk, volatilities and correlations. Changes in these assumptions could affect the reported fair values of financial instruments.

The total amount of the change in fair value estimated using valuation techniques not based on observable market data that was recognised in profit or loss for the year ended 31 December 2015 was a profit of KShs nil (2014: KShs nil).

These changes in fair value have been materially mitigated by financial instruments classified within level 2 of the fair value hierarchy.

Additional disclosures on fair value measurements of financial instruments are set out in notes 2.6 and 5.

3.4 Development costs

The Bank capitalises development costs for a intangible assets in accordance with the accounting policy detailed in note 2.8. Initial capitalisation of costs is based on management's judgement that technological and economic feasibility is confirmed, usually when a product development project has reached a defined milestone and where the bank is able to demonstrate its intention and ability to complete and use the software.

3.5 Income taxes

The bank is subject to direct taxation in two jurisdictions. There may be transactions and calculations for which the ultimate tax determination has an element of uncertainty during the ordinary course of business. The bank recognises liabilities based on objective estimates of the quantum of taxes that may be due. Where the final tax determination is different from the amounts that were initially recorded, such differences will impact the income tax and deferred tax provisions, disclosed in note 32 and note 31, respectively, in the period in which such determination is made.

Notes (continued)

3. Critical accounting estimates and judgements in applying accounting policies (continued)

3.5 Income taxes (continued)

Deferred tax assets

Deferred tax assets are recognised to the extent that it is probable that future taxable income will be available against which the unused tax losses can be utilised. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

Management's judgement surrounding the probability and sufficiency of future taxable profits, future reversals of existing taxable differences and on-going developments will determine the recognition of deferred tax. The most significant management assumption is the forecasts used to support the probability assessment that sufficient taxable profits will be generated by the entities in the bank in order to utilise the deferred tax assets.

Note 31 summarises the details of the carrying amount of the deferred tax assets. Accounting policy 2.13 provides further detail regarding the bank's deferred tax accounting policy.

3.6 Share-based payment

The bank has a number of cash and equity-settled share incentive schemes which are issued to qualifying employees based on the rules of the schemes. The bank uses the Black-Scholes option pricing model to determine the fair value of awards on grant date for its equity-settled share incentive schemes. The valuation of the bank's obligation with respect to its cash-settled share incentive scheme obligations is determined with reference to the SBG share price, which is an observable market input. In determining the expense to be recognised for both the cash and equity-settled share schemes, the bank estimates the expected future vesting of the awards by considering staff attrition levels. The bank also makes estimates of the future vesting of awards that are subject to non-market vesting conditions by taking into account the probability of such conditions being met. Refer to note 35 (b) for further details regarding the carrying amount of the liabilities arising from the bank's cash-settled share incentive schemes and the expenses recognised in the income statement.

3.7 Provisions

The accounting policy for provisions is set out in accounting policy 2.12. The principal assumptions taken into account in determining the value at which provisions are recorded at, in the bank's statement of financial position, include determining whether there is an obligation as well as assumptions about the probability of the outflow of resources and the estimate of the amount and timing for the settlement of the obligation.

The probability of an event of a significant nature occurring will be assessed by management and, where applicable, consultation with the bank's legal counsel. In determining the amount and timing of the obligation once it has been assessed to exist, management exercises its judgement by taking into account all available information, including that arising after the balance sheet date up to the date of the approval of the financial statements.

4. Financial risk management

The Bank has exposure to the following risks from its use of financial instruments:

- Credit risk
- Liquidity risk
- Market risks
- Operational risks

This note presents information about the Bank's exposure to each of the above risks, the Bank's objectives, policies and processes for measuring and managing risk, and the Bank's management of capital.

The Board of Directors has overall responsibility for the establishment and oversight of the Bank's risk management framework. The Board has established various committees, including the Asset and Liability (ALCO), Credit and Operational Risk committees, which are responsible for developing and monitoring risk management policies in their specified areas. All Board committees have both executive and non-executive members and report regularly to the Board of Directors of the Bank on their activities.

The Bank's risk management policies are established to identify and analyse the risks faced by the Bank, to set appropriate risk limits and controls, and to monitor risks and adherence to limits. The Board provides written principles for overall risk management, as well as written policies covering specific areas, such as foreign exchange risk, interest rate risk, credit risk, use of derivative financial instruments and non-derivative financial instruments. Risk management policies and systems are reviewed regularly to reflect changes in market conditions, products and services offered. The Bank, through its training and management standards and procedures, aims to develop a disciplined and constructive control environment, in which all employees understand their roles and obligations.

Notes (continued)

4. Financial risk management (continued)

The Audit and Risk Committees are responsible for monitoring compliance with the Bank's risk management policies and procedures, and for reviewing the adequacy of the risk management framework in relation to the risks faced by the Bank. The Audit Committees are assisted in these functions by Internal Audit. Internal Audit undertakes both regular and ad-hoc reviews of risk management controls and procedures, the results of which are reported to the Audit Committees.

By their nature, the Bank's activities are principally related to the use of financial instruments including derivatives. The Bank accepts deposits from customers at both fixed and floating rates, and for various periods, and seeks to earn above-average interest margins by investing these funds in high quality assets. The Bank seeks to increase these margins by consolidating short-term funds and lending for longer periods at higher rates, while maintaining sufficient liquidity to meet all claims that might fall due. The Treasury identifies, evaluates and hedges financial risks in close co-operation with the Bank's operating units.

The Bank also seeks to raise its interest margins by obtaining above-average margins, net of allowances, through lending to commercial and retail borrowers with a range of credit standing. Such exposures involve not just on-statement of financial position loans and advances; the Bank also enters into guarantees and other commitments such as letters of credit and performance, and other bonds.

The Bank also trades in financial instruments where it takes positions in traded and over-the-counter instruments to take advantage of short-term market movements in bonds, currency and interest rate. The Board places trading limits on the level of exposure that can be taken in relation to both overnight and intra-day market positions.

Foreign exchange and interest rate exposures associated with derivatives are normally offset by entering into counter-balancing positions, thereby controlling the variability in the net cash amounts required to liquidate market positions.

4.1 Capital management

The Bank's objectives when managing capital, which is a broader concept than the 'equity' on the face of the statement of financial position, are:

- To comply with the capital requirements set by the regulator, Central Bank of Kenya;
- To safeguard the Bank's ability to continue as a going concern so that it can continue to provide returns for shareholders and benefits for other stakeholders; and
- To maintain a strong capital base to support the development of its business.

The Bank monitors the adequacy of its capital using ratios established by the Central Bank of Kenya (CBK), which ratios are broadly in line with those of the Bank for International Settlements (BIS).

These ratios measure capital adequacy by comparing the Bank's eligible capital with its statement of financial position assets, off-balance-sheet commitments and market and other risk positions at weighted amounts to reflect their relative risk.

The risk-based approach applies to both on and off-statement of financial position items. The focus of this approach is credit risk, interest rate risk, market risk, operational risk, concentration risk and underlying collateral risk.

The assets are weighted according to broad categories, each being assigned a risk weighting according to the amount of capital deemed to be necessary to support them. Four categories of risk weights (0%, 20%, 50%, and 100%) are applied.

The Bank is required at all times to maintain:

- A minimum level of regulatory capital of KShs 1 billion as at 31 December 2015;
- A core capital (tier 1) of not less than 10.5% (2014: 8%) of total risk weighted assets plus risk weighted off-statement of financial position items;
- A core capital (tier 1) of not less than 10.5% (2014: 8%) of its total deposit liabilities; and
- A total capital (tier 1 + tier 2) of not less than 14.5% (2014: 12%) of its total risk weighted assets plus risk adjusted off statement of financial position items.

Off-balance sheet credit related commitments and forwards are converted to credit risk equivalents using credit conversion factors, designed to convert these items into statement of financial position equivalents. The resulting credit equivalent amounts are then weighted for credit risk using the same %ages as for statement of financial position assets.

Notes (continued)

4. Financial risk management (continued)

4.1 Capital management (continued)

Tier 1 capital consists of shareholders' equity comprising paid up share capital, share premium and retained earnings less intangible assets, goodwill and investments in subsidiary institutions and equity instruments of other institutions. Tier 2 capital includes the Bank's term subordinated debt and regulatory loan loss reserves and cannot exceed tier 1 capital. Regulatory loan loss reserves qualifying as tier 2 capital cannot exceed 1.25% of the risk weighted assets total value.

Effective 1 January 2015 the Central Bank of Kenya prescribed that Banks should hold a capital conservation buffer of 2.5% over and above minimum ratios set in 2014 to enable it withstand future periods of stress. This brings the minimum core capital to risk weighted assets and total capital to risk weighted assets requirements from 8% in 2014 to 10.5% in 2015 and 12% in 2014 to 14.5% in 2015, respectively.

The bank has complied with these requirements

The Bank's capital adequacy level was as follows:

| | 2015 KShs'000 | 2014 KShs'000 |
|---|--------------------|--------------------|
| Tier 1 capital (Core capital) | | |
| Share capital | 3,411,549 | 3,411,549 |
| Share premium | 3,444,639 | 3,444,639 |
| Foreign currency translation reserve | (1,094,225) | (68,403) |
| Retained earnings | 20,119,010 | 17,520,145 |
| Total Tier 1 capital (Core capital) | 25,880,973 | 24,307,930 |
| Tier 2 capital | | |
| Regulatory credit risk reserve | 195,697 | 129,649 |
| Qualifying subordinate liabilities | 4,274,558 | 4,812,270 |
| Total Tier 2 capital | 4,470,255 | 4,941,919 |
| Total capital (Tier 1 + Tier 2) | 30,351,228 | 29,249,849 |
| Risk - weighted assets | | |
| Operational risk | 28,772,589 | 25,239,097 |
| Market risk | 10,530,868 | 13,218,970 |
| Credit risk on-statement of financial position | 107,210,903 | 86,866,067 |
| Credit risk off-statement of financial position | 15,769,803 | 13,410,401 |
| Total risk - weighted assets | 162,284,163 | 138,734,535 |
| Capital adequacy ratios | | |
| Core capital / total deposit liabilities | 23.50% | 23.70% |
| Minimum statutory ratio | 8.00% | 8.00% |
| Core capital / total risk - weighted assets | 15.90% | 17.52% |
| Minimum statutory ratio | 10.50% | 10.50% |
| Total capital / total risk - weighted assets | 18.70% | 21.08% |
| Minimum statutory ratio | 14.50% | 14.50% |

Notes (continued)

4. Financial risk management (continued)

4.2 Credit risk

Credit risk is the risk of loss arising out of failure of client counterparties to meet their financial or contractual obligations when due.

Credit risk is composed of counterparty risk (including primary, pre-settlement risk, issuer and settlement risk) and concentration risk. These risk types are defined as follows:

Counterparty risk: The risk of credit loss to the Bank as a result of failure by a counterparty to meet its financial and/or contractual obligations to the Bank as they fall due.

Credit concentration risk: The risk of loss to the Bank as a result of excessive build-up of exposure to a specific counterparty or counterparty group, an industry, market, product, financial instrument or type of security, or geography, or a maturity. This concentration typically exists where a number of counterparties are engaged in similar activities and have similar characteristics, which could result in their ability to meet contractual obligations being similarly affected by changes in economic or other conditions.

4.2.1 Governance committees

The primary governance committees overseeing credit risk are the Board Credit Risk Committee (BCRC) and Credit Risk Management Committee (CRMC). These committees are responsible for credit risk and credit concentration risk decision-making, and delegation thereof to Credit officers and committees within defined parameters.

Credit risk management is governed by the Bank's overall credit policy guidelines. Respective Credit Risk Management Divisions, which report into the BCC, are responsible for the implementation of these guidelines, which cover compliance with prescribed sanctioning authority levels, avoidance of a high concentration of credit risk and regular review of credit limits. Limits on facilities to counter-parties are governed by internal restraints, which restrict large exposures in relation to the Bank's capital

The Bank has set in place comprehensive resources, expertise and controls to ensure efficient and effective management of credit risk.

4.2.2 General approach to managing credit risk

The Bank's credit risk comprises mainly wholesale and retail loans and advances, together with the counterparty credit risk arising from derivative contracts entered into with our clients and market counterparties.

The Bank manages credit risk through:

- maintaining strong culture of responsible lending and a robust risk policy and control framework
- identifying, assessing and measuring credit risk clearly and accurately across the Bank, from the level of individual facilities up to the total portfolio
- defining, implementing and continually re-evaluating our risk appetite under actual and scenario conditions
- monitoring the Bank's credit risk relative to limits
- ensuring that there is expert scrutiny and independent approval of credit risks and their mitigation.

Primary responsibility for credit risk management resides with the Bank's business lines. This is complemented with an independent credit risk function embedded within the business units, which is in turn supported by the overarching group risk function.

Impairment provisions are provided for losses that have been incurred at the statement of financial position date. Significant changes in the economy, or in the health of a particular industry segment that represents a concentration of the Bank's portfolio, could result in losses that are different from those provided for at the reporting date. Management therefore carefully manages its exposure to credit risk.

The exposure to any one borrower including banks is further restricted by sub-limits covering on - and off-balance sheet exposures and daily delivery risk limits in relation to trading items such as forward foreign exchange contracts. Actual exposures against limits are monitored daily.

Exposure to credit risk is managed through regular analysis of the ability of borrowers and potential borrowers to meet interest and capital repayment obligations and by changing lending limits where appropriate. Exposure to credit risk is also managed in part by obtaining collateral and corporate and personal guarantees, but a significant portion is personal lending where no such facilities can be obtained.

Notes (continued)

4. Financial risk management (continued)

4.2 Credit risk (continued)

4.2.3 Management reporting

A number of reports are prepared as management information on credit risk. Various analysis of the data are done and a variety of reports are prepared on a monthly and quarterly basis. Some of these reports include:

- Monthly BCRC Report
- Quarterly Board Audit Report
- Quarterly Board Risk Report
- Regulatory returns
- Half-year results
- Annual financial statements

These reports are distributed to Standard Bank Group controlling divisions, regulators and are available for inspection by authorised personnel.

4.2.4 Credit risk measurement

(a) Loans and advances including loan commitments and guarantees

The estimation of credit exposure is complex and requires the use of models, as the value of a product varies with changes in market variables, expected cash flows and the passage of time. The assessment of credit risk of a portfolio of assets entails further estimations as to the likelihood of defaults occurring, of the associated loss ratios and of default correlations between counterparties.

The Bank has developed models to support the quantification of the credit risk. These rating and scoring models are in use for all key credit portfolios and form the basis for measuring default risks. All models are managed under model development and validation policies that set out the requirements for model governance structures and processes, and the technical framework within which model performance and appropriateness is maintained. The models are developed using internal historical default and recovery data. In low default portfolios, internal data is supplemented with external benchmarks and studies. Models are assessed frequently to ensure on-going appropriateness as business environments and strategic objectives change, and are recalibrated annually using the most recent internal data

In measuring credit risk of loans and advances to customers and to banks at a counter-party level, the Bank reflects three components:

- (i) the 'probability of default' by the client or counter-party on its contractual obligations;
- (ii) current exposures to the counter-party and its likely future development, from which the Bank derives the 'exposure at default'; and
- (iii) the likely recovery ratio on the defaulted obligations (the 'loss given default').

Probability of default

The bank uses a 25-point master rating scale to quantify the credit risk for each borrower as illustrated in the table on the following page. Ratings are mapped to PDs by means of calibration formulae that use historical default rates and other data from the applicable portfolio. The bank distinguishes between through-the-cycle PDs and point-in-time PDs, and utilises both measures in decision-making and in managing credit risk exposures.

Loss given default

Loss given default (LGD) measures are a function of customer type, product type, seniority of loan, country of risk and level of collateralisation. LGDs are estimated based on historic recovery data per category of LGD. A downturn LGD is used in the estimation of the capital charge and reflects the anticipated recovery rates and macroeconomic factors in a downturn period.

Exposure at default

Exposure at default (EAD) captures the impact of potential draw-downs against unutilised facilities and changes in counterparty risk positions due to changes in market prices. By using historical data, it is possible to estimate the average utilisation of limits of an account when default occurs, recognising that customers may use more of their facilities as they approach default.

(b) Debt securities

For debt securities, external rating such as Standard & Poor's rating or their equivalents are used by Bank Treasury for managing of the credit risk exposures as supplemented by the Bank's own assessment through the use of internal ratings tools.

Notes (continued)

4. Financial risk management (continued)

4.2 Credit risk (continued)

| Relationship between the bank master rating and external ratings | | | | | |
|--|-----------------------------|---------------------------|---------------------------|----------------------|--------------------|
| Core Banking system rating scale | Moody's Investor Services | Standard & Poor's | Fitch | Grading | Credit Quality |
| 1-4 | Aaa, Aa1, Aa2, Aa3 | AAA, AA+, AA, AA- | AAA, AA+, AA, AA- | Investment Grade | Normal Monitoring |
| 5-7 | A1, A2, A3 | A+, A, A- | A +, A, A- | | |
| 8-12 | Baa1, Baa2, Baa3 | BBB+, BBB, BBB- | BBB+, BBB, BBB- | | |
| 13-21 | Ba1, Ba2, Ba3 B1, B2, B3 | BB+, BB, BB-, B+ B, B- | BB+, BB, BB- B+, B, B- | Sub-investment Grade | Closing Monitoring |
| 22-25 | Caa1, Caa2 Caa3, Ca | CCC+, CCC, CCC- | CCC+, CCC, CCC- | | |
| Default | C | D | D | D | D |

4.2.5 Risk limit control and mitigation policies

The Bank manages, limits and controls concentrations of credit risk wherever they are identified – in particular, to individual counterparties and banks, industries and countries.

The Bank structures the levels of credit risk it undertakes by placing limits on the amount of risk accepted in relation to one borrower, or banks of borrowers, and to geographical and industry segments. Such risks are monitored on a revolving basis and subject to an annual or more frequent review, when considered necessary. Limits on the level of credit risk by product, industry sector and country are approved quarterly by the Board of Directors.

The exposure to any one borrower including banks and brokers is further restricted by sublimit covering on- and off-balance sheet exposures, and daily delivery risk limits in relation to trading items such as forward foreign exchange contracts. Actual exposures against limits are monitored daily.

Lending limits are reviewed in the light of changing market and economic conditions and periodic credit reviews and assessments of probability of default.

Some other specific control and mitigation measures are outlined below:

(a) Credit tailored to customer profile

There is a clear distinction between the fundamental credit characteristics of the Bank's customer base. This customer base is managed according to the following market segments:

- Corporate and Investment Banking
- Personal and Business Banking

The Bank has established separate credit management functions for each market segment.

Corporate and Investment Banking (CIB)-(Corporate, sovereign and bank portfolios)

Corporate, sovereign and bank borrowers include Kenyan and international companies, sovereigns, local government entities, bank financial institutions, non-bank financial institutions and public sector entities. The entities include large companies as well as small and medium enterprises that are managed on a relationship basis. Creditworthiness is assessed based on a detailed individual assessment of the financial strength of the borrower. Exposure is usually in the form of short and long-term loans and advances but may include exposures arising from derivative contracts. In these sectors, credit risk management is characterised by a close working relationship between the counter-party, the customer relationship team and an independent credit evaluation manager. The credit evaluation manager bases his lending decision on an

Notes (continued)

4. Financial risk management (continued)

4.2 Credit risk (continued)

4.2.5 Risk limit control and mitigation policies (continued)

(a) Credit tailored to customer profile (continued)

Corporate and Investment Banking (CIB)-(Corporate, sovereign and bank portfolios) (continued)

in-depth knowledge of the counterparty and the industry in which it operates, as well as an assessment of the creditworthiness of the counterparty based on a review of the audited financial statements and underlying risk parameters.

CIB believes that the use of sophisticated modelling techniques combined with an in-depth knowledge and understanding of each client is essential in properly assessing the credit risk, both initially and on an on-going basis, of each counterparty with whom it deals.

To this end CIB uses software developed by third party vendors, which is widely used by the banking industry globally in its credit management process. Expected default frequencies are an important tool in the formal credit assessment process of both new and existing business, and also form the basis for monitoring changes in counterparty credit quality on a day to day basis. Expected default frequencies will continue to be a vital component of credit risk management as the Bank continues to improve credit processes and increases focus on portfolio credit management.

Personal and Business Banking (PBB) Retail portfolio

Retail mortgage exposures relate to mortgage loans to individuals and are a combination of both drawn and undrawn EADs. Qualifying retail revolving exposure (QRRE) relate to cheque accounts, credit cards and evolving personal loans and products, and include both drawn and undrawn exposures. Retail other covers other branch lending and vehicle finance for retail, retail small and retail medium enterprise portfolios. Branch lending includes both drawn and undrawn exposures, while vehicle and asset finance only has drawn exposures.

Internally developed behavioural scorecards are used to measure the anticipated performance for each account. Mapping of the behaviour score to a PD is performed for each portfolio using a statistical calibration of portfolio-specific historical default experience. The behavioural scorecard PDs are used to determine the portfolio distribution on the master rating scale. Separate LGD models are used for each product portfolio and are based on historical recovery data. EAD is measured as a %age of the credit facility limit and is based on historical averages. EAD is estimated per portfolio and per portfolio-specific segment, using internal historical data on limit utilisation.

(b) Financial covenants (for credit related commitments and loan books)

The primary purpose of these instruments is to ensure that funds are available to a customer as required. Guarantees and standby letters of credit, which represent irrevocable assurances that the Bank will make payments in the event that a customer cannot meet its obligations to third parties, carry the same credit risk as loans. Documentary and commercial letters of credit, which are written undertakings by the Bank on behalf of a customer authorising a third party to draw drafts on the Bank up to a stipulated amount under specific terms and conditions, are collateralised by the underlying shipments of goods to which they relate and therefore carry less risk than a direct borrowing.

Commitments to extend credit represent unused portions of authorisations to extend credit in the form of loans, guarantees or letters of credit. With respect to credit risk on commitments to extend credit, the Bank is potentially exposed to loss in an amount equal to the total unused commitments. However, the likely amount of loss is less than the total unused commitments, as most commitments to extend credit are contingent upon customers maintaining specific credit standards. The Bank monitors the term to maturity of credit commitments because longer-term commitments generally have a greater degree of credit risk than shorter-term commitments.

(c) Master netting arrangements

The Bank further restricts its exposure to credit losses by entering into master netting arrangements with counterparties with which it undertakes a significant volume of transactions. Master netting arrangements do not generally result in an offset of assets and liabilities of the statement of financial position, as transactions are either usually settled on a gross basis or under most netting agreements the right of set off is triggered only on default. However, the credit risk associated with favourable contracts is reduced by a master netting arrangement to the extent that if a default occurs, all amounts with the counterparty are terminated and settled on a net basis. The Bank's overall exposure to credit risk on derivative instruments subject to master netting arrangements can change substantially within a short period, as it is affected by each transaction subject to the arrangement.

(d) Derivatives

For derivative transactions, the bank typically uses internationally recognised and enforceable International Swaps and Derivatives Association (ISDA) agreements, with a credit support annexure, where collateral support is considered necessary. Other credit protection terms may be stipulated, such as limitations on the amount of unsecured credit exposure acceptable, collateralisation if mark-to-market credit exposure exceeds acceptable limits, and termination of the contract if certain credit events occur, for example, downgrade of the counterparty's public credit rating.

Notes (continued)

4. Financial risk management (continued)

4.2 Credit risk (continued)

4.2.5 Risk limit control and mitigation policies (continued)

(e) Collateral

The Bank employs a range of policies and practices to mitigate credit risk. The most traditional of these is the taking of security for funds advanced, which is common practice. The Bank implements guidelines on the acceptability of specific classes of collateral or credit risk mitigation. The main types of collateral taken are:

| Personal and Business Banking | |
|----------------------------------|--|
| Mortgage lending | First ranking legal charge over the property financed. |
| Instalment sales | Joint registration of vehicles. |
| Other loans and advances | Debentures over the company's assets, cash cover in cash margin account, first ranking legal charge over both commercial and residential properties, directors' personal guarantees and company guarantees |
| Corporate and Investment Banking | |
| Corporate lending | All assets debenture over the company's assets, cash cover in cash margin account, first ranking legal charge over both commercial and residential properties, directors' personal guarantees and company guarantees |

Longer-term finance and lending to corporate entities is generally secured; revolving individual credit facilities are generally unsecured. In addition, in order to minimise possible credit loss the Bank seeks additional collateral from the counter-party as soon as impairment indicators are noticed for the relevant individual loans and advances.

Collateral held as security for financial assets other than loans and advances is determined by the nature of the instrument. Debt securities, treasury and other eligible bills are generally unsecured, with the exception of asset-backed securities and similar instruments, which are secured by portfolios of financial instruments.

Valuation of collateral

The Bank has a panel of valuers who undertake valuation of property and other assets to be used as Collateral. The valuers in the panel are qualified professional valuers with adequate experience in the field of property and machinery valuation. All the valuers on the panel provide the Bank with professional indemnity to cover the Bank in case of negligence. The Bank ensures that all properties used as collateral are adequately insured during the term of the loan. Valuation reports on properties are valid for three years after which the property and equipment is revalued.

The table on the following page shows the financial effect that collateral has on the bank's maximum exposure to credit risk. The table includes collateral that management takes into consideration in the management of the bank's exposures to credit risk. All on- and off-balance sheet exposures that are exposed to credit risk, including non-performing loans, have been included.

Collateral includes:

- Financial securities that have a tradable market, such as shares and other securities
- Physical items, such as property, plant and equipment
- Financial guarantees and intangible assets.

Netting agreements, which do not qualify for offset under IFRS but which are nevertheless enforceable, are included as part of the bank's collateral for risk management purposes. All exposures are presented before the effect of any impairment provisions.

In the retail portfolio, 79% (2014: 85%) is fully collateralised. The total average collateral coverage for all retail mortgage exposures above 50% collateral coverage category is 71% (2014: 63%). Of the bank's total exposure, 42% (2014: 50%) is unsecured and mainly reflects exposures to well-rated corporate counterparties, bank counterparties and sovereign entities.

Notes (continued)

4. Financial risk management (continued)

4.2 Credit risk (continued)

4.2.5 Risk limit control and mitigation policies (continued)

(e) Collateral (continued)

| | | | | | | Collateral coverage - Total | | |
|--|--------------------|--------------------|--------------------|--------------------|--------------------------------|-----------------------------|--------------------------|-------------------|
| | Total exposure | Unsecured exposure | Secured exposure | Netting agreements | Secured exposure after netting | Greater than 0% to 50% | Greater than 50% to 100% | Greater than 100% |
| 31 December 2015 | | | | | | | | |
| Asset class | | | | | | | | |
| Corporate | 96,527,969 | 3,869,097 | 92,658,872 | - | 92,658,872 | 5,666,386 | 81,892,739 | 5,099,747 |
| Sovereign | 53,111,448 | 53,111,448 | - | - | - | - | - | - |
| Bank | 23,114,332 | 23,114,332 | - | - | - | - | - | - |
| Retail | 51,477,884 | 10,606,843 | 40,871,041 | - | 40,871,041 | 2,280,152 | 36,538,751 | 2,052,137 |
| -Retail mortgage | 18,032,916 | - | 18,032,916 | - | 18,032,916 | - | 18,032,916 | - |
| -Other retail | 33,444,968 | 10,606,843 | 22,838,125 | - | 22,838,125 | 2,280,152 | 18,505,835 | 2,052,137 |
| Total | 224,231,633 | 90,701,720 | 133,529,913 | - | 133,529,913 | 7,946,538 | 118,431,490 | 7,151,884 |
| Add: Financial assets not exposed to credit risk | 10,630,652 | | | | | | | |
| Add: Coins and bank notes | 9,562,545 | | | | | | | |
| Add: Other financial assets | 1,068,107 | | | | | | | |
| Less: Impairments for loans and advances | (2,430,402) | | | | | | | |
| Less: Unrecognised off balance sheet items | (37,362,184) | | | | | | | |
| Total exposure | 195,069,699 | | | | | | | |
| Reconciliation to balance sheet | | | | | | | | |
| Cash and balances with central banks | 11,279,882 | | | | | | | |
| Derivative assets | 4,377,196 | | | | | | | |
| Financial assets - available-for-sale | 28,947,969 | | | | | | | |
| Financial assets – held for trading | 16,251,044 | | | | | | | |
| Pledged assets - available-for-sale | 3,439,383 | | | | | | | |
| Other financial assets | 2,611,069 | | | | | | | |
| Net loans and advances | 128,163,156 | | | | | | | |
| Total on – balance sheet exposure | 195,069,699 | | | | | | | |

Notes (continued)

4. Financial risk management (continued)

4.2 Credit risk (continued)

4.2.5 Risk limit control and mitigation policies (continued)

(e) Collateral (continued)

| | | | | | | Collateral coverage - Total | | |
|--|--------------------|--------------------|--------------------|--------------------|--------------------------------|-----------------------------|--------------------------|-------------------|
| | Total exposure | Unsecured exposure | Secured exposure | Netting agreements | Secured exposure after netting | Greater than 0% to 50% | Greater than 50% to 100% | Greater than 100% |
| 31 December 2014 | | | | | | | | |
| Asset class | | | | | | | | |
| Corporate | 76,046,838 | 4,399,093 | 71,647,745 | - | 71,647,745 | 2,372,023 | 27,535,732 | 41,739,990 |
| Sovereign | 59,263,744 | 59,263,744 | - | - | - | - | - | - |
| Bank | 12,953,223 | 12,953,223 | - | - | - | - | - | - |
| Retail | 48,665,463 | 7,389,668 | 41,275,795 | - | 41,275,795 | 10,596,454 | 10,566,097 | 20,113,244 |
| -Retail mortgage | 14,491,750 | - | 14,491,750 | - | 14,491,750 | - | 6,862,303 | 7,629,447 |
| -Other retail | 34,173,713 | 7,389,668 | 26,784,045 | - | 26,784,045 | 10,596,454 | 3,703,794 | 12,483,797 |
| Total | 196,929,268 | 84,005,728 | 112,923,540 | - | 112,923,540 | 12,968,477 | 38,101,829 | 61,853,234 |
| Add: Financial assets not exposed to credit risk | 3,365,935 | | | | | | | |
| Add: Coins and bank notes | 1,945,768 | | | | | | | |
| Add: Other financial assets | 1,420,167 | | | | | | | |
| Less: Impairments for loans and advances | (1,991,978) | | | | | | | |
| Less: Unrecognised off balance sheet items | (31,065,786) | | | | | | | |
| Total exposure | 167,237,439 | | | | | | | |
| Reconciliation to balance sheet | | | | | | | | |
| Cash and balances with central banks | 9,513,691 | | | | | | | |
| Derivative assets | 1,960,415 | | | | | | | |
| Financial assets - available-for-sale | 25,250,148 | | | | | | | |
| Financial assets – held for trading | 23,836,927 | | | | | | | |
| Pledged assets - available-for-sale | 2,884,293 | | | | | | | |
| Other financial assets | 2,581,855 | | | | | | | |
| Net loans and advances | 101,210,110 | | | | | | | |
| Total on – balance sheet exposure | 167,237,439 | | | | | | | |

Notes (continued)

4. Financial risk management (continued)

4.2 Credit risk (continued)

4.2.5 Risk limit control and mitigation policies (continued)

(e) Collateral (continued)

Repossessed collateral

Assets repossessed as at the end of the year comprise saloon vehicles, prime movers and trailers, which had been financed by the Bank under Vehicle and Asset Finance (VAF) and residential and commercial property financed under personal markets. As at the year end, the Bank had taken possession of the following:

| | 2015 KShs' 000 | 2014 KShs' 000 |
|-------------------------|-------------------|-------------------|
| Nature of assets | | |
| Residential property | 47,600 | 12,500 |
| Other | 178,780 | 490,965 |
| | 226,380 | 503,465 |

It is the Bank's policy to dispose of repossessed properties on the open market, at fair market value. The proceeds are used to reduce or repay the outstanding claim. In general, the Bank does not occupy repossessed properties for business use.

Renegotiated financial assets

Renegotiated loans and advances are exposures which have been refinanced, rescheduled, rolled over or otherwise modified following weaknesses in the counterparty's financial position, and where it has been judged that normal repayment will likely continue after the restructure. The table below shows the carrying amount of financial assets that would otherwise be past due or impaired whose terms have been renegotiated, by class

| | 2015 KShs' 000 | 2014 KShs' 000 |
|---|-------------------|-------------------|
| Personal and Business Banking | | |
| Instalment sales and finance leases | 407,790 | 534,607 |
| Other loans and advances | 533,184 | 289,494 |
| Corporate and Investment Banking | | |
| Corporate lending | - | - |
| | 940,974 | 824,101 |

4.2.6 Impairment and provisioning policy

The internal and external rating systems described above focus more on credit-quality mapping from the inception of the lending and investment activities. In contrast, impairment provisions are recognised for financial reporting purposes only for losses that have been incurred at the reporting date based on objective evidence of impairment (see accounting policy 2.5 (iv)). Due to the different methodologies applied, the amount of incurred credit losses provided for in the financial statements is lower than the amount determined from the expected loss model used for internal operational management and banking regulation purposes.

The internal rating tool assists management to determine whether objective evidence of impairment exists under IAS 39, based on the following criteria set out by the Bank:

- Delinquency in contractual payments of principal or interest;
- Cash flow difficulties experienced by the borrower (e.g. equity ratio, net income %age of sales);
- Breach of loan covenants or conditions;
- Initiation of bankruptcy proceedings;
- Deterioration of the borrower's competitive position;
- Deterioration in the value of collateral.

Notes (continued)

4. Financial risk management (continued)

4.2 Credit risk (continued)

4.2.6 Impairment and provisioning policy

The Bank's policy requires the review of individual financial assets that are above materiality thresholds at least annually or more regularly when individual circumstances require. Impairment allowances on individually assessed accounts are determined by an evaluation of the incurred loss at reporting date on a case-by-case basis, and are applied to all individually significant accounts. The assessment normally encompasses collateral held (including re-confirmation of its enforceability) and the anticipated receipts for that individual account.

Collectively assessed impairment allowances are provided for: (i) portfolios of homogenous assets that are individually below materiality thresholds; and (ii) losses that have been incurred but have not yet been identified, by using the available historical experience, experienced judgment and statistical techniques.

The credit quality of financial assets is managed by the Bank using the Bank's internal credit rating system. The credit rating system utilises both quantitative and qualitative information in arriving at the credit rating. Financial information is used and is key in arriving at the credit rating of individual borrowers. The qualitative information used in generating the credit rating includes quality of management, account operation and the industry in which the customer operates. The key consideration though remains the ability of the customer to meet its financial obligation from its cash flow.

The impairment provision shown in the statement of financial position at year-end is derived from each of the five internal rating grades. However, the majority of the impairment provision comes from the bottom two grading (doubtful and loss categories).

Criteria for classification of loans and advances

Performing loans

Neither past due nor specifically impaired loans: are loans that are current and fully compliant with all contractual terms and conditions. Normal monitoring loans within this category are generally rated 1 to 21, and close monitoring loans are generally rated 22 to 25 using the bank's master rating scale.

Early arrears but not specifically impaired loans: include those loans where the counterparty has failed to make contractual payments and payments are less than 90 days past due, but it is expected that the full carrying value will be recovered when considering future cash flows, including collateral. Ultimate loss is not expected but could occur if the adverse conditions persist.

Non-performing loans

Non-performing loans are those loans for which:

- the bank has identified objective evidence of default, such as a breach of a material loan covenant or condition, or
- instalments are due and unpaid for 90 days or more.

Non-performing specifically impaired loans: are those loans that are regarded as non-performing and for which there has been a measurable decrease in estimated future cash flows.

Specifically impaired loans are further analysed into the following categories:

- Sub-standard: Items that show underlying well-defined weaknesses and are considered to be specifically impaired.
- Doubtful: Items that are not yet considered final losses due to some pending factors that may strengthen the quality of the items.
- Loss: Items that are considered to be uncollectible in whole or in part. The bank provides fully for its anticipated loss, after taking collateral into account.

4.2.7 Credit Quality

(a) Maximum exposure to credit risk before collateral held or other credit enhancements

Financial instruments whose carrying amounts do not represent the maximum exposure to credit risk without taking account of any collateral held or other credit enhancements are disclosed in Note 4.2.5. The directors are confident in the ability to continue to control and sustain minimal exposure of credit risk to the Bank resulting from both the loan and advances portfolio and debt securities based on the following:

- 54% of the total maximum exposure is derived from loans and advances to customers (2014: 53%); 25% represents investments in debt securities (2014: 31%).
- 78% of the loans and advances portfolio is categorised in the top two grades of the internal rating system (2014: 88%);
- 96% of the loans and advances portfolio are considered to be neither past due nor impaired (2014: 96%); and
- 99% of all the debt securities, which the Bank has invested in, are issued by the Central Bank of Kenya (2014: 99%).

Notes (continued)

4. Financial risk management (continued)

4.2 Credit risk (continued)

4.2.7 (b) Credit quality by class

The table below shows the credit quality by class of loans and advances, based on the Bank's credit rating system:

| Year ended 31 December 2015 | Total Loans and Advances to Customers (Net of IIS) | Balance sheet impairments for performing loans | Performing loans | | | | Specifically impaired loans | |
|--|--|--|--|-------------------|---------------------------|----------------|-----------------------------|--------------|
| | | | Neither past due nor specifically impaired | | Not specifically impaired | | | |
| | | | Non-performing loans | | | | | Sub-standard |
| | | | Normal monitoring | Close monitoring | Early arrears | Non-performing | | |
| | | | 2015 Kshs'000 | 2015 Kshs'000 | 2015 Kshs'000 | 2015 Kshs'000 | 2015 Kshs'000 | |
| N=A+B+C+L-M | | A | B | C | D | E | | |
| Personal & Business Banking | 51,119,213 | 589,025 | 36,471,461 | 5,992,222 | 6,167,723 | - | 1,903,928 | |
| Mortgage lending | 17,891,656 | 102,202 | 12,705,282 | 2,846,400 | 1,644,624 | - | 832,832 | |
| Installment sales and finance leases | 10,952,446 | 211,999 | 7,070,353 | 388,864 | 2,737,022 | - | 513,542 | |
| Card debtors | 286,220 | - | 227,248 | - | 49,298 | - | - | |
| Other Loans and Advances | 21,988,891 | 274,824 | 16,468,578 | 2,756,958 | 1,736,779 | - | 557,554 | |
| Overdrafts | 763,607 | 13,209 | 354,844 | 183,780 | 212,204 | - | 562 | |
| Term Loans | 9,854,983 | 159,659 | 8,345,010 | 320,153 | 682,982 | - | 64,787 | |
| Business Term Loans and Overdrafts | 11,370,301 | 101,956 | 7,768,724 | 2,253,025 | 841,593 | - | 492,205 | |
| Corporate & Investment Banking | 56,292,754 | 570,224 | 36,676,994 | 4,176,834 | 13,756,292 | 124,542 | 1,920,102 | |
| Corporate loans | 56,292,754 | 570,224 | 36,676,994 | 4,176,834 | 13,756,292 | 124,542 | 1,920,102 | |
| Gross loans and advances | 107,411,967 | 1,159,249 | 73,148,455 | 10,169,056 | 19,924,015 | 124,542 | 3,824,030 | |
| %age of total book (%) | 100% | 1.08% | 68.10% | 9.47% | 18.55% | 0.12% | 3.56% | |
| Less: impairment for loans and advances | (2,430,402) | | | | | | | |
| Net loan advances to customers | 104,981,565 | | | | | | | |
| Add: | | | | | | | | |
| Cash and bank balances with central banks | 11,279,883 | | | | | | | |
| Derivative assets | 4,377,196 | | | | | | | |
| Financial assets available for sale | 28,947,969 | | | | | | | |
| Financial assets available for trading | 16,251,044 | | | | | | | |
| Pledged assets available for sale | 3,439,383 | | | | | | | |
| Other financial assets | 2,611,069 | | | | | | | |
| Total on balance sheet exposure | 171,888,109 | | | | | | | |
| Off balance sheet exposure | | | | | | | | |
| Letters of credit and bank acceptances | 5,439,722 | | | | | | | |
| Guarantees | 21,965,002 | | | | | | | |
| Irrevocable un-utilised facilities | 9,957,460 | | | | | | | |
| Total exposure to credit risk | 209,250,293 | | | | | | | |

Notes (continued)

4. Financial risk management (continued)

4.2 Credit risk (continued)

4.2.7 (b) Credit quality by class

| Non-Performing loans | | | | | | | | | |
|-----------------------------|---------|-----------|---|---|--|------------------------------------|----------------------------|----------------------|------------------------------|
| Specifically impaired loans | | | | | | Gross Specific Impairment Coverage | Total non-performing loans | Non-performing loans | Interest in Suspense LCY'000 |
| Non-performing loans | | Total | Securities and expected recoveries on specifically impaired loans | Net after securities and expected recoveries on specifically impaired loans | Balance sheet impairments for non-performing specifically impaired loans | | | | |
| Doubtful | Loss | | | | | 2015 Kshs'000 | 2015 Kshs'000 | 2015 Kshs'000 | 2015 Kshs'000 |
| F | G | H=E+F+G | I | J=H-I | K | | L=H+D | | M |
| 261,532 | 620,175 | 2,785,635 | 1,404,643 | 1,380,992 | 1,083,164 | 38.9 | 2,785,635 | 5.4 | 1,642,524 |
| - | 3,778 | 836,610 | 576,617 | 259,993 | 118,733 | 14.2 | 836,610 | 4.7 | 141,260 |
| 251,918 | 47,857 | 813,317 | 367,120 | 446,197 | 389,087 | 47.8 | 813,317 | 7.4 | 57,110 |
| - | 9,674 | 9,674 | 262 | 9,412 | 9,412 | 97.3 | 9,674 | 3.4 | - |
| 9,614 | 558,866 | 1,126,034 | 460,644 | 665,390 | 565,932 | 50.3 | 1,026,576 | 4.7 | 99,458 |
| 1,887 | 10,866 | 13,315 | (5,882) | 19,197 | 18,661 | 140.2 | 13,315 | 1.7 | 536 |
| 3,067 | 493,355 | 561,209 | 49,515 | 511,694 | 457,323 | 81.5 | 561,209 | 5.7 | 54,371 |
| 4,660 | 54,645 | 551,510 | 417,011 | 134,499 | 89,948 | 16.3 | 551,510 | 4.9 | 44,551 |
| 28,115 | - | 1,948,217 | 1,370,103 | 578,114 | 187,989 | 9.6 | 2,072,759 | 3.7 | 390,125 |
| 28,115 | - | 1,948,217 | 1,370,103 | 578,114 | 187,989 | 9.6 | 2,072,759 | 3.7 | 390,125 |
| 289,647 | 620,175 | 4,733,852 | 2,774,746 | 1,959,106 | 1,271,153 | 26.9 | 4,858,394 | 4.5 | 2,032,649 |
| 0.27% | 0.58% | 4.41% | 2.58% | 1.82% | 1.18% | | 4.52% | | 1.89% |

Notes (continued)

4. Financial risk management (continued)

4.2 Credit risk (continued)

4.2.7 (b) Credit quality by class

| Year ended 31 December 2014 | Total loans and advances to customers | Balance sheet impairments for performing loans | Performing loans | | | | |
|--|---------------------------------------|--|--|------------------|---------------------------|----------------|------------------|
| | | | Neither past due nor specifically impaired | | Not specifically impaired | | NPL NET OF IIS |
| | | | Normal monitoring | Close monitoring | Early arrears | Non-performing | Sub-standard |
| | | | KShs'000 2014 | KShs'000 2014 | KShs'000 2014 | KShs'000 2014 | KShs'000 2014 |
| | N=A+B+C+L-M | A | B | C | D | E | |
| Personal and Business Banking | 44,699,473 | 521,027 | 37,287,645 | 1,077,271 | 4,699,414 | - | 886,406 |
| - Mortgage lending | 14,491,505 | 73,239 | 12,693,138 | 47,079 | 1,367,878 | - | 380,943 |
| - Installment sales and finance leases | 10,191,282 | 108,059 | 7,686,620 | 328,970 | 1,762,946 | - | 255,776 |
| - Card debtors | 291,292 | - | 231,195 | - | 50,712 | - | - |
| - Other loans and advances | 19,725,394 | 339,729 | 16,676,693 | 701,222 | 1,517,877 | - | 249,688 |
| Corporate and Investment Banking | 45,639,943 | 367,885 | 38,626,541 | 3,080,981 | 2,543,834 | - | 1,343,880 |
| - Corporate lending | 45,639,943 | 367,885 | 38,626,541 | 3,080,981 | 2,543,834 | - | 1,343,880 |
| Gross loans and advances to customers | 90,339,416 | 888,912 | 75,914,186 | 4,158,252 | 7,243,248 | - | 2,230,286 |
| Percentage of total book (%) | 100.00% | 0.98% | 84.03% | 4.60% | 8.02% | 0.00% | 2.47% |

Less:

| | |
|--|--------------------|
| Impairment for loans and advances | (1,991,978) |
| Net loans and advances | 88,347,438 |
| Add the following other banking activities exposures | |
| Cash and balances with central bank | 7,567,922 |
| Derivative assets | 1,960,415 |
| Financial investments | 25,250,149 |
| Trading assets | 23,836,927 |
| Pledged assets | 2,884,293 |
| Other financial assets | 2,581,855 |
| Total on-balance sheet exposure | 152,428,999 |
| Off-balance sheet exposure | |
| Letters of credit and banks' acceptances | 9,340,525 |
| Guarantees | 13,918,776 |
| Irrevocable un-utilised facilities | 7,806,485 |
| Total exposure to credit risk | 183,494,785 |

Notes (continued)

4. Financial risk management (continued)

4.2 Credit risk (continued)

4.2.7 (b) Credit quality by class

| Non-performing loans | | | | | | | | | |
|-----------------------------|------------------|------------------|---|---|--|------------------------------------|----------------------------|----------------------|----------------------|
| Specifically impaired loans | | | | | | | Total non-performing loans | Non-performing loans | Interest in Suspense |
| NPL NET OF IIS | | | Securities and expected recoveries on specifically impaired loans | Net after securities and expected recoveries on specifically impaired loans | Balance sheet impairments for non-performing specifically impaired loans | Gross specific impairment coverage | | | |
| Doubtful | Loss | Total | | | | | Total | | |
| KShs'000 2014 | KShs'000 2014 | KShs'000 2014 | KShs'000 2014 | KShs'000 2014 | KShs'000 2014 | % 2014 | KShs'000 2014 | % 2014 | KShs'000 2014 |
| F | G | H=E+F+G | I | J=H-I | K | | L=H+D | | M |
| 140,402 | 608,335 | 1,635,143 | 682,030 | 953,113 | 953,113 | 58% | 1,635,143 | 4% | 241,772 |
| - | 2,468 | 383,411 | 333,643 | 49,768 | 49,768 | 13% | 383,411 | 3% | 95,707 |
| 135,546 | 21,423 | 412,745 | 134,000 | 278,745 | 278,745 | 68% | 412,745 | 4% | 52,128 |
| - | 9,386 | 9,386 | 3,773 | 5,613 | 5,613 | 60% | 9,386 | 3% | - |
| 4,855 | 575,058 | 829,602 | 210,615 | 618,987 | 618,987 | 75% | 829,602 | 4% | 93,937 |
| 44,707 | - | 1,388,587 | 1,238,634 | 149,953 | 149,953 | 11% | 1,388,587 | 3% | 104,570 |
| 44,707 | - | 1,388,587 | 1,238,634 | 149,953 | 149,953 | 11% | 1,388,587 | 3% | 104,570 |
| 185,108 | 608,335 | 3,023,730 | 1,920,664 | 1,103,066 | 1,103,066 | 36% | 3,023,730 | 3% | 346,342 |
| 0.20% | 0.67% | 3.35% | 2.13% | 1.22% | 1.22% | | 3.35% | | 0.38% |

Notes (continued)

4. Financial risk management (continued)

4.2 Credit risk (continued)

4.2.7 (c) Ageing analysis of past due but not impaired financial assets

Loans and advances less than 90 days past due are not considered impaired unless other information is available to indicate the contrary.

The table below shows the ageing of financial assets that are past due at the reporting date but not impaired, per class.

| | Performing (Early arrears) | | | Non - performing | | Total KShs'000 |
|---|-----------------------------|------------------------------|------------------------------|-------------------------------|-----------------------------------|-------------------|
| | 1 to 29 days KShs'000 | 30 to 59 days KShs'000 | 60 to 89 days KShs'000 | 90 to 180 days KShs'000 | More than 180 days KShs'000 | |
| 31 December 2015 | | | | | | |
| Personal and Business Banking | 4,184,395 | 1,368,090 | 615,238 | - | - | 6,167,723 |
| Mortgage lending | 1,045,668 | 347,436 | 251,522 | - | - | 1,644,626 |
| Instalment sales and finance leases | 1,776,396 | 730,076 | 230,550 | - | - | 2,737,022 |
| Other loans and advances | 1,362,331 | 290,578 | 133,166 | - | - | 1,786,075 |
| Corporate and Investment Banking | 13,034,037 | 309,417 | 412,838 | - | 124,542 | 13,880,834 |
| Corporate lending | 13,034,037 | 309,417 | 412,838 | - | 124,542 | 13,880,834 |
| Total recognised financial instruments | 17,218,432 | 1,677,507 | 1,028,076 | | 124,542 | 20,048,557 |
| 31 December 2014 | | | | | | |
| Personal and Business Banking | 3,053,620 | 963,097 | 682,696 | - | - | 4,699,413 |
| Mortgage lending | 964,683 | 315,647 | 87,548 | - | - | 1,367,878 |
| Instalment sales and finance leases | 1,103,675 | 434,481 | 224,789 | - | - | 1,762,945 |
| Other loans and advances | 985,262 | 212,969 | 370,359 | - | - | 1,568,590 |
| Corporate and Investment Banking | 1,627,082 | 533,573 | 383,179 | - | - | 2,543,834 |
| Corporate lending | 1,627,082 | 533,573 | 383,179 | - | - | 2,543,834 |
| Total recognised financial instruments | 4,680,702 | 1,496,670 | 1,065,875 | - | - | 7,243,247 |

4.3 Market risk

Market risk is the risk of a change in market value, earnings (actual or effective) or future cash-flows of a portfolio of financial instruments (including commodities), caused by moves in market variables such as equity, bond and commodity prices, currency exchange rates and interest rates, credit spreads, recovery rates, correlations and implied volatilities in all of these measures.

4.3.1 Governance committees

The Bank's policy is that all trading activities are undertaken within the Bank's trading operations. The Board grants general authority to take on market risk exposure to the Bank's Assets and Liabilities Committee (ALCO).

Market risk management process is required to measure, monitor and control market risk exposures. The Bank manages market risk through following four principles.

Notes (continued)

4. Financial risk management (continued)

4.3 Market risk (continued)

4.3.1 Governance committees (continued)

- (i) Identification of market risks in the trading and banking books

This process entails checking that all market risks are identified. It includes an analysis of new business plans, new products, new pricing models, new risk models and regular reviews by Market Risk staff of financial and management accounts balance sheets, income statements, and portfolio structure hierarchies, accounting classification and accounting elections, jointly with financial control, Risk Self Assessments jointly with operational risk, price testing reports and profit and loss decomposition reports.

- (ii) Measurement of market risk

Measurement of market risks deals specifically and separately with normal market conditions and stress market conditions. Measurement of trading exposures under stress market conditions is effected by subjecting the portfolios to stress testing, e.g. historical scenarios, hypothetical scenarios on individual asset classes and across different asset classes. In order to highlight 'points of weakness' and identify particular sources of trading book exposure vulnerability, these stress tests capture the effects of abnormal movements in market variables (yield curves including basis curves, volatility surfaces, spot and/or rate moves, credit spread curves, recovery rate sensitivities etc.).

- (iii) Management of market risk

The Bank manages market risk through a specification of risk appetite in form of market risk limits. It uses a suite of risk measurement techniques, including Value at Risk (VaR), Stress Value at Risk (SVar), stress testing, stop loss triggers, back-testing and specific business unit and product controls.

- (iv) Reporting of market risk

Market Risk has reporting procedures that highlight for attention within Market Risk or by management all forms of exposures i.e. limit breaches or other reports that will periodically be required to submit to different stakeholders e.g. Local ALCO, Local Board, ICAAP stakeholders, Shareholders (Annual financial statements); Rating agencies; Central Bank of Kenya and other regulators.

4.3.2 Market risk exposure on banking operations

Banking-related market risk exposure principally involves the management of the potential adverse effect of interest rate movements on net interest income and the economic value of equity that arise from structural interest rate risk caused by the differing repricing characteristics of banking assets and liabilities. They include endowment risk, repricing risk, basis risk, optionality risk and yield curve risk. The Bank's approach to managing Interest Rate Risk in Banking Book (IRRBB) is governed by applicable regulations and is influenced by the competitive environment in which the Bank operates. Treasury and Capital Management team monitors banking book interest rate risk together with the country ALCO.

The market risk function is independent of trading operations and it is accountable to ALCO. It is responsible for identifying, measuring, managing, controlling and reporting market risk as outlined in the market risk governance standard, with support from the central market risk function. The market risk function also has the ability to set individual trader mandates. Exposures and excesses are monitored and reported daily. Where breaches in limits and triggers occur, actions are taken by market risk management unit to move exposures back in line with approved market risk appetite, with such breaches being reported to management and ALCO

4.3.3 Approved regulatory capital approaches

The Bank applies the Standardized Approach for calculating market risk capital. The standardized method uses a "building block" approach, with the capital charge for each risk category calculated separately.

Market risk Qualifying Assets includes interest rate risk assets in the trading book and foreign currency and commodities risk assets throughout the bank. Specific Risk refers to potentially adverse movement in the price of an individual loan/debt owing to factors related to the individual issuers. Specific risk does not affect foreign exchange and commodities related instruments. This is because changes in FX rates and commodities prices are completely dependent on general market movements.

4.3.4 Trading book market risk

Trading book market risk is represented by financial instruments held on the trading book, arising out of normal global markets' trading activity.

Notes (continued)

4. Financial risk management (continued)

4.3 Market risk (continued)

4.3.5 Approach to managing market risk in the trading book

The CfC Stanbic Bank policy is that all trading activities are undertaken within the Bank's trading operations. The market risk functions are independent of trading operations and accountable to ALCO. All VaR and stressed VaR (SVaR) limits require prior approval from ALCO. The market risk functions have the authority to set limits at a lower level.

Market risk teams are responsible for identifying, measuring, managing, monitoring and reporting market risk as outlined in the market risk governance standard.

Exposures and excesses are monitored and reported daily. Where breaches in limits and triggers occur, actions are taken by market risk functions to move exposures back in line with approved market risk appetite, with such breaches being reported to management and ALCO.

(a) VaR and SVaR

The bank uses the historical VaR and SVaR approach to quantify market risk under normal conditions and under stressed conditions.

For risk management purposes VaR is based on 250 days of unweighted recent historical data, a holding period of one day and a confidence level of 95%. The historical VaR results are calculated in four steps:

- Calculate 250 daily market price movements based on 250 days' historical data.
- Calculate hypothetical daily profit or loss for each day using these daily market price movements.
- Aggregate all hypothetical profits or losses for day one across all positions, giving daily hypothetical profit or loss, and then repeat for all other days.
- VaR is the 95th %ile selected from the 250 days of daily hypothetical total profit or loss.

Daily losses exceeding the VaR are likely to occur, on average, 13 times in every 250 days.

SVaR uses a similar methodology to VaR, but is based on a period of financial stress and assumes a 10-day holding period and a 99% confidence interval.

Where the bank has received internal model approval, the market risk regulatory capital requirement is based on VaR and SVaR, both of which use a confidence level of 99% and a 10-day holding period.

Limitations of historical VaR are acknowledged globally and include:

- The use of historical data as a proxy for estimating future events may not encompass all potential events, particularly those which are extreme in nature.
- The use of a one-day holding period assumes that all positions can be liquidated or the risk offset in one day. This may not fully reflect the market risk arising at times of severe illiquidity, when a one-day holding period may be insufficient to liquidate or hedge all positions fully.
- The use of a 95% confidence level, by definition, does not take into account losses that might occur beyond this level of confidence.
- VaR is calculated on the basis of exposures outstanding at the close of business and, therefore, does not necessarily reflect intraday exposures.
- VaR is unlikely to reflect loss potential on exposures that only arise under significant market moves.

(b) Stop-loss triggers

Stop-loss triggers are used to protect the profitability of the trading desks, and are monitored by market risk on a daily basis. The triggers constrain cumulative or daily trading losses through acting as a prompt to a review or close-out positions.

(c) Stress tests

Stress testing provides an indication of the potential losses that could occur under extreme but plausible market conditions, including where longer holding periods may be required to exit positions. Stress tests comprise individual market risk factor testing, combinations of market factors per trading desk and combinations of trading desks using a range of historical and hypothetical simulations. Daily losses experienced during the year ended 31 December 2015 did not exceed the maximum tolerable losses as represented by the bank's stress scenario limits.

Notes (continued)

4. Financial risk management (continued)

4.3 Market risk (continued)

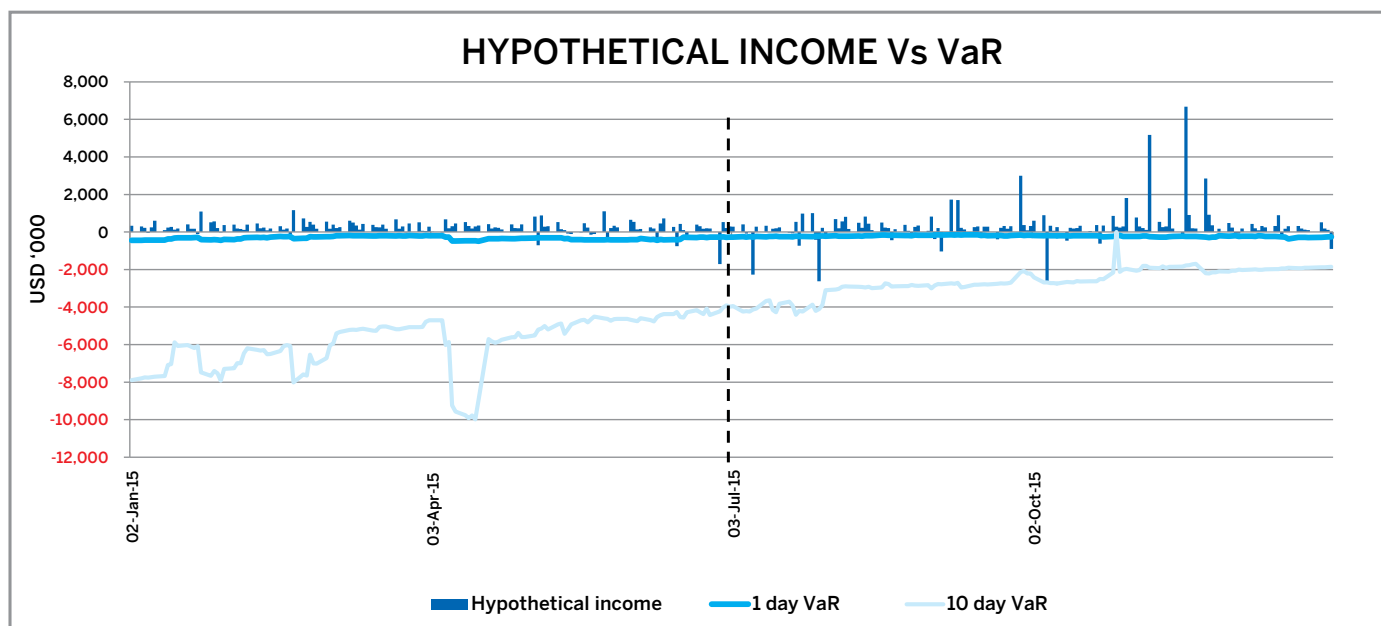
4.3.5 Approach to managing market risk in the trading book (continued)

(d) Back-testing

The bank back-tests its VaR models to verify the predictive ability of the VaR calculations and ensure the appropriateness of the models within the inherent limitations of VaR. Back-testing compares the daily hypothetical profit and losses under the one-day buy and hold assumption to the prior day's calculated VaR. In addition, VaR is tested by changing various model parameters, such as confidence intervals and observation periods to test the effectiveness of hedges and risk-mitigation instruments.

Refer to the graph below for the results of the bank's back-testing during 2015. The decreased volatility in VaR of May and consequent increase from July reflects market volatility following uncertainty around government funding and history of the government front loading off its borrowing within the first half of the financial year coupled by Global and Emerging markets risk off scenarios.

We categorize a VaR model as green, amber or red and assign regulatory capital multipliers based on this categorization. A green model is consistent with a satisfactory VaR model and is achieved for models that have thirteen or less back-testing exceptions in a 12-month period. All the bank's approved models were assigned green status for the year ended 31 December 2015 (2014: green).



(e) Specific business unit and product controls

Other market risk limits and controls specific to individual business units include permissible instruments, concentration of exposures, gap limits, maximum tenor, stop-loss triggers, price validation and balance sheet substantiation.

(f) Trading book portfolio characteristics

VaR for the year under review

Trading book market risk exposures arise mainly from residual exposures from client transactions and limited trading for the bank's own account. In general, the bank's trading desks have run low levels of market risk throughout the year ended 31 December 2015

Notes (continued)

4. Financial risk management (continued)

4.3 Market risk (continued)

4.3.5 Approach to managing market risk in the trading book (continued)

(f) Trading book portfolio characteristics (continued)

| Trading book normal VaR analysis by book (KShs '000) | | | | | |
|--|---------|---------|---------|-------------|-------------|
| Desk Name | Maximum | Minimum | Average | 31-Dec-2015 | 31-Dec-2014 |
| Bank wide | 48,354 | 12,165 | 26,682 | 21,059 | 27,818 |
| FX Trading | 11,654 | 1,636 | 4,600 | 4,498 | 3,232 |
| Consolidated | | | | | |
| Interest Rate Trading | 49,376 | 11,654 | 26,886 | 20,855 | 27,882 |
| Money Markets | | | | | |
| Trading | 29,033 | 11,450 | 17,890 | 20,855 | 13,950 |
| Fixed Income | | | | | |
| Trading | 24,842 | - | 8,178 | - | 14,647 |
| Credit Trading | 818 | 307 | 511 | 409 | 724 |
| Derivatives | - | - | - | - | - |

| Trading book normal VaR analysis by book (KShs '000) | | | | | |
|--|---------|---------|---------|-------------|-------------|
| Desk Name | Maximum | Minimum | Average | 31-Dec-2014 | 31-Dec-2013 |
| Bank wide | 65,504 | 27,248 | 42,954 | 27,818 | 28,384 |
| FX Trading | 7,414 | 1,883 | 3,123 | 3,232 | 2,876 |
| Consolidated | | | | | |
| Interest Rate Trading | 60,389 | 23,799 | 39,270 | 27,882 | 29,083 |
| Money Markets | | | | | |
| Trading | 47,227 | 13,724 | 28,153 | 13,950 | 20,146 |
| Fixed Income | | | | | |
| Trading | 22,731 | 308 | 10,103 | 14,647 | 13,747 |
| Credit Trading | 869 | - | 498 | 724 | 9 |
| Derivatives | 63 | - | 27 | - | 35 |

| Trading book stress VaR analysis by book (KShs '000) | | | | | |
|--|-----------|---------|---------|-------------|-------------|
| Desk Name | Maximum | Minimum | Average | 31-Dec-2015 | 31-Dec-2014 |
| Bank wide | 2,058,065 | 7 | 837,456 | 2,866 | 1,322,903 |
| FX Trading | 157,841 | 260 | 74,831 | 414 | 86,270 |
| Consolidated | | | | | |
| Interest Rate Trading | 2,771,007 | 2,749 | 876,712 | 2,749 | 1,358,199 |
| Money Markets | | | | | |
| Trading | 1,039,358 | 2,729 | 510,734 | 2,729 | 675,152 |
| Fixed Income | | | | | |
| Trading | 1,225,209 | - | 443,365 | 10 | 663,357 |
| Credit Trading | 22,184 | 115 | 16,050 | 117 | 19,698 |
| Derivatives | 102 | - | 102 | 1 | 45 |

| Trading book stress VaR analysis by book (KShs '000) | | | | | |
|--|-----------|---------|-----------|-------------|-------------|
| Desk Name | Maximum | Minimum | Average | 31-Dec-2014 | 31-Dec-2013 |
| Bank wide | 1,690,189 | 415,419 | 1,213,947 | 1,322,903 | 1,318,621 |
| FX Trading | 134,312 | 6,862 | 65,341 | 86,270 | 36,155 |
| Consolidated | | | | | |
| Interest Rate Trading | 1,692,987 | 430,337 | 1,222,484 | 1,358,199 | 1,332,325 |
| Money Markets | | | | | |
| Trading | 984,784 | 384,115 | 617,280 | 675,152 | 616,074 |
| Fixed Income | | | | | |
| Trading | 976,673 | 21,998 | 621,100 | 663,357 | 715,741 |
| Credit Trading | 39,034 | 371 | 17,028 | 19,698 | 674 |
| Derivatives | 1,113 | 45 | 534 | 45 | 406 |

Notes (continued)

4. Financial risk management (continued)

4.3 Market risk (continued)

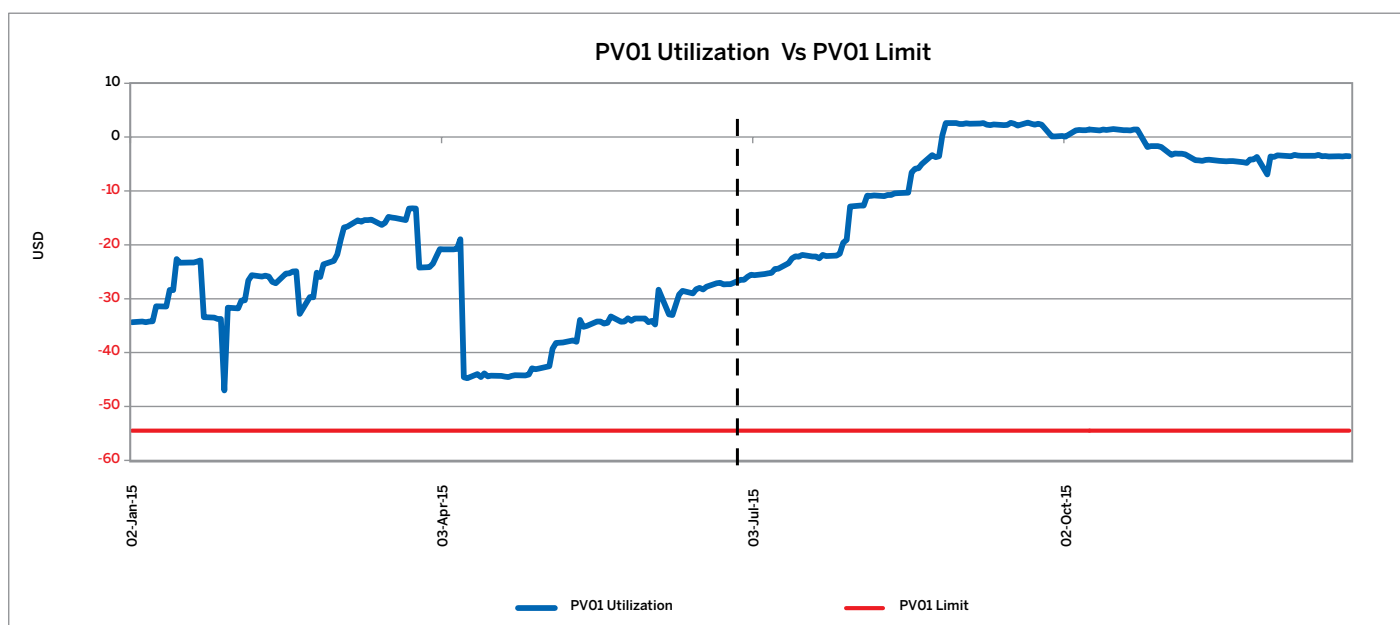
4.3.5 Approach to managing market risk in the trading book (continued)

(f) Trading book portfolio characteristics (continued)

| Desk Name | LCY* | EUR | GBP | USD | ZAR | Other FCY** | Total FCY | 31 December 2015 | 31 December 2014 |
|-----------------------------|-----------------|----------------|--------------|----------------|----------|-------------|----------------|------------------|------------------|
| Money Markets | | | | | - | - | | | |
| Trading | 2,502 | (1,111) | (349) | (4,642) | | | (6,102) | (3,600) | (11,985) |
| Fixed Income | | | | | | | | | |
| Trading | 12 | - | - | 9 | - | - | 9 | 21 | (22,794) |
| Credit Trading | (310) | - | - | 3 | - | - | 3 | (307) | (615) |
| Derivatives | 0 | - | - | - | - | - | - | 0 | - |
| FX Trading | 298 | (127) | 8 | (107) | - | - | (226) | 72 | 75 |
| Total Trading | 2,502 | (1,238) | (341) | (4,737) | - | - | (6,316) | (3,814) | (35,319) |
| Money Markets | | | | | | | | | |
| Banking | (17,033) | - | - | - | - | - | - | (17,033) | (26,981) |
| Treasury | | | | | | | | | |
| Capital Management | 3 | - | - | - | - | - | - | 3 | (168) |
| Total Banking | (17,030) | - | - | - | - | - | - | (17,030) | (27,149) |
| All Desks (Combined) | (14,528) | (1,238) | (341) | (4,737) | - | - | (6,316) | (20,844) | (62,468) |

*LCY – Local currency

**FCY – Foreign currency



Notes (continued)

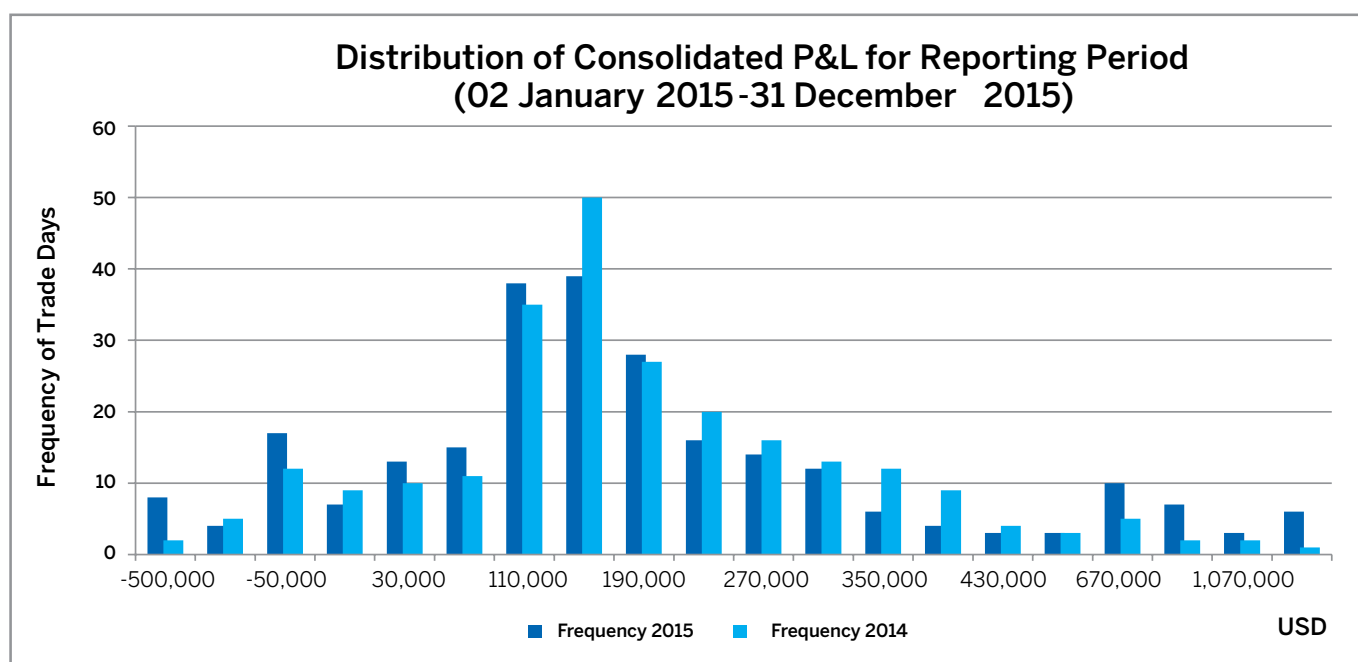
4. Financial risk management (continued)

4.3 Market risk (continued)

4.3.5 Approach to managing market risk in the trading book (continued)

(f) Trading book portfolio characteristics (continued)

Analysis of trading profit



The graph to above shows the distribution of daily profit and losses for the period. It captures trading volatility and shows the number of days in which the bank's trading-related revenues fell within particular ranges. The distribution is skewed favorably to the profit side.

For the year ended 31 December 2015, trading profit was positive for 217 out of 252 days. (2014: 239 out of 248 days).

4.3.6 Foreign exchange risk

Definition

The bank's primary exposures to foreign currency risk arise as a result of the translation effect on the bank's net assets in foreign operations, intragroup foreign-denominated debt and foreign denominated cash exposures and accruals.

Approach to managing foreign currency risk

The Bank takes on exposure to the effects of fluctuations in the prevailing foreign currency exchange rates on its financial position and cash flows. The Asset and Liability Committee sets limits on the level of exposure by currency and in total for both overnight and intra-day positions, which are monitored daily risk according to existing legislation, and accounting parameters. It takes into account naturally offsetting risk positions and manages the bank's residual risk by means of forward exchange contracts, currency swaps and option contracts.

Hedging is undertaken in such a way that it does not constrain normal operational activities. In particular, the need for capital to fluctuate with risk-weighted assets is taken into account.

The repositioning of the currency profile is a controlled process based on underlying economic views of the relative strength of currencies. The bank does not ordinarily hold open exposures of any significance with respect to the banking book.

Gains or losses on derivatives are reported in profit or loss.

Notes (continued)

4. Financial risk management (continued)

4.3 Market risk (continued)

4.3.6 Foreign exchange risk (continued)

The table below summarises the Bank's exposure to foreign exchange risk at 31 December 2014.

Included in the table are the Bank's financial instruments at carrying amounts, categorised by currency (all amounts expressed in millions of Kenya Shillings):

| At 31 December 2015 | USD | GBP | Euro | Others | Total |
|--|-----------------|--------------|----------------|--------------|-----------------|
| Assets | | | | | |
| Cash and bank balances | 15,424 | 1,608 | 799 | 2,686 | 20,517 |
| Loans and advances | 51,700 | 323 | 8,408 | 14 | 60,445 |
| Financial investments assets | - | - | - | 59 | 59 |
| Other assets and prepayments | 6,949 | - | 524 | 1,816 | 9,289 |
| Total financial assets | 74,073 | 1,931 | 9,731 | 4,575 | 90,310 |
| Liabilities | | | | | |
| Balances due to banking institutions and group companies | 49,307 | 701 | 172 | 147 | 50,327 |
| Customer deposits | 41,010 | 1,538 | 2,322 | 2,512 | 47,382 |
| Other liabilities and accrued expenses | 7,659 | 40 | 623 | 1,862 | 10,184 |
| Total financial liabilities | 97,976 | 2,279 | 3,117 | 4,521 | 107,893 |
| Net on balance sheet financial position | (23,903) | (348) | 6,614 | 54 | (17,583) |
| Off balance sheet net notional position | 24,575 | 391 | (6,621) | (107) | 18,239 |
| Overall net position | 672 | 43 | (7) | (53) | 656 |
| At 31 December 2014 | | | | | |
| Net on balance sheet financial position | (20,836) | (1,300) | 1,715 | (325) | (20,746) |
| Off balance sheet net notional position | 22,171 | 1,363 | (1,613) | (66) | 21,855 |
| Overall net position | 1,335 | 63 | 102 | (391) | 1,109 |

The table below indicates the extent to which the Bank was exposed to currency risk as at 31 December on its monetary assets and liabilities denominated in foreign currency. The table shows the sensitivity analysis for each currency to which the Bank has significant exposure and the effect of the change in exchange rate on income statement.

| Year ended 31 December 2015 | Increase in currency rate in % | Effect on profit | | Decrease in currency rate in % | Effect on profit | |
|-----------------------------|--------------------------------|------------------|---------------|--------------------------------|------------------|---------------|
| | | before tax | after tax | | before tax | after tax |
| Currency | 2015 | 2015 KShs'000 | 2015 KShs'000 | 2015 | 2015 KShs'000 | 2015 KShs'000 |
| USD | 1.09% | 7,338 | 5,137 | 1.03% | (6,891) | (4,824) |
| GBP | 1.47% | 632 | 443 | 2.32% | (997) | (698) |
| EUR | 2.74% | (180) | (126) | 3.82% | 250 | 175 |
| Year ended 31 December 2014 | Increase in currency rate in % | Effect on profit | | Decrease in currency rate in % | Effect on profit | |
| Currency | 2014 | 2014 KShs'000 | 2014 KShs'000 | | 2014 | 2014 KShs'000 |
| USD | 0.45% | (6,007) | (4,205) | 0.58% | 7,742 | 5,419 |
| GBP | 0.90% | (557) | (390) | 1.05% | 650 | 455 |
| EUR | 1.11% | (1,122) | (786) | 1.28% | 1,294 | 906 |

Notes (continued)

4. Financial risk management (continued)

4.3 Market risk (continued)

4.3.7 Interest rate risk

Interest rate risk in the banking book (IRRBB)

Definition

These are risks that have an impact on net interest income that arise from structural interest rate risk caused by the differing repricing characteristics of banking assets and liabilities.

IRRBB is further divided into the following sub risk types:

- **Repricing risk:** timing differences in the maturity (fixed rate) and repricing (floating rate) of assets and liabilities.
- **Yield curve risk:** shifts in the yield curves that have adverse effects on the bank's income or underlying economic value.
- **Basis risk:** hedge price not moving in line with the price of the hedged position. Examples include bonds/swap basis, futures/ underlying basis.
- **Optionality risk:** options embedded in bank asset and liability portfolios, providing the holder with the right, but not the obligation, to buy, sell, or in some manner alter the cash flow of an instrument or financial contract.
- **Endowment risk:** exposure arising from the net differential between interest rate insensitive assets such as non-earning assets, interest rate insensitive liabilities such as non-paying liabilities, and equity.

Approach to managing IRRBB

Banking book-related market risk exposure principally involves managing the potential adverse effect of interest rate movements on banking book earnings (net interest income and banking book mark-to-market profit or loss) and the economic value of equity.

The bank's approach to managing IRRBB is governed by applicable regulations and is influenced by the competitive environment in which the bank operates. The bank's TCM team monitors banking book interest rate risk operating under the oversight of ALCO.

Measurement

The analytical techniques used to quantify IRRBB include both earnings- and valuation-based measures. The analysis takes account of embedded optionality such as loan prepayments and accounts where the account behaviour differs from the contractual position.

The results obtained from forward-looking dynamic scenario analyses, as well as Monte Carlo simulations, assist in developing optimal hedging strategies on a risk-adjusted return basis.

Desired changes to a particular interest rate risk profile are achieved through the restructuring of on-balance sheet repricing or maturity profiles, or through derivative overlays.

Limits

Interest rate risk limits are set in relation to changes in forecast banking book earnings and the economic value of equity. Economic value of equity sensitivity is calculated as the net present value of aggregate asset cash flows less the net present value of aggregate liability cash flows.

All assets, liabilities and derivative instruments are allocated to gap intervals based on either their repricing or maturity characteristics. Assets and liabilities for which no identifiable contractual repricing or maturity dates exist are allocated to gap intervals based on behavioural profiling.

Hedging of endowment risk

IRRBB is predominantly the consequence of endowment exposures, being the net effect of non-rate sensitive assets less non-rate sensitive liabilities and equity.

The endowment risk is hedged using liquid instruments as and when it is considered opportune. Where permissible, hedge accounting is adopted using the derivatives. The interest rate view is formulated through ALCO processes, following meetings of the monetary policy committees, or notable market developments.

Non-endowment IRRBB (repricing, yield curve, basis and optionality) is managed within the treasury and the global markets portfolios.

The table below indicates the KSh equivalent sensitivity of the bank's banking book earnings (net interest income and banking book mark-to-market profit or loss) and other comprehensive income (OCI) given a parallel yield curve shock. A floor of 0% is applied to all interest rates under the decreasing interest rate scenario. Hedging transactions are taken into account while other variables are kept constant.

Notes (continued)

4. Financial risk management (continued)

4.3 Market risk (continued)

4.3.7 Interest rate risk (continued)

Hedging of endowment risk (continued)

| Currency | Increase in basis points 2015 KShs'000 | Sensitivity of net interest income 2015 KShs'000 | Sensitivity of other comprehensive income 2015 KShs'000 | Decrease in basis points 2015 KShs'000 | Sensitivity of net interest income 2015 KShs'000 | Sensitivity of other comprehensive income 2015 KShs'000 |
|----------|---|---|--|---|---|--|
| KShs | 350 | 844,670 | (203,213) | 300 | (901,025) | 174,182 |
| Others* | 100 | 8,087 | - | 100 | (6,626) | - |

| Currency | Increase in basis points 2014 KShs'000 | Sensitivity of net interest income 2014 KShs'000 | Sensitivity of other comprehensive income 2014 KShs'000 | Decrease in basis points 2014 KShs'000 | Sensitivity of net interest income 2014 KShs'000 | Sensitivity of other comprehensive income 2014 KShs'000 |
|----------|---|---|--|---|---|--|
| KShs | 350 | 614,403 | (354,811) | 300 | (626,615) | 304,124 |
| Others* | 100 | (423) | - | 100 | (1,586) | - |

* This is any other currency held by the Bank not denominated in KShs

4.3.8 Liquidity risk

Liquidity risk arises when the Bank, despite being solvent, is unable to maintain or generate sufficient cash resources to meet its payment obligations as they fall due, or can only do so on materially disadvantageous terms. This inability to maintain or generate sufficient cash resources may arise where counterparties who provide the Bank with short-term funding withdraw or do not rollover that funding, or normally liquid assets become illiquid as a result of a generalised disruption in asset markets.

The nature of banking and trading activities results in a continuous exposure to liquidity risk. The Bank manages liquidity in accordance with applicable regulations and within Bank's risk appetite. The Bank's liquidity risk management governance framework supports the measurement and management of liquidity at various levels to ensure that all payment obligations can be met by the Bank under both normal and stressed conditions. Liquidity risk management ensures that the Bank has the appropriate amount, diversification and tenor of funding and liquidity to support its asset base at all times.

The Bank's liquidity risk management framework differentiates between:

- **Tactical (shorter-term) risk management:** managing intra-day liquidity positions and daily cash flow requirements, and monitoring adherence to prudential and internal requirements and setting deposit rates as informed by ALCO.
- **Structural (long-term) liquidity risk management:** ensuring a structurally sound balance sheet, a diversified funding base and prudent term funding requirements.
- **Contingent liquidity risk management:** monitoring and managing early warning liquidity indicators while establishing and maintaining contingency funding plans, undertaking regular liquidity stress testing and scenario analysis, and setting liquidity buffers in accordance with anticipated stress events

Governance committees

The primary governance committee overseeing this risk is the Bank Asset Liability Committee (ALCO), which is chaired by the Chief Executive. There is independent risk oversight of all liquidity limits and guidelines by Market Risk, Finance and Central Asset Liability Management units. ALCO reports to the Board Risk Committee.

Notes (continued)

4. Financial risk management (continued)

4.3 Market risk (continued)

4.3.8 Liquidity risk (continued)

Approach to managing liquidity risk

There is a sound and robust liquidity management process to measure, monitor and manage liquidity exposures. The following elements are incorporated as part of a cohesive liquidity management process:

a) Maintaining a structurally sound statement of financial position;

With actual cash flows typically varying significantly from the contractual position, behavioural profiling is applied to assets, liabilities and off-balance sheet commitments with an indeterminable maturity or drawdown period, as well as to certain liquid assets. Behavioural profiling assigns probable maturities based on historical customer behaviour. This is used to identify significant additional sources of structural liquidity in the form of liquid assets and core deposits, such as current and savings accounts, which exhibit stable behaviour despite being repayable on demand or at short notice.

Structural liquidity mismatch analysis are performed regularly to anticipate the mismatch between payment profiles of balance sheet items, in order to highlight potential risks within the Bank's defined liquidity risk thresholds.

b) Foreign currency liquidity management;

A specific number of indicators are observed in order to monitor changes in market liquidity as well as the impacts on liquidity as a result of movements in exchange rates. Foreign currency loans and advances are restricted to the availability of foreign currency deposits.

c) Ensuring the availability of sufficient contingency liquidity;

Funding markets are evaluated on an on-going basis to ensure appropriate Bank funding strategies are executed depending on the market, competitive and regulatory environment. The Bank employs a diversified funding strategy.

d) Preserving a diversified funding base;

Concentration risk limits are used within the Bank to ensure that funding diversification is maintained across products, sectors, and counterparties. Primary funding sources are in the form of deposits across a spectrum of retail and wholesale clients, as well as long-term capital.

e) Undertaking regular liquidity stress testing;

Stress testing and scenario analysis are based on hypothetical as well as historical events. These are conducted on the funding profiles and liquidity positions of the Bank. The crisis impact is typically measured over a two month period, as this is considered the most crucial time horizon for a liquidity event. Anticipated on- and off-balance sheet cash flows are subjected to a variety of bank-specific and systemic stresses and scenarios to evaluate the impact of unlikely but plausible events on liquidity positions. The results are assessed against the liquidity buffer and contingency funding plans to provide assurance as to the Bank's ability to maintain sufficient liquidity under adverse conditions.

f) Maintaining adequate liquidity contingency plans or liquidity buffer;

Portfolios of highly marketable securities over and above regulatory and stress testing requirements are maintained as protection against unforeseen disruptions in cash flows. These portfolios are managed within ALCO defined limits on the basis of diversification and liquidity.

g) Short-term and long-term cash flow management;

Active liquidity and funding management is an integrated effort across a number of functional areas. Short-term cash flow projections are used to plan for and meet the day-to-day requirements of the business, including adherence to prudential and internal requirements.

The Bank's long term funding strategy is derived from the projected net asset growth which includes consideration of Personal & Business Banking and Corporate & Investment Banking asset classes, capital requirements, the maturity profile of existing wholesale funding and anticipated changes in the retail deposit base. Funding requirements and initiatives are assessed in accordance with ALCO requirements for diversification, tenure and currency exposure, as well as the availability and pricing of alternative liquidity sources.

Liquidity contingency plans are designed to, as far as possible, protect stakeholder interests and maintain market confidence in the event of a liquidity crisis. The plans incorporate an extensive early warning indicator process supported by a clear and decisive crisis response strategy. Early warning indicators cover bank-specific and systemic crises and are monitored according to assigned frequencies and tolerance levels.

Crisis response strategies are formulated for the relevant crisis management structures and address internal and external communications and escalation processes, liquidity generation management actions and operations, and heightened and supplementary information requirements to address the crisis event.

Notes (continued)

4. Financial risk management (continued)

4.3 Market risk (continued)

4.3.8 Liquidity risk (continued)

Approach to managing liquidity risk (continued)

g) Short-term and long-term cash flow management; (continued)

The cumulative impact of the above elements is monitored on a monthly basis by the Bank's ALCO and the process is underpinned by a system of extensive internal and external controls. In periods of increased volatility, the frequency of meetings is increased as required to facilitate appropriate and timely management action.

To ensure integrity of the process there is use of application of purpose built technology, documented processes and procedures; independent oversight by risk management and regular independent reviews and evaluations of the effectiveness of the system. The total amount of liquidity held is adequate to meet all internal stress tests as well as regulatory requirements.

Exposure to liquidity risk

The key measure by the bank for managing liquidity risk is the ratio of net liquid assets to deposits from customers. For this purpose, 'net liquid assets' includes cash and cash equivalents and financial investment debt securities for which there is an active and liquid market less any deposits from banks. Details of the reported bank ratio of net liquid assets to deposits from customers at the reporting date and during the reporting year were as follows:

| | 2015 % | 2014 % |
|----------------------|-----------|-----------|
| At 31 December | 73.7 | 41.4 |
| Average for the year | 54.4 | 47.5 |
| Maximum for the year | 74.1 | 60.3 |
| Minimum for the year | 36.1 | 40.7 |

Notes (continued)

4. Financial risk management (continued)

4.3 Market risk (continued)

4.3.8 Liquidity risk (continued)

The tables below present the remaining contractual maturities of the bank's non-derivative financial liabilities; it includes a maturity analysis for financial assets that the banks holds as part of managing liquidity risk – e.g. financial assets that are expected to generate cash inflows to meet cash outflows on financial liabilities.

The amounts disclosed in the table are the contractual undiscounted cash flows, whereas the Bank manages the inherent liquidity risk based on expected undiscounted cash inflows.

Maturity analysis for financial assets and financial liabilities

| | Carrying value 2015 KShs'000 | Gross nominal inflow/ (outflow) 2015 KShs'000 | Redeemable on demand 2015 KShs'000 | Maturing within 1 month 2015 KShs'000 | Maturing after 1 month but within 6 months 2015 KShs'000 | Maturing after 6 months but within 12 months 2015 KShs'000 | Maturing after 12 months but within 5 years 2015 KShs'000 | Maturing After 5 years 2015 KShs'000 |
|--|---------------------------------|--|--|---|--|--|---|--|
| Non- derivative financial assets | | | | | | | | |
| Cash and balances to banks | 11,279,882 | 11,279,882 | 11,279,882 | - | - | - | - | - |
| Financial assets held for trading | 16,251,044 | 16,725,301 | - | - | 8,035,571 | 6,368,002 | 2,321,587 | 141 |
| Pledged assets – available –for-sale | 3,439,383 | 3,961,032 | - | - | 487,005 | 1,681,155 | 1,792,872 | - |
| Financial assets- available-for-sale | 28,947,969 | 31,056,445 | - | 3,248,750 | 16,740,460 | 7,022,453 | 1,685,006 | 2,359,776 |
| Loans and advances to banks | 23,181,591 | 23,181,591 | 10,671,838 | 12,509,753 | - | - | - | - |
| Loans and advances to customers | 104,981,565 | 149,083,610 | 22,670,917 | 4,938,685 | 20,103,386 | 12,696,293 | 52,983,658 | 35,690,671 |
| Other assets | 2,611,069 | 2,611,069 | 2,611,069 | - | - | - | - | - |
| | 190,692,503 | 237,898,930 | 47,233,706 | 20,697,188 | 45,366,422 | 27,767,903 | 58,783,123 | 38,050,588 |
| Derivative assets: | | | | | | | | |
| | 4,377,196 | - | - | - | - | - | - | - |
| - Inflows | - | 1,909,870 | - | 332,264 | 1,033,097 | 503,841 | 38,004 | 2,665 |
| - Outflows | - | (235,147) | - | (989) | (40,299) | (28,180) | (165,599) | (81) |
| | 4,377,196 | 1,674,723 | - | 331,275 | 992,798 | 475,661 | (127,595) | 2,584 |
| Non- derivative financial liabilities | | | | | | | | |
| Deposits from banks | (47,964,264) | (52,280,892) | - | (80,750) | (3,646,759) | (22,883,779) | (21,650,824) | (4,018,779) |
| Deposits from customers | (106,493,201) | (108,444,210) | (62,349,335) | (26,955,982) | (8,467,818) | (9,397,904) | (1,273,171) | - |
| Trading liabilities | (521,973) | (585,000) | - | (585,000) | - | - | - | - |
| Borrowings | (6,482,063) | (9,783,306) | - | - | (413,260) | (2,785,113) | (2,326,438) | (4,258,493) |
| Other liabilities | (5,424,218) | (5,424,218) | 5,424,218 | - | - | - | - | - |
| Contingent liabilities | (37,362,184) | (27,404,724) | (9,957,460) | (3,321,072) | (10,943,432) | (6,564,897) | (4,910,399) | (1,664,922) |
| Capital commitments | (208,424) | (208,424) | - | (208,424) | - | - | - | - |
| Operating leases | (5,118,541) | - | - | - | - | (445,575) | (1,237,280) | (3,435,686) |
| | (209,574,868) | (204,130,774) | (66,882,577) | (31,151,228) | (23,471,269) | (42,077,268) | (31,398,112) | (13,377,880) |
| Derivative liabilities: | | | | | | | | |
| | (3,361,440) | - | - | - | - | - | - | - |
| - Inflows | - | 896,493 | - | 107,514 | 535,408 | 232,671 | 18,235 | 2,665 |
| - Outflows | - | (920,251) | - | (103,692) | (298,232) | (282,614) | (235,632) | (81) |
| | (3,361,440) | (23,758) | - | 3,822 | 237,176 | (49,943) | (217,397) | 2,584 |

Notes (continued)

4. Financial risk management (continued)

4.3 Market risk (continued)

4.3.8 Liquidity risk (continued)

Maturity analysis for financial assets and financial liabilities (continued)

| | Carrying value 2014 KShs'000 | Gross nominal inflow/ (outflow) 2014 KShs'000 | Redeemable on demand 2014 KShs'000 | Maturing within 1 month 2014 KShs'000 | Maturing after 1 month but within 6 months 2014 KShs'000 | Maturing after 6 months but within 12 months 2014 KShs'000 | Maturing after 12 months but within 5 years 2014 KShs'000 | Maturing After 5 years 2014 KShs'000 |
|--|---------------------------------|--|--|---|--|--|---|--|
| Non- derivative financial assets | | | | | | | | |
| Cash and balances to banks | 9,513,691 | 9,513,691 | 9,513,691 | - | - | - | - | - |
| Financial assets held for trading | 23,836,927 | 34,972,294 | - | 1,913,270 | 3,127,712 | 10,667,817 | 11,753,508 | 7,509,987 |
| Pledged assets – available –for-sale | 2,884,293 | 3,222,832 | - | - | 338,640 | 2,532,880 | 351,312 | - |
| Financial assets- available-for-sale | 25,250,148 | 28,230,603 | - | 1,899,825 | 2,891,943 | 17,015,090 | 3,901,482 | 2,522,263 |
| Loans and advances to banks | 12,862,672 | 12,888,400 | 11,479,498 | 1,292,286 | - | 116,616 | - | - |
| Loans and advances to customers | 88,347,438 | 139,170,252 | 24,572,641 | 6,702,613 | 13,677,254 | 9,095,690 | 49,837,363 | 35,284,691 |
| Other assets | 2,581,855 | 2,581,855 | 2,581,855 | - | - | - | - | - |
| | 165,277,024 | 230,579,927 | 48,147,685 | 11,807,994 | 20,035,549 | 39,428,093 | 65,843,665 | 45,316,941 |
| Derivative Assets: | 1,960,415 | | | | | | | |
| - Inflows | - | 529,205 | - | 39,408 | 91,970 | 220,544 | 173,087 | 4,196 |
| - Outflows | - | (283,739) | - | (12,341) | (33,555) | (147,010) | (90,771) | (62) |
| | 1,960,415 | 245,466 | - | 27,067 | 58,415 | 73,534 | 82,316 | 4,134 |
| Non- derivative financial liabilities | | | | | | | | |
| Deposits from banks | (33,570,267) | (37,634,629) | (5,161,831) | (271,565) | (1,391,183) | (10,260,942) | (20,549,108) | - |
| Deposits from customers | (96,830,280) | (97,760,321) | (75,091,989) | - | (15,798,374) | (3,282,446) | (3,587,512) | - |
| Borrowings | (6,513,417) | (11,783,316) | - | (174,232) | (259,000) | (433,232) | (5,880,852) | (5,036,000) |
| Other liabilities | (5,556,716) | (5,556,716) | (5,556,716) | - | - | - | - | - |
| Contingent liabilities | (31,065,786) | (31,065,786) | (517,162) | (5,053,203) | (14,149,892) | (8,079,187) | (2,853,070) | (413,272) |
| Capital commitments | (581,935) | (581,935) | - | (581,935) | - | - | - | - |
| Operating leases | (2,153,187) | (2,153,187) | - | - | - | (392,576) | (1,184,025) | (576,586) |
| | (176,271,588) | (186,535,890) | (86,327,698) | (6,080,935) | (31,598,449) | (22,448,383) | (34,054,567) | (6,025,858) |
| Derivative Liabilities: | (2,232,264) | | | | | | | |
| - Inflows | - | 33,587 | - | 10,191 | 3 | 23,379 | 14 | - |
| - Outflows | - | (1,194,504) | - | (79,721) | (382,336) | (411,390) | (316,863) | (4,194) |
| | (2,232,264) | (1,160,917) | - | (69,530) | (382,333) | (388,011) | (316,849) | (4,194) |

Notes (continued)

4. Financial risk management (continued)

4.3 Market risk (continued)

4.3.8 Liquidity risk (continued)

Maturity analysis for financial assets and financial liabilities (continued)

The amounts in the table above have been compiled as follows:

| Type of financial instrument | Basis on which amounts are compiled |
|--|---|
| Non-derivative financial liabilities and financial assets | Undiscounted cash flows which include interest payments |
| Issued financial guarantee contracts, and unrecognised loan commitments | Earliest possible contractual maturity. For issued financial guarantee contracts, maximum amount of the guarantee is allocated to the earliest period in which the guarantee could be called. |
| Derivative financial liabilities and financial assets held for risk management purpose | Contractual undiscounted cashflows. The amounts shown are the gross nominal inflows and outflows for derivatives that have simultaneous gross settlement (e.g. forward exchange contracts and currency swaps) and the net amounts for derivatives that are net settled. |

As part of the management of liquidity risk arising from financial liabilities, the bank holds liquid assets comprises cash and cash equivalents and debt securities issued by sovereigns which can be readily sold to meet liquidity requirements. In addition the bank maintains lines of credit with other banks and holds unencumbered assets eligible for use as collateral with central banks.

4.4 Financial instruments subject to offsetting, enforceable master netting arrangements or similar agreements

The following table sets out the impact of offset, as well as financial assets and financial liabilities that are subject to enforceable master netting arrangement or similar agreement, irrespective of whether they have been offset in accordance with IAS 32, as required by IFRS 7R disclosure requirements. The gross amounts of financial asset and financial liabilities and their net amounts disclosed in the table below have been measured in the statement of financial position on the following bases:

- Derivative asset and liabilities – fair value;
- Loans and advances – amortised cost and
- Customer deposits – amortised cost

| | Gross amount of recognised financial assets 2015 KShs'000 | Gross amounts of recognised financial liabilities offset in statement of financial position 2015 KShs'000 | Net amounts of financial assets presented in the statement of financial position 2015 KShs'000 | Financial instruments, financial collateral and cash collateral received 2015 KShs'000 | Net amount 2015 KShs'000 |
|------------------------|---|--|---|---|-----------------------------|
| Assets | | | | | |
| Loans and advances | 104,981,565 | - | 104,981,565 | (5,208,794) | 99,772,771 |
| Derivative assets | 4,377,196 | - | 4,377,196 | - | 4,377,196 |
| | 109,358,761 | - | 109,358,761 | (5,208,794) | 104,149,967 |
| | Gross amount of recognised financial liabilities 2015 KShs'000 | Gross amounts of recognised financial assets offset in statement of financial position 2015 KShs'000 | Net amounts of financial assets presented in the statement of financial position 2015 KShs'000 | Financial instruments, financial collateral and cash collateral received 2015 KShs'000 | Net amount 2015 KShs'000 |
| Liabilities | | | | | |
| Deposits | 106,493,201 | - | 106,493,201 | (5,208,794) | 101,284,407 |
| Derivative liabilities | 3,361,440 | - | 3,361,440 | - | 3,361,440 |
| | 109,854,641 | - | 109,854,641 | (5,208,794) | 104,645,847 |

Notes (continued)

4. Financial risk management (continued)

4.4 Financial instruments subject to offsetting, enforceable master netting arrangements or similar agreements (continued)

| | Gross amount of recognised financial assets 2014 KShs'000 | Gross amounts of recognised financial liabilities offset in statement of financial position 2014 KShs'000 | Net amounts of financial assets presented in the statement of financial position 2014 KShs'000 | Financial instruments, financial collateral and cash collateral received 2014 KShs'000 | Net amount 2014 KShs'000 |
|--------------------|---|---|--|--|--------------------------------|
| Assets | | | | | |
| Loans and advances | 88,347,438 | - | 88,347,438 | (3,502,061) | 84,845,377 |
| Derivative assets | 1,960,415 | - | 1,960,415 | - | 1,960,415 |
| | 90,307,853 | - | 90,307,853 | (3,502,061) | 86,805,792 |

| | Gross amount of recognised financial liabilities 2014 KShs'000 | Gross amounts of recognised financial assets offset in statement of financial position 2014 KShs'000 | Net amounts of financial assets presented in the statement of financial position 2015 KShs'000 | Financial instruments, financial collateral and cash collateral received 2014 KShs'000 | Net amount 2014 KShs'000 |
|------------------------|--|--|--|--|--------------------------------|
| Liabilities | | | | | |
| Deposits | 96,830,280 | - | 96,830,280 | (3,502,061) | 93,328,219 |
| Derivative liabilities | 2,232,264 | - | 2,232,264 | - | 2,232,264 |
| | 99,062,544 | - | 99,062,544 | (3,502,061) | 95,560,483 |

The ISDA* and similar master netting arrangements do not meet the criteria for offsetting in the statement of financial position. This is because they create for the parties to the agreement a right of set-off of recognised amounts that is enforceable only following an event of default, insolvency or bankruptcy of the bank or the counterparties following other predetermined events. In addition the bank and its counterparties do not intend to settle on a net basis or to realise the assets and the liabilities simultaneously.

The bank receives collateral in the form of cash in respect of lending.

The table below sets out the nature of agreement, and the types of rights relating to items which do not qualify for offset but that are subject to a master netting arrangement or similar agreement.

| Financial instrument | Nature of agreement | Basis on which amounts are compiled |
|--|-------------------------------------|---|
| Derivative assets and liabilities | ISDAs | The agreement allows for offset in the event of default. |
| Trading assets and trading liabilities | Global master repurchase agreements | The agreement allows for offset in the event of default. |
| Loans and advances to banks | Banks Act | In the event of liquidation or bankruptcy, offset shall be enforceable subject to meeting Banks Act requirements. |
| Deposits and current accounts | Banks Act | In the event of liquidation or bankruptcy, offset shall be enforceable subject to meeting Banks Act requirements. |

IAS 32 Financial Instruments: Presentation (IAS 32) requires financial assets and financial liabilities to be offset and the net amount presented in the statement of financial position when, and only when, the bank has a current legally enforceable right to set off recognised amounts, as well as the intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

* An ISDA master agreement is a standard agreement used in over-the-counter derivatives transactions. The ISDA Master Agreement, published by the [International Swaps and Derivatives Association \(ISDA\)](#), is a document that outlines the terms applied to a derivatives transaction between two parties.

Notes (continued)

5. Assets and liabilities at fair value

5.1 Fair value hierarchy of instruments measured at fair value

Valuation process

All financial instruments carried at fair value, regardless of classification, are marked to market using models that have been validated independently by the bank's model validation unit and approved by the market risk methodologies committee. This control applies to both off-the-shelf models as well as those developed internally by the bank. Further, all inputs into the valuation models are subject to independent price validation procedures carried out by the market risk unit. Such price validation is performed on at least a monthly basis and daily where possible given the liquidity of the underlying price inputs. Less liquid risk drivers, which are typically used to mark level 3 assets and liabilities to market, are carefully validated and tabled at the monthly price validation forum to ensure these are reasonable and used consistently. Sensitivities arising from exposures to such drivers are similarly scrutinised, together with movements in level 3 fair values. They are also disclosed on a monthly basis to the market risk committee and ALCO.

Level hierarchy

The table that follows analyses financial instruments carried at fair value, by level of fair value hierarchy. The different levels are based on the extent that available market data is used in the calculation of the fair value of the financial instruments. The levels have been defined as follows:

Level 1 – fair value is based on quoted market prices (unadjusted) in active markets for identical instruments.

Level 2 – fair value is determined through valuation techniques based on observable inputs, either directly, such as quoted prices, or indirectly, such as derived from quoted prices. This category includes instruments valued using quoted market prices in active markets for similar instruments, quoted prices for identical or similar instruments in markets that are considered less than active or other valuation techniques where all significant inputs are directly or indirectly observable from market data.

Level 3 – fair value is determined through valuation techniques using significant unobservable inputs. This category includes all instruments where the valuation technique includes inputs not based on observable data and the unobservable inputs have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments where significant unobservable adjustments or assumptions are required to reflect differences between the assets and liabilities.

Significant unobservable inputs

The fair value of level 3 assets and liabilities is determined using valuation techniques that include reference to recent arm's length transactions, discounted cash flow analyses, pricing models and other valuation techniques commonly used by market participants. However, such techniques typically have unobservable inputs that are subject to management judgement. These inputs include credit spreads on illiquid issuers, implied volatilities on thinly traded stocks, correlation between risk factors, prepayment rates and other illiquid risk drivers. Exposure to such illiquid risk drivers is typically managed by:

- using bid-offer spreads that are reflective of the relatively low liquidity of the underlying risk driver
- raising day one profit provisions in accordance with IFRS
- quantifying and reporting the sensitivity to each risk driver
- limiting exposure to such risk drivers and analysing this exposure on a regular basis.

Notes (continued)

5. Assets and liabilities at fair value (continued)

5.2 Assets and liabilities measured at fair value

The table below analyses financial instruments carried at fair value, by level of fair value hierarchy:

| | Note | Level 2 KShs'000 | Total KShs'000 |
|---------------------------------------|------|---------------------|-------------------|
| At 31 December 2015 | | | |
| Assets | | | |
| Financial assets – held for trading | 20 | 16,251,044 | 16,251,044 |
| Financial assets – available-for-sale | 21 | 28,947,969 | 28,947,969 |
| Pledged assets - available-for-sale | 22 | 3,439,383 | 3,439,383 |
| Derivative assets | 23 | 4,377,196 | 4,377,196 |
| | | 53,015,592 | 53,015,592 |
| Comprising: | | | |
| Held-for-trading | | 20,628,240 | 20,628,240 |
| Available-for-sale | | 32,387,352 | 32,387,352 |
| | | 53,015,592 | 53,015,592 |
| Liabilities | | | |
| Trading liabilities | 20 | 521,973 | 521,973 |
| Derivative liabilities | 23 | 3,361,440 | 3,361,440 |
| | | 3,883,413 | 3,883,413 |
| Comprising: | | | |
| Held-for-trading | | 3,883,413 | 3,883,413 |

| | Note | Level 2 KShs'000 | Total KShs'000 |
|---------------------------------------|------|---------------------|-------------------|
| At 31 December 2014 | | | |
| Assets | | | |
| Financial assets – held for trading | 20 | 23,836,927 | 23,836,927 |
| Financial assets – available-for-sale | 21 | 25,250,148 | 25,250,148 |
| Pledged assets - available-for-sale | 22 | 2,884,293 | 2,884,293 |
| Derivative assets | 23 | 1,960,415 | 1,960,415 |
| | | 53,931,783 | 53,931,783 |
| Comprising: | | | |
| Held-for-trading | | 25,797,342 | 25,797,342 |
| Available-for-sale | | 28,134,441 | 28,134,441 |
| | | 53,931,783 | 53,931,783 |
| Liabilities | | | |
| Trading liabilities | | - | - |
| Derivative liabilities | 23 | 2,232,264 | 2,232,264 |
| | | 2,232,264 | 2,232,264 |
| Comprising: | | | |
| Held-for-trading | | 2,232,264 | 2,232,264 |

There were no financial assets measured at fair value 1 and 3 as at 31 December 2015 and 31 December 2014

There were no transfers between levels in 2015 and 2014.

Notes (continued)

5. Assets and liabilities at fair value (continued)

5.2 Assets and liabilities measured at fair value (continued)

Sensitivity of fair value of level 2 financial instruments

The fair value of level 2 financial instruments is determined using valuation techniques which incorporate assumptions that are not supported by prices from observable current market transactions in the same instruments and are not based on available observable market data. Such assumptions include risk premiums, liquidity discount rates, credit risk, volatilities and correlations. Changes in these assumptions could affect the reported fair values of these financial instruments.

| 2015 | Valuation basis/technique | Main assumptions ¹ |
|---------------------------------|--|--|
| Derivative instruments | Discounted cash flow model | Discount rate |
| | Black-Scholes model | Risk-free rate, volatility rate |
| | Multiple valuation technique | Valuation multiples |
| Trading assets | Discounted cash flow model | Discount rate, liquidity discount rate |
| | Black-Scholes model | Risk-free rate, volatility rate |
| Pledged assets | Discounted cash flow model | Discount rate, liquidity discount rate |
| Financial investments | Discounted cash flow model | Discount rate, liquidity discount rate |
| | Multiple valuation technique | Valuation multiples |
| | Quoted exit price adjusted for notice period | Discount rate |
| Loans and advances to customers | Discounted cash flow model | Discount rate, liquidity discount rate |
| Trading liabilities | Discounted cash flow model | Discount rate, liquidity discount rate |
| Deposits from banks | Discounted cash flow model | Discount rate, liquidity discount rate |
| Deposits from customers | Discounted cash flow model | Discount rate, liquidity discount rate |
| Other financial liabilities | Discounted cash flow model | Discount rate, liquidity discount rate |

¹ The main assumptions for all instruments include applicable credit spreads.

Notes (continued)

5. Assets and liabilities at fair value (continued)

5.3 Assets and liabilities not measured at fair value (continued)

Level 2 financial assets and financial liabilities

The fair value hierarchy for financial assets not measured at fair value is as shown in the table below:

| | Level 1 KShs'000 | Level 2 KShs'000 | Level 3 KShs'000 | Fair value KShs'000 | Carrying value KShs'000 |
|---------------------------------|---------------------|---------------------|---------------------|------------------------|----------------------------|
| At 31 December 2015 | | | | | |
| Assets | | | | | |
| Cash and balances with CBK | 11,279,882 | - | - | 11,279,882 | 11,279,882 |
| Loans and advances to banks | 10,671,838 | - | 15,600,084 | 26,271,922 | 23,181,591 |
| Loans and advances to customers | - | - | 113,740,365 | 113,740,365 | 104,981,565 |
| | 21,951,720 | - | 129,340,449 | 151,292,169 | 139,443,038 |
| Liabilities | | | | | |
| Deposits from banks | - | - | (44,113,497) | (44,113,497) | (47,964,264) |
| Deposits from customers | (62,349,335) | - | (35,285,467) | (97,634,802) | (106,493,201) |
| Subordinated debt | - | (8,657,793) | - | (8,657,793) | (6,482,063) |
| | (62,349,335) | (8,657,793) | (79,398,964) | (150,406,092) | (160,939,528) |

| | Level 1 KShs'000 | Level 2 KShs'000 | Level 3 KShs'000 | Fair value KShs'000 | Carrying value KShs'000 |
|---------------------------------|---------------------|---------------------|---------------------|------------------------|----------------------------|
| At 31 December 2014 | | | | | |
| Assets | | | | | |
| Cash and balances with CBK | 9,513,691 | - | - | 9,513,691 | 9,513,691 |
| Loans and advances to banks | 11,479,498 | - | 1,272,676 | 12,752,174 | 12,862,672 |
| Loans and advances to customers | - | - | 88,347,438 | 88,347,438 | 88,347,438 |
| | 20,993,189 | - | 89,620,114 | 110,613,303 | 110,723,801 |
| Liabilities | | | | | |
| Deposits from banks | (5,161,831) | - | (27,290,066) | (32,451,897) | (33,570,267) |
| Deposits from customers | (75,091,989) | - | (19,800,729) | (94,892,718) | (96,830,280) |
| Subordinated debt | - | (7,309,874) | - | (7,309,874) | (6,513,417) |
| | (80,253,820) | (7,309,874) | (47,090,795) | (134,654,489) | (136,913,964) |

The valuation techniques used in determining the fair value of financial assets and liabilities classified within level 2 and level 3.

The table below indicates the valuation techniques and main assumptions used in the determination of the fair value of the level 2 and level 3 assets and liabilities not measured at fair value but for which fair value is disclosed:

| 2014 | Valuation basis/technique | Main assumptions |
|---------------------------------|----------------------------|--|
| Loans and advances to banks | Discounted cash flow model | Discount rate, liquidity discount rate |
| Loans and advances to customers | Discounted cash flow model | Discount rate, liquidity discount rate |
| Deposits from banks | Discounted cash flow model | Discount rate, liquidity discount rate |
| Deposits from customers | Discounted cash flow model | Discount rate, liquidity discount rate |
| Subordinated debt | Discounted cash flow model | Discount rate, liquidity discount rate |

Notes (continued)

6. Segment information

The Bank is required to disclose information to the users of its financial statements to evaluate the nature and financial effects of the business activities in which it engages and the economic environments in which it operates in compliance with IFRS 8.

An operating segment is a component of the Bank engaged in business activities, whose operating results are reviewed regularly by management in order to make decisions about resources to be allocated to segments and assessing segment performance. Identification of segments and the measurement of segment results is based on the Bank's internal reporting to management

The Chief Executive Officer with the assistance of the Executive Committee (EXCO) and the Asset and Liability Committee (ALCO) is the Bank's chief operating decision-maker. The directors have determined the operating segments based on the reports reviewed by the chief operating decision-maker that are used to make strategic decisions. Management considers the business from client turnover perspective.

The Bank has therefore segmented its operations into two, Personal and Business Banking (PBB) and Corporate and Investment Banking (CIB).

Personal and Business Banking (PBB)

PBB provides banking and other financial services to individual customers and small to medium sized enterprises. The products offered include:

- Mortgage lending – provides residential accommodation loans to individual customers.
- Instalment sales and finance leases – comprises two areas, instalment finance in the consumer market, mainly vehicles, and secondly, finance of vehicles and equipment in the business market.
- Card products – provides card facilities to individuals and businesses.
- Transactional and lending products – transactions in products associated with the various points of contact channels such as ATMs, Internet, and branches. This includes deposit taking activities, electronic banking, cheque accounts and other lending products.

Corporate and Investment Banking (CIB)

CIB provides commercial and investment banking services to larger corporates, financial institutions, and international counter-parties. The products offered include:

- Global Markets – includes foreign exchange and debt securities trading.
- Transactional products and services – includes transactional banking and investor services.
- Investment Banking – includes project finance, advisory, structured finance, structured trade finance, corporate lending, primary markets and property finance.

Major Customers

The Bank does not have any one major customer that contributes more than 10% of the Bank's revenues. However, the Bank has one major customer whose deposits contribute 8.22% of total deposits as at 31 December 2015 (2014: 8%). The interest expense paid to this customer is reported under the Corporate and Investment Banking segment.

Notes (continued)

6. Segment information (continued)

The segment financial results are as follows:

Income statement

| | Total 2015 KShs'000 | Total 2014 KShs'000 | CIB 2015 KShs'000 | CIB 2014 KShs'000 | PBB 2015 KShs'000 | PBB 2014 KShs'000 |
|--|---------------------------|---------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Interest income | 14,665,543 | 11,638,770 | 8,753,986 | 6,914,930 | 5,911,557 | 4,723,840 |
| Interest expense | (5,490,683) | (3,256,814) | (3,752,224) | (2,331,895) | (1,738,459) | (924,919) |
| Net interest income | 9,174,860 | 8,381,956 | 5,001,762 | 4,583,035 | 4,173,098 | 3,798,921 |
| Impairment losses on loans and advances | (907,305) | (702,822) | (240,239) | (60,729) | (667,066) | (642,093) |
| Net interest income after loan impairment charges | 8,267,555 | 7,679,134 | 4,761,523 | 4,522,306 | 3,506,032 | 3,156,828 |
| Fees and commission income | 2,945,090 | 3,094,893 | 1,279,746 | 1,186,928 | 1,665,344 | 1,907,965 |
| Fees and commission expense | (323,723) | (279,176) | (111,767) | (35,527) | (211,956) | (243,649) |
| Net fees and commission income | 2,621,367 | 2,815,717 | 1,167,979 | 1,151,401 | 1,453,388 | 1,664,316 |
| Trading income | 4,306,207 | 4,734,752 | 3,980,190 | 4,734,752 | 326,017 | - |
| Net other operating income | 153,137 | 306,175 | 20,072 | 88,160 | 133,065 | 218,015 |
| Net trading and other income | 4,459,344 | 5,040,927 | 4,000,262 | 4,822,912 | 459,082 | 218,015 |
| Total income | 15,348,266 | 15,535,778 | 9,929,764 | 10,496,619 | 5,418,502 | 5,039,159 |
| Employee benefits expense | (4,851,926) | (4,295,671) | (2,167,700) | (1,853,111) | (2,684,226) | (2,442,560) |
| Depreciation and amortisation expense | (455,304) | (509,057) | (150,631) | (179,529) | (304,673) | (329,528) |
| Administrative expenses | (2,964,017) | (3,339,854) | (1,394,615) | (1,883,768) | (1,569,402) | (1,456,086) |
| Profit before income tax | 7,077,019 | 7,391,196 | 6,216,818 | 6,580,211 | 860,201 | 810,985 |
| Income tax expense | (2,379,983) | (1,912,500) | (2,098,232) | (1,686,958) | (281,751) | (225,542) |
| Profit for the year | 4,697,036 | 5,478,696 | 4,118,586 | 4,893,253 | 578,450 | 585,443 |

Notes (continued)

6. Segment information (continued)

Statement of financial position

| | Total 2015 KShs'000 | Total 2014 KShs'000 | CIB 2015 KShs'000 | CIB 2014 KShs'000 | PBB 2015 KShs'000 | PBB 2014 KShs'000 |
|--|---------------------------|---------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Assets | | | | | | |
| Cash and balances with Central Bank of Kenya | 11,279,882 | 9,513,691 | 10,239,328 | 8,652,810 | 1,040,554 | 860,881 |
| Financial investments | 48,638,396 | 51,971,368 | 48,638,396 | 51,953,618 | - | 17,750 |
| Derivative assets | 4,377,196 | 1,960,415 | 4,377,196 | 1,960,415 | - | - |
| Loans and advances to banks | 23,181,591 | 12,862,672 | 23,181,591 | 12,862,672 | - | - |
| Loans and advances to customers | 104,981,565 | 88,347,438 | 55,495,189 | 45,121,899 | 49,486,376 | 43,225,539 |
| Investment in subsidiary | 12 | 2 | 2 | 2 | 10 | - |
| Property, equipment and intangibles | 2,708,481 | 2,513,193 | 799,633 | 800,809 | 1,908,848 | 1,712,384 |
| Deferred income tax | 434,248 | 1,523,970 | 286,135 | 578,338 | 148,113 | 945,632 |
| Current income tax | 365,574 | 72,548 | 241,293 | 38,213 | 124,281 | 34,335 |
| Other assets | 2,611,069 | 2,581,855 | 921,220 | 460,791 | 1,689,849 | 2,121,064 |
| Total assets | 198,578,014 | 171,347,152 | 144,179,983 | 122,429,567 | 54,398,031 | 48,917,585 |
| Liabilities | | | | | | |
| Customer deposits | 106,493,201 | 96,830,280 | 52,855,249 | 52,000,928 | 53,637,952 | 44,829,352 |
| Amounts due to other banks | 47,964,264 | 33,570,267 | 47,910,844 | 33,570,267 | 53,420 | - |
| Current income tax | 80,305 | - | 63,273 | - | 17,032 | - |
| Trading liabilities | 521,973 | - | 521,973 | - | - | - |
| Derivative liabilities | 3,361,440 | 2,232,264 | 3,361,440 | 2,232,264 | - | - |
| Borrowings | 6,482,063 | 6,513,417 | 4,145,719 | 4,215,066 | 2,336,344 | 2,298,351 |
| Other liabilities | 5,424,218 | 5,556,716 | 3,249,515 | 2,247,910 | 2,174,703 | 3,308,806 |
| Total liabilities | 170,327,464 | 144,702,944 | 112,108,013 | 94,266,435 | 58,219,451 | 50,436,509 |
| Shareholders' equity | 28,250,550 | 26,644,208 | 18,055,195 | 17,879,513 | 10,195,355 | 8,764,695 |
| Funding | - | - | 14,016,775 | 10,283,619 | (14,016,775) | (10,283,619) |
| Total equity and liabilities | 198,578,014 | 171,347,152 | 144,179,983 | 122,429,567 | 54,398,031 | 48,917,585 |
| Additions to property and equipment | 495,168 | 461,325 | 132,954 | 92,843 | 362,214 | 368,483 |
| Additions to intangible assets | 338,374 | 5,902 | 71,879 | 1,641 | 266,495 | 4,262 |

Notes (continued)

6. Segment information (continued)

Income statement

| | Total 2015 KShs'000 | Total 2014 KShs'000 | Kenya 2015 KShs'000 | Kenya 2014 KShs'000 | South Sudan 2015 KShs'000 | South Sudan 2014 KShs'000 |
|--|---------------------------|---------------------------|---------------------------|---------------------------|------------------------------------|------------------------------------|
| Interest income | 14,665,543 | 11,638,770 | 14,653,278 | 11,628,693 | 12,265 | 10,077 |
| Interest expense | (5,490,683) | (3,256,814) | (5,490,683) | (3,256,814) | - | - |
| Net interest income | 9,174,860 | 8,381,956 | 9,162,595 | 8,371,879 | 12,265 | 10,077 |
| Impairment losses on loans and advances | (907,305) | (702,822) | (907,305) | (702,822) | - | - |
| Net interest income after loan impairment charges | 8,267,555 | 7,679,134 | 8,255,290 | 7,669,057 | 12,265 | 10,077 |
| Fees and commission income | 2,945,090 | 3,094,893 | 2,661,848 | 2,595,854 | 270,739 | 499,039 |
| Fees and commission expense | (323,723) | (279,176) | (308,378) | (267,378) | (2,842) | (11,798) |
| Net fees and commission income | 2,621,367 | 2,815,717 | 2,353,470 | 2,328,476 | 267,897 | 487,241 |
| Trading income | 4,306,207 | 4,734,752 | 3,537,860 | 3,857,355 | 768,347 | 877,397 |
| Net other operating income | 153,137 | 306,175 | 32,934 | 306,159 | 120,203 | 16 |
| Net trading and other income | 4,459,344 | 5,040,927 | 3,570,794 | 4,163,514 | 888,550 | 877,413 |
| Total income | 15,348,266 | 15,535,778 | 14,179,554 | 14,161,047 | 1,168,712 | 1,374,731 |
| Employee benefits expense | (4,851,926) | (4,295,671) | (4,523,645) | (4,009,407) | (328,281) | (286,264) |
| Depreciation and amortisation expense | (455,304) | (509,057) | (413,191) | (475,964) | (42,113) | (33,093) |
| Administrative expenses | (2,964,017) | (3,339,854) | (2,630,836) | (2,843,950) | (333,181) | (495,904) |
| Profit before income tax | 7,077,019 | 7,391,196 | 6,611,882 | 6,831,726 | 465,137 | 559,470 |
| Income tax expense | (2,379,983) | (1,912,500) | (2,290,835) | (1,823,929) | (89,148) | (88,571) |
| Profit for the year | 4,697,036 | 5,478,696 | 4,321,047 | 5,007,797 | 375,989 | 470,899 |

Notes (continued)

6. Segment information (continued)

Statement of financial position

| | Total 2015 KShs'000 | Total 2014 KShs'000 | Kenya 2015 KShs'000 | Kenya 2014 KShs'000 | South Sudan 2015 KShs'000 | South Sudan 2014 KShs'000 |
|--|---------------------------|---------------------------|---------------------------|---------------------------|------------------------------------|------------------------------------|
| Assets | | | | | | |
| Cash and balances with Central Bank of Kenya | 11,279,883 | 17,521,912 | 10,512,095 | 9,173,551 | 767,788 | 8,348,361 |
| Financial investments | 48,638,396 | 51,971,368 | 48,579,644 | 51,728,625 | 58,752 | 242,743 |
| Derivative assets | 4,377,196 | 1,960,415 | 4,377,196 | 1,960,415 | - | - |
| Loans and advances to banks | 23,181,590 | 8,195,296 | 13,970,754 | 5,281,887 | 9,210,836 | 2,913,409 |
| Loans and advances to customers | 104,981,565 | 88,347,438 | 104,957,511 | 88,303,147 | 24,054 | 44,291 |
| Investment in subsidiary | 12 | 2 | 12 | 2 | - | - |
| Property, equipment and intangibles | 2,708,481 | 2,513,193 | 2,656,805 | 2,267,661 | 51,676 | 245,532 |
| Deferred income tax asset | 434,248 | 1,523,970 | 431,215 | 1,523,135 | 3,033 | 636 |
| Current income tax | 365,574 | 72,548 | 365,574 | 34,594 | - | 37,954 |
| Other assets | 2,611,069 | 4,822,417 | 2,583,286 | 4,650,761 | 27,783 | 171,855 |
| Total assets | 198,578,014 | 176,928,559 | 188,434,092 | 164,923,778 | 10,143,922 | 12,004,781 |
| Liabilities | | | | | | |
| Customer deposits | 106,493,201 | 96,830,280 | 99,433,407 | 89,235,838 | 7,059,794 | 7,594,442 |
| Amounts due to other banks | 47,964,264 | 36,911,112 | 47,213,019 | 36,459,420 | 751,245 | 451,692 |
| Current income tax | 80,305 | - | - | - | 80,305 | - |
| Trading liabilities | 521,973 | - | 521,973 | - | - | - |
| Derivative liabilities | 3,361,440 | 2,232,264 | 3,361,440 | 2,232,264 | - | - |
| Borrowings | 6,482,063 | 6,513,417 | 6,482,063 | 6,513,417 | - | - |
| Other liabilities | 5,424,214 | 7,797,278 | 3,825,459 | 5,142,247 | 1,598,755 | 2,655,031 |
| Total liabilities | 170,327,460 | 150,284,351 | 160,837,361 | 139,583,186 | 9,490,099 | 10,701,165 |
| Shareholders' equity | 28,250,554 | 26,644,208 | 27,596,727 | 25,340,591 | 653,823 | 1,303,617 |
| Total equity and liabilities | 198,578,014 | 176,928,559 | 188,434,088 | 164,923,777 | 10,143,922 | 12,004,782 |
| Additions to property and equipment | 495,168 | 461,325 | 490,702 | 334,828 | 4,466 | 126,497 |
| Additions to intangible assets | 338,374 | 5,902 | 337,671 | 5,902 | 703 | - |

Notes (continued)

6. Segment information (continued)

| Reconciliation of reportable assets and liabilities | 2015 KShs'000 | 2014 KShs'000 |
|---|--------------------|--------------------|
| Assets | | |
| Total assets for reportable segments | 203,354,863 | 176,928,559 |
| Elimination of inter-branch balances | (4,776,849) | (5,581,408) |
| Entity's total assets | 198,578,014 | 171,347,151 |
| Liabilities | | |
| Total liabilities for reportable segments | 203,354,861 | 176,928,559 |
| Elimination of inter-branch balances | (4,776,847) | (5,581,408) |
| Entity's total liabilities | 198,578,014 | 171,347,151 |

7. Interest income

| | 2015 KShs'000 | 2014 KShs'000 |
|--|-------------------|-------------------|
| Loans and advances to customers | 10,486,033 | 8,507,782 |
| Net income - financial assets - available-for-sale | 2,842,722 | 2,845,086 |
| Loans and advances to banks | 1,336,788 | 285,902 |
| | 14,665,543 | 11,638,770 |

All interest income reported above relates to financial assets not carried at fair value through profit or loss.

8. Interest expense

| | 2015 KShs'000 | 2014 KShs'000 |
|-----------------------------------|------------------|------------------|
| Current accounts | 127,528 | 113,686 |
| Savings and term deposit accounts | 3,173,015 | 2,147,692 |
| Deposits and loans from banks | 1,351,727 | 463,682 |
| Interest on borrowed funds | 838,413 | 531,754 |
| | 5,490,683 | 3,256,814 |

All interest expense reported above relates to financial liabilities not carried at fair value through profit or loss.

Notes (continued)

9. Fees and commission income

| | 2015 KShs'000 | 2014 KShs'000 |
|---|------------------|------------------|
| Points of representation transaction fees | 1,165,185 | 1,132,321 |
| Documentation and administration fees | 175,346 | 363,612 |
| Electronic banking fees | 227,231 | 186,263 |
| Knowledge based fees and commission | 810,405 | 829,109 |
| Card based commission | 67,402 | 76,107 |
| Foreign service fees | 244,275 | 335,806 |
| Other bank related fees and commission | 255,246 | 171,675 |
| | 2,945,090 | 3,094,893 |

10. Fees and commission expense

| | 2015 KShs'000 | 2014 KShs'000 |
|---|------------------|------------------|
| Points of representation transaction fees | 125,125 | 81,368 |
| Card based commission | 59,232 | 81,352 |
| Other bank related fees and commission | 139,366 | 116,456 |
| | 323,723 | 279,176 |

Other bank related fees and commission includes direct sales agent commissions and card courier fees.

The net fees and commission earned by the bank on trust and fiduciary activities where the bank holds or invests assets on behalf of its customers is KShs 290,659,000 (2014: KShs 286,171,000).

All net fee and commission revenue reported above relates to financial assets or liabilities not carried at fair value through profit or loss.

11. Trading income

| | 2015 KShs'000 | 2014 KShs'000 |
|--|------------------|------------------|
| Net foreign exchange income | 3,098,093 | 2,838,560 |
| Other income – financial assets – held for trading | 140,445 | 149,988 |
| Fixed income – financial assets – held for trading | 1,067,669 | 1,746,204 |
| | 4,306,207 | 4,734,752 |

12. Other operating income

| | 2015 KShs'000 | 2014 KShs'000 |
|--|------------------|------------------|
| Gain on disposal of property and equipment | - | 2,278 |
| Other income | 153,137 | 303,897 |
| | 153,137 | 306,175 |

Notes (continued)

13. Employee benefits expense

| | 2015 KShs'000 | 2014 KShs'000 |
|--|------------------|------------------|
| Salaries and wages | 4,531,083 | 4,018,630 |
| Retirement benefit costs | 320,843 | 277,041 |
| | 4,851,926 | 4,295,671 |
| Included in retirement benefit costs are: | | |
| Defined contribution scheme | 315,301 | 271,863 |
| National Social Security Fund | 5,542 | 5,178 |
| | 320,843 | 277,041 |

14. Administration and general expenses

| | | |
|--|------------------|------------------|
| Audit fees | 12,937 | 13,259 |
| Directors' fees | 18,634 | 15,996 |
| Information technology | 319,020 | 758,819 |
| Communication expenses | 168,756 | 164,664 |
| Premises costs | 607,370 | 593,280 |
| Professional fees | 373,100 | 593,872 |
| Stationery and printing costs | 53,255 | 59,096 |
| Marketing and advertising costs | 207,946 | 102,717 |
| Insurance costs | 103,000 | 100,818 |
| Administration and membership fees | 38,953 | 33,489 |
| Training expenses | 106,373 | 103,307 |
| Security expenses | 127,695 | 119,846 |
| Bank charges | 39,899 | 152,471 |
| Deposit Protection Scheme contribution | 163,724 | 153,366 |
| Leased equipment rental | 1,990 | 3,148 |
| Loss on disposal of fixed assets | 643 | - |
| Absorbed VAT | 399,277 | 222,505 |
| Other operating costs | 221,445 | 149,201 |
| | 2,964,017 | 3,339,854 |

Other operating costs relates mainly to travel and entertainment costs incurred in the ordinary course of business.

15. Income tax expense

| | 2015 KShs'000 | 2014 KShs'000 |
|--|------------------|------------------|
| Current income tax | 1,360,980 | 2,362,496 |
| Current year charge | 1,358,821 | 2,328,338 |
| Previous year's charge | 2,159 | 34,158 |
| Deferred income tax | 1,019,003 | (449,996) |
| Current year charge/ (credit) | 1,023,486 | (298,940) |
| Previous year's credit | (4,483) | (151,056) |
| Income tax expense for the year | 2,379,983 | 1,912,500 |

Notes (continued)

15. Income tax expense (continued)

Reconciliation of tax expense to expected tax base based on accounting profit:

The tax on the profit before tax differs from the theoretical amount using the statutory income tax rate as follows:

| | 2015 KShs'000 | 2014 KShs'000 |
|--|------------------|------------------|
| Profit before income tax | 7,077,019 | 7,391,196 |
| Tax at statutory tax rate of 30% (2014: 30%) | 2,123,106 | 2,217,359 |
| Tax effect of: | | |
| Income not subjected to tax | 90,162 | (304,599) |
| Expenses not deductible for tax purposes | 84,209 | 96,383 |
| Previous year current income tax over provision | (2,159) | (34,158) |
| Previous year deferred income tax over provision | (4,483) | (151,056) |
| Effect of different tax rate in South Sudan | 89,148 | 88,571 |
| Income tax expense | 2,379,983 | 1,912,500 |

16. Earnings per share – basic and diluted

Basic earnings per share are calculated by dividing the profit attributable to equity holders of the company by the weighted average number of ordinary shares in issue during the year.

| | 2015 KShs'000 | 2014 KShs'000 |
|---|------------------|------------------|
| Earnings (Profit after tax) | | |
| Earnings for the purposes of basic earnings per share (KShs' 000) | 4,697,036 | 5,478,696 |
| Number of shares | | |
| Weighted average number of ordinary shares for the purpose of basic earnings per share (in thousands) | 170,577 | 170,577 |
| Earnings per share (KShs) basic and diluted | 27.54 | 32.12 |

There were no potentially dilutive shares as at 31 December 2015 or 31 December 2014. Therefore, diluted earnings per share are the same as basic earnings per share.

Notes (continued)

17. Dividend

| | 2015 | 2014 |
|---|------------------|------------------|
| The calculation of dividends per share is based on: | | |
| Dividends for the year attributable to ordinary shareholders: | | |
| Interim dividend paid (KShs '000) | 200,000 | 275,556 |
| Final dividend proposed (KShs '000) | 1,934,737 | 1,915,600 |
| | 2,134,737 | 2,191,156 |
| Number of ordinary shares at issue date (thousands) | 170,577 | 170,577 |
| Dividends per share – KShs | 12.51 | 12.85 |

Proposed dividends are accounted for as a separate component of equity until they have been ratified at an Annual General Meeting.

At the Annual General Meeting to be held on 2 March 2016, a final dividend per share in respect of the year ended 31 December 2015 of KShs 11.34 (2014:11.23) per share amounting to a total of KShs 1,934,737 (2014: KShs 1,915,600) is to be proposed. These financial statements do not reflect this dividend payable, the proposed dividend has however been transferred to a separate category of equity.

During the year an interim dividend per share of KShs 1.17 (2014: KShs 1.62) per share, amounting to a total of KShs 200,000,000 (2014: KShs 275,556,000) was paid. The total dividend for the year is therefore KShs 12.51 (2014: KShs 12.85) amounting to a total of KShs 2,134,737,000 (2014: KShs 2,191,156,000).

Payment of dividends is subject to withholding tax at a rate of either 10% or 15% depending on the residence of the respective shareholders.

Notes (continued)

18. Classification of assets and liabilities

Accounting classifications and fair values of assets and liabilities

The table below categorises the bank's assets and liabilities as at 31 December 2015 between that which is financial and non-financial.

All financial assets and liabilities have been classified according to their measurement category with disclosure of the fair value being provided for those items.

| 2015 | Held for Trading KShs'000 | Loans and receivables KShs'000 | Available-for-sale KShs'000 | Other amortised cost KShs'000 | Other non-financial assets/ liabilities KShs'000 | Total carrying amount KShs'000 | Fair value KShs'000 |
|--|------------------------------|-----------------------------------|--------------------------------|----------------------------------|--|-----------------------------------|------------------------|
| Assets | | | | | | | |
| Cash and balances with Central Bank of Kenya | - | 11,279,882 | - | - | - | 11,279,882 | 11,279,882 |
| Financial assets – held for trading | 16,251,044 | - | - | - | - | 16,251,044 | 16,251,044 |
| Financial assets – available-for-sale | - | - | 28,947,969 | - | - | 28,947,969 | 28,947,969 |
| Pledged assets– available-for-sale | - | - | 3,439,383 | - | - | 3,439,383 | 3,439,383 |
| Derivative assets | 4,377,196 | - | - | - | - | 4,377,196 | 4,377,196 |
| Loans and advances to banks | - | 27,177,339 | - | - | - | 27,177,339 | 26,271,922 |
| Loans and advances to customers | - | 104,981,565 | - | - | - | 104,981,565 | 113,740,365 |
| Other financial assets | - | 2,611,069 | - | - | - | 2,611,069 | - |
| Other non - financial assets | - | - | - | - | 3,508,315 | 3,508,315 | - |
| | 20,628,240 | 146,049,855 | 32,387,352 | | 3,508,315 | 202,573,762 | 204,307,761 |
| Liabilities | | | | | | | |
| Customer deposits | - | - | - | (106,493,201) | - | (106,493,201) | (97,634,802) |
| Amounts due to other banks | - | - | - | (47,964,264) | - | (47,964,264) | (44,113,497) |
| Derivative liabilities | (3,361,440) | - | - | - | - | (3,361,440) | (3,361,440) |
| Trading liabilities | (521,973) | - | - | - | - | (521,973) | (521,973) |
| Borrowings | - | - | - | (6,482,063) | - | (6,482,063) | (8,657,793) |
| Other financial liabilities | - | - | - | (5,424,218) | - | (5,424,218) | - |
| Other non - financial liabilities | - | - | - | - | (80,305) | (80,305) | - |
| | (3,883,413) | - | - | (166,363,746) | (80,305) | (170,327,464) | (154,289,505) |

Notes (continued)

18. Classification of assets and liabilities (continued)

Accounting classifications and fair values of assets and liabilities (continued)

| 2014 | Held for Trading KShs'000 | Loans and receivables KShs'000 | Available-for-sale KShs'000 | Other amortised cost KShs'000 | Other non-financial assets/ liabilities KShs'000 | Total carrying amount KShs'000 | Fair value KShs'000 |
|--|------------------------------|-----------------------------------|--------------------------------|----------------------------------|--|-----------------------------------|------------------------|
| Assets | | | | | | | |
| Cash and balances with Central Bank of Kenya | - | 9,513,691 | - | - | - | 9,513,691 | 9,513,691 |
| Financial assets – held for trading | 23,836,927 | - | - | - | - | 23,836,927 | 23,836,927 |
| Financial assets – available-for-sale | - | - | 25,250,148 | - | - | 25,250,148 | 25,250,148 |
| Pledged assets– available-for-sale | - | - | 2,884,293 | - | - | 2,884,293 | 2,884,293 |
| Derivative assets | 1,960,415 | - | - | - | - | 1,960,415 | 1,960,415 |
| Loans and advances to banks | - | 12,862,672 | - | - | - | 12,862,672 | 12,752,174 |
| Loans and advances to customers | - | 88,347,438 | - | - | - | 88,347,438 | 112,067,296 |
| Other financial assets | - | 2,581,855 | - | - | - | 2,581,855 | - |
| Other non - financial assets | - | - | - | - | 4,109,713 | 4,109,713 | - |
| | 25,797,342 | 113,305,656 | 28,134,441 | - | 4,109,713 | 171,347,152 | 188,264,944 |
| Liabilities | | | | | | | |
| Customer deposits | - | - | - | (96,830,280) | - | (96,830,280) | (94,892,717) |
| Amounts due to other banks | - | - | - | (33,570,266) | - | (33,570,266) | (28,392,440) |
| Derivative liabilities | (2,232,264) | - | - | - | - | (2,232,264) | (2,232,264) |
| Borrowings | - | - | - | (6,513,417) | - | (6,513,417) | (10,622,299) |
| Other financial liabilities | - | - | - | (5,556,716) | - | (5,556,716) | - |
| | (2,232,264) | - | - | (142,470,679) | - | (144,702,943) | 136,139,720 |

19. Cash and balances with Central Bank of Kenya

| | 2015 KShs'000 | 2014 KShs'000 |
|-------------------------------------|-------------------|------------------|
| Cash in hand | 2,626,011 | 1,945,769 |
| Balances with Central Bank of Kenya | 8,653,871 | 7,567,922 |
| | 11,279,882 | 9,513,691 |

Banks are required to maintain a prescribed minimum cash reserve including cash in hand and balances with Central Bank of Kenya. The minimum cash reserve is non-interest earning and is based on the value of deposits as adjusted for by Central Bank of Kenya requirements. At 31 December 2015, the cash reserve requirement was 5.25% of the eligible deposits (2014: 5.25%). The cash reserve requirement balance for the year ended 31 December 2015 is KShs 5,603,547,000 (2014: KShs 4,716,147,000).

Notes (continued)

20. Financial assets and liabilities held for trading

Financial assets – held for trading

| | 2015 KShs'000 | 2014 KShs'000 |
|--|-------------------|-------------------|
| Government treasury bills and bonds | 16,065,972 | 23,561,380 |
| Corporate bonds | 185,072 | 275,547 |
| | 16,251,044 | 23,836,927 |
| Maturity analysis | | |
| Maturing within 1 month | - | - |
| Maturing after 1 month but within 6 months | 7,693,657 | 3,528,162 |
| Maturing after 6 months but within 12 months | 6,431,989 | 2,443,994 |
| Maturing after 12 months | 2,125,398 | 17,864,771 |
| | 16,251,044 | 23,836,927 |

The maturities represent periods to contractual redemption of trading assets recorded. Dated trading assets had a redemption value at 31 December 2015 of KShs 16,915,433,000 (2014: KShs 23,605,000,000). The weighted average effective interest yield on debt securities held for trading at 31 December 2015 was 13.47% (2014:11.37%).

Financial liabilities - held for trading

| | 2015 KShs'000 | 2014 KShs'000 |
|--------------------------|------------------|------------------|
| Unlisted | 521 973 | - |
| | 521 973 | - |
| Maturity analysis | | |
| Maturing within 1 month | 521 973 | - |
| | 521 973 | - |

The maturities represent periods to contractual redemption of trading liabilities recorded. Dated trading liabilities had a redemption value at 31 December 2015 of KShs 500,000,000 (2014: KShs nil). The weighted average effective interest cost on debt securities held for trading at 31 December 2015 was 17.00% (2014: nil)

21. Financial assets – available-for-sale

| | 2015 KShs'000 | 2014 KShs'000 |
|----------------------------------|-------------------|-------------------|
| Debt securities – at fair value: | | |
| Listed | 28,947,969 | 25,250,148 |
| Unlisted | - | - |
| | 28,947,969 | 25,250,148 |
| Comprising: | | |
| Government bonds | 6,434,015 | 5,517,112 |
| Government treasury bills | 22,513,954 | 19,733,036 |
| | 28,947,969 | 25,250,148 |

The weighted average effective interest yield on available-for-sale investment securities at 31 December 2015 was 12.31% (2014: 11.37%). In the statement of other comprehensive income on page 75 the following has been recognised, a fair value loss of KShs 192,247,000 (2014: gain of KShs 95,793,000) and a realised loss of KShs 228,971,000 (2014: KShs 401,109,000) has been transferred to the statement of profit or loss.

Notes (continued)

21. Financial assets – available-for-sale (continued)

| Maturity analysis | 2015 KShs'000 | 2014 KShs'000 |
|--|-------------------------|-------------------------|
| Maturing within 1 month | 3,475,545 | - |
| Maturing after 1 month but within 6 months | 16,525,911 | 4,426,163 |
| Maturing after 6 months but within 12 months | 7,285,469 | 16,743,233 |
| Maturing after 12 months but within 5 years | 688,030 | 2,748,387 |
| Maturing after 5 years | 973,014 | 1,332,365 |
| | 28,947,969 | 25,250,148 |

Dated financial investment securities had a redemption value at 31 December 2015 of KShs 29,823,000,000 (2014 – KShs 26,380,414,000).

22. Pledged assets - available-for-sale

| | 2015 KShs'000 | 2014 KShs'000 |
|--|-------------------------|-------------------------|
| Available-for-sale debt securities | 3,439,383 | 2,884,293 |
| Maturity analysis | | |
| Maturing after 6 months but within 12 months | 1,638,184 | 2,609,932 |
| Maturing after 12 months but within 5 years | 1,801,199 | - |
| Maturing after 5 years | - | 274,361 |
| | 3,439,383 | 2,884,293 |

Dated pledged assets had a redemption value at 31 December 2015 of KShs 3,270,000,000 (2014: KShs 2,770,000,000).

The assets pledged by the Bank are strictly for the purpose of providing collateral for the counter-party. To the extent that the counter-party is permitted to sell and/or re-pledge the assets, they are classified on the statement of financial position as pledged assets. These transactions are conducted under terms that are usual and customary to security lending, and security borrowings and lending activities.

23. Derivative assets and derivative liabilities

All derivatives are classified as derivatives held-for-trading.

23.1 Use and measurement of derivative instruments

In the normal course of business, the bank enters into a variety of derivative transactions for both trading and hedging purposes. Derivative financial instruments are entered into for trading purposes and for hedging foreign exchange, interest rate, inflation and for credit exposures. Derivative instruments used by the bank in both trading and hedging activities include swaps, options, forwards, futures and other similar types of instruments based on foreign exchange rates, credit risk, inflation risk, interest rates and the prices of commodities and equities.

The risks associated with derivative instruments are monitored in the same manner as for the underlying instruments. Risks are also measured across the product range in order to take into account possible correlations.

The fair value of all derivatives is recognised in the statement of financial position and is only netted to the extent that there is both a legal right of set-off and an intention to settle on a net basis, or the intention to realise the derivative asset and settle the derivative liability simultaneously.

Swaps are transactions in which two parties exchange cash flows on a specified notional amount for a predetermined period.

The major types of swap transactions undertaken by the bank are as follows:

Interest rate swap contracts which generally entail the contractual exchange of fixed and floating interest payments in a single currency, based on a notional amount and an interest reference rate.

Options are contractual agreements under which the seller grants the purchaser the right, but not the obligation, either to buy (call option) or to sell (put option) by or at a set date, a specified amount of a financial instrument or commodity at a predetermined price. The seller receives a premium from the purchaser for this right. Options may be traded OTC or on a regulated exchange.

Notes (continued)

23. Derivative assets and derivative liabilities (continued)

23.1 Use and measurement of derivative instruments (continued)

Forwards and futures are contractual obligations to buy or sell financial instruments or commodities on a future date at a specified price. Forward contracts are tailor-made agreements that are transacted between counterparties in the OTC market, whereas futures are standardised contracts transacted on regulated exchanges.

23.2 Derivatives held-for-trading

The bank transacts derivative contracts to address client demand both as a market maker in the wholesale markets and in structuring tailored derivatives for clients. The bank also takes proprietary positions for its own account. Trading derivative products include the following derivative instruments:

23.2.1 Foreign exchange derivatives

Foreign exchange derivatives are primarily used to economically hedge foreign currency risks on behalf of clients and for the bank's own positions. Foreign exchange derivatives primarily consist of foreign exchange forwards and swaps, foreign exchange futures and foreign exchange options.

23.2.2 Interest rate derivatives

Interest rate derivatives are primarily used to modify the volatility and interest rate characteristics of interest-earning assets and interest-bearing liabilities on behalf of clients and for the bank's own positions. Interest rate derivatives primarily consist of bond options, caps and floors, forwards, options, swaps and swap options.

23.3 Day one profit or loss

Where the fair value of an instrument differs from the transaction price, and the fair value of the instrument is evidenced by comparison with other observable current market transactions in the same instrument, or based on a valuation model whose variables include only data from observable markets, the difference, commonly referred to as day one profit or loss, is recognised in profit or loss immediately. If the fair value of the financial instrument is not able to be evidenced by comparison with other observable current market transactions in the same instrument or non-observable market data is used as part of the input to the valuation models, any resulting difference between the transaction price and the valuation model is deferred and subsequently recognised in accordance with the bank's accounting policies (refer to accounting policy 2.5 – Financial instruments).

23.4 Fair values

The fair value of a derivative financial instrument represents, for quoted instruments in an active market, the quoted market price and, for an unquoted instrument, the present value of the positive and/or negative cash flows which would have occurred if the rights and obligations arising from that instrument were closed out in an orderly marketplace transaction at the reporting date.

23.5 Notional amount

The contract/notional amount is the sum of the absolute value of all bought and sold contracts. The notional amounts have been translated at the closing exchange rate at the reporting date where cash flows are receivable in foreign currency. The amount cannot be used to assess the market risk associated with the positions held and should be used only as a means of assessing the bank's participation in derivative contracts.

Notes (continued)

23. Derivative assets and derivative liabilities (continued)

23.5 Notional amount (continued)

| | 2015 Fair values | | | 2014 Fair values | | |
|---|--------------------------|------------------|------------------|--------------------------|------------------|------------------|
| | Notional contract amount | Assets | Liabilities | Notional contract amount | Assets | Liabilities |
| | KShs'000' | KShs'000' | KShs'000' | KShs'000' | KShs'000' | KShs'000' |
| Foreign exchange derivatives | | | | | | |
| Currency forwards | 27,166,604 | 806,252 | 344,391 | 19,528,133 | 157,321 | 495,278 |
| Currency swaps | 29,290,760 | 474,439 | 169,212 | 17,184,268 | 92,088 | 25,980 |
| Currency options | 15,591,707 | 489,350 | 240,593 | 6,468,325 | 301,544 | 301,544 |
| Total over-the-counter derivatives | 72,049,071 | 1,770,041 | 754,196 | 43,180,726 | 550,953 | 822,802 |
| Interest rate derivatives | | | | | | |
| Interest rate swaps | 38,796,546 | 2,188,147 | 2,188,236 | 36,138,477 | 946,866 | 946,866 |
| Cross currency interest rate swaps | - | 419,008 | 419,008 | - | 462,596 | 462,596 |
| Total over-the-counter derivatives | 38,796,546 | 2,607,155 | 2,607,244 | 36,138,477 | 1,409,462 | 1,409,462 |
| Total derivative assets held for trading | 110,845,617 | 4,377,196 | 3,361,440 | 79,319,203 | 1,960,415 | 2,232,264 |
| Current | 64,485,198 | 1,571,689 | 670,595 | 38,319,236 | 300,217 | 579,637 |
| Non-current | 46,360,419 | 2,805,507 | 2,690,845 | 40,999,967 | 1,660,198 | 1,652,627 |
| Total | 110,845,617 | 4,377,196 | 3,361,440 | 79,319,203 | 1,960,415 | 2,232,264 |

24. Loans and advances to banks

| | 2015 KShs'000 | 2014 KShs'000 |
|---|-------------------|-------------------|
| Balances with banks | 9,395,335 | 2,176,124 |
| Balances due from group companies (Note 42.1) | 6,850,229 | 2,678,327 |
| Balances with Bank of South Sudan | 6,936,027 | 8,008,221 |
| | 23,181,591 | 12,862,672 |
| Maturity analysis: | | |
| Redeemable on demand | 8,878,406 | 11,479,498 |
| Maturing within 1 month | 14,303,185 | 1,267,493 |
| Maturing after 6 months but within 12 months | - | 115,681 |
| Net loans and advances to banks | 23,181,591 | 12,862,672 |

Notes (continued)

25. Loans and advances to customers

25.1 Net loans and advances

| | 2015 KShs'000 | 2014 KShs'000 |
|--|--------------------|--------------------|
| Mortgage lending | 12,926,721 | 12,445,155 |
| Instalment sale (Note 25.7) | 11,947,118 | 11,247,487 |
| Overdraft and other demand lending | 23,167,699 | 24,572,345 |
| Term lending | 59,084,209 | 41,783,137 |
| Card lending | 286,220 | 291,292 |
| Gross loans and advances to customers | 107,411,967 | 90,339,416 |
| Allowances for impairments | | |
| Impairment for non-performing loans | (1,271,153) | (1,103,066) |
| Impairment for performing loans | (1,159,249) | (888,912) |
| Credit impairment allowances | (2,430,402) | (1,991,978) |
| Net loans and advances | 104,981,565 | 88,347,438 |
| Maturity analysis: | | |
| Redeemable on demand | 21,383,715 | 23,480,591 |
| Maturing within 1 month | 3,343,504 | 893,743 |
| Maturing after 1 month but within 6 months | 13,577,063 | 9,691,238 |
| Maturing after 6 months but within 12 months | 5,460,166 | 1,857,566 |
| Maturing after 12 months but within 5 years | 32,577,385 | 21,309,288 |
| Maturing after 5 years | 28,639,732 | 31,115,012 |
| Net loans and advances | 104,981,565 | 88,347,438 |

The weighted average effective interest rate on loans and advances to customers as at 31 December 2015 was 11.87% (2014: 10.76%). The Bank extends advances to personal, commercial and corporate sectors as well as to the public sector. Advances made to individuals are mostly in the form of mortgages, instalment sales and overdrafts.

25.2 Impairment reserve

| | Specific impairment KShs'000 | Portfolio impairment KShs'000 | Total KShs'000 |
|--|---------------------------------|----------------------------------|-------------------|
| Year ended 31 December 2015 | | | |
| At start of year | 1,103,066 | 888,912 | 1,991,978 |
| Amounts written off during the year as uncollectible | (562,319) | - | (562,319) |
| Amounts recovered during the year (Note 25.3) | (506,657) | - | (506,657) |
| Provision for loans impairment (Note 25.3) | 1,237,063 | 270,337 | 1,507,400 |
| At end of year | 1,271,153 | 1,159,249 | 2,430,402 |
| Year ended 31 December 2014 | | | |
| At start of year | 955,995 | 944,044 | 1,900,039 |
| Amounts written off during the year as uncollectible | (709,224) | - | (709,224) |
| Amounts recovered during the year (Note 25.3) | (441,734) | - | (441,734) |
| Provision for loans impairment (Note 25.3) | 1,298,029 | (55,132) | 1,242,897 |
| At end of year | 1,103,066 | 888,912 | 1,991,978 |

Notes (continued)

25. Loans and advances to customers (continued)

25.3 Loans impairment charge

| | 2015 KShs'000 | 2014 KShs'000 |
|---|------------------|------------------|
| Loans impairment for non-performing loans (Note 25.2) | 1,237,063 | 1,298,029 |
| Loans impairment for performing loans (Note 25.2) | 270,337 | (55,132) |
| Amounts recovered during the year (Note 25.2) | (506,657) | (441,734) |
| Recoveries of amounts previously written off | (93,438) | (98,341) |
| Net impairment charge on loans and advances | 907,305 | 702,822 |

25.4 Impaired loans and advances

| | 2015 KShs'000 | 2014 KShs'000 |
|---|------------------|------------------|
| Impaired loans and advances | 4,858,394 | 3,023,730 |
| Provision for impairment losses (Note 25.2) | (1,271,153) | (1,103,066) |
| Recoverable amount of impaired loans and advances | 3,587,241 | 1,920,664 |
| Interest in suspense | 687,954 | 346,342 |

The directors are of the opinion that net recoverable amounts are reasonable and are expected to be realised based on past experience.

25.5 Industry analysis

Total on-balance sheet economic sector credit risk concentrations for loans and advances are presented in the table below:

| | 2015 | | 2014 | |
|---|--------------------|-------------|-------------------|-------------|
| | KShs'000 | % | KShs'000 | % |
| Agriculture | 15,865,976 | 15% | 12,665,224 | 14% |
| Electricity and water | 3,068,322 | 3% | 1,339,010 | 2% |
| Manufacturing | 19,630,417 | 19% | 13,186,069 | 15% |
| Building and construction | 1,590,273 | 2% | 1,450,950 | 2% |
| Wholesale, retail trade and restaurants | 23,444,691 | 22% | 23,065,200 | 25% |
| Transport and communication | 5,686,427 | 5% | 5,031,094 | 6% |
| Finance and insurance | 3,708,618 | 4% | 2,087,208 | 2% |
| Real estate and business services | 6,820,535 | 6% | 5,219,801 | 6% |
| Other activities and social services | 25,166,306 | 24% | 24,302,882 | 28% |
| | 104,981,565 | 100% | 88,347,438 | 100% |

Notes (continued)

25. Loans and advances to customers (continued)

25.6 Segmental analysis of non-performing loans and advances – industry

| | 2015 | | 2014 | |
|---|------------------|-------------|------------------|-------------|
| | KShs'000 | % | KShs'000 | % |
| Agriculture | 1,690,648 | 35% | 1,090,831 | 36% |
| Manufacturing | 10,579 | - | 7,203 | - |
| Building and construction | 128,527 | 3% | 112,078 | 4% |
| Wholesale, retail trade and restaurants | 722,510 | 15% | 336,801 | 11% |
| Transport and communication | 289,031 | 6% | 71,976 | 2% |
| Finance and insurance | 211,551 | 4% | 30 | - |
| Real estate and business service | 308,076 | 6% | 341,636 | 11% |
| Other activities and social service | 1,497,472 | 31% | 1,063,175 | 36% |
| | 4,858,394 | 100% | 3,023,730 | 100% |

25.7 Instalment sale and finance leases

The Bank holds instalment sales contracts with customers where the Bank finances the purchase of assets under a series of contracts which transfer title to the Bank as security for the loan. The Bank receives the lease payments and sets off the payments against the principal loan and interest repayments. While in principal the Bank only finances the purchase of the assets, the agreements that are necessary to execute the arrangement confer a lessor status on the bank.

| | 2015 KShs'000 | 2014 KShs'000 |
|---|-------------------|-------------------|
| Gross investment in Instalment sale and finance leases: | | |
| Not later than 1 year | 654,212 | 1,192,394 |
| Later than 1 year and not later than 5 years | 10,854,666 | 9,839,752 |
| Later than 5 years | 438,276 | 225,284 |
| | 11,947,154 | 11,257,430 |
| Unearned finance charge | (36) | (9,943) |
| Net investment in Instalment sale and finance leases | 11,947,118 | 11,247,487 |

The amount of finance lease receivable included above is KShs 12,380,000 (2014: KShs 157,046,000).

Impairment provisions of KShs 392,013,000 (2014: KShs 228,056,000) for instalment sale and finance lease receivables are included in the impairment for non-performing loans.

25.8 Loans and advances to employees

The aggregate amount of loans and advances to employees on the statement of financial position is:

| | 2015 KShs'000 | 2014 KShs'000 |
|-----------------------|------------------|------------------|
| At start of year | 3,674,792 | 3,218,623 |
| New loans issued | 938,332 | 1,149,866 |
| Interest | 185,718 | 220,419 |
| Loan repayments | (1,088,796) | (914,116) |
| At end of year | 3,710,046 | 3,674,792 |

Notes (continued)

26. Other assets and prepayments

| | 2015 KShs'000 | 2014 KShs'000 |
|--------------------------------------|------------------|------------------|
| Uncleared effects | 894,482 | 866,875 |
| Prepayments | 335,445 | 428,491 |
| Off market loan adjustment | 624,333 | 645,186 |
| Due from group companies (Note 42.6) | 654,102 | 488,044 |
| Other receivables | 102,707 | 153,259 |
| | 2,611,069 | 2,581,855 |

27. Investment in subsidiaries

| | | |
|---|----|---|
| CfC Stanbic Nominees Limited - 100% ownership | 2 | 2 |
| Stanbic Insurance Agency Limited - 100% ownership | 10 | - |
| | 12 | 2 |

CfC Stanbic Nominees Limited was dormant during the two financial years, Stanbic Insurance Agency was incorporated in April 2015 and started its operations in August 2015. The Bank has not prepared consolidated financial statements as it is a wholly owned subsidiary of CfC Stanbic Holdings Limited, a company incorporated in Kenya, which prepares consolidated financial statements available to the public.

There were no significant restrictions on the Bank's ability to access the assets and settle liabilities of the subsidiaries. The total amount disclosed as investment in subsidiaries is a non-current asset.

28. Other investments

| | 2015 KShs'000 | 2014 KShs'000 |
|---------------------------------|------------------|------------------|
| Unquoted: | | |
| Equity investment at cost | 17,500 | 17,500 |
| Impairment of equity investment | (17,500) | (17,500) |
| | - | - |

The investment is in Anglo African Property Holding Limited where the Bank holds a beneficial interest of 1%.

Notes (continued)

29. Property and equipment

| | Land & Premises KShs'000 | Equipment Furniture & Fittings KShs'000 | Motor Vehicles KShs'000 | Work in Progress (WIP) KShs'000 | Total KShs'000 |
|---|-----------------------------|--|----------------------------|---------------------------------------|-------------------|
| 31 December 2015 | | | | | |
| Opening net book amount | 377,523 | 1,652,570 | 28,775 | 346,870 | 2,405,738 |
| Additions | - | 392,344 | 33,969 | 68,855 | 495,168 |
| Transfer from work in progress | - | 104,733 | - | (104,733) | - |
| Transfer to intangible work in progress | - | - | - | (78,180) | (78,180) |
| Disposals | - | (1,003) | - | - | (1,003) |
| Depreciation charge on disposal | - | 328 | - | - | 328 |
| Translation differences | - | (30,614) | (2,809) | (123,268) | (156,691) |
| Depreciation charge | (15,666) | (304,804) | (24,485) | - | (344,955) |
| Impairment | - | (7,373) | - | (18,211) | (25,584) |
| Closing net book value | 361,857 | 1,806,181 | 35,450 | 91,333 | 2,294,821 |
| At 31 December 2015 | | | | | |
| Cost | 473,907 | 3,337,632 | 173,893 | 91,333 | 4,076,765 |
| Accumulated depreciation | (112,050) | (1,531,451) | (138,443) | - | (1,781,944) |
| Net book amount | 361,857 | 1,806,181 | 35,450 | 91,333 | 2,294,821 |
| 31 December 2014 | | | | | |
| Opening net book amount | 393,190 | 1,608,326 | 53,707 | 178,428 | 2,233,651 |
| Additions | - | 164,818 | - | 296,507 | 461,325 |
| Transfer from work in progress | - | 124,568 | - | (124,568) | - |
| Disposals | - | (7,252) | (5,284) | - | (12,536) |
| Depreciation charge on disposal | - | 2,189 | 5,284 | - | 7,473 |
| Translation differences | - | (988) | (1,088) | (2,949) | (5,025) |
| Depreciation charge | (15,667) | (239,091) | (23,844) | - | (278,602) |
| Impairment loss | - | - | - | (548) | (548) |
| Closing net book value | 377,523 | 1,652,570 | 28,775 | 346,870 | 2,405,738 |
| At 31 December 2014 | | | | | |
| Cost | 473,907 | 2,955,459 | 151,858 | 346,870 | 3,928,094 |
| Accumulated depreciation | (96,384) | (1,302,889) | (123,083) | - | (1,522,356) |
| Net book amount | 377,523 | 1,652,570 | 28,775 | 346,870 | 2,405,738 |

Work in progress is composed of refurbishments and equipment for branches and projects that had not been completed as at year end. The total amount disclosed as property and equipment is non-current.

As at 31 December 2015 and 31 December 2014, there were no items of property and equipment pledged by the bank to secure liabilities.

Notes (continued)

30. Intangible assets

| Year ended 31 December 2015 | Work in progress KShs'000 | Computer Software KShs'000 | Total KShs'000 |
|--------------------------------------|------------------------------|-------------------------------|--------------------|
| Cost | | | |
| At 1 January | - | 1,534,273 | 1,534,273 |
| Transfer from property and equipment | 78,180 | - | 78,180 |
| Transfer from work in progress | (38,987) | 38,987 | - |
| Additions | 9,780 | 328,594 | 338,374 |
| At 31 December | 48,973 | 1,901,854 | 1,950,827 |
| Amortisation | | | |
| At 1 January | - | (1,426,818) | (1,426,818) |
| Amortisation for the year | - | (110,349) | (110,349) |
| At 31 December | - | (1,537,167) | (1,537,167) |
| Net Book value At 31 December | 48,973 | 364,687 | 413,660 |

| Year ended 31 December 2014 | Computer Software KShs'000 |
|--------------------------------------|-------------------------------|
| Cost | |
| At 1 January | 1,528,371 |
| Additions | 5,902 |
| At 31 December | 1,534,273 |
| Amortisation | |
| At 1 January | (1,196,363) |
| Amortisation for the year | (230,455) |
| At 31 December | (1,426,818) |
| Net Book value At 31 December | 107,455 |

The total amount disclosed as intangible assets is non-current and relates to computer software. Work in progress relates to computer software for upgrades in mobile banking and telephone system which had not been completed as at year end.

As at 31 December 2015, the intangible assets had a remaining useful life of 5 years.

Notes (continued)

31. Deferred income tax

| | 2015 KShs'000 | 2014 KShs'000 |
|---|------------------|--------------------|
| At start of year | (1,523,970) | (1,071,026) |
| Credit to statement of profit or loss (Note 15) | 1,019,003 | (449,996) |
| Credit to other comprehensive income | 70,719 | (2,948) |
| At end of year | (434,248) | (1,523,970) |

The total amount disclosed as deferred income tax asset is a non-current asset.

Included in the total amount is a deferred income tax asset for Kenya of KShs 431,000,000 (2014: KShs 1,523,334,000) and the branch in South Sudan of KShs 3,000,000 (2014: KShs 636,000).

Deferred income tax (assets)/liabilities and deferred income tax (credit)/charge in the income statement and other comprehensive income are attributable to the following items:-

| Year ended 31 December 2015 | 1.1.2015 KShs'000 | Charge/ (Credited) to statement of profit or loss KShs'000 | Credited to OCI KShs'000 | 31.12.2015 KShs'000 |
|--|----------------------|--|--------------------------------|------------------------|
| Arising from: | | | | |
| Property and equipment | 40,907 | 15,968 | - | 56,875 |
| Impairment charges on loans and advances | (465,684) | (120,325) | - | (586,009) |
| Leasing | (319,763) | 298,276 | - | (21,487) |
| Unrealised gain on south sudan paid up capital | | 181,053 | - | 181,053 |
| Unrealised gain on bonds – Available-For-Sale | 9,427 | - | 70,719 | 80,146 |
| Unrealised gain on bonds – Held For Trading | (66,800) | 383,052 | - | 316,252 |
| Other provisions | (715,681) | 257,387 | - | (458,294) |
| Exchange difference on translation | (6,376) | 3,592 | - | (2,784) |
| Net deferred income tax asset | (1,523,970) | 1,019,003 | 70,719 | (434,248) |

| Year ended 31 December 2014 | 1.1.2014 KShs'000 | Credited to statement of profit or loss KShs'000 | Credited to OCI KShs'000 | 31.12.2014 KShs'000 |
|---|----------------------|---|--------------------------------|------------------------|
| Arising from: | | | | |
| Property and equipment | 83,549 | (42,642) | - | 40,907 |
| Impairment charges on loans and advances | (420,784) | (44,900) | - | (465,684) |
| Leasing | (145,461) | (174,302) | - | (319,763) |
| Unrealised gain on bonds – Available-For-Sale | 12,375 | - | (2,948) | 9,427 |
| Unrealised gain on bonds – Held For Trading | 85,189 | (151,989) | - | (66,800) |
| Other provisions | (679,909) | (35,772) | - | (715,681) |
| Exchange difference on translation | (5,985) | (391) | - | (6,376) |
| Net deferred income tax asset | (1,071,026) | (449,996) | (2,948) | (1,523,970) |

Notes (continued)

32 (a) Current income tax (recoverable) /payable

| | 2015 KShs'000 | 2014 KShs'000 |
|------------------------------|------------------|------------------|
| As at 1 January | (34,594) | 73,985 |
| Current tax charge (Note 15) | 1,270,609 | 2,294,136 |
| Income tax paid | (1,601,589) | (2,402,715) |
| As at 31 December | (365,574) | (34,594) |

The amount above relates to current income tax recoverable in Kenya and is current

32. (b) Current income tax payable / (recoverable)

| | 2015 KShs'000 | 2014 KShs'000 |
|------------------------------------|------------------|------------------|
| As at 1 January | (37,954) | 114,604 |
| Exchange difference on translation | 27,888 | (8,347) |
| Current tax charge (Note 15) | 90,371 | 68,398 |
| Income tax paid | - | (212,609) |
| As at 31 December | 80,305 | (37,954) |

The amount above relates to current income tax payable in South Sudan and is current.

The current income tax payable and current income tax receivable have been separately recognised as Kenya and South Sudan have no legal enforceable right to set off current tax.

33. Customer deposits

| | 2015 KShs'000 | 2014 KShs'000 |
|--|--------------------|-------------------|
| Current accounts | 61,808,911 | 60,914,523 |
| Call deposits | 6,108,105 | 6,906,082 |
| Savings accounts | 11,165,430 | 7,271,383 |
| Term deposits | 27,410,755 | 21,738,292 |
| | 106,493,201 | 96,830,280 |
| Maturity analysis: | | |
| Redeemable on demand | 78,710,434 | 75,091,989 |
| Maturing within 1 month | 9,565,257 | - |
| Maturing after 1 month but within 6 months | 5,871,655 | 15,430,440 |
| Maturing after 6 months but within 12 months | 2,038,793 | 3,069,261 |
| Maturing after 12 months | 10,307,062 | 3,238,590 |
| | 106,493,201 | 96,830,280 |

Notes (continued)

33. Customer deposits (continued)

Organisation analysis:

Deposit products include current accounts, savings accounts, call deposits, and fixed deposits. The weighted average effective interest rate on customer deposits as at 31 December 2015 was 4.03% (2014: 2.74%)

| | 2015 | | 2014 | |
|---|--------------------|-------------|-------------------|-------------|
| | KShs'000 | % | KShs'000 | % |
| Central government | 10,103,071 | 9% | 8,380,513 | 9% |
| Non-financial public enterprises | 1,561,691 | 1% | 3,140,036 | 3% |
| Non-bank financial institutions | 1,068,124 | 1% | 230,554 | - |
| Insurance companies | 933,221 | 1% | 582,091 | 1% |
| Hire purchase companies | 93 | 0% | 43 | - |
| Private enterprises | 84,265,599 | 79% | 83,096,168 | 86% |
| Non-profit institutions and individuals | 8,561,402 | 8% | 1,400,875 | 1% |
| | 106,493,201 | 100% | 96,830,280 | 100% |

34. Amounts due to other banks

| | 2015 KShs'000 | 2014 KShs'000 |
|--|-------------------|-------------------|
| Deposits from banks | 33,150,815 | 18,585,085 |
| Balances due to group companies (42.2) | 14,813,449 | 14,985,182 |
| | 47,964,264 | 33,570,267 |

Maturity analysis

| | 2015 KShs'000 | 2014 KShs'000 |
|--|-------------------|-------------------|
| Redeemable on demand | 2,116,494 | 5,161,831 |
| Maturing within 1 month | - | 271,587 |
| Maturing after 1 month but within 6 months | 1,666,529 | - |
| Maturing after 6 months but within 12 months | 21,383,857 | 9,059,760 |
| Maturing after 12 months | 22,797,384 | 19,077,089 |
| | 47,964,264 | 33,570,267 |

35 (a). Other liabilities

| | 2015 KShs'000 | 2014 KShs'000 |
|--|------------------|------------------|
| Accruals | 1,784,722 | 2,453,503 |
| Deferred bonus scheme (Note 35(b)) | 181,296 | 196,304 |
| Unpresented bank drafts | 93,367 | 156,410 |
| Margin on guarantees and letters of credit | 469,742 | 469,742 |
| Items in transit | 79,435 | 269,645 |
| Due to group companies (Note 42.7) | 987,109 | 888,297 |
| Sundry creditors | 1,828,547 | 1,122,815 |
| | 5,424,218 | 5,556,716 |

Notes (continued)

35 (b). Deferred bonus scheme (DBS)

It is essential for the Bank to retain key skills over the longer term. This is done particularly through share-based incentive plans. The purpose of these plans is to align the interests of the Bank, its subsidiaries and employees, as well as to attract and retain skilled, competent people.

The Bank has implemented a scheme to defer a portion of incentive bonuses over a minimum threshold for key management and executives. This improves the alignment of shareholder and management interests by creating a closer linkage between risk and reward, and also facilitates retention of key employees.

All employees granted an annual performance award over a threshold have part of their award deferred. The award is indexed to Standard Bank Group's (SBG) share price and accrues notional dividends during the vesting period, which are payable on vesting. The awards vest in three equal amounts at 18 months, 30 months and 42 months from the date of award. The final pay-out is determined with reference to SBG's share price on vesting date.

The provision in respect of liabilities under the scheme amounts to KShs 181,296,000 at 31 December 2015 (2014: KShs 196,304,000) and the amount charged for the year was KShs 92,200,000 (2014: KShs 127,707,000).

| Reconciliation | Units | |
|--|----------------|----------------|
| | 2015 | 2014 |
| Units outstanding at beginning of the year | 255,987 | 201,528 |
| Granted | 128,753 | 156,629 |
| Exercised | (121,730) | (80,323) |
| Lapsed | (16,056) | (17,445) |
| Transfers | - | (4,402) |
| Units outstanding at end of the year | 246,954 | 255,987 |
| Weighted average fair value at grant date (ZAR)* | 156.96 | 126.87 |
| Expected life (years) | 2.51 | 2.51 |
| Risk-free interest rate (%) | 5.54 | 5.54 |

* South African Rand

36. Borrowings

At 31 December 2015

| | Notional value KShs'000 | Carrying value KShs'000 | Interest Rate | Date of Issue | Maturity date |
|------------------|----------------------------|----------------------------|----------------------------|------------------|------------------|
| CfC Stanbic Bond | 2,402,093 | 2,401,094 | 12.50% | 7-Jul-09 | 7-Jul-16 |
| CfC Stanbic Bond | 97,907 | 97,944 | 182 day T-bill +175 bps | 7-Jul-09 | 7-Jul-16 |
| CfC Stanbic Bond | 4,000,000 | 3,983,025 | 12.95% | 15-Dec-14 | 15-Dec-21 |
| Total | 6,500,000 | 6,482,063 | | | |

At 31 December 2014

| | Notional value KShs'000 | Carrying value KShs'000 | Interest Rate | Date of Issue | Maturity date |
|------------------|----------------------------|----------------------------|----------------------------|------------------|------------------|
| CfC Stanbic Bond | 2,402,093 | 2,402,916 | 12.50% | 7-Jul-09 | 7-Jul-16 |
| CfC Stanbic Bond | 97,907 | 97,938 | 182 day T-bill +175 bps | 7-Jul-09 | 7-Jul-16 |
| CfC Stanbic Bond | 4,000,000 | 4,012,563 | 12.95% | 15-Dec-14 | 15-Dec-21 |
| Total | 6,500,000 | 6,513,417 | | | |

Notes (continued)

36. Borrowings

There were no charges placed on any of the Bank's assets in relation to these borrowings.

The difference between the carrying and notional value represents, accrued interest and the unamortised issue costs.

Interest expense incurred in the above borrowings was KShs 838,412,000 (2014: KShs 531,753,000). The weighted average effective interest rate on borrowings as at 31 December 2015 was 12.51% (2014: 9.33%).

37. Share capital

Authorised share capital

| | 2015 | | 2014 | |
|---|------------------------------|-------------------------|------------------------------|-------------------------|
| | Number of Shares (thousands) | Share Capital KShs '000 | Number of Shares (thousands) | Share Capital KShs '000 |
| Authorised share capital of Kes 20 each | 187,250 | 3,745,000 | 187,250 | 3,745,000 |
| And 31 December | 187,250 | 3,745,000 | 187,250 | 3,745,000 |

Issued share capital

| | 2015 | | 2014 | |
|-------------------------|------------------------------|-------------------------|------------------------------|-------------------------|
| | Number of Shares (thousands) | Share Capital KShs '000 | Number of Shares (thousands) | Share Capital KShs '000 |
| Balance as at 1 January | 170,577 | 3,411,549 | 170,577 | 3,411,549 |
| And 31 December | 170,577 | 3,411,549 | 170,577 | 3,411,549 |
| Unissued shares | 16,673 | 333,451 | 16,673 | 333,451 |

The holders of ordinary shares are entitled to receive dividends declared from time to time and are entitled to one vote per share at annual and general meetings of the Bank.

38. Share premium

| | 2015 KShs'000 | 2014 KShs'000 |
|-----------------------|------------------|------------------|
| At 1 January | 3,444,639 | 3,444,639 |
| At 31 December | 3,444,639 | 3,444,639 |

39. Nature and purpose of reserves

39.1 Revaluation reserve on available-for-sale financial assets

The fair value reserve comprises the cumulative net change in the fair value of available-for-sale financial assets until the investment is derecognised or impaired.

39.2 Revaluation reserve on buildings

The revaluation reserve represents solely the surplus on the revaluation of buildings and freehold land net of deferred income tax and is non-distributable.

Notes (continued)

39. Nature and purpose of reserves

39.3 Foreign currency translation reserve

Currency translation reserve comprises all the foreign exchange differences arising from the translation of the financial statements of foreign operations.

39.4 Regulatory reserve

The regulatory reserve represents an appropriation from retained earnings to comply with the Prudential guidelines of the Central Bank of Kenya on loan loss provisions. The balance represents the excess of impairment provisions determined in accordance with the Prudential guidelines over the impairment provisions recognised in accordance with the International Financial Reporting Standards. The reserve is non-distributable.

40. Share-based payment reserve

| | 2015 KShs'000 | 2014 KShs'000 |
|--------------------------|------------------|------------------|
| As at 31 December | 42,383 | 130,993 |

The Bank's share incentive scheme enables key management personnel and senior employees of the Bank to benefit from the performance of SBG (SBG) shares.

The Bank has two equity-settled schemes, namely the Group Share Incentive Scheme and the Equity Growth Scheme. The Group Share Incentive Scheme confers rights to employees to acquire ordinary shares at the value of the SBG share price at the date the option is granted. The Equity Growth Scheme represents appreciation rights allocated to employees. The eventual value of the right is effectively settled by the issue of shares equivalent in value to the value of the rights.

As at 31 December 2015, the total amount included in staff costs for Group Share Incentive Scheme was KShs.13,947,000 (2014: KShs 20,228,000) and for Equity Growth Scheme was KShs 57,000 (2014: KShs 449,000).

The two schemes have five different sub-types of vesting categories as illustrated by the table below:

| | Year | % vesting | Expiry |
|--------|---------|-------------|----------|
| Type A | 3, 4, 5 | 50, 75, 100 | 10 Years |
| Type B | 5, 6, 7 | 50, 75, 100 | 10 Years |
| Type C | 2, 3, 4 | 50, 75, 100 | 10 Years |
| Type D | 2, 3, 4 | 33, 67, 100 | 10 Years |
| Type E | 3, 4, 5 | 33, 67, 100 | 10 Years |

A reconciliation of the movement of share options and appreciation rights is detailed below:

| Group Share Incentive Scheme | Option price range (ZAR) | Number of options | |
|---|--------------------------|-------------------|----------------|
| | 2015 | 2015 | 2014 |
| Options outstanding at beginning of the year | | 476,538 | 503,400 |
| Transfers | 62.39 – 111.94 | 6,000 | 67,050 |
| Exercised | 62.39 – 111.94 | (113,505) | (93,912) |
| Lapsed | | (21,250) | - |
| Options outstanding at end of the year | | 347,783 | 476,538 |

The weighted average SBG share price for the year to 31 December 2015 year end was ZAR 147.88 (2014: ZAR 134.83).

Notes (continued)

40. Share-based payment reserve (continued)

The following options granted to employees had not been exercised at 31 December 2015:

| Number of ordinary shares | Option price range (ZAR) | Weighted average price (ZAR) | Option expiry period |
|---------------------------|--------------------------|------------------------------|--------------------------|
| 5,000 | 98.00 | 98.00 | Year to 31 December 2017 |
| 17,875 | 92.00 | 92.00 | Year to 31 December 2018 |
| 26,875 | 62.39 | 62.39 | Year to 31 December 2019 |
| 128,063 | 104.53 – 111.94 | 109.41 | Year to 31 December 2020 |
| 169,970 | 97.80 – 107.55 | 99.70 | Year to 31 December 2021 |
| 347 783 | | | |

The following options granted to employees had not been exercised at 31 December 2014:

| Number of ordinary shares | Option price range (ZAR) | Weighted average price (ZAR) | Option expiry period |
|---------------------------|--------------------------|------------------------------|--------------------------|
| 7,000 | 65.60 | 65.60 | Year to 31 December 2015 |
| 1,300 | 79.50 | 79.50 | Year to 31 December 2016 |
| 7,000 | 98.00 | 98.00 | Year to 31 December 2017 |
| 38,550 | 92.00 | 92.00 | Year to 31 December 2018 |
| 52,500 | 62.39 | 62.39 | Year to 31 December 2019 |
| 183,125 | 104.53 – 111.94 | 109.41 | Year to 31 December 2020 |
| 187,063 | 97.80 – 107.55 | 99.70 | Year to 31 December 2021 |
| 476,538 | | | |

| Equity Growth Scheme | Appreciation right price range (ZAR) 2015 | Number of rights 2015 | 2014 |
|--|---|-----------------------|---------------|
| Rights outstanding at beginning of the year | | 37,200 | 158,604 |
| Transfers | | | (114,904) |
| Exercised ¹ | 62.39-79.50 | (11,000) | (6,500) |
| Lapsed | | | - |
| Rights outstanding at end of the year² | | 26,200 | 37,200 |

¹ During the year 5,255 (2014: 3,529) SBG shares were issued to settle the appreciated rights value.

² At 31 December 2014 the Bank would need to issue 3,578 (2014: 16,392) SBG shares to settle the outstanding appreciated rights value.

The following rights granted to employees had not been exercised at 31 December 2015:

| Number of rights | Option price range (ZAR) | Weighted average price (ZAR) | Option expiry period |
|------------------|--------------------------|------------------------------|--------------------------|
| 8,500 | 98,00 | 98.00 | Year to 31 December 2017 |
| 5,500 | 92,00 | 92.00 | Year to 31 December 2018 |
| 12,200 | 62,39 | 62.39 | Year to 31 December 2019 |
| 26,200 | | | |

Notes (continued)

40. Share-based payment reserve (continued)

The following rights granted to employees had not been exercised at 31 December 2014:

| Number of rights | Option price range (ZAR) | Weighted average price (ZAR) | Option expiry period |
|------------------|--------------------------|------------------------------|--------------------------|
| 3,500 | 79.50 | 79.50 | Year to 31 December 2016 |
| 8,500 | 98.00 | 98.00 | Year to 31 December 2017 |
| 5,500 | 92.00 | 92.00 | Year to 31 December 2018 |
| 19,700 | 62.39 | 62.39 | Year to 31 December 2019 |
| 37,200 | | | |

41. Contingent liabilities

41.1 Nature of contingent liabilities

| Commitments were with respect to: | 2015 KShs'000 | 2014 KShs'000 |
|---|-------------------|-------------------|
| Irrevocable letters of credit and acceptances | 5,439,722 | 9,340,525 |
| Revocable unutilised facilities | 9,957,460 | 7,806,485 |
| Guarantees | 21,965,002 | 13,918,776 |
| | 37,362,184 | 31,065,786 |

Letters of credit commit the Bank to make payments to third parties, on production of documents, which are subsequently reimbursed by the customers.

Guarantees are generally written by a bank to support performance by a customer to third parties. The Bank will only be required to meet these obligations in the event of customers' default.

An acceptance is an undertaking by the Bank to pay a bill of exchange drawn on a customer. The Bank expects most of the acceptances to be presented, and to be reimbursed by the customer almost immediately.

41.2 Segmental analysis of off-balance sheet liabilities

| | 2015 | | 2014 | |
|-------------------------------------|-------------------|-------------|-------------------|-------------|
| | KShs'000 | % | KShs'000 | % |
| Agriculture | 1,468,841 | 4% | 2,021,583 | 7% |
| Manufacturing | 5,585,725 | 15% | 10,099,055 | 33% |
| Construction | 2,854,395 | 8% | 323,410 | 1% |
| Energy | 1,168,491 | 3% | 1,032,960 | 3% |
| Transport and communication | 1,891,545 | 5% | 1,178,322 | 4% |
| Distribution/wholesale | 10,889,978 | 29% | 11,665,236 | 38% |
| Financial Services | 11,899,498 | 32% | 3,499,572 | 11% |
| Tourism | 8,753 | 0% | 11,306 | - |
| Other activities and social service | 1,594,958 | 4% | 1,234,342 | 4% |
| | 37,362,184 | 100% | 31,065,786 | 100% |

41.3 Legal proceedings

In the conduct of its ordinary course of business, the bank is exposed to various actual and potential claims, lawsuits and other proceedings relating to alleged errors and omissions, or non-compliance with laws and regulations. The directors are satisfied, based on present information and the assessed probability of claims eventuating, that the bank has adequate insurance programmes and provisions in place to meet such claims.

Notes (continued)

42. Related party transactions

The Bank is a wholly owned subsidiary of CfC Stanbic Holdings Limited, which is in turn a subsidiary of Stanbic Africa Holdings Limited (SAHL), incorporated in the United Kingdom. The ultimate parent of the Bank is SBG Limited, which is incorporated in South Africa.

There are other companies which are related to CfC Stanbic Bank Limited through common shareholdings or common directorships.

In the normal course of business, nostro and vostro accounts are operated and placements of both foreign and local currencies are made with the parent company and other group companies at interest rates in line with the market. The relevant balances are as shown below;

42.1 Loans and advances to group banks

| | 2015 KShs'000 | 2014 KShs'000 |
|--|------------------|------------------|
| Stanbic Bank Uganda Limited | 99,260 | 50,828 |
| Stanbic Bank Tanzania Limited | 27,145 | 28,365 |
| Standard Bank (Mauritius) Limited | 2 | - |
| Standard Bank of South Africa Limited | 6,723,822 | 2,146,508 |
| Standard Bank Isle of Man | - | 452,626 |
| | 6,850,229 | 2,678,327 |
| Interest income earned on the above is: | 5,141 | 3,008 |

42.2 Deposits due to group to banks

| | 2015 KShs'000 | 2014 KShs'000 |
|---|-------------------|-------------------|
| Standard Bank of South Africa Limited | 143,793 | 67,690 |
| Standard Bank London Holdings Plc | - | 389,338 |
| Standard Bank Namibia Limited | 460 | 1,314 |
| Stanbic Bank Uganda Limited | 463,722 | 575,393 |
| Stanbic Bank Zambia Limited | 22 | 14 |
| Stanbic Bank Zimbabwe Limited | 139 | 136 |
| Stanbic Bank Botswana Limited | 844 | 568 |
| Standard Bank (Mauritius) Limited | 1,674,994 | 64,890 |
| Stanbic Bank Malawi Limited | 759 | 22 |
| Standard Bank Isle of Man | 12,118,331 | 13,591,222 |
| Stanbic Bank Tanzania Limited | 5,290 | 239,842 |
| Standard Bank PLC | 404,912 | 54,732 |
| Standard Bank Swaziland | 25 | 21 |
| Stanbic Bank Ghana | 158 | - |
| | 14,813,449 | 14,985,182 |
| Interest expense incurred on the above is: | 509,999 | 306,431 |

The weighted average effective interest rate on amounts due from group companies as at 31 December 2015 is 0.28% (2014: 0.17%) and on amounts due to group companies was 1.70% (2014:1.70%).

Notes (continued)

42. Related party transactions (continued)

42.3 Deposits due to group companies non-bank

| | 2015 KShs'000 | 2014 KShs'000 |
|---|------------------|------------------|
| CfC Stanbic Holdings Limited | 145,701 | 56,138 |
| SBG Securities Limited | 515,247 | 928,030 |
| Heritage | 195,073 | 134,957 |
| STANLIB Kenya Limited | 88,236 | 63,595 |
| Liberty Life | 123,636 | 53,611 |
| Stanbic Insurance Agency Limited | 6,101 | - |
| | 1,073,994 | 1,236,331 |
| Interest expense incurred on the above is: | 20,701 | 2,987 |

42.4 Due to subsidiary

| | | |
|----------------------------------|-----------|----------|
| CfC Stanbic Nominees Limited | 2 | 2 |
| Stanbic Insurance Agency Limited | 10 | - |
| | 12 | 2 |

42.5 Key management compensation

Key management personnel include: the members of the CfC Stanbic Bank Limited board of directors and prescribed officers effective for 2015 and 2014. Non-executive directors are included in the definition of key management personnel as required by IAS 24 Related Party Disclosures. The definition of key management includes the close family members of key management personnel and any entity over which key management exercise control or joint control. Close members of family are those family members who may be expected to influence, or be influenced by that person in their dealings with the bank. They include the person's domestic partner and children, the children of the person's domestic partner, and dependants of the person or the person's domestic partner.

Key management have transacted with the Bank as indicated in note 42.5.1 and 42.5.2;

42.5.1 Loans and advances to key management

The aggregate amount of loans to directors, affiliates and their families on the statement of financial position is:

| | 2015 KShs'000 | 2014 KShs'000 |
|---|------------------|------------------|
| Loans outstanding at the beginning of the year | 39,107 | 53,647 |
| Loans granted during the year | 31,685 | 37,711 |
| Accrued interest | 2,800 | 596 |
| Loans repaid during the year | (39,776) | (52,847) |
| Loans outstanding at the end of the year | 33,816 | 39,107 |

Loans include mortgage loans, instalment sale and finance leases and credit cards. No specific credit impairments have been recognised in respect of loans granted to key management (2014: KShs nil). The mortgage loans and instalment sale and finance leases are secured by the underlying assets. All other loans are unsecured.

Notes (continued)

42. Related party transactions (continued)

42.5.2 Key management remuneration

| | 2015 KShs'000 | 2014 KShs'000 |
|--|------------------|------------------|
| Fees for services as a director | 18,634 | 15,996 |
| Salaries and other employment benefits | 269,155 | 151,220 |
| Post employment pension | 2,292 | - |
| Share-based payments | 18,956 | 7,637 |
| | 309,037 | 174,853 |

42.6 Other receivable from related companies

| | | |
|--|----------------|----------------|
| SBG Securities Limited | 49,523 | 5,126 |
| CfC Life Assurance Limited | 1,515 | 962 |
| The Heritage Insurance Company Limited | 1,281 | 798 |
| CfC Stanbic Holdings Limited | 3,401 | 1,670 |
| Stanbic Bank Uganda Limited | 7,581 | 2,919 |
| Stanbic Bank Tanzania Limited | 301,336 | 300,830 |
| Standard Bank Mauritius Limited | - | 22 |
| Standard Bank of South Africa Limited | 535,155 | 364,452 |
| Stanbic Bank Zambia Limited | 704 | 109 |
| Stanbic Bank Malawi Limited | 139 | - |
| Standard Bank s.a.r.l. (Mozambique) | 10 | 10 |
| Stanbic Bank Lesotho | - | (183) |
| Standard Bank London Holdings Plc | - | 754 |
| STANLIB Kenya Limited | 22,286 | 91,077 |
| Standard Bank Swaziland Limited | 425 | - |
| Standard Bank RDC s.a.r.l | 26 | - |
| Standard Bank de Angola S.A. | 513 | - |
| Stanbic Insurance Agency Limited | 11,345 | - |
| Standard Advisory London Limited | 241 | - |
| | 935,481 | 768,546 |
| Provisions on regional costs balances | (281,379) | (280,502) |
| | 654,102 | 488,044 |

Movement analysis

| | | |
|---------------------------------------|----------------|----------------|
| At 1 January | 768,546 | 921,029 |
| Additions | 731,643 | 775,383 |
| Receipts | (564,708) | (927,866) |
| | 935,481 | 768,546 |
| Provisions on regional costs balances | (281,379) | (280,502) |
| | 654,102 | 488,044 |

Notes (continued)

42. Related party transactions (continued)

42.7 Other payables due to related companies

| | 2015 KShs'000 | 2014 KShs'000 |
|---------------------------------------|------------------|------------------|
| Standard Bank Malawi Limited | 1,079 | - |
| Standard Bank of South Africa Limited | 949,220 | 888,297 |
| Stanbic Bank Uganda Limited | 50 | - |
| SBG Securities Limited | 2,609 | - |
| Stanbic Insurance Agency Limited | 34,151 | - |
| | 987,109 | 888,297 |

There is no interest accruing for these outstanding liabilities

42.8 Related party expenses

The Bank incurred the following related party expenses payable to the Standard Bank of South Africa:

| | 2015 KShs'000 | 2014 KShs'000 |
|------------------------|------------------|------------------|
| Franchise fees | 450,791 | 426,384 |
| Information technology | 81,629 | 200,608 |
| Other operating costs | 508 | 33,806 |
| | 532,928 | 660,798 |

43. Notes to the cash flow statement

43.1 Cash flows from operating activities

| | 2015 KShs'000 | 2014 KShs'000 |
|---|------------------|------------------|
| Reconciliation of profit before income tax to cash flow from operating activities: | | |
| Net income before income tax | 7,077,019 | 7,391,196 |
| Adjusted for: | | |
| - Amortisation of intangible assets (Note 30) | 110,349 | 230,455 |
| - Depreciation - property and equipment (Note 29) | 344,955 | 278,602 |
| - Impairment - property and equipment (Note 29) | 25,584 | 548 |
| - Change in fair value of derivatives | (1,287,605) | 498,188 |
| - Share based payment expense | 14,004 | 20,677 |
| - Loss/(gain) on disposal of property and equipment | 158 | (2,262) |
| Cash flow from operating activities | 6,284,464 | 8,417,404 |

Notes (continued)

43. Notes to the cash flow statement (continued)

43.2 Analysis of cash and cash equivalents

| | 2015 KShs'000 | 2014 KShs'000 |
|--|-------------------|-------------------|
| Cash and balances with CBK | 5,676,335 | 4,797,544 |
| Treasury bills | 12,777,274 | 10,602,682 |
| Loans and advances to banks | 23,181,591 | 12,746,987 |
| Amounts due to other banks | (2,116,493) | (5,578,951) |
| Cash and cash equivalents at year end | 39,518,707 | 22,568,262 |

For the purpose of presentation of cash flows in the financial statements, the cash and cash equivalents include balances with Central Bank of Kenya net of cash reserve ratio, net of balances from banking institutions and treasury bills with a maturity period of three months or less from the contract date.

44. Capital commitments

Capital commitments for the acquisition of property and equipment are summarised below:

| | 2015 KShs'000 | 2014 KShs'000 |
|-----------------------------------|------------------|------------------|
| Authorised and contracted for | 208,424 | 581,935 |
| Authorised but not contracted for | 27,970 | 181,984 |

45. Operating leases

The company pays rent for its branch operations and hire of computers under operating leases.

At 31 December, the future minimum lease payments under non-cancellable operating leases were payable as follows:

| | 2015 KShs'000 | 2014 KShs'000 |
|----------------------------|------------------|------------------|
| Less than one year | 445,575 | 392,576 |
| Between one and five years | 1,237,280 | 1,184,025 |
| More than five years | 3,435,686 | 576,586 |
| | 5,118,541 | 2,153,187 |

Notes (continued)

46. Fiduciary activities

The assets held on behalf of individuals, trusts, retirement benefit plans and other institutions:

| | 2015 KShs'000 | 2014 KShs'000 |
|---|------------------|------------------|
| Assets held on behalf of individual's trusts and other institutions | 177,185,777 | 195,839,394 |

47. Comparatives

Where necessary, comparative figures within notes have been restated to either conform to changes in presentation in the current year or for the adoption of new IFRS requirements.



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Best VAT Yield award: Tax Payer Awards - Kenya Revenue Authority



We take our corporate citizenship very seriously. The significance we attach to it and strength in executing it was recognized and rewarded at the Kenya Revenue Authority 2015 Tax Payer Awards, where we received the Best VAT Yield Award. We draw this strength from the loyalty of our customers and stakeholders and our responsibility to them. We therefore say thank you to them, for being the inspiration for this award.

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Africa is a complex and diverse continent deserving nuanced insight. With differing prospects and performance across the continent, a 'one size fits all' approach is inappropriate. We are able to navigate environments by employing and developing local skill. Together with our other competitive advantages, our heritage and footprint, we are in a prime position to turn Africa's challenges into market opportunities.